



**SB 272 California Public Records Act: local agencies
PHC Enterprise Systems Catalog**

System Product	System Vendor	Statement of System Use	Systems Primary Custodian	Frequency of Data Collected	Frequency of Data Updated
AMISYS	DST	Claims System	I.T Department	Daily	Daily
PARx	Internally Developed	Pharmacy	I.T Department	Daily	Daily
PHC Website	Internally Developed	Internal website	I.T Department	Daily	Daily
Provider Online Services	Internally Developed	Provider Portal	I.T Department	Daily	Daily
Avaya	VOX	Phone System	I.T Department	Daily	Daily
Call Center - Application	Internally Developed	Member Services	I.T Department	Daily	Daily
Email	Microsoft	Corporate Email	I.T Department	Daily	Daily
Inovalon	Inovalon	HEDIS	I.T Department	Monthly	Monthly
M2	Internally Developed	Case Management	I.T Department	Daily	Daily
QIP-eReports	Internally Developed	Reporting	I.T Department	Daily	Daily
Data Warehouse	Internally Developed	Reporting	I.T Department	Daily	Daily

*This enterprise system catalog was created and is maintained annually in accordance with SB 272 (Lackey) California Public Records Act: local agencies.