



For Immediate Release
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Partnership HealthPlan of California Earns NCQA Accreditation

FAIRFIELD – The National Committee for Quality Assurance (NCQA) this week awarded Accreditation to Partnership HealthPlan of California (PHC). Elizabeth Gibboney, chief executive officer of PHC, announced the achievement.



“This distinction from NCQA acknowledges both the high quality of care that we provide to our members and the hard work and dedication of our entire staff and our providers that was required to attain this national recognition,” Gibboney said.

NCQA Health Plan Accreditation evaluates how well a health plan manages all parts of its delivery system – physicians, hospitals, other providers and administrative services – in order to continuously improve the quality of care and services provided to its members.

PHC, which administers Medi-Cal benefits for more than 590,000 members across 14 counties in Northern California, began its journey to NCQA Accreditation five years ago, and achieved Interim Accreditation Status in 2019. The new fully Accredited status lasts for three years, at which time PHC will be surveyed for renewal.

Gibboney shared the good news via email with PHC’s staff and its governing body, the Board of Commissioners. The board’s chair is Nancy Starck, legislative and policy manager for the Humboldt County Department of Health and Human Services.

“The Board would like to congratulate PHC staff on this major accomplishment,” Starck said. “We set NCQA Accreditation as a priority for PHC, and the NCQA seal, and the high-quality care it represents, reaffirms our commitment to the health of our members and the communities we serve.”

About NCQA: NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website (ncqa.org) contains information to help consumers, employers, and others make more informed health care choices. NCQA can be found online at ncqa.org, on Twitter @ncqa, on Facebook at facebook.com/NCQA.org/ and on LinkedIn at linkedin.com/company/ncqa.

About Partnership HealthPlan of California (PHC): PHC is a nonprofit community-based health care organization that contracts with the state to administer Medi-Cal benefits. PHC provides quality care to over 590,000 Medi-Cal members. Beginning in Solano County in 1994 PHC now provides services to 14 Northern California counties – Del Norte, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Shasta, Siskiyou, Solano, Sonoma, Trinity, and Yolo. Learn more about PHC online at www.partnershiphp.org.