



For Immediate Release
October 9, 2017

Contact: Dustin Lyda
Partnership HealthPlan of California
(866) 828-2301 | press@partnershiphp.org

PHC EXPANDS SERVICES DUE TO NORTH BAY FIRES

FAIRFIELD, Calif. – Partnership HealthPlan of California (PHC), which administers Medi-Cal benefits in 14 Northern California counties, is expanding services to its members affected by the fires in Sonoma, Napa, Lake, and Mendocino counties. “We are extremely concerned about these devastating fires and hope that all of our members are out of harm’s way,” said PHC CEO Liz Gibboney. “We’ve launched emergency response plans to help members get the care they need.”

During this crisis, PHC is working with hospitals, pharmacies, and health centers to ensure that members have access to their medication or medical care regardless of whether they are able to reach their assigned pharmacy or primary care physician.

Affected PHC members are encouraged to:

- Call Member Services at (800) 863-4155 if they need help locating a doctor or pharmacy; if their medication, medical equipment, or medical supplies were lost or damaged in the fire, or if their regular pharmacy is closed due to the fire. (Members can use any pharmacy that is open. Outside of their home counties, members can use most pharmacies, including those in grocery stores and chain stores such as CVS, Rite Aid, Wal-Mart and Walgreens.)
- Call PHC’s 24-Hour Advice Nurse line at (866) 778-8873 if they need to speak to a nurse and are unable to reach their doctor.
- Call Beacon Health Options at (855) 765-9703 for mental health services.

About Partnership HealthPlan of California (PHC)

PHC is a non-profit community-based health care organization that contracts with the State to administer Medi-Cal benefits through local care providers. PHC provides quality health care to more than 570,000 Medi-Cal members in to 14 Northern California counties.

#