



Strategic Planning Committee

Wednesday, October 12, 2022

9:30 – 11:00 a.m.

Meeting Locations:

Partnership HealthPlan of California Offices

Video Conferencing available at the following Partnership HealthPlan of California (PHC) office locations:

4665 Business Center Drive, Fairfield, CA

495 Tesconi Circle, Santa Rosa, CA

2525 Airpark Drive, Redding, CA

1036 5th Street, Suite E, Eureka, CA

1. Welcome & Introductions Dean Germano, Chair

2. Committee Member Comments:

At this time committee members may provide comments and announcements.

3. Public Comments:

At this time members of the public may address the Committee on any non-agenda item of interest to the public that is within the subject matter jurisdiction of the Committee.

Members of the public will have the opportunity to address the Committee on a scheduled agenda item during the Committee's consideration of that item.

Speakers will be limited to three (3) minutes.

4. Approval of Agenda (Decision)..... Dean Germano, Chair

5. Review & Approval of 01/19/2022 Minutes (Decision) Dean Germano, Chair

6. CEO Update Liz Gibboney

7. Legislation Update Dustin Lyda

8. 2024 County Expansion Dustin Lyda

- 9. CalAIM/ Five Year Timeline Review Dustin Lyda
- 10. Board Retreat Discussion Liz Gibboney & Dustin Lyda
- 11. Adjournment Dean Germano, Chair

Upcoming meeting: January 2023

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda.

Government Code §54957.5 requires that public records related to items on the open session agenda for a regular committee meeting be made available for public inspection. Records distributed less than 72 hours prior to the meeting are available for public inspection at the same time they are distributed to all members, or a majority of the members of the committee. The committee has designated the Administrative Assistant to the Senior Director of External and Regulatory Affairs as the contact for Partnership HealthPlan of California located at 4665 Business Center Drive, Fairfield, CA 94534, for the purpose of making those public records available for inspection. The Strategic Planning Committee Meeting Agenda and supporting documentation is available for review from 8:00 AM to 5:00 PM, Monday through Friday at all PHC regional offices (see locations above). It can also be found online at www.partnershiphp.org.

In compliance with the Americans with Disabilities Act, PHC meeting rooms are accessible to people with disabilities. Individuals who need special assistance or a disability-related modification or accommodation (including auxiliary aids or services) to participate in this meeting, or who have a disability and wish to request an alternative format for the agenda, meeting notice, agenda packet or other writings that may be distributed at the meeting, should contact Jessica Cifoletti, the Executive Assistant to the Senior Director of External and Regulatory Affairs, at least two (2) working days before the meeting at (707) 420-2725 or by email at jcifoletti@partnershiphp.org Notification in advance of the meeting will enable PHC to make reasonable arrangements to ensure accessibility to this meeting and to materials related to it.



Meeting Minutes

Attendees:

Members or designee: Dean Germano (chair), Nancy Starck, Melissa Marshall, M.D., Doreen Bradshaw, Paula Cohen, Tim Rine, T. Abraham, Mitesh Popat, M.D., Alicia Hardy, Kathryn Powell

Guest: Cathryn Couch

Staff: Liz Gibboney, Patti McFarland, Sonja Bjork, Amy Turnipseed, Dani Ogren, Wendi West, Kirt Kemp, Robert Moore, M.D., Dustin Lyda, Mark Bontrager, Kathryn Power, Chloe Schafer, Kaylee Baquiaux

Topic	Lead	Notes	Follow-up
Updates / Introductions	Dean Germano, Chair	Mr. Germano convened the meeting at 9:30 a.m.	
Committee Member Comments	All	There were no committee member comments.	
Public Comments		There were no public comments.	
Approval of the Agenda	Mr. Germano	The committee approved the agenda for the Strategic Planning Committee meeting on January 19, 2022. <i>Nancy Starck motioned to approve, and Paula Cohen seconded.</i>	
Previous Minutes Approval	Mr. Germano	The committee approved the meeting minutes for the Strategic Planning Committee meeting on October 20, 2021. <i>Nancy Starck motioned to approve, and Paula Cohen seconded.</i>	
CEO Update	Liz Gibboney	Ms. Gibboney gave the following updates: <ul style="list-style-type: none"> • <u>Medi-Cal Rx</u> – The transition to Medi-Cal Rx began on January 1, 2022. The transition has presented many challenges that PHC is following. There are delays in Magellan’s call center, claim files, and overwrite process. The State has developed a dashboard to document issues with Medi-Cal Rx and PHC is reporting all challenges. 	

Mr. Germano asked if there is anything PHC can do to assist with these challenges.

Ms. Gibboney noted that the PHC Pharmacy department is consistently in conversation with DHCS and work with associations to seek help and reimbursement for our members.

Mr. Germano asked if PHC has had to intervene in any issues with members.

Sonja Bjork mentioned that a PHC member was unable to be discharged from the hospital because prescription was unavailable. The Director of Pharmacy, Stan Leung, worked long hours with Magellan to discharge patient.

Melissa Marshall added that Magellan's call wait time is over 70 minutes, which propose major challenges for all parties involved.

- COVID-19 Incentive Program- Although the program has concluded, PHC staff continue to attend COVID-19 vaccine clinics.
- Phoenix Project- Testing of the new claims system is 85% complete and there are two go-live dates set for February 2022 and April 2022. The postponement for the initial go-live date was due to staff and COVID-19 impacts.

Ms. Starck asked if the Member Service call center wait times were affected due to staff shortage.

Ms. Bjork replied that Member Services is still meeting the same level as before staff impacts and the Claims department is working overtime on weekends to be timely in claims processing.

Mr. Germano asked if PHC had an estimate for services not rendered in 2021 for PCP care and if those numbers increased.

		<p><i>Ms. Gibboney noted that an exact number is not available but with the current surge, it can be expected that preventative care will be put off.</i></p> <p><i>Patti McFarland added that in July 2021, preventative care services increased and were persistent through the end of 2021. However, with the current surge there is concerns that those numbers will decrease.</i></p>	
Budget Update	Dustin Lyda	<p>Mr. Lyda gave the following updates:</p> <ul style="list-style-type: none"> • Governor Newsom released his 2022-2023 Proposed State Budget and has until June to pass it. The overall \$286.4 billion budget proposal includes \$213.1 billion in general funds which reflects a 9.1% increase from fiscal year 2021-2022 and includes a \$34.6 budget reserve. • The Governor’s budget includes \$217.5 billion for all health and human services programs. The Medi-Cal budget is \$132.7 billion for 2022-2023. • The COVID-19 pandemic continues to influence the Governor’s budget priorities. Items of interest for health plans include: vaccine distribution, Medi-Cal to income-eligible adults aged 26-49 regardless of immigration status and a reduction of Medi-Cal premiums for pregnant women, children, and disabled working adults. 	
CalAIM/ Five Year Timeline Review	Amy Turnipseed	<p>Ms. Turnipseed gave the following updates:</p> <ul style="list-style-type: none"> • The three funding updates pertaining to CalAIM have been added to the PHC timeline and include: Student Behavioral Health Incentive Program (SBHIP), Incentive Payment Program (IPP) and PATH Funding Opportunities, and Housing and Homeless Incentive (HHIP) funding. • PHC has been working with partners for multiple years to prepare for the CalAIM rollout and will continue to do so in 2022. • Three new benefits were approved for July 2022 and include: doula, community health workers, and dyadic care. • The timeline for 2023 includes additional population of focus for ECM and population health management implementation. • For 2024, the timeline reflects the proposed expansion of Medical benefits to all income-eligible adults aged 26-49 regardless of 	

		<p>immigration status. This year also includes PHC’s potential expansion to 10 northern counties.</p> <ul style="list-style-type: none"> • In 2026, DHCS will required that all managed care plans have a DSNP product and NCQA accreditation. PHC has completed NCQA accreditation. <p><i>T. Abraham asked how the SBHIP implementation looks like.</i></p> <p><i>Mark Bontrager noted that county offices of education are the leads and they will choose the partners to engage at schools.</i></p> <p><i>Mr. Germano asked defines the schools that are a part of SBHIP.</i></p> <p><i>Mr. Bontrager replied the schools eligible are transitional kindergarten to twelve grade.</i></p> <p><i>T. Abraham asked if this will strengthen the access for pediatric behavioral health.</i></p> <p><i>Mr. Bontrager noted that they are unsure but what seems to be the issue is workforce access. Over utilization is not certain but place of service may increase.</i></p> <p><i>Ms. Starck asked if a Knox Knee requirement has been mentioned since NCQA accreditation is required.</i></p> <p><i>Ms. Turnipseed replied that no official notice on Knox Knee requirements has been mentioned.</i></p>	
<p>Board Retreat Discussion</p>	<p>Ms. Gibboney</p>	<p>Ms. Gibboney gave the following updates on the Board Retreat:</p> <ul style="list-style-type: none"> • The annual Board Retreat is scheduled for in-person on February 23, 2022. Due to the recent COVID-19 surge, there is discussion on postponing the retreat to a time in which the Board may convene safely. • The retreat is scheduled to take place in UC Davis and will include guest speakers, Dr. Jim Wood and Michelle Bass from DHCS. Along with guest speakers, there will be a dinner and business meeting included. • Some topics of discussion include: CalAIM timeline, financial updates, and housing and homelessness. 	

		<ul style="list-style-type: none"> • Ms. Gibboney asked committee members to add other topics that may be of interest for the Board retreat. <p><i>Ms. Bradshaw mentioned she wanted to bring to the committee's attention a number of class action lawsuits that have been brought against hospitals and health centers. Attorneys are reaching out to employees at large and soliciting them to join lawsuits claiming the health centers did not provide adequate employee safety measures during the pandemic.</i></p> <p><i>Mr. Germano added that this issue is becoming difficult to handle alongside other issues that health centers are dealing with like staff shortage. He noted this is not only taking financial resources but time and that looking into legislative measures that can mitigate the lawsuit.</i></p> <p><i>Ms. Marshall mentioned cyber security as a topic of interest.</i></p> <p><i>T. Abraham asked is PHC would consider making the retreat hybrid for those that did not feel comfortable meeting in-person.</i></p> <p><i>Ms. Gibboney replied that due to the topics of discussion, in-person attendance is preferred. If the Board is unable to meet in-person, then the retreat would be postponed to a later date in which the Board can meet in-person.</i></p>	
Adjournment	Mr. Germano	<i>Mr. Germano adjourned the meeting at 10:26 a.m.</i>	

Next meeting: April 13, 2022



NOTE: April 13, 2022 Strategic Planning Committee – A quorum of committee members was not present at this meeting – no actions were taken and the meeting minutes provided below are informational only.

Strategic Planning Committee Meeting

Wednesday, April 13, 2022
9:30 a.m. – 11:00a.m.

Meeting Minutes

Attendees:

Members or designee: Dean Germano (chair), Paula Cohen, T. Abraham, Mitesh Popat, M.D, Nancy Starck

Guest: N/A

Staff: Liz Gibboney, Patti McFarland, Sonja Bjork, Amy Turnipseed, Dani Ogren, Wendi West, Dustin Lyda, Chloe Schafer, Kaylee Baquiaux, Jessica Cifolelli

Topic	Lead	Notes	Follow-up
Updates / Introductions	Dean Germano, Chair	Mr. Germano convened the meeting at 9:30 a.m.	
Committee Member Comments	All	There were no committee member comments.	
Public Comments		There were no public comments.	
Approval of the Agenda	Mr. Germano	Approval of meeting agenda deferred to next meeting.	
Previous Minutes Approval	Mr. Germano	The approval of the meeting minutes for the Strategic Planning Committee meeting on January 19, 2022 has been deferred to the next meeting.	Meeting minutes to be included in the July 13 th meeting materials for approval.

<p>CEO Update</p>	<p>Liz Gibboney</p>	<p><u>Ms. Gibboney gave the following updates:</u></p> <ul style="list-style-type: none"> • System Disruption – PartnerShip HealthPlan experienced a significant disruption on March 19th affecting all of our systems. We have made excellent progress in restoration, making our member and provider service levels a top priority. We are working daily with DHCS, Providers, and Partners ensuring members have uninterrupted care and services. The website will be the next milestone in bringing all systems back in a few days. We are providing a full update to the Finance Committee and Board at our meetings this month. <p><i>Mr. Germano asked if this was a system disruption or a hack. He also asked if data was compromised.</i></p> <p><i>Ms. Gibboney noted that investigations are ongoing and an update would be provided at the next meeting detailing what the investigation has determined.</i></p>	<p>Ms. Gibboney will give a status update at the next Strategic Planning Committee Meeting on July 13th.</p>
<p>Legislation Update</p>	<p>Dustin Lyda</p>	<p><u>Mr. Lyda gave the following Legislative updates:</u></p> <ul style="list-style-type: none"> • 95% of work has been in regards to AB2724, which allows the State to contract with Kaiser. This is a five-year direct contract with Kaiser, covering 900,000 MediCal enrollees. This arrangement would carve these members out of contracts with California’s local health plans, such as PHC. Due to the advocacy efforts of our association, plans and concerned stakeholders, this issue is now part of a policy bill, AB 2724, and will be heard by the Assembly Health Committee next Tuesday, April 19. • PHC along with counties in our service area have submitted letters of opposition to the Kaiser 5-year direct contract. In addition to health centers. • It was noted that messaging/talking points were being sent out to stakeholders across all of PHC’s counties. • There is a County Organized Health System exemption for COHS models. There is a larger amendment for foster care and duals. <p><i>Ms. Gibboney thanked Mr. Germano for his letter of support to PHC</i></p>	

<p>CalAIM/ Five Year Timeline Review</p>	<p>Amy Turnipseed</p>	<p><u>Ms. Turnipseed gave the following updates:</u></p> <ul style="list-style-type: none"> • Noted that the public health emergency flexibilities were extended for another 90 days at the federal level today. We will have to monitor if California follows. • ECM and Community Supports are now live in five counties. We continue to grow our provider network as we prepare for “phase two” counties, which go-live with these programs in July, 2022. We now have 563 members enrolled and have ECM contracts with 21 providers. • SBHIP grants- The State Department of Health Care Services will make incentive payments to qualifying Medi-Cal managed care plans that meet pre-defined goals and metrics associated with targeted interventions that increase access to preventive, early intervention and behavioral health services by school-affiliated behavioral health providers for TK-12 children in schools. PartnerShip HealthCare is working with counties in regards to the SBHIP grant. • CalAIM funding In addition to the Plans Incentive Payment Program (IPP), DHCS will be launching PATH funding to enhance ECM and CS. More details from DHCS to come. This will be launching in the fall of 2022. • In July 2022, new benefits will be added including Community Health Workers, and Dyadic Care. The doula benefit will be pushed to 2023. • Chloe Schafer is working with the workforce development team in launching the CHW program, working with Sacramento City College and promoting scholarships for interested Community Health Workers(CHW) • In 2003 including children with complex needs and the justice-involved populations. • Population Health management service is also being rolled out. We have been told DHCS will be looking for a third party administrator to coordinate and share data across the health and social services to improve care. • By 2024 Partnership HealthPlan is expected to have a 10 county geographical expansion. • By 2026, health plans will be required to have NCQA accreditation (which PHC already has) and a DSNP. PHC has already begun working towards developing a DSNP. 	
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		<ul style="list-style-type: none"> • PHC is moving forward with replacing our current claims system, Amisys. Expect to go live with the new system in July 2022. <p><i>T. Abraham noted there is a lot of discussion regarding COVID-19 hospital relief funds. Hospitals are struggling to get back to pre-Covid-19 status. Physicians are coming back with higher contract negotiations. There is a shortage of workers and an increase in the cost of supplies. There is not the staff to support the number of hospital beds causing a decrease in revenue. Hospitals are lobbying and not receiving COVID-19 relief.</i></p> <p><i>T. Abraham asked if the 10 counties expansion approved</i></p> <p><i>Ms. Gibboney replied that there is conditional approval</i></p> <p><i>Ms. Turnipseed noted that some counties, like Placer County has a contract with Kaiser. With AB2724, there are possibilities that Kaiser could expand in the counties that have expressed interest in joining PHC counties.</i></p>	
Board Retreat Discussion	Ms. Gibboney	<p><u>Ms. Gibboney gave the following updates on the Board Retreat:</u></p> <ul style="list-style-type: none"> • The Board retreat was postponed to June 2022 due to high risk of COVID in February, not allowing the Board to convene in person. • The intention is to keep the same agenda and speakers from what was proposed in February. • The Board retreat is scheduled to for June 21-22, 2022 in Davis. 	
Adjournment	Mr. Germano	<i>Mr. Germano adjourned the meeting at 10:30 a.m.</i>	

Next Meeting: July 13, 2022

In Five Years: Where will PHC be?

A Timeline

Updated: October 2022

Year	Possible Program or Benefit change
2022	New Core system: PHC is moving forward with replacing our current claims system, Amisys. Expect to go live with the new system in April 2023.
	CalAIM: <ul style="list-style-type: none"> • Enhanced Care management (ECM) benefit begins & Community Supports (CS) can be provided • Counties with WPC and/or HHP, ECM will begin 1/1/22 • Counties without WPC and/or HHP, ECM will begin 7/1/22 • Community Supports can be offered 1/1/22. • Mandatory enrollment of all non-duals into managed care.
	Student Behavioral Health Incentive Program (SBHIP): This will support new investments in behavioral health services, infrastructure, information technology and data exchange, and workforce capacity for school-based and school-affiliated behavioral health providers.
	Incentive Payment Program (IPP) & PATH Funding Opportunities: PATH & IPP spending would be used to support capacity building, including payments for infrastructure, interventions, and services to complement and ensure access to the array of services and benefits that are part of successful implementation of ECM and Community Supports (ILOS); as well as a number of intersecting CalAIM initiatives designed to ensure continuity of health care coverage and care for individuals leaving prisons and county jails and re-entering the community, all of which are key components of CalAIM.
	Housing & Homeless Incentive Funding: Medi-Cal managed care plans would be able to earn incentive funds for making investments and progress in addressing homelessness and keeping people housed. Details are being worked out by DHCS.
	New Benefits going live July 2022: Community Health Workers
2023	CalAIM*: <ul style="list-style-type: none"> • Additional Populations of Focus added to ECM – LTC, at risk of Institutionalization, and Nursing Home residents transitioning to the community; children and youth Populations of Focus • Populations Health Management Implementation • Justice-Involved Package
	New Benefits going live January 2023: Doula and Dyadic Care.
2024	Expanded full-scope Medi-Cal benefits to all income-eligible adults aged 26-49 regardless of immigration status beginning no sooner than January 2024.
	County Expansion into 10 Northern California counties
2026	CalAIM: <ul style="list-style-type: none"> • NCQA Accreditation is required for Medi-Cal Managed care plans • All managed care plans will be required to have a DSNP product.
2027	CalAIM: <ul style="list-style-type: none"> • Full Integration pilots go-live. • Administrative Integration of SMI & SUD services

Updated California Advancing and Innovation Medi-Cal (CalAIM) implementation timelines, per DHCS (updated July 2022) - <https://www.dhcs.ca.gov/CalAIM/Documents/CalAIM-Launch-Timeline-July-Update.pdf>