



## **Strategic Planning Committee**

Wednesday, April 13th, 2022

9:30 – 11:00 a.m.

### **Meeting Locations:**

Partnership HealthPlan of California Offices

### **Video Conferencing available at the following Partnership HealthPlan (PHC) office locations:**

4665 Business Center Drive, Fairfield, CA

495 Tesconi Circle, Santa Rosa, CA

2525 Airpark Drive, Redding, CA

1036 5th Street, Suite E, Eureka, CA

1. Welcome & Introductions..... Dean Germano, Chair

2. Committee Member Comments:

*At this time committee members may provide comments and announcements.*

3. Public Comments:

*At this time members of the public may address the Committee on any non-agenda item of interest to the public that is within the subject matter jurisdiction of the Committee.*

*Members of the public will have the opportunity to address the Committee on a scheduled agenda item during the Committee's consideration of that item. Speakers will be limited to three (3) minutes.*

4. Approval of Agenda (Decision).....Dean Germano, Chair

5. Review & Approval of 01/19/2022 Minutes (Decision) .....Dean Germano, Chair

6. CEO Update.....Liz Gibboney

7. Legislation Update..... Dustin Lyda

- 8. CalAIM/ Five Year Timeline Review.....Amy Turnipseed
- 9. Board Retreat Discussion.....Liz Gibboney & Amy Turnipseed
- 10. Adjournment..... Dean Germano, Chair

**Upcoming meeting:** July 2022

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda.

Government Code §54957.5 requires that public records related to items on the open session agenda for a regular committee meeting be made available for public inspection. Records distributed less than 72 hours prior to the meeting are available for public inspection at the same time they are distributed to all members, or a majority of the members of the committee. The committee has designated the Administrative Assistant to the Senior Director of External and Regulatory Affairs as the contact for Partnership HealthPlan of California located at 4665 Business Center Drive, Fairfield, CA 94534, for the purpose of making those public records available for inspection. The Strategic Planning Committee Meeting Agenda and supporting documentation is available for review from 8:00 AM to 5:00 PM, Monday through Friday at all PHC regional offices (see locations above). It can also be found online at [www.partnershiphp.org](http://www.partnershiphp.org).

In compliance with the Americans with Disabilities Act, PHC meeting rooms are accessible to people with disabilities. Individuals who need special assistance or a disability-related modification or accommodation (including auxiliary aids or services) to participate in this meeting, or who have a disability and wish to request an alternative format for the agenda, meeting notice, agenda packet or other writings that may be distributed at the meeting, should contact Jessica Cifolelli, the Executive Assistant to the Senior Director of External and Regulatory Affairs, at least two (2) working days before the meeting at (707) 420-2725 or by email at [jcifolelli@partnershiphp.org](mailto:jcifolelli@partnershiphp.org). Notification in advance of the meeting will enable PHC to make reasonable arrangements to ensure accessibility to this meeting and to materials related to it.



## Meeting Minutes

### Attendees:

*Members or designee:* Dean Germano (chair), Nancy Starck, Melissa Marshall, M.D., Doreen Bradshaw, Paula Cohen, Tim Rine, T. Abraham, Mitesh Popat, M.D., Alicia Hardy, Kathryn Powell

*Guest:* Cathryn Couch

*Staff:* Liz Gibboney, Patti McFarland, Sonja Bjork, Amy Turnipseed, Dani Ogren, Wendi West, Kirt Kemp, Robert Moore, M.D., Dustin Lyda, Mark Bontrager, Kathryn Power, Chloe Schafer, Kaylee Baquiaux

Topic	Lead	Notes	Follow-up
<b>Updates / Introductions</b>	Dean Germano, Chair	Mr. Germano convened the meeting at 9:30 a.m.	
<b>Committee Member Comments</b>	All	There were no committee member comments.	
<b>Public Comments</b>		There were no public comments.	
<b>Approval of the Agenda</b>	Mr. Germano	The committee approved the agenda for the Strategic Planning Committee meeting on January 19, 2022.  <i>Nancy Starck motioned to approve, and Paula Cohen seconded.</i>	
<b>Previous Minutes Approval</b>	Mr. Germano	The committee approved the meeting minutes for the Strategic Planning Committee meeting on October 20, 2021.  <i>Nancy Starck motioned to approve, and Paula Cohen seconded.</i>	
<b>CEO Update</b>	Liz Gibboney	Ms. Gibboney gave the following updates: <ul style="list-style-type: none"> <li>• <u>Medi-Cal Rx</u> – The transition to Medi-Cal Rx began on January 1, 2022. The transition has presented many challenges that PHC is following. There are delays in Magellan’s call center, claim files, and overwrite process. The State has developed a dashboard to document issues with Medi-Cal Rx and PHC is reporting all challenges.</li> </ul>	

*Mr. Germano asked if there is anything PHC can do to assist with these challenges.*

*Ms. Gibboney noted that the PHC Pharmacy department is consistently in conversation with DHCS and work with associations to seek help and reimbursement for our members.*

*Mr. Germano asked if PHC has had to intervene in any issues with members.*

*Sonja Bjork mentioned that a PHC member was unable to be discharged from the hospital because prescription was unavailable. The Director of Pharmacy, Stan Leung, worked long hours with Magellan to discharge patient.*

*Melissa Marshall added that Magellan's call wait time is over 70 minutes, which propose major challenges for all parties involved.*

- COVID-19 Incentive Program- Although the program has concluded, PHC staff continue to attend COVID-19 vaccine clinics.
- Phoenix Project- Testing of the new claims system is 85% complete and there are two go-live dates set for February 2022 and April 2022. The postponement for the initial go-live date was due to staff and COVID-19 impacts.

*Ms. Starck asked if the Member Service call center wait times were affected due to staff shortage.*

*Ms. Bjork replied that Member Services is still meeting the same level as before staff impacts and the Claims department is working overtime on weekends to be timely in claims processing.*

*Mr. Germano asked if PHC had an estimate for services not rendered in 2021 for PCP care and if those numbers increased.*

		<p><i>Ms. Gibboney noted that an exact number is not available but with the current surge, it can be expected that preventative care will be put off.</i></p> <p><i>Patti McFarland added that in July 2021, preventative care services increased and were persistent through the end of 2021. However, with the current surge there is concerns that those numbers will decrease.</i></p>	
<b>Budget Update</b>	Dustin Lyda	<p>Mr. Lyda gave the following updates:</p> <ul style="list-style-type: none"> <li>• Governor Newsom released his 2022-2023 Proposed State Budget and has until June to pass it. The overall \$286.4 billion budget proposal includes \$213.1 billion in general funds which reflects a 9.1% increase from fiscal year 2021-2022 and includes a \$34.6 budget reserve.</li> <li>• The Governor’s budget includes \$217.5 billion for all health and human services programs. The Medi-Cal budget is \$132.7 billion for 2022-2023.</li> <li>• The COVID-19 pandemic continues to influence the Governor’s budget priorities. Items of interest for health plans include: vaccine distribution, Medi-Cal to income-eligible adults aged 26-49 regardless of immigration status and a reduction of Medi-Cal premiums for pregnant women, children, and disabled working adults.</li> </ul>	
<b>CalAIM/ Five Year Timeline Review</b>	Amy Turnipseed	<p>Ms. Turnipseed gave the following updates:</p> <ul style="list-style-type: none"> <li>• The three funding updates pertaining to CalAIM have been added to the PHC timeline and include: Student Behavioral Health Incentive Program (SBHIP), Incentive Payment Program (IPP) and PATH Funding Opportunities, and Housing and Homeless Incentive (HHIP) funding.</li> <li>• PHC has been working with partners for multiple years to prepare for the CalAIM rollout and will continue to do so in 2022.</li> <li>• Three new benefits were approved for July 2022 and include: doula, community health workers, and dyadic care.</li> <li>• The timeline for 2023 includes additional population of focus for ECM and population health management implementation.</li> <li>• For 2024, the timeline reflects the proposed expansion of Medical benefits to all income-eligible adults aged 26-49 regardless of</li> </ul>	

		<p>immigration status. This year also includes PHC’s potential expansion to 10 northern counties.</p> <ul style="list-style-type: none"> <li>• In 2026, DHCS will required that all managed care plans have a DSNP product and NCQA accreditation. PHC has completed NCQA accreditation.</li> </ul> <p><i>T. Abraham asked how the SBHIP implementation looks like.</i></p> <p><i>Mark Bontrager noted that county offices of education are the leads and they will choose the partners to engage at schools.</i></p> <p><i>Mr. Germano asked defines the schools that are a part of SBHIP.</i></p> <p><i>Mr. Bontrager replied the schools eligible are transitional kindergarten to twelve grade.</i></p> <p><i>T. Abraham asked if this will strengthen the access for pediatric behavioral health.</i></p> <p><i>Mr. Bontrager noted that they are unsure but what seems to be the issue is workforce access. Over utilization is not certain but place of service may increase.</i></p> <p><i>Ms. Starck asked if a Knox Knee requirement has been mentioned since NCQA accreditation is required.</i></p> <p><i>Ms. Turnipseed replied that no official notice on Knox Knee requirements has been mentioned.</i></p>	
<p><b>Board Retreat Discussion</b></p>	<p>Ms. Gibboney</p>	<p>Ms. Gibboney gave the following updates on the Board Retreat:</p> <ul style="list-style-type: none"> <li>• The annual Board Retreat is scheduled for in-person on February 23, 2022. Due to the recent COVID-19 surge, there is discussion on postponing the retreat to a time in which the Board may convene safely.</li> <li>• The retreat is scheduled to take place in UC Davis and will include guest speakers, Dr. Jim Wood and Michelle Bass from DHCS. Along with guest speakers, there will be a dinner and business meeting included.</li> <li>• Some topics of discussion include: CalAIM timeline, financial updates, and housing and homelessness.</li> </ul>	

		<ul style="list-style-type: none"> <li>• Ms. Gibboney asked committee members to add other topics that may be of interest for the Board retreat.</li> </ul> <p><i>Ms. Bradshaw mentioned she wanted to bring to the committee's attention a number of class action lawsuits that have been brought against hospitals and health centers. Attorneys are reaching out to employees at large and soliciting them to join lawsuits claiming the health centers did not provide adequate employee safety measures during the pandemic.</i></p> <p><i>Mr. Germano added that this issue is becoming difficult to handle alongside other issues that health centers are dealing with like staff shortage. He noted this is not only taking financial resources but time and that looking into legislative measures that can mitigate the lawsuit.</i></p> <p><i>Ms. Marshall mentioned cyber security as a topic of interest.</i></p> <p><i>T. Abraham asked is PHC would consider making the retreat hybrid for those that did not feel comfortable meeting in-person.</i></p> <p><i>Ms. Gibboney replied that due to the topics of discussion, in-person attendance is preferred. If the Board is unable to meet in-person, then the retreat would be postponed to a later date in which the Board can meet in-person.</i></p>	
<b>Adjournment</b>	Mr. Germano	<i>Mr. Germano adjourned the meeting at 10:26 a.m.</i>	

Next meeting: April 13, 2022

**In Five Years: Where will PHC be?**  
**A Timeline**  
Updated April 2022

Year	Possible Program or Benefit change
2022	<b>New Core system:</b> PHC is moving forward with replacing our current claims system, Amisys. <b>Expect to go live with the new system in July 2022.</b>
	<b>CalAIM*:</b> <ul style="list-style-type: none"> <li>• Enhanced Case management (ECM) benefit begins &amp; ILOS can be provided</li> <li>• Counties with WPC and/or HHP, ECM will begin 1/1/22</li> <li>• Counties without WPC and/or HHP, ECM will begin 7/1/22</li> <li>• ILOS can be offered 1/1/22.</li> <li>• Mandatory enrollment of all non-duals into managed care.</li> </ul>
	<b>Student Behavioral Health Incentive Program (SBHIP):</b> This will support new investments in behavioral health services, infrastructure, information technology and data exchange, and workforce capacity for school-based and school-affiliated behavioral health providers.
	<b>Incentive Payment Program (IPP) &amp; PATH Funding Opportunities:</b> PATH & IPP spending would be used to support capacity building, including payments for infrastructure, interventions, and services to complement and ensure access to the array of services and benefits that are part of successful implementation of ECM and Community Supports (ILOS); as well as a number of intersecting CalAIM initiatives designed to ensure continuity of health care coverage and care for individuals leaving prisons and county jails and re-entering the community, all of which are key components of CalAIM.
	<b>Housing &amp; Homeless Incentive Funding:</b> Medi-Cal managed care plans would be able to earn incentive funds for making investments and progress in addressing homelessness and keeping people housed. Details are being worked out by DHCS.
	<b>New Benefits going live July 2022:</b> Doulas, Community Health Workers, and Dyadic Care. <b>Update: Doula benefit has been pushed back to Jan 2023.</b>
2023	<b>CalAIM*:</b> <ul style="list-style-type: none"> <li>• Additional Populations of Focus added to ECM</li> <li>• Populations Health Management Implementation</li> </ul>
2024	<b>PROPOSED (not approved):</b> Expand full-scope Medi-Cal benefits to all income-eligible adults aged 26-49 regardless of immigration status beginning no sooner than January 2024.
	<b>Expansion:</b> PHC has been approached to consider expansion into additional northern counties. DHCS currently has contracts with other health plans in those counties. DHCS has released its procurement schedule that indicates RFP could be released in Feb 2022 for a potential implementation date of 2024.
2026	<b>CalAIM*:</b> <ul style="list-style-type: none"> <li>• NCQA Accreditation is required for Medi-Cal Managed care plans</li> <li>• All managed care plans will be required to have a DSNP product.</li> </ul>
2027	<b>CalAIM*:</b> <ul style="list-style-type: none"> <li>• Full Integration pilots go-live.</li> <li>• Administrative Integration of SMI &amp; SUD services</li> </ul>

\* California Advancing and Innovation Medi-Cal (CalAIM) implementation timelines have been revised per DHCS revised proposal released on 1/8/21:

<https://www.dhcs.ca.gov/provgovpart/Documents/CalAIM-Proposal-Updated-1-8-21.pdf>