



# LASSEN COUNTY DISABILITIES RESOURCES



**Note: Some services may have changed due to COVID-19,  
Please call to confirm hours and services available**

## ADULT DAY CENTERS

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### Lassen Senior Services

“We help senior citizens to be more productive and live independently by offering services, information, and activities in which they can participate.”

**Location:** 1700 Sunkist Drive

Susanville, CA 96130

**Contact:** (530) 257-2113

**Website:**

<http://lassenseniorservices.org/services>

Last Verified On: 03/03/2021

## ADULT PROTECTIVE SERVICES & PREVENTION

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### Lassen County Adult Protective Services

“An emergency response system that provides in-person response 24 hours a day, to referrals of abuse to an elder or dependent adult for the purpose of providing immediate intake or intervention, or both, to new referrals involving immediate life threats and crises in existing cases. Case management and emergency shelter or in-home protection as resources are available.”

**Location:** 1445 Paul Bunyan Rd.

Susanville, CA 96130

**24/7 Adult Protection Hotline:**

(800) 667-0404

**Contact:** (530) 251-8158

**Website:** <http://www.lassencounty.org/dept/adult-services/adult-protective-services>

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Last Verified On: 03/03/2021

### Lassen Family Services

“Lassen Family Services provides prevention and intervention services to victims of violence in Lassen County. Working within our community to promote and participate in intervention, education, and advocacy to prevent domestic violence, sexual assault, child abuse and elder abuse.”

**Location:** 1306 Riverside Drive

Susanville, CA 96130

**Contact:** (530) 257-5008

**Website:** <http://lassenfamilyservices.org/>

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## ASSISTANCE DOGS

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### Canine Companions for Independence®

“We unite people with dogs in a powerful program that leads to greater independence and confidence.”

**Contact:** (800) 572-2275

**Form:** <http://www.cci.org/assistance-dogs/is-a-dog-right-for-you.html>

**Email:** [info@cci.org](mailto:info@cci.org)

**Website:** <http://www.cci.org/>

Last Verified On: 03/03/2021

## CAREGIVER

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### Lassen County In-Home Supportive Services (IHSS)

“In-Home Supportive Services is a State and Federally funded program that enables the elderly, blind and/or disabled who qualify, to remain in their home with the aid of a care provider. The applicant must have current Medi-Cal eligibility.”

**Location:** 1445 Paul Bunyan Rd.

Susanville, CA 96130

**Contact:** (530) 251-8158

**Website:**

<http://www.lassencounty.org/dept/adult-services/home-supportive-services>

Last Verified On: 03/03/2021

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### Galt Advocacy

“Galt Advocacy offers full service assistance to those with disabilities and their families. We help guide through the tangle of social services—from application through appeal.”

**Contact:** (707) 566-7600

**Website:** <https://www.galtadvocacy.com/>

Last Verified: 03/03/2021

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 03/03/2021



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## DISABILITY & ADVOCACY SUPPORT SERVICES Continued

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### Disability Action Center

“DAC provides free support to help community members with disabilities achieve and/or maintain their optimal level of self-reliance and independence. We can provide support services such as information, housing assistance, and provider referrals. Our goal is to work with each individual client to eliminate barriers (physical, emotional, societal, etc.) to increase opportunities for participation in the community. DAC serves Northern California Counties including: Colusa, Butte, Glenn, Tehama, Plumas, Shasta, Lassen, Siskiyou, and Modoc.”

**Location:** 2876 Park Marina Drive  
Redding, CA 96001

**Contact:** (530) 242-8550

**Email:** [actionctr@gmail.com](mailto:actionctr@gmail.com)

**Website:** <https://actionctr.org/>

Last Verified On: 03/03/2021

### Plumas Rural Services

“This service provides information, training, support and advocacy to parents and guardians of children and young adults with any disability in Lassen, Modoc, Plumas and Sierra Counties.”

**Location:** 822 Main Street, Unit B  
Susanville, CA 96130

**Contact:** (530) 708-2557

**Website:**

<https://www.plumasruralservices.org/fec/>

Last Verified On: 03/03/2021

### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 06/24/2021



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## MEDICARE SERVICES

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### **Shasta County HICAP Office**

“HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information and counseling about Medicare. Volunteer counselors can help you understand your specific rights and health care options. HICAP also offers free educational presentations to groups of Medicare beneficiaries, their families and/or providers on a variety of Medicare and other health insurance related topics.”

**Location:** 1647 Hartnell Ave., Suite 8  
Redding, CA 96002

**Contact:** (530) 223-0999

**Toll Free:** (800) 822-9687

**Website:**

<https://cahealthadvocates.org/hicap/shasta/>

Last Verified On: 01/24/2022

## NON-TRAUMATIC and TRAUMATIC BRAIN INJURY (TBI) RESOURCES

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### **American Stroke Association**

“The American Stroke Association is dedicated to prevention, diagnosis and treatment to save lives from stroke: ...guide healthcare professionals and provide information to enhance the quality of life for stroke survivors.”

**Stroke Family Warmline:** (888) 478-7653

**Website:**

<http://www.strokeassociation.org/STROKEORG/>

Last Verified On: 03/03/2021

### **American Veterans with Brain Injury (AVBI)**

“AVBI is an organization that offers support to the families of American service members and Veterans who have sustained brain injuries through a web-based peer support network and information. ... AVBI members have access to web-based exercise programs to improve brain health and cognitive performance. These programs encourage self-improvement & recovery of service members & veterans who have sustained a brain injury. There are many other programs and supports for those with brain injury through AVBI.

**Website:** <http://www.avbi.org/>

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## NON-TRAUMATIC and TRAUMATIC BRAIN INJURY (TBI) RESOURCES (CONTINUED)

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### **Brain and Spinal Cord Injury Resource Center**

BrainandSpinalCord.org is a resource for brain and spinal cord injury survivors and their families to learn more information about medical conditions, rehabilitation, and legal options.”

**Contact:** Phone: (866) 510-5970

**Website:**

<http://www.brainandspinalcord.org/>

Last Verified On: 03/03/2021

### **Brain Injury Association of America (BIAA)**

“BIAA’s mission is to advance awareness, research, treatment, and education and to improve the quality of life for all people affected by brain injury.”

Phone: (703) 761-0750

**Website:** <https://www.biausa.org/>

Last Verified On: 03/03/2021

### **Brain Injury.com**

“Brain Injury.com is the largest collection of medical and legal information about brain injury on the web. This website provides a nationwide network of legal services to serve those with cases involving brain injury, and they provide cutting edge information for those in need.”

**Contact:** (866) 882-7246

**Website:** <http://www.braininjury.com/>

Last Verified On: 03/03/2021

### **Brainline**

“BrainLine offers information and support to anyone whose life has been affected by brain injury or PTSD: people with brain injuries, their family and friends, and the professionals who work with them.

BrainLine also provides military-specific information and resources on traumatic brain injury and post-traumatic stress disorder (PTSD) to veterans, service members, and their families.”

**Website:** <http://www.brainline.org/>

Last Verified On: 03/03/2021

## UTILITY PAYMENT ASSISTANCE RESOURCES

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### **PG&E Medical Baseline Program**

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

**Contact:** (800) 743-5000

**Website:**

<https://www.pge.com/medicalbaseline>

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## VISUAL IMPAIRMENT RESOURCES

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### **CDSS Department of Social Services Blind Services**

“The Office of Services to the Blind (OSB) provides information and referral on services, programs, entitlements, and products of benefit to individuals who are blind or low vision and their families or service providers. OSB staff assists such individuals in understanding the availability of services, their eligibility for services, and the purpose and scope of the various service programs.”

**Contact:** (916)657-3327

**Website:** <https://www.cdss.ca.gov/blind-services>

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### **Free Slate and Stylus Program**

#### **National Federation of the Blind**

“The National Federation of the Blind will distribute a plastic, four-line, twenty-eight cell slate along with a saddle stylus to those that need them. That includes those that are blind and low vision who know Braille or want to learn Braille.”

**Contact:** (410) 659-9314

**Website:** <https://www.nfb.org/programs-services/free-slate-and-stylus-program>

Last Verified On: 03/03/2021

### **Free White Cane Program**

#### **National Federation of the Blind**

“The white cane gives blind people the ability to achieve a full and independent life, allowing us to travel freely and safely.”

**Contact:** (410) 659-9314

**Website:** <https://www.nfb.org/programs-services/free-white-cane-program>

Last Verified On: 03/03/2021