



# LASSEN COUNTY EMERGENCY RESOURCES

**NO EMERGENCY IDENTIFIED AT THIS TIME**

## COUNTY EMERGENCY SERVICES

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### Lassen County Emergency Services

“The local Emergency Services agency works with federal, California State, and Lassen County agencies to prepare for emergencies, respond to emergencies, and provide emergency recovery services. Emergency Services responds to any emergency that poses a major threat to public safety or causes a significant disruption to civil society, including natural disasters, severe weather incidents, and civil unrest. You may contact Emergency Services for questions about Susanville emergency preparedness, natural disaster preparedness and Emergency first response services.”

**Location:** 697 California 36 #345

**Contact:** (530) 257-8504

Last Verified On: 07/09/2021

## ROAD CLOSURES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 07/01/2021

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 06/24/2021

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 06/23/2021



# LASSEN COUNTY EMERGENCY RESOURCES

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/member/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 03/03/2022

### Partnership HealthPlan of California – Pharmacy Directory

“PHC contracts with MedImpact to provide pharmacy services. PHC members must use a pharmacy that works with MedImpact.”

**Contact:** (800) 863-4155

**Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 03/14/2022

## MENTAL HEALTH

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### Beacon Health Options

“Beacon’s system is built on a strong support structure of doctors, nurses, advocates, and mentors fulfilling members’ behavioral, physical, and social health needs.”

**Contact:** (855) 765-9703

**Website:**

<https://www.beaconhealthoptions.com/>

Last Verified On: 06/23/2021

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 06/23/2021

## REPLACING LOST DOCUMENTS

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### California Driver’s License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 06/23/2021

### Veterans’ Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 06/23/2021

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 06/23/2021

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 06/23/2021



# [COUNTY] COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS, Continued

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### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 06/23/2021

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 06/23/2021

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

Last Verified On: 06/23/2021

### U.S. Tax Returns

**Contact:** (800) 829-1040

**Website:** <https://www.irs.gov/forms-instructions>

Last Verified On: 06/23/2021