

LASSEN COUNTY SENIOR RESOURCES

**Note: Some services may have changed due to COVID-19,
Please call to confirm hours and services available**

ADULT PROTECTIVE SERVICES

“An emergency response system that provides in-person response 24 hours a day, seven days a week, to referrals of abuse to an elder or dependent adult for the purpose of providing immediate intake or intervention, or both, to new referrals involving immediate life threats and crises in existing cases. Case management. Information and referrals for community resources. Provide emergency shelter or in-home protection as resources are available.”

Location: 1445 Paul Bunyan Road
Susanville, CA 96130

24/7 Adult Protection Hotline: (800) 667-0404

Contact: (530) 251-8158

Website:

<http://www.lassencounty.org/dept/adult-services/adult-protective-services>

Last Verified On: 06/09/2021



ADVANCE CARE PLANNING

Honey Lake Hospice

“This charitable corporation was established to improve the quality of life for the terminally ill in Lassen County by providing guidance and support to dying persons and their families.”

Location: 60 S. Lassen Street
Susanville, CA 96130

Contact: (530) 257-3137

Website:

<http://honeylakehospice.org/index.html>

Last Verified On: 06/09/2021



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CAREGIVER SUPPORT

Honey Lake Hospice

“Honey Lake Hospice helps those caregivers who are caring for terminally ill loved-ones.”

Location: 60 South Lassen Street

Susanville, CA 96130

Contact: (530) 257-3137

Website:

<http://honeylakehospice.org/caregiver-resource-page.html>

Last Verified On: 06/09/2021

IN-HOME SUPPORTIVE SERVICES (IHSS)

“In-Home Supportive Services is a State and Federally funded program that enables the elderly, blind and/or disabled who qualify, to remain in their home with the aid of a care provider. The applicant must have current Medi-Cal eligibility.”

Location: 1445 Paul Bunyon Road

Susanville, CA 96130

Contact: (530) 251-8158

Website:

<http://www.lassencounty.org/dept/adult-services/home-supportive-services>

Last Verified On: 06/09/2021

INDEPENDENT LIVING SUPPORT SERVICES

Plumas Rural Services – Family Empowerment Center

“This service provides information, training, support and advocacy to parents and guardians of children and young adults with any disability in Lassen, Modoc, Plumas and Sierra Counties.”

Location: 822 Main Street, Unit B

Susanville, CA 96130

Contact: (530) 708-2557

Website:

<https://www.plumasruralservices.org/fec/>

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LEGAL SERVICES

Legal Services of Northern California

“Serving low-income clients in the following five counties: Lassen, Modoc, Shasta, Siskiyou, Tehama.”

Location: 1370 West Street

Redding, CA 96001

Contact: (530) 241-3565

Toll Free: (800) 822-9687

Website: <https://lsnc.net/office/redding>

Last Verified On: 06/09/2021

MEDICARE SERVICES

Shasta County HICAP Office

“HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information and counseling about Medicare. Volunteer counselors can help you understand your specific rights and health care options. HICAP also offers free educational presentations to groups of Medicare beneficiaries, their families and/or providers on a variety of Medicare and other health insurance related topics.”

Location: 1647 Hartnell Ave., Suite 8

Redding, CA 96002

Contact: (530) 223-0999

Toll Free: (800) 822-9687

Website:

<https://cahealthadvocates.org/hicap/shasta/>

Last Verified On: 01/24/2022



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PALLIATIVE CARE & HOSPICE

Honey Lake Hospice

“Honey Lake Hospice is a charitable corporation established to improve the quality of life for the terminally ill in Lassen County by providing guidance and support to dying persons and their families.”

Location: 60 South Lassen Street
Susanville, CA 96130

Contact: (530) 257-3137

Website:

<http://honeylakehospice.org/index.html>

Last Verified On: 06/09/2021

PHC MEMBER BENEFITS

Sensitive Services

Sensitive Services includes services for Family Planning, STD testing and treatment, AIDS/HIV testing, and Abortion (ending pregnancy) counseling and services.

You can go to your PCP directly, or any Medi-Cal provider for sensitive services. You do not need Prior Approval.

All members have the right to confidentiality when getting these services.

Website:

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Benefits.aspx#phpFaqltem28>

Last Verified On: 10/08/2021

SUPPORT HOTLINES

Institute on Aging – Senior Intervention hotline

“The Friendship Line” non-emergency support calls

Contact: 1-800-971-0016

Website: <https://www.ioaging.org/services/all-inclusive-health-care/friendship-line>

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SUPPORT HOTLINES (CONTINUED)

Miracle Messages Buddy Program

“Miracle Friends, is a phone and text-based buddy system that matches trained volunteers with individuals experiencing homelessness for weekly phone calls and texts, to provide basic companionship and social support... Miracle Friends supports unhoused neighbors and formerly homeless senior citizens.”

Hotline: 1-800 – MISS-YOU

Website: <https://www.miraclemessages.org>

Last Verified On: 06/09/2021

SUPPORT SERVICES

Lassen Family Services

“Lassen Family Services provides prevention and intervention services to victims of violence in Lassen County. Working within our community to promote and participate in intervention, education, and advocacy to prevent domestic violence, sexual assault, child abuse and elder abuse.”

Location: 1306 Riverside Drive
Susanville, CA 96130

Contact: (530) 257-5008

Website: <http://lassenfamilyservices.org/>

Last Verified On: 06/09/2021

Miracle Messages Program

“Miracle Messages provides reunion services for individuals experiencing homelessness. A person experiencing homelessness records a message to a loved one (or vice versa). Then, our network of volunteer "digital detectives" attempt to locate the loved one and deliver the message. To date, we've reunited 400+ families (average time separated: 15 years), with 15% of reunions resulting in stable housing and 80% in a positive outcome.”

Hotline: 1-800 – MISS-YOU

Website: <https://www.miraclemessages.org>

Last Verified On: 06/09/2021

PSA 2 Area Agency on Aging

“A Joint Powers Agency providing aging and adult services in Lassen, Modoc, Shasta, Siskiyou and Trinity Counties.”

Location: 208 West Center Street
Yreka, CA 96097

Contact: (530) 842-1687

Website: <http://www.psa2.org>

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TRANSPORTATION RESOURCES

Lassen Rural Bus

“Lassen Rural Bus has 2 commuter routes, 1 Susanville City fixed route, Dial-a-Ride, and special transit services. Dial-a-Ride offers door-to-door individualized service in Susanville for elderly and disabled. Special transit service is available to groups with special needs. Lassen Rural Bus now connects with Plumas County Transit and Modoc County’s Sage Stage”

Location: 701-980 Johnstonville Road
Susanville, CA 96130

Contact: (530) 252-7433

Last Verified On: 06/09/2021

Lassen Senior Services

“We help senior citizens to be more productive and live independently by offering services, information, and activities in which they can participate.”

Location: 1700 Sunkist Drive
Susanville, CA 96130

Contact: (530) 257-2113

Website:

<http://lassenseniorservices.org/services>

Last Verified On: 06/09/2021