



# MODOC COUNTY SENIOR RESOURCES

**Note: Some services may have changed due to COVID-19,  
Please call to confirm hours and services available**

## **ADULT PROTECTIVE SERVICES**

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### **Modoc County Adult Protective Services**

“Adult Protective Services (APS) provides direct intervention, remedial and case management services, and other types of support to dependent and elderly adults who are at risk or victims of abuse, neglect, exploitation or fiduciary abuse.”

**Location:** 120 North Main Street  
Alturas, CA 96101

**Contact:** (530) 233-6501

**After Hours Contact:** (530) 233-6602

**Toll Free Hotline:** (888) 845-0920

**Website:**

[https://www.co.modoc.ca.us/departments/social\\_services.php](https://www.co.modoc.ca.us/departments/social_services.php)

Last Verified On: 06/09/2021



## **ADULT DAY PROGRAMS**

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### **Modoc Work Activity Center**

**Location:** 310 West C Street

Alturas, CA 96101

**Contact:** (530) 233-4527

**Toll Free:** (866) 333-6002

Last Verified On: 06/09/2021



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## IN-HOME SUPPORTIVE SERVICES (IHSS)

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### Modoc County In-Home Supportive Services (IHSS)

“(IHSS) will help pay for services provided to you so that you can remain safely in your own home. To be eligible, you must be over 65 years of age, or disabled, or blind. Disabled children are also eligible for IHSS. IHSS is considered an alternative to out-of-home care, such as nursing homes or board and care facilities.”

**Location:** 120 North Main Street  
Alturas, CA 96101

**Contact:** (530) 233-3111

**Website:** <https://www.teachinc.org/in-home-supportive-services-ihss-registry-and-training/>

Last Verified On: 06/09/2021

## CAREGIVER SUPPORT SERVICES

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### Mountain Caregivers Resource Center

“To improve the quality of life for caregivers and those they care for by providing information, resources, and support that contribute to overall caregiver wellness.”

**Location:** 916 E. Cypress Avenue, Suite 300  
Redding, CA 96002

**Contact:** (530) 221-1900

**Website:**

<http://www.passagescenter.org/caregivers.html>

Last Verified On: 06/01/2021

### PSA 2 Area Agency on Aging

“A Joint Powers Agency providing aging and adult services in Lassen, Modoc, Shasta, Siskiyou and Trinity Counties.”

**Location:** 208 West Center Street  
Yreka, CA 96097

**Contact:** (530) 842-1687

**Website:** <http://www.psa2.org>

Last Verified On: 06/01/2021



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## LEGAL SERVICES

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### Legal Services of Northern California

“Serving low-income clients in the following five counties: Lassen, Modoc, Shasta, Siskiyou, Tehama.”

**Location:** 1370 West Street  
Redding, CA 96001

**Contact:** (530) 241-3565

**Toll Free:** (800) 822-9687

**Website:** <https://lsnc.net/office/redding>

Last Verified On: 06/01/2021

## MEDICARE SERVICES

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### Shasta County HICAP Office

“HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information and counseling about Medicare. Volunteer counselors can help you understand your specific rights and health care options. HICAP also offers free educational presentations to groups of Medicare beneficiaries, their families and/or providers on a variety of Medicare and other health insurance related topics.”

**Location:** 1647 Hartnell Ave., Suite 8  
Redding, CA 96002

**Contact:** (530) 223-0999

**Toll Free:** (800) 822-9687

**Website:**

<https://cahealthadvocates.org/hicap/shasta/>

Last Verified On: 01/24/2022



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## PALLIATIVE CARE & HOSPICE

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### Madrone Hospice

“Hospice services are available for people who have a life threatening condition with a limited prognosis. Hospice focuses on patient comfort. Our team will assist with care for the patient allowing them the right to die comfortably with dignity.”

**Location:** 255 Collier Circle  
Yreka, CA 96097

**Contact:** (530) 842-3160

**Website:** <http://www.madronehospice.org/>

Last Verified On: 06/01/2021

## PHC MEMBER BENEFITS

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### Sensitive Services

Sensitive Services includes services for Family Planning, STD testing and treatment, AIDS/HIV testing, and Abortion (ending pregnancy) counseling and services.

You can go to your PCP directly, or any Medi-Cal provider for sensitive services. You do not need Prior Approval.

All members have the right to confidentiality when getting these services.

**Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Benefits.aspx#phpFaqltem28>

Last Verified On: 10/08/2021

## SUPPORT HOTLINES

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### Institute on Aging – Senior Intervention hotline

“The Friendship Line” non-emergency support calls

**Contact:** 1-800-971-0016

**Website:** <https://www.ioaging.org/services/all-inclusive-health-care/friendship-line>

Last Verified On: 06/01/2021

### Miracle Messages Buddy Program

“Miracle Friends, is a phone and text-based buddy system that matches trained volunteers with individuals experiencing homelessness for weekly phone calls and texts, to provide basic companionship and social support... Miracle Friends supports unhoused neighbors and formerly homeless senior citizens.”

**Hotline:** 1-800 – MISS-YOU

**Website:** <https://www.miraclemessages.org>

Last Verified On: 06/23/2021



# LASSEN COUNTY SENIOR RESOURCES

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## SUPPORT SERVICES

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### **Miracle Messages Program**

“Miracle Messages provides reunion services for individuals experiencing homelessness. A person experiencing homelessness records a message to a loved one (or vice versa). Then, our network of volunteer “digital detectives” attempt to locate the loved one and deliver the message. To date, we’ve reunited 400+ families (average time separated: 15 years), with 15% of reunions resulting in stable housing and 80% in a positive outcome.”

**Hotline:** 1-800 – MISS-YOU

**Website:** <https://www.miraclemessages.org>

Last Verified On: 6/23/2021

### **T.E.A.C.H. Training Employment and Community Help, Inc.**

“The only diverse, multi-program community based non-profit in Modoc County. T.E.A.C.H. is dedicated to assisting and empowering individuals and families to improve their quality of life and self-sufficiency”

**Location:** 112 E 2<sup>nd</sup> Street

Alturas, CA 96101

**Contact:** (530) 233-5556

**24 Hour Crisis Line:** (855) 855-6745

**Website:** <http://www.teachinc.org/far-northern-day-program/>

Last Verified On: 06/01/2021