



NAPA COUNTY EMERGENCY RESOURCES

PUBLIC SAFETY POWER SHUTOFFS RESOURCES

PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

Website:

<https://pgealerts.alerts.pge.com/updates/pmps-events/>

Last Verified On: 10/21/2020

TEMPORARY EVACUATION POINTS (TEP)

“Available for residents who have been displaced by evacuation orders. Volunteers are on hand to provide evacuees with food, water and a safe place to sleep.”

EVACUATION RESOURCES

Red Cross Assistance Line

“Northern California”

Location:

Contact: (866) 272-2237

Website [if available]: www.website.com

Last Verified On: 09/28/2020

Contact: (408) 256-0571

Email: relief-nc@tzuchi.us

Last Verified On: 09/08/2020

Buddhist Tzu Chi Foundation, 2020 Northern California Wildfire Relief

“If your home incurred major damage after the LNU, CZU, and SCU Lightning Complex Fires You may qualify for emergency financial aid from TZU Chi Northwest.”

Location: 2355 Oakland Road
San Jose, CA 95131

Last Verified On: 09/28/2020

The Salvation Army

“Disaster services, food & Nutrition programs, Emergency Shelter

Location: 590 Franklin Street, Napa CA

Contact: (707) 226-8150

Website: <https://deloro.salvationarmy.org/>

Last Verified On: 09/28/2020

FOOD RESOURCES

Napa Senior Center

“Meals on Wheel are packaged out of this location”

Location: 1500 Jefferson Street
Napa Ca. 94559

Contact: (707) 255-1800

Last Verified On: 09/28/2020



NAPA COUNTY EMERGENCY RESOURCES

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/member/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 03/07/2022

DISABILITY & ADVOCACY SUPPORT RESOURCES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline program. Additional eligibility requirements include a reliance on medical equipment that operates on electricity to sustain life. Working in coordination with Community Based Organizations.”

Contact: (800) 989-9744

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 10/12/2020

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 10/02/2020

Disability Services and Legal Center (DSLCL)

– Main Office

“PG&E Battery Loan Program”

Location: 521 Mendocino Ave,
Santa Rosa, CA 95401

Contact: (707) 636-3073

Email: Contact@MyDSLCL.org

Website: <http://mydslcl.org/pge-battery-loan-program/>

Last Verified On: 09/29/2020.



NAPA COUNTY EMERGENCY RESOURCES

MENTAL HEALTH RESOURCES

Beacon Health Options

“Beacon’s system is built on a strong support structure of doctors, nurses, advocates, and mentors fulfilling members’ behavioral, physical, and social health needs.”

Contact: (855) 765-9703

Website: <https://www.beaconhealthoptions.com/>

Last Verified On: 09/28/2020

REPLACING LOST DOCUMENTS

California Driver’s License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 09/28/2020

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 08/27/2020

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 08/27/2020

Veterans’ Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 08/27/2020

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 08/27/2020

Replacement Social Security Cards

Contact: (800) 772-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 08/27/2020

U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Last Verified On: 08/27/2020

U.S. Tax Returns

Contact: (800) 829-1040

Website: <https://www.irs.gov/forms-instructions>

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NAPA COUNTY EMERGENCY RESOURCES

CALIFORNIA HOME INSURANCE PLAN

California Fair Property Insurance Plan

Location: 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

Contact: (800) 252-0089

Email:

<https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 09/29/2020

COMMUNITY ORGANIZATIONS ACTIVE IN DISASTER (COAD)

New Recovery Nixle

Text: "HENNRECOVERY" or "GLASS to 888-777".

Please sign up for Nixle alerts about recovery information. Nixle for those impacted by the fire

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 11/11/2020

Local Assistance Center

"Napa County-Local Assistance Center for 2020 Hennessey and Glass Fire:

Location: 1428 Spring St,

St Helena, CA 94574 Mon-Fri 9AM-6PM

Contact: (707) 299-2190

Virtual assistance:

<https://readynapacounty.org/27/Local-Assistance-Center>

Last Verified On: 11/11/2020

Register with FEMA

FEMA assistance for the Hennessey Fire. Visit the following page for more information about individual assistance and to access the link for applying for assistance

Contact: (800) 621-3362

TTY: (800) 462-7585

Website:

<https://www.fema.gov/assistance/individual>

Last Verified On: 11/11/2020

Emergency Financial Assistance 2020 Wildfire Relief Program

"Napa county Households impacted by the Hennessey and Glass Fires who meet income guidelines, may apply for assistance for lost or damaged property and economic hardship/ One-time benefits are available.

Deadline 01/29/2021

Contact: (707) 965-5010

Website: 707-965-5010

efa@upvalleyfamilycenters.org.

Last Verified On: 11/11/2020

United Policyholders

"Access information about navigating your insurance with Untied Policyholders. They are a nonprofit organization offering webinars and guidance in navigating insurance and wildfire recovery"

Website: <https://www.uphelp.org/blog/august-2020-lightning-complex-wildfires-ca>

Last Verified On: 11/11/2020

Food Access Calendar

"The food calendar provides a daily look at no charge grocery and meal distributions accessible to the public throughout Napa County.

Website:

<https://readynapacounty.org/Calendar.aspx>

Last Verified On: 11/11/2020