

# NAPA COUNTY UTILITIES RESOURCES

**Note: Some services may have changed due to COVID-19,  
Please call to confirm hours and services available**

## UTILITY PAYMENT ASSISTANCE RESOURCES

### Season of Sharing

“Provide temporary financial assistance to individuals and families in crisis to pay for housing and emergency needs that cannot be met through other resources.”

**Contact:** (707) 299-1890

**Website:**

<https://www.countyofnapa.org/2475/Season-of-Sharing>

Last Verified On: 08/27/2021

### Napa County Society of St. Vincent DePaul

“Help provide utility assistance”

“All those requesting assistance are visited in their home or if they are homeless they are met in a public place by our volunteers.”

**Contact:** 707-257-0387

**Location:** Caymus street  
Napa, CA 94559

**Website:** <http://napasvdp.weebly.com/>

Last Verified On: 08/27/2021

### North Coast Energy Services

“Provides payment assistance with home energy bills. The one time per calendar year payment varies depending on income, household size, and funding.”

**Location:** P.O. Box 413  
Ukiah, CA 95842

**Contact:** (800) 233-4480

**Application:**

<http://nces.org/Apps/2021HEAPApplication.pdf>

**Website:**

<http://www.northcoastenergyservices.com>

Last Verified On: 11/16/2021



### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 08/27/2021

### The Salvation Army

“Supplementing income with utility, rent, and other vital payments.”

**Location:** 590 Franklin Street  
Napa, CA 94559

**Contact:** (707) 226-8150

**Website:**

<https://napa.salvationarmy.org/napa/overcome-poverty>

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## UTILITY PAYMENT ASSISTANCE RESOURCES, Continued

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### **AT&T**

“High Speed Home Internet for just \$10 a month.”

**Website:** <https://digitalyou.att.com/low-cost-internet/>

Last Verified On: 08/27/2021

### **EveryoneOn**

“We help bring low-cost internet service And affordable computers to those who need it.”

**Website:** <https://www.everyoneon.org/>

Last Verified On: 08/27/2021

### **County Self Sufficiency Services – General Assistance**

“We provide short-term financial assistance, in the form of a loan”

**Location:** 2751 Napa Valley Corporate Drive, Building A, Public Assistance 1<sup>st</sup> floor, Napa, CA 94558

**Contact:** (707) 253-4511

**Website:**

<https://www.countyofnapa.org/376/General-Assistance>

Last Verified On: 08/27/2021

### **UpValley Family Resource Center Calistoga**

“Provide households with free tax preparation assistance during tax season (January – April)” and “pay a bill that is due through our convenient walk-in payment service.”

**Location:** 1500 Cedar Street Calistoga, CA 94515

**Contact:** (707) 965-5010

**Website:** <http://upvalleyfamilycenters.org/>

Last Verified On: 08/27/2021

### **PG&E Medical Baseline Program**

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

**Contact:** (800) 743-5000

**Website:**

<https://www.pge.com/medicalbaseline>

Last Verified On: 08/27/2021

### **PG&E REACH Program**

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

**Contact:** (800) 933-9677

**Agency Finder:**

<https://www.hardshiptools.org/AgencyFinder.aspx>

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page)

Last Verified On: 12/20/2021



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## UTILITY PAYMENT ASSISTANCE RESOURCES, Continued

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### **PG&E LIHEAP Program**

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

**Contact:** (866) 675-6623

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home\\_PaymentAssistance](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home_PaymentAssistance)

Last Verified On: 12/20/2021

## RESOURCES FOR THE BLIND

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### **California Telephone Access Program**

“Provide telephone communications access for all deaf and disabled Californians”

**Contact:** 1-800-806-1191

**Website:**

<https://ddtp.cpuc.ca.gov/homepage.aspx>

Last Verified On: 08/27/2021

### **American Council of the Blind - Audio Description Project**

“Streaming Video Services Offering Audio Description”

**Website:**

<http://www.acb.org/adp/streaming.html#havead>

Last Verified On: 08/27/2021