



# SHASTA COUNTY EMERGENCY RESOURCES

**NO EMERGENCY IDENTIFIED AT THIS TIME**

## COUNTY EMERGENCY SERVICES

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### **NIXLE**

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

**Text:** Your zip code to 888-777

**Website:** <https://local.nixle.com/register/>

Last Verified On: 06/23/2021

### **2-1-1 Shasta**

“Find local resources”

**Text:** Your zip code to 898-211

**Call:** 2-1-1

**Website:** <https://211norcal.org/saltfire/>

Last Verified On: 06/23/2021

## ROAD CLOSURES

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### **Caltrans**

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 07/01/2021

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### **PG&E Portable Battery Program**

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 06/24/2021

### **Disability Rights California**

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 06/23/2021



# SHASTA COUNTY EMERGENCY RESOURCES

## DISASTER ASSISTANCE

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### Disaster Relief Center

For all affected by the Salt Fire, provides connection to resources along with emotional and spiritual support. Also provides nonperishable food, cleaning supplies, sifting kits, snacks. Financial donations for this event are being accepted by the Lakehead Lions Club Foundation (P.O. Box 11, Lakehead, CA 96051).

United Way of Northern California will be available to provide information and emergency assistance.

**Date:** Daily Starting Friday July 9, 2021

**Time:** 10am-3pm

**Location:** Lakehead Lions Club  
20814 Mammoth Drive  
Lakehead, Ca.

Last Verified On: 07/08/2021

### ReCover California

The Owner-Occupied Rehabilitation and Reconstruction Program (OOR) is designed to address homeowners' unmet rehabilitation and reconstruction needs within federally declared disaster areas. Grants are available for eligible disasters to cover unmet needs remaining if insurance, SBA loans, FEMA, legal settlement, and other resources do not fully cover the cost of rebuilding a home. Please visit the website for more program information and eligibility.

**Website:** <https://recover.hcd.ca.gov/>

Last Verified: 06/23/2021

### Red Cross Fire Survivor Assistance

"People who find themselves displaced or evacuated from their homes due to the fire should contact the Red Cross. The Red Cross will help in this time of need."

**Contact:** (844) 236-0153

Last Verified: 07/07/2021

## FIND A PHARMACY

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### Partnership HealthPlan of California – Pharmacy Directory

"PHC contracts with MedImpact to provide pharmacy services. PHC members must use a pharmacy that works with MedImpact."

**Contact:** (800) 863-4155

**Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 06/23/2021



# SHASTA COUNTY EMERGENCY RESOURCES

## MENTAL HEALTH

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### Beacon Health Options

“Beacon’s system is built on a strong support structure of doctors, nurses, advocates, and mentors fulfilling members’ behavioral, physical, and social health needs.”

**Contact:** (855) 765-9703

**Website:**

<https://www.beaconhealthoptions.com/>

Last Verified On: 06/23/2021

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 06/23/2021

## PUBLIC SAFETY POWER SHUTOFFS RESOURCES

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### PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

**Website:**

<https://pgealerts.alerts.pge.com/updates/psp-events/>

Last Verified On: 06/23/2021

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**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 06/24/2021

## CALIFORNIA HOME INSURANCE PLAN

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### California Fair Property Insurance Plan

**Location:** 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

**Contact:** (800) 252-0089

**Email:** <https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 06/23/2021



# SHASTA COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 06/23/2021

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 06/23/2021

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 06/23/2021

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 06/23/2021

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 06/23/2021

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 06/23/2021

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

Last Verified On: 06/23/2021

### U.S. Tax Returns

**Contact:** (800) 829-1040

**Website:** <https://www.irs.gov/forms-instructions>

Last Verified On: 06/23/2021