

SHASTA COUNTY UTILITIES RESOURCES

**Note: Some services may have changed due to COVID-19,
Please call to confirm hours and services available**

FINANCIAL ASSISTANCE RESOURCES

Alyssa Araiza Wings of Angels Organization

“Committed to aiding families who have children suffering with pediatric cancer or life threatening illness by providing unique support in ways other organizations do not. Families served live in Shasta, Siskiyou, Trinity, Lassen, and Modoc counties in Northern California.”

Location: 112 E 2nd Street
Alturas, CA 96101

Contact: (530) 233-3111

24 Hour Crisis Line: (855) 855-6745

Website: <https://www.aawoa.com/>

Last Verified On: 08/18/2021

AT&T

“High Speed Home Internet for just \$10 a month.”

Website: <https://www.att.com/internet/access/>

Last Verified On: 08/18/2021

UTILITY PAYMENT ASSISTANCE RESOURCES

City of Shasta Lake Life Line Rate Program

“The City of Shasta Lake's Lifeline Rate program allows for a discount on your monthly electric, water, and sewer utility bill for individuals that are aged 62 or older or are disabled and fall under the income guidelines.”

Contact: (530) 275-7400

Website:

<https://www.cityofshastalake.org/1059/Forms-and-Applications>

Last Verified On: 08/18/2021

City of Shasta Lake SHARES Program

“The City of Shasta Lake's SHARES program can offer financial assistance to qualifying customers once every 12 months.”

Contact: (530) 275-7400

Last Verified On: 08/18/2021



EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

Website: <https://www.everyoneon.org/>

Last Verified On: 08/18/2021

PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

Contact: (866) 743-2273

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page

Last Verified On: 08/18/2021



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UTILITY PAYMENT ASSISTANCE RESOURCES

PG&E Medical Baseline Program

“Assistance program for residential customers who have special energy needs due to qualifying medical conditions.”

Contact: (800) 743-5000

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/medical-condition-related/medical-baseline-allowance/medical-baseline-allowance.page

Last Verified On: 08/18/2021

PG&E LIHEAP Program

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home_PaymentAssistance

Last Verified On: 12/20/2021

Tri County Community Network

“Serves Pregnant and parenting families whose children are birth to age 5 (both English and Spanish speaking). Children ages 2.5 to 12, and their families. Adults who are unemployed, under-employed and those receiving CalWORKS services. Residents seeking assistance with basic needs.”

Location: 37477 Main Street

Burney, CA 96013

Contact: (530) 335-4600

Website: <http://www.burneytccn.org/>

Last Verified On: 08/18/2021

PG&E REACH Program

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (800) 933-9677

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 12/20/2021

Veterans Resource Center

“Veterans Resource Center (VRC) Supportive Services for Veterans and Families (SSVF). VRC has SSVF funding to pay for motels, rent payments and utility payments for veterans”

Contact: (530) 223-3211

Last Verified On: 08/18/2021