

# SISKIYOU COUNTY DISABILITIES RESOURCES

**Note: Some services may have changed due to COVID-19.  
Please call to confirm hours and services available.**

## ADULT PROTECTIVE SERVICES & PREVENTION

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### Siskiyou County Adult Protective Services

“Adults Services social workers support a very vulnerable fragment of our society, the disabled and elderly community. Twenty-four hour response to emergency situations of abuse and neglect. Adults aged 65 and older or dependent adults aged 18 and older.”

**24/7 Adult Protection Hotline:** (530) 842-7009

**Contact:** (530) 841-4200

**Website:**

<https://www.co.siskiyou.ca.us/acs/page/adult-services>

Last verified on: 03/09/2022

## ASSISTANCE DOGS

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### Assistance Dog Special Allowance Program

“The ADSA program provides a monthly payment of \$50 to eligible persons who use a guide, signal, or service dog to help them with their disability-related needs. The allowance is to help pay the costs of food, grooming, and health care for the dog.

**Contact:** (916) 657-2628

**Email:** [ADSAUser@dss.ca.gov](mailto:ADSAUser@dss.ca.gov)

**Website:** <https://www.cdss.ca.gov/assistance-dogs#:~:text=The%20Assistance%20Dog%20Special%20Allowance,health%20care%20for%20the%20dog.>

Last Verified On: 03/09/2022

### Canine Companions for Independence®

“We unite people with dogs in a powerful program that leads to greater independence and confidence.”

**Contact:** (800) 572-2275

**Form:** <http://www.cci.org/assistance-dogs/is-a-dog-right-for-you.html>

**Email:** [info@cci.org](mailto:info@cci.org)

**Website:** <http://www.cci.org/>

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## CAREGIVER

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### **Siskiyou County In-Home Supportive Services (IHSS)**

“The IHSS program provides services to eligible people over the age of 65, the blind and/or disabled. The goal of the IHSS program is to allow a person to live safely in their own home and avoid the need for out of home care.”

**Location:** 2060 Campus Drive  
Yreka, CA 96097

**Contact:** (530) 841-4200

**Website:**

<https://www.co.siskiyou.ca.us/acs/page/adult-services>

Last verified on: 03/09/2022

## DEAF & HARD OF HEARING RESOURCES

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### **California Phones, CA Telephone Access Program**

“California Phones, from the California Telephone Access Program (CTAP) provides free specialized phones and accessories for your mobile phone to all qualified Californians. These devices make it easier to hear, dial, and call. A Program of the California Public Utilities Commission.”

**Contact:** (800) 806-1191

**Website:** <http://www.californiaphones.org>

Last Verified On: 03/07/2022



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## DISABILITY & ADVOCACY SUPPORT SERVICES

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### Disability Action Center

“DAC assists persons with disabilities to achieve and/or maintain their independence. We provide information and resources to eliminate barriers. Our dedicated staff provides **free** support. DAC serves Northern California Counties including: Butte, Glenn, Tehama, Plumas, Shasta, Lassen, Siskiyou, and Modoc. Colusa county: seniors with low vision.”

**Location:** 2453 Athens Ave.,  
Redding, CA 96001

**Contact:** (530) 242-8550

**Email:** [actionctr@gmail.com](mailto:actionctr@gmail.com)

**Website:** <https://actionctr.org/>

Last Verified On: 03/08/2022

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 03/08/2022

### PG&E Portable Battery Program (PBP)

“PG&E’s PBP provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 03/09/2022



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## MEDICARE SERVICES

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### **Shasta County HICAP Office**

“HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information and counseling about Medicare. Volunteer counselors can help you understand your specific rights and health care options. HICAP also offers free educational presentations to groups of Medicare beneficiaries, their families and/or providers on a variety of Medicare and other health insurance related topics.”

**Location:** 1647 Hartnell Ave., Suite 8  
Redding, CA 96002

**Contact:** (530) 223-0999

**Toll Free:** (800) 822-9687

**Website:**

<https://cahealthadvocates.org/hicap/shasta/>

Last Verified On: 03/08/2022

## NON- TRAUMATIC AND TRAUMATIC BRAIN INJURY (TBI) RESOURCES

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### **American Stroke Association**

“The American Stroke Association is dedicated to prevention, diagnosis and treatment to save lives from stroke: ...guide healthcare professionals and provide information to enhance the quality of life for stroke survivors.”

**Stroke Family Warmline:** (888) 478-7653

**Website:**

<http://www.strokeassociation.org/STROKEORG/>

Last Verified On: 03/07/2022

### **American Veterans with Brain Injury (AVBI)**

“AVBI is an organization that offers support to the families of American service members and Veterans who have sustained brain injuries through a web-based peer support network and information. AVBI members have access to web-based exercise programs to improve brain health and cognitive performance. These programs encourage self-improvement & recovery of service members & veterans who have sustained a brain injury. There are many other programs and supports for those with brain injury through AVBI.

**Website:** <http://www.avbi.org/>

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## **NON- TRAUMATIC AND TRAUMATIC BRAIN INJURY (TBI) RESOURCES, Continued**

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### **Brain and Spinal Cord Injury Resource Center**

“A resource for brain and spinal cord injury survivors and their families to learn more information about medical conditions, rehabilitation, and legal options.”

**Website:** <http://www.brainandspinalcord.org/>

Last Verified On: 03/07/2022

### **Brain Injury.com**

“Brain Injury.com is the largest collection of medical and legal information about brain injury on the web. This website provides a nationwide network of legal services to serve those with cases involving brain injury, and they provide cutting edge information for those in need.”

**Contact:** (866) 882-7246

**Website:** <http://www.braininjury.com/>

Last Verified On: 03/07/2022

### **Brain Injury Association of America (BIAA)**

“BIAA’s mission is to advance awareness, research, treatment, and education and to improve the quality of life for all people affected by brain injury.”

Phone: (703) 761-0750

**Website:** <https://www.biausa.org/>

Last Verified On: 03/07/2022

### **Brainline**

“Offering...information and support to anyone whose life has been affected by brain injury or PTSD: people with brain injuries, their family and friends, and the professionals who work with them. BrainLine also provides military-specific information and resources on traumatic brain injury and post-traumatic stress disorder (PTSD) to veterans, service members, and their families.”

**Website:** <http://www.brainline.org/>

Last Verified On: 03/07/2022

## **UTILITY PAYMENT ASSISTANCE RESOURCE**

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### **PG&E Medical Baseline Program**

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

**Contact:** (800) 743-5000

**Website:**

<https://www.pge.com/medicalbaseline>

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## **VISUAL IMPAIRMENT RESOURCES**

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### **CDSS Department of Social Services Blind Services**

“The Office of Services to the Blind (OSB) provides information and referral on services, programs, entitlements, and products of benefit to individuals who are blind or low vision and their families or service providers. OSB staff assists such individuals in understanding the availability of services, their eligibility for services, and the purpose and scope of the various service programs.”

**Contact:** (916)657-3327

**Website:** <https://www.cdss.ca.gov/blind-services>

Last Verified On: 03/07/2022

### **Free Slate and Stylus Program National Federation of the Blind**

“The National Federation of the Blind will distribute a plastic, four-line, twenty-eight cell slate along with a saddle stylus to those that need them. That includes those that are blind and low vision who know Braille or want to learn Braille.”

**Contact:** (410) 659-9314

**Website:** <https://www.nfb.org/programs-services/free-slate-and-stylus-program>

Last Verified On: 03/07/2022

### **Free White Cane Program National Federation of the Blind**

“The white cane gives blind people the ability to achieve a full and independent life, allowing us to travel freely and safely.”

**Contact:** (410) 659-9314

**Website:** <https://www.nfb.org/programs-services/free-white-cane-program>

Last Verified On: 03/07/2022

### **California Phones**

“There’s a California Phone for every need. For example,...there are big button phones that make it easier to dial. Phones with lights that flash for incoming calls. Convenient portable phones – and more. We also offer phones that are specially designed for individuals with more significant disabilities. Phones are available to persons who live in California, have telephone service and your doctor approves your need.”

**Contact:** (800) 806-1191

**Website:** <https://californiaphones.org/apply-now>

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