



# Message to Our Members: Contract with Dignity Health

If you are Partnership HealthPlan of California (PHC) member and get care from a Dignity Health primary care providers (PCP), specialty providers, and affiliated Dignity and Mercy Hospitals, you should have received a letter from PHC informing you that our contract with Dignity Health is set to end January 31, 2020. You can continue to get care from any Dignity provider through the end of January.

The letter sent to you explains what will happen if PHC and Dignity are unable to reach a contract agreement by the end of January. Please read the letter you received or [click here](#) to view a copy of the letter.

In some instances, for example if you are pregnant or have a serious or chronic condition, you can keep seeing your current doctor until your treatment is completed. **If you are in the middle of treatment, have a scheduled treatment or surgery with a Dignity provider, please call us to discuss your specific needs and options. You can call Member Services 8 a.m. to 5 p.m. Monday-Friday at (800) 863-4155. TTY: (800) 735-2929 or 711.**

**These Dignity providers are contracted with PHC and would be affected if no contract agreement is reached:**

## **SHASTA COUNTY (all Dignity specialists, plus the following sites)**

**Primary Care:** Lassen Medical Clinic (Cottonwood and Red Bluff); Dignity Health Medical Group North State (Redding); Mercy Family Practice (Redding)

**Hospitals:** St. Elizabeth Community Hospital; Mercy Medical Center (Mt. Shasta); Mercy Medical Center (Redding)

## **SISKIYOU COUNTY (all Dignity specialists, plus the following sites)**

**Primary Care:** Mercy Mt. Shasta Community Center (Mount Shasta); Pine Street Clinic (Mount Shasta); Mercy Lake Shastina Community Clinic (Weed)

**Hospitals:** St. Elizabeth Community Hospital (Red Bluff); Mercy Medical Center (Mt. Shasta); Mercy Medical Center (Redding)

## **YOLO COUNTY (all Dignity specialists, plus the following sites)**

**Primary Care:** Woodland Healthcare (Davis and Woodland)

**Hospitals:** Woodland Memorial Hospital; Mercy General Hospital (Sacramento); Mercy Hospital of Folsom; Methodist Hospital of Sacramento; Mercy San Juan Hospital (Carmichael)