

CORRECTION SHEET (ERRATA-B) 2023 MEDI-CAL MEMBER HANDBOOK

Partnership HealthPlan of California (PHC) has made important updates to our Medi-Cal Member Handbook. These changes are explained below. **Make sure to read the updates carefully as they may change the way you get care.**

If you have questions or need help reading this, call (800) 863-4155 (TTY: (800) 735-2929 or 711). We are here Monday – Friday, 8 a.m. – 5 p.m. The call is toll free.

Section 4 - Benefits and services

Other PHC covered benefits and programs

Street medicine programs

Members experiencing homelessness may receive covered services from Street Medicine Providers within Partnership's provider network. A Street Medicine Provider is a licensed primary care physician or primary care non-physician in the Partnership provider network. Members experiencing homelessness may be able to select a Partnership Street Medicine Provider to be their primary care provider (PCP), if the Street Medicine Provider meets PCP eligibility criteria and agrees to be the member's PCP. For more information on Partnership's street medicine program, call (800) 863-4155 (TTY (800) 735-2929 or 711).