

CORRECTION SHEET (ERRATA-B) 2023 MEDI-CAL MEMBER HANDBOOK

Partnership HealthPlan of California (PHC) has made important updates to our Medi-Cal Member Handbook. These changes are explained below. **Make sure to read the updates carefully as they may change the way you get care.**

If you have questions or need help reading this, call (800) 863-4155 (TTY: (800) 735-2929 or 711). We are here Monday – Friday, 8 a.m. – 5 p.m. The call is toll free.

Section 4 - Benefits and services

Other PHC covered benefits and programs

Street medicine programs

Members experiencing homelessness may receive covered services from Street Medicine Providers within Partnership's provider network. A Street Medicine Provider is a licensed primary care physician or primary care non-physician in the Partnership provider network. Members experiencing homelessness may be able to select a Partnership Street Medicine Provider to be their primary care provider (PCP), if the Street Medicine Provider meets

Call Member Services at (800) 863-4155 (TTY (800) 735-2929). We're here Monday-Friday, 8 a.m. - 5 p.m. or visit us at www.partnershiphp.org

CORRECTION SHEET (ERRATA-B) 2023 MEDI-CAL MEMBER HANDBOOK

PCP eligibility criteria and agrees to be the member's PCP. For more information on Partnership's street medicine program, call (800) 863-4155 (TTY (800) 735-2929 or 711).

Call Member Services at (800) 863-4155 (TTY (800) 735-2929). We're here Monday-Friday, 8 a.m. - 5 p.m. or visit us at www.partnershiphp.org