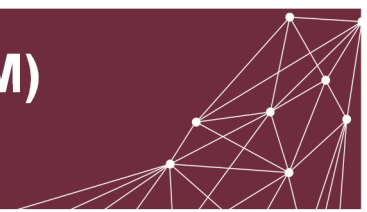




Enhanced Care Management (ECM) Referral Form



4665 Business Center Drive, Fairfield, CA •
Care Coordination Phone: (800) 809-1350 • Fax: (530) 351-9040

Referral Source Contact Information

Today's Date:	Referral Contact Phone Number:	Referral Fax Number:
Referral Source: (Name and Agency)		
Referral Source Address:		

Member Referral Information

Member Name: (Last, First)	Member Date of Birth:	Member CIN#:	
Member Phone Number:	Member Address or Location:	County:	Language:
Member Enrolled in Other Programs: (List Programs)			
Population of Focus: (Check All Applicable)			
<input type="checkbox"/> Adult - High Utilizer	<input type="checkbox"/> Adult - Homelessness		
<input type="checkbox"/> Adult - SMI/SUD	<input type="checkbox"/> Child/Youth - Homelessness		

Additional Information



Enhanced Care Management (ECM) Population of Focus Guide

Check All That Apply (Applicable age group listed in section)

Homelessness: Adult and Child/Youth

- At-risk of or experiencing homelessness.
Examples: Lacking an adequate nighttime residence; primary residence is a public or private place not designed for habitation, living in a shelter, etc.
- Experiencing complex physical, behavioral or developmental health needs with inability to successfully self-manage their health care and other services

Serious Mental Illness (SMI)/Substance Use Disorder (SUD): Adult

- Member is a candidate for County Specialty Mental Health Services; services are provided to individuals who have mental illness or emotional problems a regular doctor cannot treat and affect their ability to perform daily activities. *Examples: Mental Health, Medication Support, Crisis Intervention, Residential Treatment, Psychiatric Health Services, etc.*
- Member is a candidate for Drug Medi-Cal (DMC) or DMC Organized Delivery System; Defined by DHCS as receiving a diagnosis for SUD and addictive disorders from the Diagnostic and Statistical Manual of Mental Disorders (DSM) and meets the medical necessity for services based on the American Society of Addiction Medicine (ASAM)
- At least one complex social factor influencing health.
Examples: lack of access to food, lack of access to stable housing, inability to work or engage in the community, etc.
- Experiencing any of the following:
 - High risk for institutionalization, overdose or suicide;
 - Sole source of care are crisis services, emergency department (ED), etc.
 - Two or more ED visits or hospitalizations due to SMI/SUD in the past 12 months;
 - Are pregnant or post-partum, up to 12 months after delivery

High Utilizer: Adult

- 5 or more repeated ED visits in a six-month period that could have been avoided with appropriate outpatient care or improved treatment.
- 3 or more unplanned hospital or short-term skilled nursing facility (SNF) stays in a six-month period that could have been avoided with appropriate outpatient care or improved treatment.
- Any unplanned ED or in-patient stays in the last six months for members who have medical, psychiatric or SUD-related conditions that require intensive coordination or members who have significant functional limitations or adverse social determinants of health that impede navigating their health care and other services.