



Date: April 1, 2019

Medi-Cal

Important Provider Notice: #341

Subject: PHC Pended Claim Report Changes

On April 5, 2019, Partnership HealthPlan of California (PHC) will release an upgraded version of the Pended Claims Report, which you can access via the provider online portal. This version will increase provider usability. The pended claims report will still be available with each check run. This weekly report remains an easy and effective way to monitor and manage claims activity, summarizing all claims, whether paper or electronic, still in process.

The changes to the Pended Claim Report do not affect PHC Remittance Advices or any other provider payment documentation.

PHC's Pended Claims Report is an acknowledgement of claims received and does not reflect the final status of claims. Claims reflected on this report are still in progress and are not yet paid or denied as of the date of the report.

To learn more about Provider Online Services and gain access to PHC payment documentation available to providers, please access link below:

<http://www.partnershiphp.org/Providers/Medi-Cal/Pages/Online-Services-Redesign.aspx>