



4665 Business Center Drive  
Fairfield, California 94534

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**Date: November 6, 2019**

**Medi-Cal**

**Important Provider Notice: #368 – Updated 12/4/19**

**Subject: New Requirements for Telehealth Services Effective 1/1/2020**

For dates of service on or after January 1, 2020, Partnership HealthPlan of California (PHC) will start requiring that all telehealth services be billed with location code 02, with the exception of Federally Qualified Health Clinics (FQHC), Rural Health Clinics (RHC) and Indian Health Systems (IHS).

Also effective January 1, 2020, modifier GT will no longer be required.

For services provided via synchronous, interactive audio and telecommunication systems, providers should bill with modifier 95 for all codes except transmission cost codes and G0071 and G2012.

For services provided via asynchronous store and forward telecommunication systems, providers must bill with modifier GQ.

For procedure codes 92250 and 92227, no modifier is required, with one exception. If 92250 is billed under distant site, the code will require modifier GQ.

Also, effective for dates of service on or after January 1, 2020, e-Consult code 99444 is being replaced with code 99451 and is only payable to contracted e-Consult providers.

Additional information regarding this authorization requirement, please contact the PHC Health Services Department at (707) 863-4100.