4665 Business Center Drive
Fairfield, California 94534

Date: 05/19/2020

Medi-Cal

Important Provider Notice: #384

Subject: Long Term Care (LTC) Provider Rate Changes effective 08/01/19

The State of California Medi-Cal has issued the final 2019-2020 reimbursement rates for Distinct Part Adult Subacute Facilities (DPAS) for dates of service on or after 08/01/2019. These rate changes included both increases and decreases. The change for each DPAS has been updated in the PHC system as of 01/29/2020. LTC claims submitted to PHC on or after 01/29/2020 will be reimbursed at the adjusted 08/01/19 rate.

Please do not submit CIFs for the 08/01/19 rate adjustment to PHC. PHC will not make the rate adjustments through the CIF process. For those LTC facilities affected by the rate change, PHC will n o t i f y a n d provide you with a report of the claims impacted by the rate adjustment.

Underpayments: For those facilities where underpayments were made, there will be a place on your report for you to make changes to the billed amount for each claim. We will ask that you sign and date the report. The report is to be returned to PHC for adjustment. The adjustments will be made on a first in / first out basis.

Overpayments: For those facilities where overpayments were made, the amount owed will appear on the report.   The facility may write a check for the total amount owed and return the check along with the report to PHC or you may arrange a repayment agreement spread over 4-6 months.

PHC will notify you when the LTC rate adjustment reports will be available.

You have six (6) months from the date of the spreadsheet to return it completed to PHC.   Please note that PHC will not accept the spreadsheet or the claims listed therein for payment consideration if it is received after six (6) months.

If you receive an additional retro rate change notice from the State, please forward this immediately to PHC so that our system can be updated in a timely manner.

For further information regarding this process or your rate change, please contact the PHC Claims Department at (707) 863-4130.