



4665 Business Center Drive
Fairfield, California 94534

Date: 07/31/2020

Medi-Cal

Important Provider Notice: #400

**Subject: Institutional COBA (Medicare Prime) Claims for FQHC/RHC/IHS Providers – Updated
4/04/23**

Partnership HealthPlan of California (PHC) has started receiving institutional claims for FQHC/RHC/IHS providers from our Medicare carrier.

PHC is not currently set up to accept these claims as we are still in the testing phase. As a result of this, FQHC/RHC/IHS providers may start seeing denials on their Explanations of Payment (EOP). The denial codes you will receive are:

- 16 – Claim/service lacks information or has submission/billing error(s) which is needed for adjudication and
- MA04 – 2ndary pmnt cannot be considered w/o identity of/pmnt info from primary payor. Info was either not reported or illegible.

At this time, all FQHC/RHC/IHS providers are asked to continue to bill your Medicare prime claims via paper, electronically or the PHC CIF process. Claims dropped to paper or billed electronically typically get processed quicker than the CIF process. PHC will send an update when testing has been completed.

If you have any questions, please feel free to contact the PHC Claims Department at (707) 863-4130.