



4665 Business Center Drive
Fairfield, California 94534

Date: 3/10/21

Medi-Cal

Important Provider Notice: #415

Subject: National Provider Identifier (NPI) and COBA Claims - Update

As a reminder, for payment consideration to be made on electronic Medicare crossover claims (COBA claims), providers must ensure that the National Provider Identifier (NPI) billed to Medicare is also registered with Medi-Cal and Partnership HealthPlan of California (PHC). Claims received with an NPI that is not registered with Medi-Cal and PHC, will not be considered for payment.

Please visit the Medi-Cal website for more information regarding provider enrollment and Medicare cost sharing reimbursement: www.medi-cal.ca.gov

Please visit the PHC website to learn more about the onboarding process and to access the Provider Information Form: www.partnershiphp.org/Providers/Medi-Cal/Pages/default.aspx

PHC currently accepts Medicare Part B crossover claims directly from the Benefits Coordination & Recovery Center (BCRC) for dual eligible members. Acceptance testing for institutional Medicare crossover claims for FQHC, RHC, and IHS provider types is currently in progress. Once testing has been completed, an Important Provider Notice will be posted to advise.

For questions regarding Medicare crossover claims, please call PHC's Claims Customer Service Department at (800) 863-4155.