



Health Rules Payer (HRP) Claims System Implementation UPDATE

HRP ALERT

August 2023

Partnership providers:

Due to recent internal process challenges Partnership HealthPlan of California will be postponing the implementation of a new claims system, Health Rules Payer (HRP) to **Summer 2024**. We appreciate your patience and we will continue to share updates with the network as soon as we have new information.

HRP will streamline the claims life cycle from submission to payment, increasing the claims payment accuracy and reducing provider rework and re-billing. This will increase the ability for PHC to process and pay claims faster.

For questions or concerns, please reach out to your Provider Relations Representative or email PHC at esystemssupport@partnershiphp.org.

