

Weekly Medical Directors Briefing

March 2-6, 2020

Preparing for COVID-19 (Coronavirus)

With two Partnership HealthPlan of California (PHC) counties now reporting community acquired COVID-19 cases (Solano and Sonoma Counties), we know you are in different stages of preparing and responding to the growing number of infections.

For general preparedness, you will be looking to state (California Department of Public Health) and federal (CDC) resources for guidance. The Weitzman Institute is offering a webinar for safety net providers tomorrow morning at 9 a.m. You can register here: [Register Now for ECHO](#)

Your local public health department will give more community-specific instructions, depending on the local infection pattern. Be sure you are connected with them and able to get regular updates.

Public health officials are worried that health centers and other medical settings will become high risk sites for transmitting infection, so a key task is to create systems to keep COVID infected individuals who are mildly ill out of the health system.

Some factors that are important to consider in planning for the future are:

- How to handle phone triage of individuals with respiratory illness.
- Capacity for home evaluation teams for individuals in self quarantine and needing care (to keep them out of the waiting room/clinic setting where other patients and staff may be infected).
- Preventive messages to patients on hygiene and what to do if ill (call don't come in).
- Enhanced after hours phone coverage to ensure patients without information don't feel like they have to go to the ED.
- Rules around telephone and video visits.

We know this will be a demanding time for you. Let us know if PHC can do anything to help.

PHC Educational Opportunities and Events:

Regional Medical Directors Meetings: Registration Now Open (Please Note Time Change!)

Biannually, PHC hosts four regional, in-person, meetings with clinical leaders of primary care organizations.

In response to suggestions from prior meetings, we are testing a new modular meeting format. This will allow you to have appropriate members of your team come to one or more portions of the meeting, depending on their interest. Our goal is to make the level of discussion, for all topics, to be of interest for all clinical leaders.

Schedule:

Time	Topic
9 a.m. – 11:45 a.m.	Health Policy and Public Health Updates and Discussion
11:45 a.m. – Noon	Lunch
Noon – 1 p.m.	Clinical Updates (Topics also helpful for practicing clinicians)
1:30 p.m. – 4 p.m.	Quality Improvement updates, discussion and sharing of best practices.

Dates & Locations:

April 17, 2020 - Redding (9 a.m. to 4 p.m.)

[Click here to sign-up](#)

April 24, 2020 – Eureka (9 a.m. to 4 p.m.)

[Click here to sign-up](#)

May 1, 2020 – Ukiah (9 a.m. to 4 p.m.)

[Click here to sign-up](#)

May 8, 2020 – Novato (9 a.m. to 4 p.m.)

[Click here to sign-up](#)

Addressing the Methamphetamine: What are the Options?

PHC's Behavioral Health Clinical Director, Dr. Jeff DeVido is hosting a webinar titled:

“Treatment Options? What Treatment Options? Making Sense of Methamphetamine.”

After an overview of the psychopharmacology of methamphetamine, Dr. DeVido will review the evidence base around different therapeutic options for addressing methamphetamine use disorder.

Date: Thursday, March 12, 2020

Time: Noon to 1 p.m.

Registration:

ABCs of Quality Improvement

At this free, all-day training, participants will be introduced to the Model for Improvement, learn how to develop aim statements, measures and PDSA cycles, and will learn how to use data for quality improvement.

Who should attend? QI clinical champions (providers and nurses), clinic managers, QI staff or project leads, and front and back office staff are encouraged to attend.

Date: March 11, 2020

Time: 8 a.m. - 4:30 p.m.

Location: Hyatt Regency Sonoma Wine Country - Santa Rosa, CA

Registration: [click here](#)

Date: April 16, 2020

Time: 9 a.m. – 4:30 p.m.

Location: The McConnel Foundation Lema Ranch – Redding, CA

Registration: [click here](#)

Recommended Educational Opportunities Outside of PHC:

Introduction to the Mother and Baby Substance Exposure Toolkit

Objectives: At the completion of this webinar, participants will be able to:

1. Understand best practice for universal verbal screening versus toxicology testing.
2. Identify the types of Medication Assisted Treatment and understand why it is the standard of care for OUD in pregnancy.
3. Describe best practices for nonpharmacologic treatment for newborns with NAS.
4. Understand the importance of preserving the mother/baby dyad for women with OUD and supporting practices.
5. Identify how hospitals can support the safe discharge of mothers with OUD and their newborns.

****A live demonstration of the toolkit features will also be presented.****

CEUs will be offered for this webinar. Real-time attendance is required for the entire webinar to receive CEUs. Provider approved by the California Board of Registered Nursing, provider #3104 for one (1) contact hour.

Date: March 13, 2020

Time: 12 p.m.

Registration: [click here](#)

Region IX Clinical Excellence Conference

The California Primary Care Association (CPCA) and the Western Clinicians Network (WCN) have partnered to host the Region IX Clinical Excellence Conference. This three-day conference brings together healthcare leadership from across the region to focus on health center clinical and management teams with the goal of improving overall efficiency and effectiveness in care delivery.

Clinicians, Executive Directors, State and Regional Primary Care partners and board members from community and migrant health centers from Arizona, California, Nevada, Hawaii, and the Pacific Islands will be in attendance. These executive directors, medical directors, dental directors, chief financial officers and other management positions use this annual event to network and discover new opportunities in all areas of primary healthcare.

Date: June 14 – 16, 2020

Location: Las Vegas, Nevada

Cost: \$80 per registrant

Registration: [click here](#)

Nuka System of Care Conference

Health care is undergoing a dramatic change from volume- to value-based care, with an emphasis on quality, population health outcomes and whole person care. Southcentral Foundation's Nuka system of Care (Nuka) is an award-winning system in Anchorage, Alaska, that has been providing value-based care for more than 30 years.

SCF's Nuka conference features detailed insights from more than 50 subject matter experts on topics such as integrated care, data and information management, behavioral health integration, leadership best practices, strategic planning, and more.

Using tools and methodologies unique to Nuka, conference participants walk away inspired by the future of health care and equipped with answers to issues facing their organizations.

Date: June 15 – 19, 2020

Location: Anchorage, Alaska

Cost: \$2,150 for Core Concepts

\$1,250 for General Conference

Register by May 8, 2020 and save \$600

Registration: [click here](#)