



Whole Child Model (WCM) CCS-Eligible Members

Partnership HealthPlan of California’s (PHC’s) Whole Child Model (WCM) program provides diagnostic, treatment and case management services for children under age 21 who have been diagnosed with a condition eligible for California Children’s Services (CCS).

While PHC is responsible for coordinating services for children in our service area, the county CCS staff where the member lives is responsible for determining the child’s eligibility and entrance to the CCS WCM program.

If the child is eligible for the CCS WCM program, PHC will provide case/care management, provider referrals and treatment authorizations.

All providers and hospitals should refer possible CCS-eligible members directly to their county CCS office (see *contact information below*) for determination of program eligibility. The following information must be included with the referral:

Child’s Name	Date of Birth	CIN#
CCS Diagnosis	Date of Onset	Medical Records

A list of CCS-eligible conditions can be found at the following link:
<https://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx>

Interested in becoming a CCS providers? Visit <https://www.dhcs.ca.gov/services/ccs/Pages/ProviderEnroll.aspx>

NORTHERN COUNTY CCS OFFICES

County	Phone	Fax
Del Norte	707-464-3191	707-465-6701
Humboldt	707-445-6212	707-441-5686
Lassen	530-251-8183	530-251-2668
Modoc	530-233-6311	530-233-6279
Shasta	530-229-8107	530-225-5355
Siskiyou	530-841-2132	530-841-4075
Trinity	530-623-1358	530-623-1297

SOUTHERN COUNTY CCS OFFICES

County	Phone	Fax
Lake	707-263-5806	707-263-5872
Marin	415-499-6877	415-499-6396
Mendocino	707-472-2600	707-472-2735
Napa	707-253-4391	707-299-2123
Solano	707-784-8650	707-421-7484
Sonoma	707-565-4500	707-565-4520
Yolo	530-666-8333	530-666-1283