



# Whole Child Model CCS-Eligible Members

January 25, 2021

**IMPORTANT INFORMATION:**

Partnership HealthPlan of California’s (PHC’s) Whole Child Model (WCM) program provides diagnostic, treatment and case management services for individuals under age 21 who have been diagnosed with a condition eligible for California Children’s Services (CCS).

While PHC is responsible for coordinating services for the CCS-eligible in our service area, the county CCS staff where the member lives is responsible for determining eligibility and entrance to the CCS WCM program.

If the child is eligible for the CCS WCM program, PHC will provide case/care management, provider referrals and treatment authorizations.

*All providers and hospitals should refer possible CCS-eligible members directly to their county CCS office (see contact information below) for determination of program eligibility.*

**The following information must be included with the referral:**

Child’s Name	Date of Birth	CIN#
CCS Diagnosis	Date of Onset	Medical Records

For a list of CCS-eligible conditions visit:

<https://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx>

**NORTHERN COUNTY CCS OFFICES**

**SOUTHERN COUNTY CCS OFFICES**

County	Phone	Fax	County	Phone	Fax
Del Norte	(707) 464-3191	(707) 465-6701	Lake	(707) 263-5806	(707) 263-5872
Humboldt	(707) 445-6212	(707) 441-5686	Marin	(415) 499-6877	(415) 499-6396
Lassen	(530) 251-8183	(530) 251-2668	Mendocino	(707) 472-2600	(707) 472-2735
Modoc	(530) 233-6311	(530) 233-6279	Napa	(707) 253-4391	(707) 299-2123
Shasta	(530)229-8107	(530) 225-5355	Solano	(707) 784-8650	(707) 421-7484
Siskiyou	(530) 841-2132	(530) 841-4075	Sonoma	(707) 565-4500	(707) 565-4520
Trinity	(530) 623-1358	(530) 623-1297	Yolo	(530) 666-8333	(530) 666-1283