



MEDICAL EQUIPMENT DISTRIBUTION SERVICES

Effective March 8, 2021

In response to the Department of Health Care Services (DHCS) Medi-Cal Rx carve-out, Partnership HealthPlan of California (PHC) will expand its Medical Equipment Distribution Services program to provide additional access to certain medical devices for PHC members when requested by their provider. The program is also now available to all eligible contracted providers within our 14 counties

Please note: *The state will continue to cover non-carved out devices such as Standard Blood Glucose Monitors (many models covered), Peak Flow Meters, Spacers for Metered Dose Inhalers, etc. Prescribers can continue to order these devices from their patients' pharmacy.*

Contracted clinical providers can submit requests directly to PHC for eligible members at no cost, per the guidelines listed below, and by submitting a completed medical equipment request form. Upon receiving the request form from a provider, PHC will send the device directly to the member via routine delivery (ie: 2-3 days).

Clinical providers requesting the device must educate members on the proper use and setup of the device. This includes any need to set up remote patient monitoring options.

Important note: For homeless members or members without a steady place of residence, clinical providers can have the device/s sent to their clinic/office for distribution to the member. Additionally, select devices are available for urgent delivery.

Providers can submit the medical equipment request form, see link below, securely to request@partnershiphp.org or by secure fax to (707) 420-7855. For any questions, please contact request@partnershiphp.org.

- [**Medical Equipment Distribution Services Request Form**](#)

MEDICAL EQUIPMENT REQUEST GUIDELINES

<p>Fingertip Pulse Oximeter, Model # F02T or Contec Pulse Oximeter, Model # CMS50D1 (Age 12 and older)</p>	<ul style="list-style-type: none"> • COVID: Home Treatment; Confirmed or Suspected to Follow For Decompensation (<i>Urgent Overnight Delivery Available</i>) • Chronic Lung Or Heart conditions to avoid office visits, Patient is on Home Oxygen Therapy/ Home Mechanical Ventilation, Chronic Obstructive Pulmonary Disease (COPD), Cystic Fibrosis, Asthma, Congestive Health Failure (CHF), Pulmonary Hypertension, Recurrent Pulmonary Embolism, Auto-Immune Lung Disease, Interstitial Lung Disease • Other – reason to be noted on request form
<p>Vive Precision Blood Pressure Monitor, Model #DMD1001 (Age 6 and older)</p>	<ul style="list-style-type: none"> • COVID: Home Treatment, confirmed or suspected to follow for decompensation • Chronic heart conditions to avoid office visits, Hypertension, includes pregnancy induced hypertension, Preeclampsia/History of Eclampsia, Diabetes Mellitus (any type), Coronary Artery Disease/Peripheral Vascular Disease, History of Stroke, Atrial Fibrillation, Congestive Health Failure (CHF), End Stage Renal Disease (ESRD), Pregnancy (for duration of COVID emergency) • Other – reason to be noted on request form <p>Important Note: This device comes with a standard size medium cuff (Arm circumference 35-44 cm). Large and smaller sized cuffs are available upon request. Please indicate the cuff size needed on the request form.</p>
<p>Care Line Instant Digital Thermometer, Model #060-220 (No age restriction)</p>	<ul style="list-style-type: none"> • COVID: Home Treatment, confirmed or suspected to follow for decompensation • Elevated risk of contracting or spreading COVID, At risk for severe COVID (co-morbidity or over 65), Occupational exposure to general public or individuals living in congregate living environment, Oncology patients on chemotherapy, Immunocompromised, Infection - need to monitor for fever, member unable to afford or find thermometer • Other – reason to be noted on request form

MEDICAL EQUIPMENT REQUEST GUIDELINES

<p>Vive Digital Scale, Model #DMD1002 (Max weight 330 lbs, no age restriction)</p>	<ul style="list-style-type: none"> • COVID: Home Treatment • Obesity (BMI greater than or equal to 30), Congestive Heart Failure (CHF), Chronic Kidney Disease • Other – reason to be noted on request form <p>Important Note: Talking scales for low vision members are available. Please indicate when a talking scale is needed on the request form.</p>
<p>GreaterGoods Smart Baby Scale, Model #0220A (Children under 2 years old, Infants under 40 pounds)</p>	<p>Important Note: This device is Not accurate enough for quantifying breastfeeding volume but can be used for monitoring weight changes (daily or weekly). Should not be requested for monitoring volumes of individual feeds.</p> <ul style="list-style-type: none"> • COVID: Home Treatment • Underweight infant, Failure to thrive, Unexplained (Abnormal) weight loss, Low Birth Weight, Risk of poor weight gain • Other – reason to be noted on request form
<p>Nebulizer by Cardinal Healthcare Essentials, Model #ZRCN01 (No age restriction)</p>	<ul style="list-style-type: none"> • COVID: Home Treatment • Asthma, Chronic Obstructive Pulmonary Disease (COPD), Cystic Fibrosis, Bronchopulmonary Dysplasia, Bronchiectasis, • Other – reason to be noted on request form <p>Important Note: Some replacement parts are available for this device. Indicate the part needed on the request form. Covered parts include tubing, masks, caps, chambers, baffles, filters.</p>
<p>Vicks Warm Steam Vaporizer, Model #V105SGL (No age restriction)</p>	<ul style="list-style-type: none"> • COVID: Home Treatment • Nasal congestion due to upper respiratory infection, Sinusitis • Other – reason to be noted on request form

MEDICAL EQUIPMENT REQUEST GUIDELINES

Vicks Mini Cool Mist Humidifier, Model #VUL520P
(Age 12 and under)

- **COVID:** Home Treatment
- Croup, Pharyngitis
- Other – reason to be noted on request form

Medical Equipment Distribution Services Provider FAQ

1. Why is PHC providing medical equipment distribution services?

In preparation for the planned DHCS Medi-Cal Rx carve-out, Partnership HealthPlan of California (PHC) will expand its Medical Equipment Distribution Services program to provide additional access to certain medical devices for PHC members when requested by their provider.

Please note: The state will continue to cover non-carved out devices such as Standard Blood Glucose Monitors (PHC prefers the Freestyle model, the DHCS will cover many models), Peak Flow Meters, Spacers for Metered Dose Inhalers, etc. Prescribers can continue to order these devices from their patient's pharmacy.

2. What types of medical equipment will PHC provide?

PHC is currently providing access to Blood Pressure Monitors, Humidifiers, Nebulizers, Oximeters, Scales, Thermometers, and Vaporizers at zero cost for PHC Members through the medical equipment distribution program. We will also supply access to additional BP cuff sizes, nebulizer replacement parts, user instructions in the members preferred language, and much more.

3. How does a provider request equipment for a PHC member?

Providers must complete PHC's Medical Equipment Distribution request form and submit the completed form securely to request@partnershiphp.org or by fax to (707) 420-7855. The form is located in PHC's Provider Resources section of our website: www.partnershiphp.org, **Keyword: Medical Equipment Distribution Services Guidelines | Request Form**

4. Are there any special instructions or guidelines for providers to reference when submitting a request?

There are specific guidelines per each equipment type that will need to be referenced prior to submitting a request. The guidelines and additional information are located in PHC's Provider Resources section of our website located at www.partnershiphp.org, **Keyword: Medical Equipment Distribution Services Guidelines**

5. Are all PHC members eligible to receive equipment?

All PHC members with PHC primary or secondary coverage are eligible to receive equipment, however, members must also meet the criteria below and guidelines mentioned above.

Equipment Type	Member Criteria
BP Monitors	PHC members 6 years and older.
Humidifiers	PHC members 12 years and under.
Nebulizers	All PHC members eligible.
Oximeters	PHC members 3 years and older.
Baby Scales	PHC members under 2 years old and less than 40 pounds
Digital Scales	PHC members 330 pounds and under
Thermometers	All PHC members eligible.
Vaporizers	All PHC members eligible.

Medical Equipment Distribution Services Provider FAQ

- 6. What should Providers do if a PHC member received broken or damaged equipment?**
Providers will need to resubmit a request form to request@partnershiphp.org and note on the form “replacement request”. If the equipment is still available, PHC will send the member a replacement.
- 7. What should Providers do if a PHC member has not received their equipment?**
Providers can contact request@partnershiphp.org to inquire about the shipping status of the equipment. Providers will need to include the member’s name, PHC member ID number and the type of equipment requested for verification purposes.
- 8. What is a PHC member ID number?**
The PHC member ID number, also referred to as a Client Identification Number (CIN), is a unique nine-character number that is assigned to each PHC member. Member ID numbers are located on the members PHC ID card.
- 9. What if a PHC member does not have a permanent address, can they still receive the equipment?**
PHC members without permanent addresses can have their equipment mailed to an alternate address or sent to their provider’s clinic/office. Providers that are willing to receive equipment for PHC members must complete the medical equipment request form and include their office/clinic address on the request form.
Please note: *Providers will be responsible for ensuring that the member receives the equipment once received.*
- 10. How long will it take for the equipment to arrive?**
Members should receive their equipment via USPS certified mail within 5-7 days.
- 11. Are there any urgent shipping options available?**
Urgent delivery is available when requests containing Oximeters for Covid: Home Treatment is selected as the diagnosis. If a patient with this diagnosis is receiving multiple devices within the same request, all equipment is sent to the patient via urgent delivery.
- 12. Is there an option for providers to request bulk medical equipment from PHC to be able to store in-house and provide to PHC members during their medical appointments?**
Providers interested in distributing medical equipment to PHC members on a larger scale will need to contact request@partnershiphp.org to request a bulk medical equipment request form. Provider guidelines, criteria and MOU are required and approval is not guaranteed.