



Inpatient and Outpatient Treatment Authorization Requests

Partnership HealthPlan of California's Utilization Management platforms for receiving faxes and entering TARs are working. However, the online service portal (OLS) is still not available to submit TARs electronically. Please submit inpatient and outpatient TARs and documentation via our secure fax line at (707) 863-4118. To get access to a RAF or TAR form, please go to <https://www.partnershiphp.org/>.

Starting April 9, 2022, the requirement for TARs and RAFs will resume. For questions regarding TARs or RAFs please call (707) 863-4133. We will notify you as soon as OLS is working. Thank you for your patience.

NOTE: At this time the PHC website and Provider Online Services Portal is not available. PHC will send an updated notice when these systems become available.

PHC email – During the system outage, PHC was unable to receive new emails between March 19 and April 3, 2022. Please consider resending any emails you sent us during that time. If we contacted you through a temporary email account, we have forwarded messages to our official emails as necessary, and we are no longer monitoring those temporary accounts. Please send all emails to an official PHC email – those ending in “@partnershiphp.org”.

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