



Medi-Cal Provider Directory
Large Font
Nevada County
Primary Care

CONTACT US

(800) 863-4155 | <http://www.PartnershipHP.org>

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To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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See Page 43 for a description of codes: ♿ **P E B I B R E T**

The Partnership HealthPlan of California (Partnership) Service Area includes 24 counties with providers located throughout those counties as well as other counties. The 24 Partnership counties are Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo, and Yuba.

To view our entire list of network providers, visit the Partnership website, www.PartnershipHP.org for an online searchable directory. It is updated daily. Click on “Members”, then click on “Find a Provider.”

If you need help finding a provider or looking for a provider on our website, call Member Services at (800) 863-4155. TTY users can call the California Relay Service at (800) 735-2929 or call 711.

How to use this list:

1. Pick two primary care providers (PCPs). One will be your first choice and the other will be your second choice. We ask you to pick a second choice in case your first choice is not available.
2. Write the names and the provider numbers of the primary care providers that you picked on the enclosed Primary Care Provider Selection Form. Call our Members Services Department to make sure the doctor or medical group is available.
3. Return the Primary Care Selection Form to Partnership using the

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enclosed postage paid return envelope.

4. You can access some Medi-Cal benefits without an authorization from your PCP. Please refer to your Member Handbook or call the Partnership Member Services Department for more information about these services.
5. Some hospitals and/or primary care providers may not provide one or more of the following services that are covered benefits: family planning contraceptive services, including emergency contraception; sterilization, including tubal ligation or abortion. You can obtain more information about these services before you choose your PCP by calling your prospective primary care provider or by calling the Partnership's Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.
6. Members are encouraged to pick a Primary Care Provider (PCP) that is closest to their home. However, members can choose any PCP in their County that is available in this Provider Directory.
7. The telephone number listed under each site in this directory is the same number to call after normal business hours.
8. Contact the Provider office directly for current practitioner and office staff language capabilities.

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If you need help filling out the Primary Care Selection Form or if you have any questions about choosing a primary care provider, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

Your PCP will give you a referral to send you to a specialist if you need one. A specialist is a doctor who has extra education in one area of medicine. Your PCP will work with you to choose a specialist.

For some types of care, your PCP or specialist will need to ask for approval before you get the care. This is called prior authorization or pre-approval. It means that Partnership agrees that the care is medically necessary. In addition to many other services, Enhanced Care Management and Community Supports require prior authorization and are limited to members who meet specific eligibility criteria.

If you have any questions concerning handicapped accessibility, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

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El área de servicio de Partnership HealthPlan of California (Partnership) incluye 24 condados con proveedores ubicados en dichos condados, así como en otros condados. Los 24 condados de Partnership son Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo y Yuba.

Para consultar nuestra lista completa de proveedores de la red, visite el sitio web de Partnership, www.PartnershipHP.org, para acceder a un directorio de búsqueda en línea. Se actualiza diariamente. Haga clic en “Miembros”; luego, haga clic en “Buscar un proveedor”.

Si necesita ayuda para encontrar un proveedor o para buscar un proveedor en nuestro sitio web, llame a Servicios para Miembros al (800) 863-4155. Los usuarios de TTY pueden llamar al servicio de retransmisión de mensajes de California al (800) 735-2929 o al 711.

Para usar esta lista:

1. Escoja dos proveedores de atención primaria (PCP). El primero será el médico que usted prefiere, y el segundo será el que prefiere en segundo lugar. Le pedimos que seleccione dos en caso que el doctor que prefiere no esté disponible.
2. Escriba los nombres y el número de proveedor de cada uno de los dos médicos que escogió en el formulario que se llama "Primary Care Provider Selection Form". Llame a Nuestro Departamento de

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Servicio al Miembro para asegurarse de que el doctor o el grupo medico está disponible.

3. Regrese el formulario por correo a Partnership en el sobre con sello que le incluimos.
4. Usted puede recibir algunos beneficios de Medi-Cal sin ninguna autorización de su doctor primario. Por favor de referir a su Manual para Miembros o llame al departamento de servicios para miembro de Partnership para más información sobre estos servicios.
5. Algunos hospitales o proveedores de atención primaria puede que no ofrezcan uno o más de los siguientes beneficios que están cubiertos, como: planificación familiar servicios anticonceptivos, incluyendo anticonceptivo de emergencia, esterilización, incluyendo ligadura de las trompas o aborto. Usted puede recibir más información de estos servicios antes de escoger a su PCP si llama a su prospectivo proveedor de atención primaria o si llama al Departamento de Servicios para Miembros de Partnership al (800) 863-4155 (TTY: (800) 735-2929 or 711).
6. Animados a miembros a escoger el proveedor primario (PCP) que esté más cerca de su casa. Sin embargo, miembros pueden escoger cualquier PCP en su condado que esté disponible en este Directorio de Proveedores.
7. El número de teléfono enumerado debajo de cada sitio en el

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directorio es el mismo número para llamar después de horas normales del negocio.

8. Póngase en contacto directamente con el consultorio del proveedor para conocer las capacidades lingüísticas actuales del profesional y del personal del consultorio.

Si necesita ayuda para completar el formulario que se llama "Primary Care Provider Selection Form", o si tiene preguntas sobre cómo escoger un proveedor de atención primaria, por favor llame a nuestro Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

Su PCP le dará una referencia para enviarlo a un especialista si lo necesita. Un especialista es un médico que tiene educación adicional en un área de la medicina. Su PCP trabajará con usted para elegir un especialista.

Para algunos tipos de cuidado, su PCP o especialista necesitará pedir autorización antes de que usted obtenga la atención médica. Esto se llama autorización o aprobación previa. Esto significa que Partnership esté de acuerdo en que el cuidado es médicamente necesario.

Si tiene cualquier pregunta sobre acceso para incapacitados, por favor llame al Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

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Partnership Provider Directory - Glossary of Terms

Here you'll find definitions of basic terms used in the Partnership Provider Directory. If you are unable to find an answer to your question, please call Member Services at (800) 863-4155.

Source of Listings

Information for the following items is obtained from providers when they complete their application to join Partnership and every three years thereafter. We also check with providers to validate this information every year. We count on the providers to tell us if this information has changed. Updates that are not communicated to us by the provider will not be added to the directory until our next scheduled verification.

1. Name
2. Gender
3. Specialty
4. Hospital Privileges
5. Medical Group Affiliations
6. Board Certifications
7. Accepting New Patients
8. Languages spoken by providers or clinical staff
9. Office locations and phone numbers

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Ancillary Provider

An ancillary provider includes durable medical equipment provider, physical therapist, occupational therapist, etc.

Specialty

Specialty means the type of medical care the physician practices. For example, the doctor could specialize in family medicine, dermatology, cardiology, etc. When a physician indicates a specialty on their application to join Partnership, we check the providers' education and training history to ensure they are qualified to provide the type of specialty care indicated. Many physicians will complete additional education and training in their specialty area and receive a certification. Please see Board Certification below.

Board Certification

Board certification means the physician completed additional education and training in an area of medicine and passed an examination that certifies he or she has expertise in this area. This information is checked with the American Board of Medical Specialties (ABMS) or other boards when providers complete their application to join Partnership and every three years after that. We also check this information every year by asking providers to tell us if the information is still correct. If you would like updated information about a

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provider's board certification, visit the ABMS website at www.abms.org. Then click on the "Is Your Doctor Certified?" link.

Education and Training If you have a question about a physician's education and training, you can find the information on the Medical Board of California website at www.mbc.ca.gov under License Search, or call Partnership Member Services (800) 863-4155.

Community Health Clinic

This is a clinic staffed by a group of doctors and nurses located in a community.

Medical Group Affiliations

The practice, or medical group, the provider belongs to.

Assigned Hospital

The hospital that your provider will send you to when you need inpatient care, unless the care is not available at this hospital.

Hospital Privileges

The hospital where the provider has been approved to render or arrange care.

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Provider Languages

Languages other than English spoken by the provider and other clinical staff.

Staff Languages

Languages other than English spoken by nonclinical office staff at the site, not providers.

Provider Address

The location where services and care are rendered.

Provider Site Status

- **Accepting New Patients:** The provider site is able to see new patients.
- **Accepting Existing Patients:** The provider site is only able to see patients who are already assigned to the site.
- **Available by Referral Only:** The provider site is only able to see patients who are referred by their primary care physician.
- **Available only through a hospital or facility:** The provider does not see patients in an office setting. The provider only works with patients who are receiving care at a hospital or facility.

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- **Not Accepting New Patients:** The provider site is not able to add new patients to their site.

Specialty Type Allows searching by the provider's medical specialty, or the type of facility. For example, if you are looking for a Dermatologist, select Dermatology from the list. Note: Some physicians may have more than one specialty. For facilities, if you are looking for a hospital, for example, select hospital.

Terms Used in Hospital Listings The Provider Directory allows you to search for hospitals, clinics and other facilities in Partnership's network. Below is a list of information you can find in the Provider Directory about a hospital and what they mean. This information is self-reported by the hospital and updated every three years or more frequently as reported by the hospital. We also check with the hospitals to validate this information every year. We count on the hospital to tell us if this information has changed. Updates that are not communicated to us by the hospital will not be added to the directory until our next scheduled validation.

- **Name** means the name of a hospital in Partnership's network.

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- **Address** means the physical location of a hospital in Partnership's network.
- **Phone** means the telephone number of a hospital in Partnership's network.

Hospital Quality Data Sources

Hospital Quality Data means data from recognized nation or state sources about the quality of a hospital in Partnership's network. Partnership's Provider Directory includes links to quality data from The Leapfrog Group and Quality Check. This information is validated with the applicable accreditation entity every three years or more frequently as report by the hospital.

Hospital Accreditation

When a hospital goes through a review to assess the quality of its systems and processes by an outside organization. Partnership checks with the accrediting body to see if the hospital is accredited every 3 years. The Provider Directory includes a link to the hospital's accrediting body.

Wheelchair & Accessibility Codes

This information is for people with disabilities to help them find an accessible office. Each office is evaluated on the

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level of access for parking, building, elevator, doctor's office exam room, and restrooms.

Levels of Access

Accessibility Codes (see page 16 for a description of codes: ♿ **P EB IB R E T**)

Basic Access

The office meets the standards below for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

California Children's Services (CCS)

CCS Providers are providers that meet the CCS program requirements to render services to CCS clients.

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Directorio de proveedores Partnership - Glosario de términos

Aquí encontrará las definiciones de términos básicos utilizados en el directorio de proveedores de Partnership. Si no puede encontrar una respuesta a su pregunta, por favor llame a servicios al miembro al (800) 863-4155.

Fuente de listados

Información para los siguientes artículos se obtiene de parte de los proveedores cuando terminan su solicitud para inscribirse en Partnership y cada tres años en lo consiguiente. También verificamos con los proveedores para validar esta información cada año. Confiamos en que los proveedores nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del proveedor no se agregarán al directorio hasta nuestra próxima verificación.

1. Nombre
2. Sexo
3. Especialidad
4. Privilegios en el hospital
5. Afiliaciones con grupos médicos
6. Certificación profesional de la junta
7. Aceptando pacientes nuevos

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8. Idiomas que hablan los proveedores o e personal clínico
9. Ubicaciones de las oficinas y números de teléfono

Proveedores de servicios auxiliares

Un proveedor de servicios auxiliares incluyen a un proveedor de equipo médico duradero, fisioterapeuta, terapeuta ocupacional, etc.

Especialidad

Especialidad significa el tipo de atención médica que los médicos proporcionan en su consultorio. Por ejemplo, el médico podría especializarse en medicina familiar, cardiología, dermatología, etc. Cuando un médico indica una especialidad en su solicitud para inscribirse en Partnership, nosotros verificamos la formación educativa del proveedor y el historial de su capacitación para asegurarnos de que estén calificados para proporcionar el tipo de atención especializada que se indica. Muchos médicos terminarán su formación educativa y capacitación en su área de especialidad y recibirán una certificación. Por favor consulte la certificación profesional de la junta a continuación.

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Certificación profesional de la junta

La certificación profesional de la junta significa que el médico terminó una formación educativa adicional y capacitación en un área de la medicina y pasó un examen que certifica que él o ella tiene experiencia en esta área. Esta información es revisada con la Junta Americana de Especialidades Médicas (ABMS-siglas en inglés) o con otras juntas cuando los proveedores contestan su solicitud para inscribirse en Partnership y cada tres años en lo consiguiente. También revisamos esta información cada año al solicitarle a los proveedores que nos indiquen si la información todavía es correcta. Si desea obtener información actualizada acerca de la certificación de un proveedor ante la junta, visite el sitio web ABMS en www.abms.org. Luego, haga clic en el vínculo "Está certificado su médico?"

Formación educativa y capacitación

Si tiene alguna pregunta sobre la formación educativa y capacitación de un médico, usted puede encontrar la información en el sitio web de la Junta Médica de California en www.mbc.ca.gov en la sección de Búsqueda de la Licencia o llame a servicios al miembro de Partnership al (800) 863-4155.

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Clínica comunitaria de salud

Esta es una clínica que cuenta con un grupo de médicos y enfermeras ubicados en la comunidad.

Afiliaciones con grupos médicos

El consultorio o grupo médico al que el proveedor pertenece.

Hospital asignado

El hospital al que su proveedor le enviará cuando usted necesite atención de hospitalización, a menos que la atención no esté disponible en ese hospital.

Privilegios en el hospital

El hospital en el que el proveedor haya sido aprobado para brindar o coordinar la atención.

Idiomas que habla el proveedor

Idiomas que no sean el inglés que el proveedor y otro personal clínico hablan.

Idiomas que habla el personal

Idiomas que no sean el inglés que el personal no clínico del consultorio habla en el sitio, no se refiere a los proveedores.

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Dirección del proveedor

El lugar donde se brindan los servicios y la atención.

Estado del sitio de los proveedores

- **Aceptando pacientes nuevos:** el sitio del proveedor es capaz de atender a pacientes nuevos.
- **Aceptando pacientes ya existentes:** el sitio del proveedor sólo es capaz de atender a los pacientes que ya han sido asignados al sitio.
- **Disponible con referencia únicamente:** el sitio del proveedor solo puede atender a los pacientes que son referidos por su médico de atención primaria.
- **Disponible únicamente por medio de un hospital o centro de salud:** el proveedor no atiende a los pacientes en un entorno de consultorio. El proveedor únicamente trabaja con los pacientes que están recibiendo atención en un hospital o centro de salud.
- **No acepta nuevos pacientes:** el sitio del proveedor no está disponible para atender a nuevos pacientes en su sitio.

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Tipo de especialidad

Permite la búsqueda del proveedor por especialidad médica o por el tipo de centro de salud. Por ejemplo, si usted está buscando un dermatólogo, seleccione Dermatología en la lista. Nota: Algunos médicos pueden tener más de una especialidad. Para centros de salud, si usted está buscando un hospital, por ejemplo, seleccione hospital.

Términos utilizados en los listados del Hospital

El directorio de proveedores le permite buscar hospitales, clínicas y otros centros de salud en la red de Partnership. A continuación encontrará una lista de la información sobre un hospital que usted puede encontrar en el directorio de proveedores y lo que significa. Esta información es auto reportada por el hospital y se actualiza cada tres años o con más frecuencia conforme el hospital lo informe. También verificamos con los hospitales para validar esta información cada año. Confiamos en que los hospitales nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del hospital no se agregarán al directorio hasta nuestra próxima validación programada.

- **Nombre** significa el nombre de un hospital de la red de Partnership.

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- **Dirección** significa la ubicación física de un hospital de la red de Partnership.
- **Teléfono** es el número de teléfono de un hospital de la red de Partnership.

Fuente de datos de calidad del hospital

Los datos sobre la calidad del hospital son los datos de parte de fuentes nacionales o estatales reconocidas sobre la calidad de un hospital de la red de Partnership. El directorio de proveedores de Partnership incluye vínculos a información sobre la calidad del The Leapfrog Group and Quality Check. Esta información es validada con la entidad de acreditación aplicable cada tres años o con más frecuencia conforme el hospital lo informe.

Acreditación de hospitales

Cuando un hospital experimenta una revisión para evaluar la calidad de sus procesos y sistemas por una organización externa. Partnership verifica con el organismo de acreditación para determinar si el hospital es acreditado cada 3 años. El directorio de proveedores incluye un enlace al organismo de acreditación del hospital.

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Silla de ruedas y los códigos de accesibilidad

Esta información es para las personas con discapacidades para ayudarles a encontrar una oficina accesible. Cada clínica se evalúa de acuerdo al nivel de acceso para el estacionamiento, el edificio, el ascensor, el consultorio de examen del médico y los baños.

Niveles de acceso

Los códigos de accesibilidad (vea la página 17 para obtener una descripción de los códigos: ♿ **P EB IB R E T**)

Acceso básico

La oficina cumple con los estándares que se encuentran a continuación para el estacionamiento, el interior y exterior del edificio, baños y los consultorios de examen (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con uno o más de los estándares para el estacionamiento, el interior y exterior del edificio, los baños y los consultorios de examen (P, EB, IB, R y E).

Acceso al equipo médico | consultorio cumple con los siguientes estándares en mesas de examen y básculas (T).

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NONDISCRIMINATION NOTICE

Discrimination is against the law. Partnership HealthPlan of California (Partnership) follows State and Federal civil rights laws. Partnership does not unlawfully discriminate, exclude people, or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation.

Partnership provides:

- Free aids and services to people with disabilities to help them communicate better, such as:
 - ✓ Qualified sign language interpreters
 - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

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If you need these services, contact Partnership between 8 a.m. – 5 p.m. by calling (800) 863-4155. If you cannot hear or speak well, please call (800) 735-2929 or California Relay 711. Upon request, this document can be made available to you in braille, large print, audiocassette, or electronic form. To obtain a copy in one of these alternative formats, please call or write to:

Partnership HealthPlan of California
4665 Business Center Drive, Fairfield, CA 94534
(800) 863-4155
(800) 735-2929 or California Relay 711

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

HOW TO FILE A GRIEVANCE

If you believe that Partnership has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation, you can file a grievance with a Partnership Civil Rights Coordinator. You can file a grievance by phone, in writing, in person, or electronically:

- By phone: Contact Partnership's Member Services between 8 a.m. – 5 p.m. by calling (800) 863-4155. Or, if you cannot hear or speak well, please call (800) 735-2929 or California Relay 711.
- In writing: Fill out a complaint form or write a letter and send it to:

Partnership HealthPlan of California
Attn: Grievance: Partnership Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- In person: Visit your doctor's office or Partnership and say you want to file a grievance.
 - Electronically: Visit Partnership's website at <https://PartnershipHP.org>.
-

OFFICE OF CIVIL RIGHTS – CALIFORNIA **DEPARTMENT OF HEALTH CARE SERVICES**

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- By phone: Call **916-440-7370**. If you cannot speak or hear well, please call **711 (Telecommunications Relay Service)**.
- In writing: Fill out a complaint form or send a letter to:

Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights
P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413

Complaint forms are available at
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- Electronically: Send an email to CivilRights@dhcs.ca.gov.

OFFICE OF CIVIL RIGHTS – U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against on the basis of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing, or electronically:

- By phone: Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY 1-800-537-7697**.
- In writing: Fill out a complaint form or send a letter to:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PROVIDERS | NEVADA COUNTY DIRECTORY

- Electronically: Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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AVISO DE NO DISCRIMINACIÓN

La discriminación es contraria a la ley. Partnership HealthPlan of California (Partnership) cumple con las leyes estatales y federales de derechos civiles.

Partnership no discrimina ilegalmente, excluye a las personas ni las trata de manera diferente por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual.

Partnership proporciona:

- Ayudas y servicios gratuitos a las personas con discapacidades para ayudarles a comunicarse mejor, como:
 - ✓ Intérpretes de lenguaje de señas calificados
 - ✓ Información escrita en otros formatos (letra imprenta grande, audio, formatos electrónicos accesibles, otros formatos)
- Servicios gratuitos de idiomas para personas cuyo idioma principal no sea el inglés, como:

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

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- ✓ Intérpretes calificados
- ✓ Información escrita en otros idiomas

Si necesita estos servicios, comuníquese con Partnership entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. Si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711. Si lo solicita, este documento puede ponerse a su disposición en braille, letra imprenta grande, audiocasete o formato electrónico. Para obtener una copia en uno de estos formatos alternativos, llame o escriba a:

Partnership HealthPlan of California
4665 Business Center Drive, Fairfield, CA 94534
(800) 863-4155
(800) 735-2929 o servicio de retransmisión de California
711

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

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CÓMO PRESENTAR UN RECLAMO

Si considera que Partnership no ha proporcionado estos servicios o que lo discriminó ilegalmente de otra forma por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual, puede presentar un reclamo ante un coordinador de derechos civiles de Partnership. Puede presentar un reclamo por teléfono, por escrito, en persona o por vía electrónica:

- Por teléfono: Comuníquese con los Servicios al Miembro de Partnership entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. O bien, si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711.
- Por escrito: Complete un formulario de queja o escriba una carta y envíela a:

Partnership HealthPlan of California
Attn: Grievance: Partnership Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- En persona: Visite el consultorio de su médico o Partnership y diga que quiere presentar una queja.
 - Por vía electrónica: Visite el sitio web de Partnership en <https://PartnershipHP.org>.
-

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SERVICIOS DE ATENCIÓN MÉDICA DE CALIFORNIA

También puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Servicios de Atención Médica de California por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **916-440-7370**. Si tiene dificultades para hablar u oír, llame al **711 (servicio de retransmisión de telecomunicaciones)**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

**Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights**

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

**P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413**

Los formularios de queja están disponibles en
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

- Por vía electrónica: Envíe un correo electrónico a CivilRights@dhcs.ca.gov.

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SALUD Y SERVICIOS HUMANOS DE LOS EE. UU.

Si considera que lo han discriminado por motivos de raza, color, nacionalidad, edad, discapacidad o sexo, también puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Salud y Servicios Sociales de los EE. UU. por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **1-800-368-1019**. Si tiene dificultades para hablar u oír, llame al **TTY 1-800-537-7697**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Los formularios de queja están disponibles en
<http://www.hhs.gov/ocr/office/file/index.html>.

- Por vía electrónica: Visite el Portal de quejas de la Oficina de Derechos Civiles en
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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TAGLINES

English Tagline

ATTENTION: If you need help in your language call 1-800-863-4155 (TTY: 1-800-735-2929). Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-800-863-4155 (TTY: 1-800-735-2929). These services are free of charge.

الشعار بالعربية (Arabic)

يُرجى الانتباه: إذا احتجت إلى المساعدة بلغتك، فاتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). تتوفر أيضًا المساعدات والخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة بريـل والخط الكبير. اتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). هذه الخدمات مجانية.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Հայերեն պիտակ (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ: Եթե Ձեզ օգնություն է հարկավոր Ձեր լեզվով, զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Կան նաև օժանդակ միջոցներ ու ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ Բրայլի գրատիպով ու խոշորատառ տպագրված նյութեր: Զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Այդ ծառայություններն անվճար են:

ឃ្លាសម្គាល់ជាភាសាខ្មែរ (Cambodian)

ចំណាំ: បើអ្នក ត្រូវ ការជំនួយ ជាភាសា របស់អ្នក សូម ទូរស័ព្ទទៅលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ ជំនួយ និង សេវាកម្ម សម្រាប់ ជនពិការ ដូចជា ឯកសារសរសេរជាអក្សរផុស សម្រាប់ជនពិការភ្នែក ឬ ឯកសារសរសេរជាអក្សរពុម្ពធំ ក៏អាចរកបានផងដែរ។ ទូរស័ព្ទមកលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ សេវាកម្មទាំងនេះមិនគិតថ្លៃឡើយ។

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.
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简体中文标语 (Simplified Chinese)

请注意：如果您需要以您的母语提供帮助，请致电
1-800-863-4155 (TTY: 1-800-735-2929)。我们另外还提供
针对残疾人士的帮助和服务，例如盲文和大字体阅读，提供
您方便取用。请致电 1-800-863-4155
(TTY: 1-800-735-2929)。这些服务都是免费的。

مطلب به زبان فارسی (Farsi)

توجه: اگر می خواهید به زبان خود کمک دریافت کنید، با
1-800-863-4155
(TTY: 1-800-735-2929) تماس بگیرید. کمک ها و خدمات مخصوص
افراد دارای معلولیت، مانند نسخه های خط بریل و چاپ با حروف بزرگ، نیز
موجود است. با 1-800-863-4155 (TTY: 1-800-735-2929) تماس
بگیرید. این خدمات رایگان ارائه می شوند.

हिंदी टैगलाइन (Hindi)

ध्यान दें: अगर आपको अपनी भाषा में सहायता की आवश्यकता है तो
1-800-863-4155 (TTY: 1-800-735-2929) पर कॉल करें।
अशक्तता वाले लोगों के लिए सहायता और सेवाएं, जैसे ब्रेल और बड़े
प्रिंट में भी दस्तावेज़ उपलब्ध हैं। 1-800-863-4155
(TTY: 1-800-735-2929) पर कॉल करें। ये सेवाएं नि: शुल्क हैं।

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Nqe Lus Hmoob Cob (Hmong)

CEEB TOOM: Yog koj xav tau kev pab txhais koj hom lus hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Muaj cov kev pab txhawb thiab kev pab cuam rau cov neeg xiam oob qhab, xws li puav leej muaj ua cov ntawv su thiab luam tawm ua tus ntawv loj. Hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Cov kev pab cuam no yog pab dawb xwb.

日本語表記 (Japanese)

注意日本語での対応が必要な場合は 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。点字の資料や文字の拡大表示など、障がいをお持ちの方のためのサービスも用意しています。 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。これらのサービスは無料で提供しています。

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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한국어 태그라인 (Korean)

유의사항: 귀하의 언어로 도움을 받고 싶으시면

1-800-863-4155 (TTY: 1-800-735-2929) 번으로 문의하십시오. 점자나 큰 활자로 된 문서와 같이 장애가 있는 분들을 위한 도움과 서비스도 이용 가능합니다. 1-800-863-4155 (TTY: 1-800-735-2929) 번으로 문의하십시오. 이러한 서비스는 무료로 제공됩니다.

ແທກໄລພາສາລາວ (Laotian)

ປະກາດ:

ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນພາສາຂອງທ່ານໃຫ້ໂທຫາເບີ 1-800-863-4155 (TTY: 1-800-735-2929).

ຍັງມີຄວາມຊ່ວຍເຫຼືອແລະການບໍລິການສໍາລັບຄົນພິການ ເຊັ່ນເອກະສານທີ່ເປັນອັກສອນນູນແລະມິໂຕພິມໃຫຍ່ ໃຫ້ໂທຫາເບີ 1-800-863-4155 (TTY: 1-800-735-2929).

ການບໍລິການເຫຼົ່ານີ້ບໍ່ຕ້ອງເສຍຄ່າໃຊ້ຈ່າຍໃດໆ.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Mien Tagline (Mien)

LONGC HNYOUV JANGX LONGX OC: Beiv taux meih qiemx longc mienh tengx faan benx meih nyei waac nor douc waac daaih lorx taux 1-800-863-4155 (TTY: 1-800-735-2929). Liouh lorx jauv-louc tengx aengx caux nzie gong bun taux ninh mbuo wuaaic fangx mienh, beiv taux longc benx nzangc-pokc bun hluo mbiutc aengx caux aamz mborqv benx domh sou se mbenc nzoih bun longc. Douc waac daaih lorx 1-800-863-4155 (TTY: 1-800-735-2929). Naaiv deix nzie weih gong-bou jauv-louc se benx wang-henh tengx mv zuqc cuotv nyaanh oc.

ਪੰਜਾਬੀ ਟੈਗਲਾਈਨ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਅਪਾਹਜ਼ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬੋਲ ਅਤੇ ਮੋਟੀ ਛਪਾਈ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ | ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਇਹ ਸੇਵਾਵਾਂ ਮੁਫਤ ਹਨ |

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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Русский слоган (Russian)

ВНИМАНИЕ! Если вам нужна помощь на вашем родном языке, звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Также предоставляются средства и услуги для людей с ограниченными возможностями, например документы крупным шрифтом или шрифтом Брайля. Звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Такие услуги предоставляются бесплатно.

Mensaje en español (Spanish)

ATENCIÓN: si necesita ayuda en su idioma, llame al 1-800-863-4155 (TTY: 1-800-735-2929). También ofrecemos asistencia y servicios para personas con discapacidades, como documentos en braille y con letras grandes. Llame al 1-800-863-4155 (TTY: 1-800-735-2929). Estos servicios son gratuitos.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

Tagalog Tagline (Tagalog)

ATENSIYON: Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Mayroon ding mga tulong at serbisyo para sa mga taong may kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Libre ang mga serbisyong ito.

เท็กไลน์ภาษาไทย (Thai)

โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) นอกจากนี้ ยังพร้อมให้ความช่วยเหลือและบริการต่าง ๆ สำหรับบุคคลที่มีความพิการ เช่น เอกสารต่าง ๆ ที่เป็นอักษรเบรลล์และเอกสารที่พิมพ์ด้วยตัวอักษรขนาดใหญ่ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) ไม่มีค่าใช้จ่ายสำหรับบริการเหล่านี้

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Примітка українською (Ukrainian)

УВАГА! Якщо вам потрібна допомога вашою рідною мовою, телефонуйте на номер 1-800-863-4155 (ТТУ: 1-800-735-2929). Люди з обмеженими можливостями також можуть скористатися допоміжними засобами та послугами, наприклад, отримати документи, надруковані шрифтом Брайля та великим шрифтом. Телефонуйте на номер 1-800-863-4155 (ТТУ: 1-800-735-2929). Ці послуги безкоштовні.

Khẩu hiệu tiếng Việt (Vietnamese)

CHÚ Ý: Nếu quý vị cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Chúng tôi cũng hỗ trợ và cung cấp các dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi Braille và chữ khổ lớn (chữ hoa). Vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Các dịch vụ này đều miễn phí.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

Accessibility Standards for Seniors and Persons with Disabilities

This directory now lists codes to define “accessibility” standards. These standards are meant to help seniors and persons with disabilities. The intent is that members can get in and around offices safely and without help from others. These codes are not yet listed for all providers. If you do not see these codes listed under a certain provider’s name, just call the office. You can ask if they have the type of access that you need.

Levels of Access

Basic Access

The office meets the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

Accessibility Codes

 = Wheelchair Accessible

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

P = Parking

Accessible parking spaces, including van accessible spaces(s), are present. Pathways have curb ramps between the parking lot, office, and at drop off areas.

EB = Exterior Building

Curb ramps and other ramps to the building are not too long. Ramps are wide enough for a wheelchair or scooter. Handrails are on both sides of the ramp. There is an "accessible" entrance to the building. Doors open wide enough for a wheelchair or scooter, and have handles that are easy to use.

IB = Interior Building

Pathways are wide enough for a wheelchair or scooter. Stairs, if present, have handrails. If there is an elevator, it can be used at all times the building is open. The elevator has easy to hear sounds and Braille buttons within reach. The elevator has enough room for a wheelchair or scooter to turn around. If there is a platform lift, it can be used without help.

R = Restroom

The restroom doors are wide enough for a wheelchair or scooter. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars which allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

E = Exam Room

The doors to the exam rooms open wide enough for a wheelchair or scooter. The exam room has enough room for a wheelchair or scooter to turn around.

T = Exam Table/Scale

The exam table moves up and down and has space next to it for a wheelchair or scooter. The weight scale can be used by patients with wheelchairs or scooters.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Normas de Accesibilidad para Personas Mayores y Personas con Discapacidades

Este directorio enumera los códigos para definir las normas de “accesibilidad”. Estas normas pretenden ayudar a personas mayores y a personas con discapacidades. La intención es que los miembros puedan entrar y desplazarse por las oficinas de manera segura y sin ayuda de otros. Estos códigos todavía no se encuentran enumerados para todos los proveedores. Si no ve estos códigos enumerados bajo el nombre de cierto proveedor, llame a la oficina del proveedor. Puede preguntar si tienen el tipo de acceso que usted necesita.

Niveles de acceso

Acceso básico

La oficina cumple con las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con una o más de las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso de equipo médico

La oficina cumple con la norma para camillas de examen y básculas (T).

Códigos de accesibilidad

♿ = Accesible a silla de ruedas (Wheelchair Accessible)

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P EB IB R E T**

P = Estacionamiento (Parking)

Espacios de estacionamiento accesible, incluyendo espacios accesibles para van, están presente. Las entradas tienen rampas de acceso en las aceras entre el estacionamiento, la oficina y las áreas para dejar a las personas.

EB = Exterior del edificio (Exterior Building)

Las rampas en las aceras y otras rampas hacia el edificio no son demasiado largas. Las rampas son suficientemente anchas para permitir el acceso de una silla de ruedas o un scooter. Los pasamanos se encuentran en ambos lados de la rampa. El edificio tiene una entrada “accesible”. La abertura de las puertas es suficientemente ancha como para permitir el acceso de una silla de ruedas o un scooter, y tienen agarraderas que son fáciles de usar.

IB = Interior del Edificio (Interior Building)

Los pasillos son lo suficientemente anchos como para una silla de ruedas o un scooter. Las escaleras, si las hay, tienen pasamanos. Si hay ascensor, puede usarse en todo momento en que el edificio esté abierto. El ascensor tiene sonidos fáciles de oír y botones Braille al alcance. El ascensor tiene espacio suficiente como para que una persona en silla de ruedas o scooter se dé vuelta. Si hay ascensor con plataforma, se puede usar sin ayuda.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

R = Baño (Restroom)

Las puertas del baño son lo suficientemente anchas como para una silla de ruedas o un scooter. El baño tiene suficiente espacio para que una persona en silla de ruedas o scooter se dé vuelta y cierre la puerta. Hay pasamanos que permiten trasladarse fácilmente de la silla de ruedas al inodoro. Es fácil llegar al lavamanos, y las llaves, jabón y papel higiénico son fáciles de alcanzar y usar.

E = Sala de Examen (Exam Room)

La abertura de las puertas que llevan hacia las salas de examen son lo suficientemente anchas como para una silla de ruedas o un scooter. La sala de examen tiene suficiente espacio como para que una persona en silla de ruedas o scooter se dé vuelta.

T = Camilla de Examen/Báscula (Exam Table/Scale)

La camilla de examen se mueve hacia arriba y hacia abajo y tiene espacio a un lado como para una silla de ruedas o scooter. Los pacientes en sillas de ruedas o scooters pueden usar la báscula.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Timely Access to Care

This table shows you the how long it should take you to get an appointment with a Partnership provider. If it takes you longer to get an appointment you can call us at **(800) 863-4155** for assistance. If you need care outside the normal office hours, you can call the Advice Nurse at no cost to you. The Advice Nurse line is available 7 days a week, 24 hours a day at (866) 778-8873, TTY users call (800) 735-2929 or 711.

Appointment Type	Must Get Appointment Within
Urgent care appointments that do not require pre-approval (prior authorization)	48 hours
Non-urgent primary care appointments	10 business days
Non-urgent specialist	15 business days
Non-urgent mental health provider (non-physician)	10 business days

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Appointment Type	Must Get Appointment Within
Non-urgent appointment for ancillary services for the diagnosis or treatment of injury, illness, or other health condition	15 business days
Telephone wait times during normal business hours	5 minutes
Triage – 24/7 services	24/7 services – No more than 30 minutes

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Acceso oportuno a la atención médica

Esta tabla le muestra qué tanto tiempo debería tomarle obtener una cita con un proveedor de Partnership. Si llega a tomar más tiempo puede comunicarse con nosotros al **(800) 863-4155** para solicitar asistencia. Si necesita atención médica fuera del horario normal del consultorio, puede llamar a la enfermera de asesoría sin costo alguno para usted. La línea de asesoría de enfermeras está disponible los 7 días a la semana, las 24 horas al día al (866) 778-8873, los usuarios de TTY deben llamar al (800) 735-2929 o marcar 711.

Tipo de cita	Debe obtener la cita dentro de
Citas de atención de urgencia que no requieren aprobación previa (autorización previa)	48 horas
Citas de atención médica primaria no urgentes	10 días laborales
Especialista no urgente	15 días laborales
Proveedor de salud mental no urgente	10 días laborales

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Tipo de cita	Debe obtener la cita dentro de
(profesional de la salud no médico)	
Cita no urgente para servicios auxiliares para el diagnóstico o tratamiento de una lesión, enfermedad u otra afección de salud	15 días laborales
Tiempos de espera al teléfono durante el horario normal de trabajo	5 minutos
Triaje - servicios 24/7	Servicios las 24 horas del día, los 7 días de la semana – No más de 30 minutos

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Physician Listing Information

To report a potential error in the Provider Directory - Email PHCDirectory@PartnershipHP.org or call (800) 863-4155.

How to read the Provider Directory

To help you in your selection, the following information is provided about each personal physician.

Como leer el Directorio de Proveedores

Para ayudarle a seleccionar un proveedor, lea la información siguiente sobre cada proveedor.

City Location or Specialty Type	Fairfield	Ubicación de Ciudad o Tipo de Especialidad
Provider Site Name	Family Medical Center	Nombre del Sitio del Proveedor
PCP Site Number	<u>PCP # 1234-0001</u>	Número de Sitio del PCP
Enrollment Status	Open to New Patients	Estado de Inscribirse
Ages Accepted	Ages: No Age Limitations	Las Edades Aceptadas
Hospital Affiliation	Hospital(s): NorthBay	Afiliación de Hospital
Address	1234 Hospital Drive Fairfield, CA 94534	Dirección

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PROVIDERS | NEVADA COUNTY DIRECTORY

Accessibility	♿ P E B I B R E T	Accesibilidad
Phone	(707) 555-5555 (phn)	Teléfono
Fax	(707) 555-5556 (fax)	Fax
URL Website	www.abc123.com	URL Sitio Web
Hours	Mon – Fri 8 a.m. – 6 p.m.	Horas
Medical Specialty	Family Practice	Especialidad Médica
Provider's Name	◆ Doe, John MD 🌐	Nombre del Proveedor Médico
NPI	1234567890	NPI
License Number	A12345	Número de Licencia
Languages	Spanish, Tagalog	Idiomas

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PROVIDERS | NEVADA COUNTY DIRECTORY

Special
Accommodations and
Levels of Access

Adj. Exam Tables
Special Scales for
Wheelchairs
Scales that weigh up
to 300lbs
Hoyer Lift
Gurney
Accommodations
Hearing Impaired
Accommodations
Onsite Interpretation
Services
Basic Access

Alojamiento Especial
y Niveles de Acceso

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Grass Valley

Chapa-De Indian Health

PCP PHC#: 29552-0004

NPI: 1922138841

Tribal FQHC

Family Medicine

Accepting New Patients

No Age Limitations

1350 E Main St

Grass Valley, CA 95945

Primary Phone: (530) 477-8545

Primary Fax: (530) 477-9217

Mon - Fri 8:00 AM - 5:00 PM

Armisen, Valeska Elena, MD 

NPI: 1649476243

License: A72580

Gender: Female

Race: Unknown

Ethnicity: Unknown

Catinari Shakked, Sara, MD 

NPI: 1447540216

License: A129240

Gender: Female

Hebrew, Spanish

Race: Unknown

Ethnicity: Unknown

Dieckmann, Marlowe Gates, MD



NPI: 1003304536

License: A157293

Gender: Female

Race: Unknown

Ethnicity: Unknown

Garchow, Julie Carin, MD 

◆ Addiction Medicine - Family
Medicine

NPI: 1881005148

License: A139749

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Gookin, Glenn Robert, MD 

◆ Family Medicine

NPI: 1285184929

License: A145429

Gender: Male

Race: Unknown

Ethnicity: Unknown

Gookin, Karina Salazar, MD 

NPI: 1184178212

License: A144232

Gender: Female

Race: Unknown

Ethnicity: Unknown

Mulligan, Michael Patrick, MD 

NPI: 1053411892

License: G45671

Gender: Male

Race: Unknown

Ethnicity: Unknown

Oldach, Benjamin Richard, DO



NPI: 1366930893

License: 20A16668

Gender: Male

Race: Unknown

Ethnicity: Unknown

Stevens, Alinea Serena, MD 

◆ Addiction Medicine - Family
Medicine

NPI: 1669817540

License: A133472

Gender: Female

Race: Unknown

Ethnicity: Unknown

Bland, Sarah Janell, FNP 

NPI: 1548781495

License: 95009477

Gender: Female

Race: Unknown

Ethnicity: Unknown

Borruso, Adam Russell, FNP 

NPI: 1285931147

License: 20567

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Fender, Sarah, NP 

NPI: 1083223382

License: 95014640

Gender: Female

Race: Unknown

Ethnicity: Unknown

Johanson, Marcia Louise, PT 

NPI: 1376564781

License: 20723

Gender: Female

Race: Unknown

Ethnicity: Unknown

Mulligan, Meagan Kathleen, FNP



NPI: 1093071078

License: 95000163

Gender: Female

Race: Unknown

Ethnicity: Unknown

Orozco, Natalia P, NP 

NPI: 1811288129

License: 20756

Gender: Female

Polish

Race: Unknown

Ethnicity: Unknown

Pinkney, Brett Roland, PT 

NPI: 1033135454

License: 18509

Gender: Male

Race: Unknown

Ethnicity: Unknown

Ruelas, Maria Susana, FNP 

NPI: 1265922710

License: 95009025

Gender: Female

Race: Unknown

Ethnicity: Unknown

Wittekind, Anna Lynne, PA-C 

NPI: 1811034556

License: 12048

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 999lbs

**Dignity Health Medical
Group-Sierra Nevada**

PCP PHC#: 82835-0011

NPI: 1043456106

Family Medicine, Internal Medicine

Accepting New Patients

No Age Limitations

280 Sierra College Dr Ste 120

Grass Valley, CA 95945

Primary Phone: (530) 477-4480

Primary Fax: (530) 274-7532

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Fitzpatrick, Jill Elizabeth, MD

NPI: 1689640658

License: A63523

Gender: Female

Race: Unknown

Ethnicity: Unknown

**Garcia Portalatin, Francheska A,
MD**

NPI: 1487283305

License: 183704

Gender: Female

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Kanomata, Thomas I, MD

NPI: 1659336543

License: 130263

Gender: Male

Japanese

Race: Unknown

Ethnicity: Unknown

Bernasconi, Alexandra M, PA-C

NPI: 1245514512

License: 21844

Gender: Female

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Ethnicity: Unknown

Olmos, Marie Antoinette Soriano,
NP 

NPI: 1861625386

License: 95011919

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables

Kuldip Gill MD PC

PCP PHC#: 64342-0004

NPI: 1932397601

Internal Medicine

Accepting Existing Patients

19 Years and Older

280 Sierra College Dr Ste 205
Grass Valley, CA 95945

Primary Phone: (530) 273-8452

Primary Fax: (530) 477-5182

Punjabi

Mon - Thu 8:00 AM - 5:00 PM

Fri 8:00 AM - 4:00 PM

Internal Medicine

Gill, Kuldip Singh, MD 

NPI: 1295882769

License: A61538

Gender: Male

Punjabi

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 500lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Sierra Care Physicians

PCP PHC#: 32154-0004

NPI: 1427072008

Family Medicine, Pediatrics

Accepting New Patients

0-18 Years

Accepting Existing Patients

19 Years and Older

140 Litton Drive Ste 100

Grass Valley, CA 95945

Primary Phone: (530) 272-9770

Primary Fax: (530) 272-9796

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Burt, Andrew George, MD 

NPI: 1902911845

License: A88778

Gender: Male

Hospital Privileges: Sierra Nevada

Memorial Miners Hospital

Race: Unknown

Ethnicity: Unknown

Pediatrics

Czuprynski, Joyce Margarete,
MD 

NPI: 1013932953

License: A71856

Gender: Female

Hospital Privileges: Sierra Nevada

Memorial Miners Hospital

CCS Provider

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Scales that weigh up
to lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Western Sierra Medical Clinic

PCP PHC#: 99387-0004

NPI: 1851513469

FQHC

Family Medicine, Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

150 Glasson Way

Grass Valley, CA 95945

P,EB,IB,R,E

Level of Access: Basic

Primary Phone: (530) 274-9762

Primary Fax: (530) 273-7255

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Britton, Joseph, MD 

◆ Emergency Medicine

NPI: 1902805831

License: G71840

Gender: Male

Race: Unknown

Ethnicity: Unknown

Gruenefeldt, Alan Victor, MD 

◆ Family Medicine

NPI: 1780795930

License: G69052

Gender: Male

Race: Unknown

Ethnicity: Unknown

McIntyre, Sharon E, MD 

NPI: 1104892645

License: 79407

Gender: Female

Race: Unknown

Ethnicity: Unknown

Minier, Veronica Sue, MD 

◆ Family Medicine

NPI: 1720050909

License: A70520

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Pediatrics

Curtis, Michael Elliot, MD 

NPI: 1922023845

License: G61414

Gender: Male

Race: Unknown

Ethnicity: Unknown

Harris, Peter, MD 

NPI: 1134563109

License: A136735

Gender: Male

Race: Unknown

Ethnicity: Unknown

Jensen, Faye Whiting, MD 

◆ Obstetrics & Gynecology

NPI: 1497717912

License: G72068

Gender: Female

Race: Unknown

Ethnicity: Unknown

Scannell, Lynne M, MD 

NPI: 1356438162

License: G56858

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Allen, Nancy B, FNP 

NPI: 1053341354

License: 7036

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Anderson, Taylor Nicole, PA-C 

NPI: 1790450906

License: 60295

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Barry, Daniel, PA-C 

NPI: 1023413085

License: 54430

Gender: Male

Race: Unknown

Ethnicity: Unknown

Blackham, Allison Hartley, LM 

NPI: 1871030288

License: LM479

Gender: Female

Race: Unknown

Ethnicity: Unknown

Conley, Polly, NP 

NPI: 1487904074

License: 14104

Gender: Female

Race: Unknown

Ethnicity: Unknown

Dimond, Dena Nicole, FNP-C 

NPI: 1518370519

License: 95000810

Gender: Female

Race: Unknown

Ethnicity: Unknown

Fjeld, Kerri Yoshiko, FNP-C 

NPI: 1396141743

License: 95001723

Gender: Female

Race: Unknown

Ethnicity: Unknown

Gekas, Andrea R Japhet, CNM 

NPI: 1013571231

License: 95011658

Gender: Female

Russian, Spanish

Race: Unknown

Ethnicity: Unknown

George, Kirsten Renee, PA-C 

NPI: 1356712228

License: 52969

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

La Jeunesse, Stacie Jeanne, NP



NPI: 1053447870

License: 17737

Gender: Female

Race: Unknown

Ethnicity: Unknown

Rittenhouse, Sara Melissa, FNP



NPI: 1316588270

License: 95017517

Gender: Female

Race: Unknown

Ethnicity: Unknown

Speirs, Walter Glen, PA-C

NPI: 1326004094

License: 22863

Gender: Male

Race: Unknown

Ethnicity: Unknown

Walker, Karen Rae, PA-C

NPI: 1134883010

License: 60284

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to lbs

Western Sierra Medical Clinic

PCP PHC#: 16039-0004

NPI: 1063496396

FQHC

Family Medicine, Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

844 Old Tunnel Rd
Grass Valley, CA 95945
Primary Phone: (530) 274-9762
Primary Fax: (530) 273-7255
Mon - Fri 8:00 AM - 5:00 PM
Sat 10:00 AM - 6:00 PM
Sun 10:00 AM - 4:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 43 for a description of codes: **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Family Medicine

Britton, Joseph, MD 

◆ Emergency Medicine

NPI: 1902805831

License: G71840

Gender: Male

Race: Unknown

Ethnicity: Unknown

McIntyre, Sharon E, MD 

NPI: 1104892645

License: 79407

Gender: Female

Race: Unknown

Ethnicity: Unknown

Minier, Veronica Sue, MD 

◆ Family Medicine

NPI: 1720050909

License: A70520

Gender: Female

Race: Unknown

Ethnicity: Unknown

Morris, Matthew Todd, MD 

NPI: 1578875746

License: C192172

Gender: Male

Race: Unknown

Ethnicity: Unknown

Shapiro, Susan, MD 

NPI: 1396769527

License: 31393

Gender: Female

Race: Unknown

Ethnicity: Unknown

Pediatrics

Curtis, Michael Elliot, MD 

NPI: 1922023845

License: G61414

Gender: Male

Race: Unknown

Ethnicity: Unknown

Harris, Peter, MD 

NPI: 1134563109

License: A136735

Gender: Male

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Race: Unknown

Ethnicity: Unknown

Scannell, Lynne M, MD 

NPI: 1356438162

License: G56858

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Allen, Nancy B, FNP 

NPI: 1053341354

License: 7036

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Blackham, Allison Hartley, LM 

NPI: 1871030288

License: LM479

Gender: Female

Race: Unknown

Ethnicity: Unknown

Brusser, Daniel, PNP 

NPI: 1720738966

License: 95021573

Gender: Male

Race: Unknown

Ethnicity: Unknown

Conley, Polly, NP 

NPI: 1487904074

License: 14104

Gender: Female

Race: Unknown

Ethnicity: Unknown

Dimond, Dena Nicole, FNP-C 

NPI: 1518370519

License: 95000810

Gender: Female

Race: Unknown

Ethnicity: Unknown

Fjeld, Kerri Yoshiko, FNP-C 

NPI: 1396141743

License: 95001723

Gender: Female

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

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PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Ethnicity: Unknown

Gekas, Andrea R Japhet, CNM 

NPI: 1013571231

License: 95011658

Gender: Female

Russian, Spanish

Race: Unknown

Ethnicity: Unknown

Gustafson, Melissa Ann, FNP

NPI: 1659004133

License: 95027646

Gender: Female

Race: Unknown

Ethnicity: Unknown

La Jeunesse, Stacie Jeanne, NP



NPI: 1053447870

License: 17737

Gender: Female

Race: Unknown

Ethnicity: Unknown

Lusignan, Jessica Lee, NP 

NPI: 1427793389

License: 95019513

Gender: Female

Race: Unknown

Ethnicity: Unknown

Peters, Cara Nicole, PA-C 

NPI: 1841938057

License: 61149

Gender: Female

Race: Unknown

Ethnicity: Unknown

Rittenhouse, Sara Melissa, FNP



NPI: 1316588270

License: 95017517

Gender: Female

Race: Unknown

Ethnicity: Unknown

Speirs, Walter Glen, PA-C 

NPI: 1326004094

License: 22863

Gender: Male

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Ethnicity: Unknown

Walker, Karen Rae, PA-C 

NPI: 1134883010

License: 60284

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 500lbs

Nevada City

Sierra Family Health Center

PCP PHC#: 4915-0007

NPI: 1316169618

FQHC

Family Medicine

Accepting Existing Patients

No Age Limitations

CHDP Provider

15301 Tyler Foote Rd

Nevada City, CA 95959

Primary Phone: (530) 292-3478

Primary Fax: (530) 292-4296

Mon - Fri 8:30 AM - 5:00 PM

Sat 10:00 AM - 1:00 PM

Family Medicine

VanHouten, Peter, MD

NPI: 1841411758

License: G43114

Gender: Male

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Ethnicity: Unknown

Alderdice, Lauren Theresa, FNP-BC

NPI: 1972551083

License: 18922

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Hermann, Laura Louise, NP

NPI: 1255529632

License: 3060

Gender: Female

Race: Unknown

Ethnicity: Unknown

Lafevers, Laura Lea, NP

NPI: 1336193879

License: 95010973

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 400lbs

Sierra Family Health Center

PCP PHC#: 82782-0001

NPI: 1316169618

FQHC

Accepting New Patients

No Age Limitations

CHDP Provider

590 Searls Ave Ste A
Nevada City, CA 95959

P,EB,IB,R,E

Level of Access: Basic

Primary Phone: (530) 292-3478

Primary Fax: (530) 292-4296

Tue - Thu 8:30 AM - 5:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Alderdice, Lauren Theresa,
FNP-BC

NPI: 1972551083

License: 18922

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 400lbs

Penn Valley

Sierra Care Physicians

PCP PHC#: 83218-0001

NPI: 1427072008

Family Medicine, Pediatrics

Accepting Existing Patients

No Age Limitations

11400 Pleasant Valley Rd
Penn Valley, CA 95946

Primary Phone: (530) 432-7023

Primary Fax: (530) 432-7026

Mon - Thu 8:00 AM - 5:00 PM

Fri 8:00 AM - 12:00 PM

Family Medicine

Berezniak, Mara, DO 

◆ Family Medicine

NPI: 1770535585

License: 20A7940

Gender: Female

Spanish

Hospital Privileges: Sierra Nevada
Memorial Miners Hospital

Race: Unknown

Ethnicity: Unknown

Burt, Andrew George, MD 

NPI: 1902911845

License: A88778

Gender: Male

Hospital Privileges: Sierra Nevada
Memorial Miners Hospital

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Gaulter, Constance E, MD 

NPI: 1508881459

License: G55765

Gender: Female

Race: Unknown

Ethnicity: Unknown

Nguyen, Huy A, DO 

◆ Family Medicine

NPI: 1467400853

License: 20A7977

Gender: Male

Vietnamese

Race: Unknown

Ethnicity: Unknown

Xiong, Pa Soua, MD 

NPI: 1386015220

License: A138627

Gender: Female

Hmong

Race: Unknown

Ethnicity: Unknown

Pediatrics

Curtis, Michael Elliot, MD 

NPI: 1922023845

License: G61414

Gender: Male

Race: Unknown

Ethnicity: Unknown

Czuprynski, Joyce Margarete, MD 

NPI: 1013932953

License: A71856

Gender: Female

Hospital Privileges: Sierra Nevada

Memorial Miners Hospital

CCS Provider

Race: Unknown

Ethnicity: Unknown

Harris, Peter, MD 

NPI: 1134563109

License: A136735

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Greenhaw, Karen A, NP 

NPI: 1649548686

License: 19916

Gender: Female

Race: Unknown

Ethnicity: Unknown

McIntosh, Linda Marie, NP 

NPI: 1497977219

License: 14364

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables

Western Sierra Medical Clinic

PCP PHC#: 82766-0001

NPI: 1851513469

FQHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

10544 Spenceville Rd

Penn Valley, CA 95946

Primary Phone: (530) 274-9762

Primary Fax: (530) 273-7255

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Shapiro, Susan, MD 

NPI: 1396769527

License: 31393

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Duffy, Michael John, PA-C 

NPI: 1801839188

License: 642

Gender: Male

Race: Unknown

Ethnicity: Unknown

Lee, Karen Denise, FNP-C 

NPI: 1972139079

License: 95014211

Gender: Female

Race: Unknown

Ethnicity: Unknown

Rittenhouse, Sara Melissa, FNP



NPI: 1316588270

License: 95017517

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Gurney

Accommodations, Scales that weigh up to 500lbs

Truckee

Tahoe Forest MultiSpecialty Clinics Pediatric/Primary Care

PCP PHC#: 69441-0004

NPI: 1285174169

RHC

Family Medicine, Pediatrics

Accepting New Patients

No Age Limitations

10956 Donner Pass Rd Fl 2 & 3
Truckee, CA 96161

Primary Phone: (530) 550-6716

Primary Fax: (530) 550-6726

Mon - Fri 8:00 AM - 5:00 PM

Sat 9:00 AM - 5:00 PM

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Family Medicine

Barta, Gina Elizabeth, MD

◆ Family Medicine

NPI: 1982750451

License: A68375

Gender: Female

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Cohen, Nicholas Benjamin, MD

NPI: 1265753974

License: A157721

Gender: Male

Race: Unknown

Ethnicity: Unknown

Hagen Jr, Michael Peter, MD

◆ Sports Medicine-Family Physician

NPI: 1811282932

License: C171514

Gender: Male

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Jensen, Reini Anna, MD

NPI: 1295881787

License: A81409

Gender: Female

Spanish

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Kim, Michelle Anne, MD

NPI: 1801982343

License: A81149

Gender: Female

Spanish

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Pourtabib, Michelle Soraya, MD

◆ Family Medicine

NPI: 1003398611

License: A177647

Gender: Female

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Sutton-Pado, Celia Walker, MD

NPI: 1811109937

License: G81637

Gender: Female

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Ulland, Aaron James, MD

◆ Family Medicine

NPI: 1053731323

License: C177416

Gender: Male

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Pediatrics

Fiamengo, Alida Ann, DO

◆ Pediatrics

NPI: 1003266438

License: 20A17168

Gender: Female

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Ruggiero, Mark Stephen, MD

◆ Developmental Behavioral
Pediatrics
NPI: 1972621225
License: G68210
Gender: Male
Hospital Privileges: Tahoe Forest
Hospital
Race: Unknown
Ethnicity: Unknown

Uglum, Else, MD

◆ Pediatrics
NPI: 1376549667
License: G78094
Gender: Female
Swedish
Hospital Privileges: Tahoe Forest
Hospital
CCS Provider
Race: Unknown
Ethnicity: Unknown

Vayner, Olega A, MD

NPI: 1689695876
License: C55496
Gender: Male
French, Russian
Hospital Privileges: Tahoe Forest
Hospital
CCS Provider
Race: Unknown
Ethnicity: Unknown

Wicks, Chelsea Stewart, MD

NPI: 1609062496
License: C139857
Gender: Female
Hospital Privileges: Tahoe Forest
Hospital
Race: Unknown
Ethnicity: Unknown

Green, Sarah, PA

NPI: 1851943831
License: 57520
Gender: Female
Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.
See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Ethnicity: Unknown

Lang-Ree, Jennifer Lynn, NP

NPI: 1912903113

License: 11027

Gender: Female

Race: Unknown

Ethnicity: Unknown

McDougall, Kristyn Marie, FNP-C

NPI: 1649752106

License: 95028525

Gender: Female

Race: Unknown

Ethnicity: Unknown

Rider, Melissa Lynn, PA-C

NPI: 1801285846

License: 53718

Gender: Female

Race: Unknown

Ethnicity: Unknown

Schwartz, Keri Lynn, FNP-BC

NPI: 1720238918

License: 20535

Gender: Female

Race: Unknown

Ethnicity: Unknown

Smith, Samantha Brooks, PA-C

NPI: 1972735751

License: 20982

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 500lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

**Tahoe Forest MultiSpecialty
Clinics-Family
Med/IM/Cardiology**

PCP PHC#: 72248-0004

NPI: 1255835906

RHC

Family Medicine, Internal Medicine

Accepting New Patients

No Age Limitations

10978 Donner Pass Rd

Truckee, CA 96161

EB,IB,E

Level of Access: Limited

Primary Phone: (530) 582-1212

Primary Fax: (530) 587-4278

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Hays, Travis Vermilya, MD

NPI: 1578192472

License: A179955

Gender: Male

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Pfent, Joshua, MD

NPI: 1801277678

License: A156806

Gender: Male

Hospital Privileges: Tahoe Forest
Hospital

Race: Unknown

Ethnicity: Unknown

Schousen, Katy McNair, MD

NPI: 1881034734

License: A155772

Gender: Female

Hospital Privileges: Tahoe Forest
Hospital

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Race: Unknown

Ethnicity: Unknown

Stoll, Daniel Muir, MD 

NPI: 1255713418

License: A144663

Gender: Male

Spanish

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Scholnick, Joshua David, MD

NPI: 1679682330

License: A115909

Gender: Male

French

Hospital Privileges: Tahoe Forest

Hospital

Race: Unknown

Ethnicity: Unknown

Haskell, Abigail Nadine, PA-C

NPI: 1215513437

License: 59347

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Rider, Melissa Lynn, PA-C

NPI: 1801285846

License: 53718

Gender: Female

Race: Unknown

Ethnicity: Unknown

Schwartz, Keri Lynn, FNP-BC

NPI: 1720238918

License: 20535

Gender: Female

Race: Unknown

Ethnicity: Unknown

Smith, Samantha Brooks, PA-C

NPI: 1972735751

License: 20982

Gender: Female

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
NEVADA COUNTY DIRECTORY

Race: Unknown

Ethnicity: Unknown

Walker, Erin Elizabeth, PA-C

NPI: 1447677141

License: 23189

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Scales that weigh up
to 500lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

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To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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