



Medi-Cal Provider Directory
Large Font
Sutter County
Primary Care

CONTACT US

(800) 863-4155 | <http://www.PartnershipHP.org>

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To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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PARTNERSHIP PROVIDERS | SUTTER COUNTY DIRECTORY

The Partnership HealthPlan of California (Partnership) Service Area includes 24 counties with providers located throughout those counties as well as other counties. The 24 Partnership counties are Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo, and Yuba.

To view our entire list of network providers, visit the Partnership website, www.PartnershipHP.org for an online searchable directory. It is updated daily. Click on “Members”, then click on “Find a Provider.”

If you need help finding a provider or looking for a provider on our website, call Member Services at (800) 863-4155. TTY users can call the California Relay Service at (800) 735-2929 or call 711.

How to use this list:

1. Pick two primary care providers (PCPs). One will be your first choice and the other will be your second choice. We ask you to pick a second choice in case your first choice is not available.
2. Write the names and the provider numbers of the primary care providers that you picked on the enclosed Primary Care Provider Selection Form. Call our Members Services Department to make sure the doctor or medical group is available.
3. Return the Primary Care Selection Form to Partnership using the

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enclosed postage paid return envelope.

4. You can access some Medi-Cal benefits without an authorization from your PCP. Please refer to your Member Handbook or call the Partnership Member Services Department for more information about these services.
5. Some hospitals and/or primary care providers may not provide one or more of the following services that are covered benefits: family planning contraceptive services, including emergency contraception; sterilization, including tubal ligation or abortion. You can obtain more information about these services before you choose your PCP by calling your prospective primary care provider or by calling the Partnership's Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.
6. Members are encouraged to pick a Primary Care Provider (PCP) that is closest to their home. However, members can choose any PCP in their County that is available in this Provider Directory.
7. The telephone number listed under each site in this directory is the same number to call after normal business hours.
8. Contact the Provider office directly for current practitioner and office staff language capabilities.

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If you need help filling out the Primary Care Selection Form or if you have any questions about choosing a primary care provider, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

Your PCP will give you a referral to send you to a specialist if you need one. A specialist is a doctor who has extra education in one area of medicine. Your PCP will work with you to choose a specialist.

For some types of care, your PCP or specialist will need to ask for approval before you get the care. This is called prior authorization or pre-approval. It means that Partnership agrees that the care is medically necessary. In addition to many other services, Enhanced Care Management and Community Supports require prior authorization and are limited to members who meet specific eligibility criteria.

If you have any questions concerning handicapped accessibility, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

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PARTNERSHIP PROVIDERS | SUTTER COUNTY DIRECTORY

El área de servicio de Partnership HealthPlan of California (Partnership) incluye 24 condados con proveedores ubicados en dichos condados, así como en otros condados. Los 24 condados de Partnership son Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo y Yuba.

Para consultar nuestra lista completa de proveedores de la red, visite el sitio web de Partnership, www.PartnershipHP.org, para acceder a un directorio de búsqueda en línea. Se actualiza diariamente. Haga clic en "Miembros"; luego, haga clic en "Buscar un proveedor".

Si necesita ayuda para encontrar un proveedor o para buscar un proveedor en nuestro sitio web, llame a Servicios para Miembros al (800) 863-4155. Los usuarios de TTY pueden llamar al servicio de retransmisión de mensajes de California al (800) 735-2929 o al 711.

Para usar esta lista:

1. Escoja dos proveedores de atención primaria (PCP). El primero será el médico que usted prefiere, y el segundo será el que prefiere en segundo lugar. Le pedimos que seleccione dos en caso que el doctor que prefiere no esté disponible.
2. Escriba los nombres y el número de proveedor de cada uno de los dos médicos que escogió en el formulario que se llama "Primary Care Provider Selection Form". Llame a Nuestro Departamento de

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Servicio al Miembro para asegurarse de que el doctor o el grupo medico está disponible.

3. Regrese el formulario por correo a Partnership en el sobre con sello que le incluimos.
4. Usted puede recibir algunos beneficios de Medi-Cal sin ninguna autorización de su doctor primario. Por favor de referir a su Manual para Miembros o llame al departamento de servicios para miembro de Partnership para más información sobre estos servicios.
5. Algunos hospitales o proveedores de atención primaria puede que no ofrezcan uno o más de los siguientes beneficios que están cubiertos, como: planificación familiar servicios anticonceptivos, incluyendo anticonceptivo de emergencia, esterilización, incluyendo ligadura de las trompas o aborto. Usted puede recibir más información de estos servicios antes de escoger a su PCP si llama a su prospectivo proveedor de atención primaria o si llama al Departamento de Servicios para Miembros de Partnership al (800) 863-4155 (TTY: (800) 735-2929 or 711).
6. Animados a miembros a escoger el proveedor primario (PCP) que esté más cerca de su casa. Sin embargo, miembros pueden escoger cualquier PCP en su condado que esté disponible en este Directorio de Proveedores.
7. El número de teléfono enumerado debajo de cada sitio en el

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directorio es el mismo número para llamar después de horas normales del negocio.

8. Póngase en contacto directamente con el consultorio del proveedor para conocer las capacidades lingüísticas actuales del profesional y del personal del consultorio.

Si necesita ayuda para completar el formulario que se llama "Primary Care Provider Selection Form", o si tiene preguntas sobre cómo escoger un proveedor de atención primaria, por favor llame a nuestro Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

Su PCP le dará una referencia para enviarlo a un especialista si lo necesita. Un especialista es un médico que tiene educación adicional en un área de la medicina. Su PCP trabajará con usted para elegir un especialista.

Para algunos tipos de cuidado, su PCP o especialista necesitará pedir autorización antes de que usted obtenga la atención médica. Esto se llama autorización o aprobación previa. Esto significa que Partnership esté de acuerdo en que el cuidado es médicamente necesario.

Si tiene cualquier pregunta sobre acceso para incapacitados, por favor llame al Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

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Partnership Provider Directory - Glossary of Terms

Here you'll find definitions of basic terms used in the Partnership Provider Directory. If you are unable to find an answer to your question, please call Member Services at (800) 863-4155.

Source of Listings

Information for the following items is obtained from providers when they complete their application to join Partnership and every three years thereafter. We also check with providers to validate this information every year. We count on the providers to tell us if this information has changed. Updates that are not communicated to us by the provider will not be added to the directory until our next scheduled verification.

1. Name
2. Gender
3. Specialty
4. Hospital Privileges
5. Medical Group Affiliations
6. Board Certifications
7. Accepting New Patients
8. Languages spoken by providers or clinical staff
9. Office locations and phone numbers

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Ancillary Provider

An ancillary provider includes durable medical equipment provider, physical therapist, occupational therapist, etc.

Specialty

Specialty means the type of medical care the physician practices. For example, the doctor could specialize in family medicine, dermatology, cardiology, etc. When a physician indicates a specialty on their application to join Partnership, we check the providers' education and training history to ensure they are qualified to provide the type of specialty care indicated. Many physicians will complete additional education and training in their specialty area and receive a certification. Please see Board Certification below.

Board Certification

Board certification means the physician completed additional education and training in an area of medicine and passed an examination that certifies he or she has expertise in this area. This information is checked with the American Board of Medical Specialties (ABMS) or other boards when providers complete their application to join Partnership and every three years after that. We also check this information every year by asking providers to tell us if the information is still correct. If you would like updated information about a

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provider's board certification, visit the ABMS website at www.abms.org. Then click on the "Is Your Doctor Certified?" link.

Education and Training If you have a question about a physician's education and training, you can find the information on the Medical Board of California website at www.mbc.ca.gov under License Search, or call Partnership Member Services (800) 863-4155.

Community Health Clinic

This is a clinic staffed by a group of doctors and nurses located in a community.

Medical Group Affiliations

The practice, or medical group, the provider belongs to.

Assigned Hospital

The hospital that your provider will send you to when you need inpatient care, unless the care is not available at this hospital.

Hospital Privileges

The hospital where the provider has been approved to render or arrange care.

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Provider Languages

Languages other than English spoken by the provider and other clinical staff.

Staff Languages

Languages other than English spoken by nonclinical office staff at the site, not providers.

Provider Address

The location where services and care are rendered.

Provider Site Status

- **Accepting New Patients:** The provider site is able to see new patients.
- **Accepting Existing Patients:** The provider site is only able to see patients who are already assigned to the site.
- **Available by Referral Only:** The provider site is only able to see patients who are referred by their primary care physician.
- **Available only through a hospital or facility:** The provider does not see patients in an office setting. The provider only works with patients who are receiving care at a hospital or facility.

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- **Not Accepting New Patients:** The provider site is not able to add new patients to their site.

Specialty Type Allows searching by the provider's medical specialty, or the type of facility. For example, if you are looking for a Dermatologist, select Dermatology from the list. Note: Some physicians may have more than one specialty. For facilities, if you are looking for a hospital, for example, select hospital.

Terms Used in Hospital Listings The Provider Directory allows you to search for hospitals, clinics and other facilities in Partnership's network. Below is a list of information you can find in the Provider Directory about a hospital and what they mean. This information is self-reported by the hospital and updated every three years or more frequently as reported by the hospital. We also check with the hospitals to validate this information every year. We count on the hospital to tell us if this information has changed. Updates that are not communicated to us by the hospital will not be added to the directory until our next scheduled validation.

- **Name** means the name of a hospital in Partnership's network.

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- **Address** means the physical location of a hospital in Partnership's network.
- **Phone** means the telephone number of a hospital in Partnership's network.

Hospital Quality Data Sources

Hospital Quality Data means data from recognized nation or state sources about the quality of a hospital in Partnership's network. Partnership's Provider Directory includes links to quality data from The Leapfrog Group and Quality Check. This information is validated with the applicable accreditation entity every three years or more frequently as report by the hospital.

Hospital Accreditation

When a hospital goes through a review to assess the quality of its systems and processes by an outside organization. Partnership checks with the accrediting body to see if the hospital is accredited every 3 years. The Provider Directory includes a link to the hospital's accrediting body.

Wheelchair & Accessibility Codes

This information is for people with disabilities to help them find an accessible office. Each office is evaluated on the

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level of access for parking, building, elevator, doctor's office exam room, and restrooms.

Levels of Access

Accessibility Codes (see page 16 for a description of codes: ♿ **P EB IB R E T**)

Basic Access

The office meets the standards below for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

California Children's Services (CCS)

CCS Providers are providers that meet the CCS program requirements to render services to CCS clients.

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Directorio de proveedores Partnership - Glosario de términos

Aquí encontrará las definiciones de términos básicos utilizados en el directorio de proveedores de Partnership. Si no puede encontrar una respuesta a su pregunta, por favor llame a servicios al miembro al (800) 863-4155.

Fuente de listados

Información para los siguientes artículos se obtiene de parte de los proveedores cuando terminan su solicitud para inscribirse en Partnership y cada tres años en lo consiguiente. También verificamos con los proveedores para validar esta información cada año. Confiamos en que los proveedores nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del proveedor no se agregarán al directorio hasta nuestra próxima verificación.

1. Nombre
2. Sexo
3. Especialidad
4. Privilegios en el hospital
5. Afiliaciones con grupos médicos
6. Certificación profesional de la junta
7. Aceptando pacientes nuevos

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8. Idiomas que hablan los proveedores o e personal clínico
9. Ubicaciones de las oficinas y números de teléfono

Proveedores de servicios auxiliares

Un proveedor de servicios auxiliares incluyen a un proveedor de equipo médico duradero, fisioterapeuta, terapeuta ocupacional, etc.

Especialidad

Especialidad significa el tipo de atención médica que los médicos proporcionan en su consultorio. Por ejemplo, el médico podría especializarse en medicina familiar, cardiología, dermatología, etc. Cuando un médico indica una especialidad en su solicitud para inscribirse en Partnership, nosotros verificamos la formación educativa del proveedor y el historial de su capacitación para asegurarnos de que estén calificados para proporcionar el tipo de atención especializada que se indica. Muchos médicos terminarán su formación educativa y capacitación en su área de especialidad y recibirán una certificación. Por favor consulte la certificación profesional de la junta a continuación.

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Certificación profesional de la junta

La certificación profesional de la junta significa que el médico terminó una formación educativa adicional y capacitación en un área de la medicina y pasó un examen que certifica que él o ella tiene experiencia en esta área. Esta información es revisada con la Junta Americana de Especialidades Médicas (ABMS-siglas en inglés) o con otras juntas cuando los proveedores contestan su solicitud para inscribirse en Partnership y cada tres años en lo consiguiente. También revisamos esta información cada año al solicitarle a los proveedores que nos indiquen si la información todavía es correcta. Si desea obtener información actualizada acerca de la certificación de un proveedor ante la junta, visite el sitio web ABMS en www.abms.org. Luego, haga clic en el vínculo "Está certificado su médico?"

Formación educativa y capacitación

Si tiene alguna pregunta sobre la formación educativa y capacitación de un médico, usted puede encontrar la información en el sitio web de la Junta Médica de California en www.mbc.ca.gov en la sección de Búsqueda de la Licencia o llame a servicios al miembro de Partnership al (800) 863-4155.

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Clínica comunitaria de salud

Esta es una clínica que cuenta con un grupo de médicos y enfermeras ubicados en la comunidad.

Afiliaciones con grupos médicos

El consultorio o grupo médico al que el proveedor pertenece.

Hospital asignado

El hospital al que su proveedor le enviará cuando usted necesite atención de hospitalización, a menos que la atención no esté disponible en ese hospital.

Privilegios en el hospital

El hospital en el que el proveedor haya sido aprobado para brindar o coordinar la atención.

Idiomas que habla el proveedor

Idiomas que no sean el inglés que el proveedor y otro personal clínico hablan.

Idiomas que habla el personal

Idiomas que no sean el inglés que el personal no clínico del consultorio habla en el sitio, no se refiere a los proveedores.

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Dirección del proveedor

El lugar donde se brindan los servicios y la atención.

Estado del sitio de los proveedores

- **Aceptando pacientes nuevos:** el sitio del proveedor es capaz de atender a pacientes nuevos.
- **Aceptando pacientes ya existentes:** el sitio del proveedor sólo es capaz de atender a los pacientes que ya han sido asignados al sitio.
- **Disponible con referencia únicamente:** el sitio del proveedor solo puede atender a los pacientes que son referidos por su médico de atención primaria.
- **Disponible únicamente por medio de un hospital o centro de salud:** el proveedor no atiende a los pacientes en un entorno de consultorio. El proveedor únicamente trabaja con los pacientes que están recibiendo atención en un hospital o centro de salud.
- **No acepta nuevos pacientes:** el sitio del proveedor no está disponible para atender a nuevos pacientes en su sitio.

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Tipo de especialidad

Permite la búsqueda del proveedor por especialidad médica o por el tipo de centro de salud. Por ejemplo, si usted está buscando un dermatólogo, seleccione Dermatología en la lista. Nota: Algunos médicos pueden tener más de una especialidad. Para centros de salud, si usted está buscando un hospital, por ejemplo, seleccione hospital.

Términos utilizados en los listados del Hospital

El directorio de proveedores le permite buscar hospitales, clínicas y otros centros de salud en la red de Partnership. A continuación encontrará una lista de la información sobre un hospital que usted puede encontrar en el directorio de proveedores y lo que significa. Esta información es auto reportada por el hospital y se actualiza cada tres años o con más frecuencia conforme el hospital lo informe. También verificamos con los hospitales para validar esta información cada año. Confiamos en que los hospitales nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del hospital no se agregarán al directorio hasta nuestra próxima validación programada.

- **Nombre** significa el nombre de un hospital de la red de Partnership.

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- **Dirección** significa la ubicación física de un hospital de la red de Partnership.
- **Teléfono** es el número de teléfono de un hospital de la red de Partnership.

Fuente de datos de calidad del hospital

Los datos sobre la calidad del hospital son los datos de parte de fuentes nacionales o estatales reconocidas sobre la calidad de un hospital de la red de Partnership. El directorio de proveedores de Partnership incluye vínculos a información sobre la calidad del The Leapfrog Group and Quality Check. Esta información es validada con la entidad de acreditación aplicable cada tres años o con más frecuencia conforme el hospital lo informe.

Acreditación de hospitales

Cuando un hospital experimenta una revisión para evaluar la calidad de sus procesos y sistemas por una organización externa. Partnership verifica con el organismo de acreditación para determinar si el hospital es acreditado cada 3 años. El directorio de proveedores incluye un enlace al organismo de acreditación del hospital.

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Silla de ruedas y los códigos de accesibilidad

Esta información es para las personas con discapacidades para ayudarles a encontrar una oficina accesible. Cada clínica se evalúa de acuerdo al nivel de acceso para el estacionamiento, el edificio, el ascensor, el consultorio de examen del médico y los baños.

Niveles de acceso

Los códigos de accesibilidad (vea la página 17 para obtener una descripción de los códigos: ♿ **P EB IB R E T**)

Acceso básico

La oficina cumple con los estándares que se encuentran a continuación para el estacionamiento, el interior y exterior del edificio, baños y los consultorios de examen (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con uno o más de los estándares para el estacionamiento, el interior y exterior del edificio, los baños y los consultorios de examen (P, EB, IB, R y E).

Acceso al equipo médico | consultorio cumple con los siguientes estándares en mesas de examen y básculas (T).

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NONDISCRIMINATION NOTICE

Discrimination is against the law. Partnership HealthPlan of California (Partnership) follows State and Federal civil rights laws. Partnership does not unlawfully discriminate, exclude people, or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation.

Partnership provides:

- Free aids and services to people with disabilities to help them communicate better, such as:
 - ✓ Qualified sign language interpreters
 - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

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If you need these services, contact Partnership between 8 a.m. – 5 p.m. by calling (800) 863-4155. If you cannot hear or speak well, please call (800) 735-2929 or California Relay 711. Upon request, this document can be made available to you in braille, large print, audiocassette, or electronic form. To obtain a copy in one of these alternative formats, please call or write to:

Partnership HealthPlan of California
4665 Business Center Drive, Fairfield, CA 94534
(800) 863-4155
(800) 735-2929 or California Relay 711

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

HOW TO FILE A GRIEVANCE

If you believe that Partnership has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation, you can file a grievance with a Partnership Civil Rights Coordinator. You can file a grievance by phone, in writing, in person, or electronically:

- By phone: Contact Partnership's Member Services between 8 a.m. – 5 p.m. by calling (800) 863-4155. Or, if you cannot hear or speak well, please call (800) 735-2929 or California Relay 711.
- In writing: Fill out a complaint form or write a letter and send it to:

Partnership HealthPlan of California
Attn: Grievance: Partnership Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- In person: Visit your doctor's office or Partnership and say you want to file a grievance.
 - Electronically: Visit Partnership's website at <https://PartnershipHP.org>.
-

OFFICE OF CIVIL RIGHTS – CALIFORNIA **DEPARTMENT OF HEALTH CARE SERVICES**

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- By phone: Call **916-440-7370**. If you cannot speak or hear well, please call **711 (Telecommunications Relay Service)**.
- In writing: Fill out a complaint form or send a letter to:

Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights
P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413

Complaint forms are available at
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.
See Page 43 for a description of codes: ♿ **P E B I B R E T**

- Electronically: Send an email to CivilRights@dhcs.ca.gov.

OFFICE OF CIVIL RIGHTS – U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against on the basis of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing, or electronically:

- By phone: Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY 1-800-537-7697**.
- In writing: Fill out a complaint form or send a letter to:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PROVIDERS | SUTTER COUNTY DIRECTORY

- Electronically: Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

AVISO DE NO DISCRIMINACIÓN

La discriminación es contraria a la ley. Partnership HealthPlan of California (Partnership) cumple con las leyes estatales y federales de derechos civiles.

Partnership no discrimina ilegalmente, excluye a las personas ni las trata de manera diferente por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual.

Partnership proporciona:

- Ayudas y servicios gratuitos a las personas con discapacidades para ayudarles a comunicarse mejor, como:
 - ✓ Intérpretes de lenguaje de señas calificados
 - ✓ Información escrita en otros formatos (letra imprenta grande, audio, formatos electrónicos accesibles, otros formatos)
- Servicios gratuitos de idiomas para personas cuyo idioma principal no sea el inglés, como:

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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- ✓ Intérpretes calificados
- ✓ Información escrita en otros idiomas

Si necesita estos servicios, comuníquese con Partnership entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. Si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711. Si lo solicita, este documento puede ponerse a su disposición en braille, letra imprenta grande, audiocasete o formato electrónico. Para obtener una copia en uno de estos formatos alternativos, llame o escriba a:

Partnership HealthPlan of California
4665 Business Center Drive, Fairfield, CA 94534
(800) 863-4155
(800) 735-2929 o servicio de retransmisión de California
711

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

CÓMO PRESENTAR UN RECLAMO

Si considera que Partnership no ha proporcionado estos servicios o que lo discriminó ilegalmente de otra forma por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual, puede presentar un reclamo ante un coordinador de derechos civiles de Partnership. Puede presentar un reclamo por teléfono, por escrito, en persona o por vía electrónica:

- Por teléfono: Comuníquese con los Servicios al Miembro de Partnership entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. O bien, si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711.
- Por escrito: Complete un formulario de queja o escriba una carta y envíela a:

Partnership HealthPlan of California
Attn: Grievance: Partnership Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- En persona: Visite el consultorio de su médico o Partnership y diga que quiere presentar una queja.
- Por vía electrónica: Visite el sitio web de Partnership en <https://PartnershipHP.org>.

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SERVICIOS DE ATENCIÓN MÉDICA DE CALIFORNIA

También puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Servicios de Atención Médica de California por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **916-440-7370**. Si tiene dificultades para hablar u oír, llame al **711 (servicio de retransmisión de telecomunicaciones)**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

**Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights**

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

**P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413**

Los formularios de queja están disponibles en
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

- Por vía electrónica: Envíe un correo electrónico a CivilRights@dhcs.ca.gov.

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SALUD Y SERVICIOS HUMANOS DE LOS EE. UU.

Si considera que lo han discriminado por motivos de raza, color, nacionalidad, edad, discapacidad o sexo, también puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Salud y Servicios Sociales de los EE. UU. por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **1-800-368-1019**. Si tiene dificultades para hablar u oír, llame al **TTY 1-800-537-7697**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Los formularios de queja están disponibles en
<http://www.hhs.gov/ocr/office/file/index.html>.

- Por vía electrónica: Visite el Portal de quejas de la Oficina de Derechos Civiles en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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TAGLINES

English Tagline

ATTENTION: If you need help in your language call 1-800-863-4155 (TTY: 1-800-735-2929). Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-800-863-4155 (TTY: 1-800-735-2929). These services are free of charge.

الشعار بالعربية (Arabic)

يُرجى الانتباه: إذا احتجت إلى المساعدة بلغتك، فاتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). تتوفر أيضًا المساعدات والخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة بريل والخط الكبير. اتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). هذه الخدمات مجانية.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Հայերեն պիտակ (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ: Եթե Ձեզ օգնություն է հարկավոր Ձեր լեզվով, զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Կան նաև օժանդակ միջոցներ ու ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ Բրայլի գրատիպով ու խոշորատառ տպագրված նյութեր: Զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Այդ ծառայություններն անվճար են:

ឃ្លាសម្គាល់ជាភាសាខ្មែរ (Cambodian)

ចំណាំ: បើអ្នក ត្រូវ ការជំនួយ ជាភាសា របស់អ្នក សូម ទូរស័ព្ទទៅលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ ជំនួយ និង សេវាកម្ម សម្រាប់ ជនពិការ ដូចជា ឯកសារសរសេរជាអក្សរផុស សម្រាប់ជនពិការភ្នែក ឬ ឯកសារសរសេរជាអក្សរពុម្ពធំ ក៏អាចរកបានផងដែរ។ ទូរស័ព្ទមកលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ សេវាកម្មទាំងនេះមិនគិតថ្លៃឡើយ។

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.
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简体中文标语 (Simplified Chinese)

请注意：如果您需要以您的母语提供帮助，请致电
1-800-863-4155 (TTY: 1-800-735-2929)。我们另外还提供
针对残疾人士的帮助和服务，例如盲文和大字体阅读，提供
您方便取用。请致电 1-800-863-4155
(TTY: 1-800-735-2929)。这些服务都是免费的。

(Farsi) مطلب به زبان فارسی

توجه: اگر می خواهید به زبان خود کمک دریافت کنید، با
1-800-863-4155
(TTY: 1-800-735-2929) تماس بگیرید. کمک ها و خدمات مخصوص
افراد دارای معلولیت، مانند نسخه های خط بریل و چاپ با حروف بزرگ، نیز
موجود است. با 1-800-863-4155 (TTY: 1-800-735-2929) تماس
بگیرید. این خدمات رایگان ارائه می شوند.

हिंदी टैगलाइन (Hindi)

ध्यान दें: अगर आपको अपनी भाषा में सहायता की आवश्यकता है तो
1-800-863-4155 (TTY: 1-800-735-2929) पर कॉल करें।
अशक्तता वाले लोगों के लिए सहायता और सेवाएं, जैसे ब्रेल और बड़े
प्रिंट में भी दस्तावेज़ उपलब्ध हैं। 1-800-863-4155
(TTY: 1-800-735-2929) पर कॉल करें। ये सेवाएं नि: शुल्क हैं।

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Nqe Lus Hmoob Cob (Hmong)

CEEB TOOM: Yog koj xav tau kev pab txhais koj hom lus hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Muaj cov kev pab txhawb thiab kev pab cuam rau cov neeg xiam oob qhab, xws li puav leej muaj ua cov ntawv su thiab luam tawm ua tus ntawv loj. Hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Cov kev pab cuam no yog pab dawb xwb.

日本語表記 (Japanese)

注意日本語での対応が必要な場合は 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。点字の資料や文字の拡大表示など、障がいをお持ちの方のためのサービスも用意しています。 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。これらのサービスは無料で提供しています。

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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한국어 태그라인 (Korean)

유의사항: 귀하의 언어로 도움을 받고 싶으시면
1-800-863-4155 (TTY: 1-800-735-2929) 번으로 문의하십시오.
오. 점자나 큰 활자로 된 문서와 같이 장애가 있는 분들을 위한
도와움과 서비스도 이용 가능합니다. 1-800-863-4155
(TTY: 1-800-735-2929) 번으로 문의하십시오. 이러한 서비스
는 무료로 제공됩니다.

ແທກໄລພາສາລາວ (Laotian)

ປະກາດ:
ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນພາສາຂອງທ່ານໃຫ້ໂທຫາເບີ
1-800-863-4155 (TTY: 1-800-735-2929).
ຍັງມີຄວາມຊ່ວຍເຫຼືອແລະການບໍລິການສໍາລັບຄົນພິການ
ເຊັ່ນເອກະສານທີ່ເປັນອັກສອນນູນແລະມິໂຕພິມໃຫຍ່ ໃຫ້ໂທຫາເບີ
1-800-863-4155 (TTY: 1-800-735-2929).
ການບໍລິການເຫຼົ່ານີ້ບໍ່ຕ້ອງເສຍຄ່າໃຊ້ຈ່າຍໃດໆ.

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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Mien Tagline (Mien)

LONGC HNYOUV JANGX LONGX OC: Beiv taux meih qiemx longc mienh tengx faan benx meih nyei waac nor douc waac daaih lorx taux 1-800-863-4155 (TTY: 1-800-735-2929). Liouh lorx jauv-louc tengx aengx caux nzie gong bun taux ninh mbuo wuaaic fangx mienh, beiv taux longc benx nzangc-pokc bun hluo mbiutc aengx caux aamz mborqv benx domh sou se mbenc nzoih bun longc. Douc waac daaih lorx 1-800-863-4155 (TTY: 1-800-735-2929). Naaiv deix nzie weih gong-bou jauv-louc se benx wang-henh tengx mv zuqc cuotv nyaanh oc.

ਪੰਜਾਬੀ ਟੈਗਲਾਈਨ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਅਪਾਹਜ਼ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬੋਲ ਅਤੇ ਮੋਟੀ ਛਪਾਈ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ | ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਇਹ ਸੇਵਾਵਾਂ ਮੁਫਤ ਹਨ |

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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Русский слоган (Russian)

ВНИМАНИЕ! Если вам нужна помощь на вашем родном языке, звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Также предоставляются средства и услуги для людей с ограниченными возможностями, например документы крупным шрифтом или шрифтом Брайля. Звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Такие услуги предоставляются бесплатно.

Mensaje en español (Spanish)

ATENCIÓN: si necesita ayuda en su idioma, llame al 1-800-863-4155 (TTY: 1-800-735-2929). También ofrecemos asistencia y servicios para personas con discapacidades, como documentos en braille y con letras grandes. Llame al 1-800-863-4155 (TTY: 1-800-735-2929). Estos servicios son gratuitos.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Tagalog Tagline (Tagalog)

ATENSIYON: Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Mayroon ding mga tulong at serbisyo para sa mga taong may kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Libre ang mga serbisyong ito.

เท็กไลน์ภาษาไทย (Thai)

โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) นอกจากนี้ ยังพร้อมให้ความช่วยเหลือและบริการต่าง ๆ สำหรับบุคคลที่มีความพิการ เช่น เอกสารต่าง ๆ ที่เป็นอักษรเบรลล์และเอกสารที่พิมพ์ด้วยตัวอักษรขนาดใหญ่ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) ไม่มีค่าใช้จ่ายสำหรับบริการเหล่านี้

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Примітка українською (Ukrainian)

УВАГА! Якщо вам потрібна допомога вашою рідною мовою, телефонуйте на номер 1-800-863-4155 (TTY: 1-800-735-2929). Люди з обмеженими можливостями також можуть скористатися допоміжними засобами та послугами, наприклад, отримати документи, надруковані шрифтом Брайля та великим шрифтом. Телефонуйте на номер 1-800-863-4155 (TTY: 1-800-735-2929). Ці послуги безкоштовні.

Khẩu hiệu tiếng Việt (Vietnamese)

CHÚ Ý: Nếu quý vị cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Chúng tôi cũng hỗ trợ và cung cấp các dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi Braille và chữ khổ lớn (chữ hoa). Vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Các dịch vụ này đều miễn phí.

June 2023
MU_0004142_ENG3_0223

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Accessibility Standards for Seniors and Persons with Disabilities

This directory now lists codes to define “accessibility” standards. These standards are meant to help seniors and persons with disabilities. The intent is that members can get in and around offices safely and without help from others. These codes are not yet listed for all providers. If you do not see these codes listed under a certain provider’s name, just call the office. You can ask if they have the type of access that you need.

Levels of Access

Basic Access

The office meets the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

Accessibility Codes

 = Wheelchair Accessible

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

P = Parking

Accessible parking spaces, including van accessible spaces(s), are present. Pathways have curb ramps between the parking lot, office, and at drop off areas.

EB = Exterior Building

Curb ramps and other ramps to the building are not too long. Ramps are wide enough for a wheelchair or scooter. Handrails are on both sides of the ramp. There is an "accessible" entrance to the building. Doors open wide enough for a wheelchair or scooter, and have handles that are easy to use.

IB = Interior Building

Pathways are wide enough for a wheelchair or scooter. Stairs, if present, have handrails. If there is an elevator, it can be used at all times the building is open. The elevator has easy to hear sounds and Braille buttons within reach. The elevator has enough room for a wheelchair or scooter to turn around. If there is a platform lift, it can be used without help.

R = Restroom

The restroom doors are wide enough for a wheelchair or scooter. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars which allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

E = Exam Room

The doors to the exam rooms open wide enough for a wheelchair or scooter. The exam room has enough room for a wheelchair or scooter to turn around.

T = Exam Table/Scale

The exam table moves up and down and has space next to it for a wheelchair or scooter. The weight scale can be used by patients with wheelchairs or scooters.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Normas de Accesibilidad para Personas Mayores y Personas con Discapacidades

Este directorio enumera los códigos para definir las normas de “accesibilidad”. Estas normas pretenden ayudar a personas mayores y a personas con discapacidades. La intención es que los miembros puedan entrar y desplazarse por las oficinas de manera segura y sin ayuda de otros. Estos códigos todavía no se encuentran enumerados para todos los proveedores. Si no ve estos códigos enumerados bajo el nombre de cierto proveedor, llame a la oficina del proveedor. Puede preguntar si tienen el tipo de acceso que usted necesita.

Niveles de acceso

Acceso básico

La oficina cumple con las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con una o más de las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso de equipo médico

La oficina cumple con la norma para camillas de examen y básculas (T).

Códigos de accesibilidad

 = Accesible a silla de ruedas (Wheelchair Accessible)

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

P = Estacionamiento (Parking)

Espacios de estacionamiento accesible, incluyendo espacios accesibles para van, están presente. Las entradas tienen rampas de acceso en las aceras entre el estacionamiento, la oficina y las áreas para dejar a las personas.

EB = Exterior del edificio (Exterior Building)

Las rampas en las aceras y otras rampas hacia el edificio no son demasiado largas. Las rampas son suficientemente anchas para permitir el acceso de una silla de ruedas o un scooter. Los pasamanos se encuentran en ambos lados de la rampa. El edificio tiene una entrada “accesible”. La abertura de las puertas es suficientemente ancha como para permitir el acceso de una silla de ruedas o un scooter, y tienen agarraderas que son fáciles de usar.

IB = Interior del Edificio (Interior Building)

Los pasillos son lo suficientemente anchos como para una silla de ruedas o un scooter. Las escaleras, si las hay, tienen pasamanos. Si hay ascensor, puede usarse en todo momento en que el edificio esté abierto. El ascensor tiene sonidos fáciles de oír y botones Braille al alcance. El ascensor tiene espacio suficiente como para que una persona en silla de ruedas o scooter se dé vuelta. Si hay ascensor con plataforma, se puede usar sin ayuda.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

R = Baño (Restroom)

Las puertas del baño son lo suficientemente anchas como para una silla de ruedas o un scooter. El baño tiene suficiente espacio para que una persona en silla de ruedas o scooter se dé vuelta y cierre la puerta. Hay pasamanos que permiten trasladarse fácilmente de la silla de ruedas al inodoro. Es fácil llegar al lavamanos, y las llaves, jabón y papel higiénico son fáciles de alcanzar y usar.

E = Sala de Examen (Exam Room)

La abertura de las puertas que llevan hacia las salas de examen son lo suficientemente anchas como para una silla de ruedas o un scooter. La sala de examen tiene suficiente espacio como para que una persona en silla de ruedas o scooter se dé vuelta.

T = Camilla de Examen/Báscula (Exam Table/Scale)

La camilla de examen se mueve hacia arriba y hacia abajo y tiene espacio a un lado como para una silla de ruedas o scooter. Los pacientes en sillas de ruedas o scooters pueden usar la báscula.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Timely Access to Care

This table shows you the how long it should take you to get an appointment with a Partnership provider. If it takes you longer to get an appointment you can call us at **(800) 863-4155** for assistance. If you need care outside the normal office hours, you can call the Advice Nurse at no cost to you. The Advice Nurse line is available 7 days a week, 24 hours a day at (866) 778-8873, TTY users call (800) 735-2929 or 711.

Appointment Type	Must Get Appointment Within
Urgent care appointments that do not require pre-approval (prior authorization)	48 hours
Non-urgent primary care appointments	10 business days
Non-urgent specialist	15 business days
Non-urgent mental health provider (non-physician)	10 business days

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PROVIDERS | SUTTER COUNTY DIRECTORY

Appointment Type	Must Get Appointment Within
Non-urgent appointment for ancillary services for the diagnosis or treatment of injury, illness, or other health condition	15 business days
Telephone wait times during normal business hours	5 minutes
Triage – 24/7 services	24/7 services – No more than 30 minutes

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Acceso oportuno a la atención médica

Esta tabla le muestra qué tanto tiempo debería tomarle obtener una cita con un proveedor de Partnership. Si llega a tomar más tiempo puede comunicarse con nosotros al **(800) 863-4155** para solicitar asistencia. Si necesita atención médica fuera del horario normal del consultorio, puede llamar a la enfermera de asesoría sin costo alguno para usted. La línea de asesoría de enfermeras está disponible los 7 días a la semana, las 24 horas al día al (866) 778-8873, los usuarios de TTY deben llamar al (800) 735-2929 o marcar 711.

Tipo de cita	Debe obtener la cita dentro de
Citas de atención de urgencia que no requieren aprobación previa (autorización previa)	48 horas
Citas de atención médica primaria no urgentes	10 días laborales
Especialista no urgente	15 días laborales
Proveedor de salud mental no urgente	10 días laborales

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PROVIDERS | SUTTER COUNTY DIRECTORY

Tipo de cita	Debe obtener la cita dentro de
(profesional de la salud no médico)	
Cita no urgente para servicios auxiliares para el diagnóstico o tratamiento de una lesión, enfermedad u otra afección de salud	15 días laborales
Tiempos de espera al teléfono durante el horario normal de trabajo	5 minutos
Triaje - servicios 24/7	Servicios las 24 horas del día, los 7 días de la semana – No más de 30 minutos

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Physician Listing Information

To report a potential error in the Provider Directory - Email PHCDirectory@PartnershipHP.org or call (800) 863-4155.

How to read the Provider Directory

To help you in your selection, the following information is provided about each personal physician.

Como leer el Directorio de Proveedores

Para ayudarle a seleccionar un proveedor, lea la información siguiente sobre cada proveedor.

City Location or Specialty Type	Fairfield	Ubicación de Ciudad o Tipo de Especialidad
Provider Site Name	Family Medical Center	Nombre del Sitio del Proveedor
PCP Site Number	<u>PCP # 1234-0001</u>	Número de Sitio del PCP
Enrollment Status	Open to New Patients	Estado de Inscribirse
Ages Accepted	Ages: No Age Limitations	Las Edades Aceptadas
Hospital Affiliation	Hospital(s): NorthBay	Afiliación de Hospital
Address	1234 Hospital Drive Fairfield, CA 94534	Dirección

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PROVIDERS | SUTTER COUNTY DIRECTORY

Accessibility	♿ P E B I B R E T	Accesibilidad
Phone	(707) 555-5555 (phn)	Teléfono
Fax	(707) 555-5556 (fax)	Fax
URL Website	<u>www.abc123.com</u>	URL Sitio Web
Hours	Mon – Fri 8 a.m. – 6 p.m.	Horas
Medical Specialty	Family Practice	Especialidad Médica
Provider's Name	◆ Doe, John MD 🌐	Nombre del Proveedor Médico
NPI	1234567890	NPI
License Number	A12345	Número de Licencia
Languages	Spanish, Tagalog	Idiomas

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PROVIDERS | SUTTER COUNTY DIRECTORY

Special
Accommodations and
Levels of Access

Adj. Exam Tables
Special Scales for
Wheelchairs
Scales that weigh up
to 300lbs
Hoyer Lift
Gurney
Accommodations
Hearing Impaired
Accommodations
Onsite Interpretation
Services
Basic Access

Alojamiento Especial
y Niveles de Acceso

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Live Oak

Mundh NP and Garretson MD
Medical Corporation

PCP PHC#: 75896-0004

NPI: 1013596683

Family Medicine, Internal Medicine

Accepting New Patients

19 Years and Older

9792 Live Oak Blvd Ste E

Live Oak, CA 95953

Primary Phone: (530) 701-3131

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Schroll, Aldebra Lynn, MD

◆ Family Medicine

◆ Hospice & Palliative Medicine -
Internal Medicine

NPI: 1568417012

License: A83923

Gender: Female

Hospital Privileges: Enloe Medical
Center

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Garretson, Charles Arbie, MD 

NPI: 1144284373

License: G86610

Gender: Male

Hospital Privileges: Oroville
Hospital

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Mundh, Hardeep, NP 

NPI: 1982186508
License: 95009874
Gender: Male
Hindi, Punjabi
Race: Unknown
Ethnicity: Unknown

Peach Tree Healthcare

PCP PHC#: 39747-0004

NPI: 1316096894
FQHC
Family Medicine, Internal Medicine
Accepting New Patients
No Age Limitations
CHDP Provider

9980 Live Oak Blvd
Live Oak, CA 95953
Primary Phone: (530) 749-3242
Primary Fax: (530) 749-3248
Mon - Fri 7:30 AM - 5:00 PM

Family Medicine

Singh, Rustambir, MD

NPI: 1891310546
License: A186760
Gender: Male
Race: Unknown
Ethnicity: Unknown

Smithbey, Shakeilla Lavern, MD

NPI: 1205118361
License: C174208
Gender: Female
French, Mandarin, Spanish
Race: Unknown
Ethnicity: Unknown

Thomas, Cheryl Ann, MD

NPI: 1992760573
License: G66547
Gender: Female
Race: Unknown
Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

**Waris, Mohammed Umer Abdul,
MD**

NPI: 1386160653
License: A184414
Gender: Male
Race: Unknown
Ethnicity: Unknown

Internal Medicine

Mohamed, Hanan Mustafa, MD

◆ Internal Medicine
NPI: 1386098754
License: A159236
Gender: Female
Race: Unknown
Ethnicity: Unknown

**Da Silva, Elena Kamakanikaili,
PA** 

NPI: 1508273012
License: 51657
Gender: Female
Race: Unknown
Ethnicity: Unknown

Devine, Thomas Arthur, FNP

NPI: 1548627516
License: 95003680
Gender: Male
Race: Unknown
Ethnicity: Unknown

Winchell, Stacy P, NP

NPI: 1912937095
License: 5133
Gender: Male
Race: Unknown
Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 660lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.
See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Yuba City

**Adventist Health Physicians
Network**

PCP PHC#: 83313-0001

NPI: 1891450987

Pediatrics

Accepting New Patients

0-18 Years

900 Tharp Rd

Yuba City, CA 95993

Primary Phone: (530) 844-5655

Primary Fax: (530) 821-2030

Mon - Fri 8:00 AM - 4:30 PM

Pediatrics

Sawyer, Mark Ian, MD

NPI: 1053791913

License: A155184

Gender: Male

CCS Provider

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 500lbs

**Ampla Health North Plumas
Medical**

PCP PHC#: 99711-0004

NPI: 1316963606

FQHC

Internal Medicine

Accepting New Patients

19 Years and Older

CHDP Provider

1231 Plumas St

Yuba City, CA 95991

P,EB,IB,E

Level of Access: Limited

Primary Phone: (530) 749-4199

Primary Fax: (530) 740-5151

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Internal Medicine

Bal, Jagdeep Singh, MD 

NPI: 1548252703

License: A84035

Gender: Male

Race: Unknown

Ethnicity: Unknown

Suman, Jagpal Singh, MD 

NPI: 1336411685

License: A128300

Gender: Male

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Gurney

Accommodations, Scales that weigh up to 500lbs

Ampla Health Richland Medical

PCP PHC#: 9976-0004

NPI: 1255350351

FQHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

355 Samuel Dr

Yuba City, CA 95991

Primary Phone: (530) 674-9200

Primary Fax: (530) 674-5667

Mon - Thu 8:00 AM - 7:00 PM

Fri 8:00 AM - 5:00 PM

Sat 8:30 AM - 4:30 PM

Family Medicine

Jayakrishnan, Deepa, MD 

NPI: 1861872608

License: A154685

Gender: Female

Hindi

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Race: Unknown

Ethnicity: Unknown

Pena-Pridmore, Mary Rosalie,
MD 🌐

NPI: 1336240837

License: C51623

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Reynolds, Gregory Arno, MD 🌐

NPI: 1790158848

License: A164998

Gender: Male

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Vukka, Naveen Kumar, MD 🌐

NPI: 1508388380

License: A166544

Gender: Male

Telugu

Race: Unknown

Ethnicity: Unknown

Pediatrics

Kumar, Arun, MD 🌐

NPI: 1639167372

License: A64907

Gender: Male

Hindi, Punjabi, Spanish

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Amani, Ferozuddin, PA-C 🌐

NPI: 1962481523

License: 17678

Gender: Male

Pashto, Persian

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Kaur, Gurveen, FNP 

NPI: 1619485117
License: 95007764
Gender: Female
Hindi, Punjabi
Race: Unknown
Ethnicity: Unknown

Kolli, Divya Lakshmi, PA-C 

NPI: 1811340391
License: 53445
Gender: Female
Race: Unknown
Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to lbs

Ampla Health Yuba City Medical

PCP PHC#: 30344-0005

NPI: 1831115070

FQHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

1000 Sutter St

Yuba City, CA 95991

Primary Phone: (530) 673-9420

Primary Fax: (530) 673-9451

Mon - Fri 7:00 AM - 7:00 PM

Sat 9:00 AM - 7:00 PM

Sun 9:00 AM - 4:00 PM

Family Medicine

Hussain, Alia Akhtar, MD 

NPI: 1881116184

License: A169362

Gender: Female

Punjabi, Urdu

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Race: Unknown
Ethnicity: Unknown

Internal Medicine

Ammar, Mustafa, MD 

NPI: 1558363168

License: A52256

Gender: Male

Arabic

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Bal, Jagdeep Singh, MD 

NPI: 1548252703

License: A84035

Gender: Male

Race: Unknown

Ethnicity: Unknown

Chintamaneni, Sreekanth, MD 

NPI: 1427118280

License: C183551

Gender: Male

Race: Unknown

Ethnicity: Unknown

Sandhu, Jujhar Kaur, MD 

NPI: 1013241967

License: C152295

Gender: Female

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

Sarsam, Luay, MD 

NPI: 1558744953

License: A153823

Gender: Male

Arabic, French

Race: Unknown

Ethnicity: Unknown

Suman, Jagpal Singh, MD 

NPI: 1336411685

License: A128300

Gender: Male

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Pediatrics

Ammar, Mustafa, MD 

NPI: 1558363168

License: A52256

Gender: Male

Arabic

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Aung, Thinn Thinn, MD 

NPI: 1528050770

License: A76512

Gender: Female

Burmese

Race: Unknown

Ethnicity: Unknown

Boparai, Nanak Singh, MD 

NPI: 1225183221

License: A98034

Gender: Male

Hindi

Race: Unknown

Ethnicity: Unknown

Ganesan, Thiyagu, MD 

NPI: 1508204009

License: A140735

Gender: Male

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Mullick, Alpna, MD 

NPI: 1285622837

License: A70862

Gender: Female

Bengali, Hindi, Punjabi, Spanish,
Urdu

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Racherla, Harini, MD 

NPI: 1861770737
License: A133840
Gender: Female
Tagalog
Race: Unknown
Ethnicity: Unknown

Taneja, Aishwarya, MD 

NPI: 1952966079
License: A187235
Gender: Female
Hindi, Punjabi
Race: Unknown
Ethnicity: Unknown

Aujla, Prabhjot Kaur, PA-C 

NPI: 1659949659
License: 59618
Gender: Female
Hindi, Punjabi
Race: Unknown
Ethnicity: Unknown

Bath, Kami, NP 

NPI: 1114173465
License: 18173
Gender: Female
Race: Unknown
Ethnicity: Unknown

Grey, Garry, PA-C 

NPI: 1750329009
License: 17722
Gender: Male
Hindi, Punjabi
Race: Unknown
Ethnicity: Unknown

Kaur, Jaskaran, FNP-C 

NPI: 1619545928
License: 95017509
Gender: Female
Hindi, Punjabi
Race: Unknown
Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Krikoriantz, Steve Alexander, PA



NPI: 1780786657

License: 15820

Gender: Male

Race: Unknown

Ethnicity: Unknown

Lee, Marge, PA-C

NPI: 1922101922

License: 16123

Gender: Female

Chinese, Spanish

Race: Unknown

Ethnicity: Unknown

Mann, Bimaljit Kaur, PA-C

NPI: 1912378217

License: 52850

Gender: Female

Punjabi

Race: Unknown

Ethnicity: Unknown

Nelson, Jessica Marie, FNP

NPI: 1831751049

License: 95012411

Gender: Female

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Pannu, Devinder, FNP-C

NPI: 1952075327

License: 95015024

Gender: Female

Hindi, Punjabi, Urdu

Race: Unknown

Ethnicity: Unknown

Rhoades, Craig Allen, PA-C

NPI: 1164612990

License: 19345

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 43 for a description of codes: **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Ritchey, Robert Phillip, PA-C 

NPI: 1952388662

License: 16785

Gender: Male

Race: Unknown

Ethnicity: Unknown

Sekhon, Pargat Singh, FNP 

NPI: 1043659147

License: 23534

Gender: Male

Hindi, Punjabi, Urdu

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Sharma, Manisha, FNP 

NPI: 1720480023

License: 95001210

Gender: Female

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Singh, Gagandeep Kaur, FNP-C



NPI: 1730842980

License: 95018262

Gender: Female

Punjabi

Race: Unknown

Ethnicity: Unknown

Tomasulo, Michele, NP 

NPI: 1336109248

License: 11613

Gender: Female

Race: Unknown

Ethnicity: Unknown

Tung, Manpreet Kaur, FNP 

NPI: 1558096818

License: 95022190

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Wahga, Vimaljit Kaur, FNP-C 

NPI: 1245887660

License: 95012471

Gender: Female

Hindi, Punjabi

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Gurney

Accommodations, Hoyer Lift,

Scales that weigh up to lbs

Ampla Health Yuba City
Pediatrics

PCP PHC#: 13900-0005

NPI: 1952326811

FQHC

Pediatrics

Accepting New Patients

0-18 Years

CHDP Provider

931 Market St

Yuba City, CA 95991

Primary Phone: (530) 671-8820

Primary Fax: (530) 671-8410

Mon - Fri 7:30 AM - 5:30 PM

Pediatrics

Aung, Thinn Thinn, MD 

NPI: 1528050770

License: A76512

Gender: Female

Burmese

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Boparai, Nanak Singh, MD 

NPI: 1225183221

License: A98034

Gender: Male

Hindi

Race: Unknown

Ethnicity: Unknown

Ganesan, Thiyagu, MD 

NPI: 1508204009

License: A140735

Gender: Male

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Mullick, Alpna, MD 

NPI: 1285622837

License: A70862

Gender: Female

Bengali, Hindi, Punjabi, Spanish,

Urdu

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Multani, Kanwar Bir Varinder, MD



NPI: 1447509724

License: A143529

Gender: Male

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

Racherla, Harini, MD 

NPI: 1861770737

License: A133840

Gender: Female

Tagalog

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Scales that weigh up
to lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

**Ampla Health Yuba City Plumas
Medical**

PCP PHC#: 99709-0004

NPI: 1316963606

FQHC

Accepting New Patients

19 Years and Older

481 Plumas Blvd Ste 101

Yuba City, CA 95991

P,EB,IB,E

Level of Access: Limited

Primary Phone: (530) 749-4181

Primary Fax: (530) 740-5153

Mon - Fri 8:00 AM - 5:00 PM

Sharma, Manisha, FNP 

NPI: 1720480023

License: 95001210

Gender: Female

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Gurney

Accommodations, Scales that

weigh up to 100lbs

**Families First Health and
Wellness Center Inc**

PCP PHC#: 37408-0004

NPI: 1811168669

Family Medicine

Accepting New Patients

No Age Limitations

466 Del Norte Ave

Yuba City, CA 95991

Primary Phone: (530) 751-9355

Primary Fax: (530) 751-9122

Mon - Fri 8:30 AM - 5:00 PM

Sat 9:00 AM - 1:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Family Medicine

Salzberg, Sarita K, MD 

◆ Family Medicine

NPI: 1538251434

License: C51564

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 500lbs

Feather River Tribal Health, Inc.

PCP PHC#: 12753-0005

NPI: 1588826374

Tribal

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

555 W Onstott Rd

Yuba City, CA 95993

Primary Phone: (530) 751-8454

Primary Fax: (530) 751-8456

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Ali, Asghar, MD 

NPI: 1376070383

License: A88946

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Anwar, Tahir Mohammad, DO 

◆ Family Medicine
◆ Osteopathic Manipulative
Therapy
NPI: 1497095707
License: 20A15147
Gender: Male
Punjabi, Urdu
Race: Unknown
Ethnicity: Unknown

Sakal, Lijun Wang, MD 

NPI: 1225017551
License: A79563
Gender: Female
Chinese
Race: Unknown
Ethnicity: Unknown

Skau, Melinda, MD 

NPI: 1992803969
License: G50601
Gender: Female
Race: Unknown
Ethnicity: Unknown

Internal Medicine

Sanders, Samuel Ray, MD 

◆ Internal Medicine
NPI: 1245337401
License: G32097
Gender: Male
Race: Unknown
Ethnicity: Unknown

Pediatrics

Gonzalez, Olga Lydia, MD 

NPI: 1063510063
License: G77811
Gender: Female
Spanish
Race: Unknown
Ethnicity: Unknown

Cayaba, Eribert Tan, FNP-C 

NPI: 1629589742
License: 95007228
Gender: Male
Tagalog
Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.
See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Ethnicity: Unknown

Opperman, Joshua Mendez,

PA-C 

NPI: 1467623975

License: 19597

Gender: Male

Spanish

Race: Unknown

Ethnicity: Unknown

Saavedra, Francisco A, PA 

NPI: 1912019035

License: 642

Gender: Male

Spanish

Race: Unknown

Ethnicity: Unknown

Steele, James Gregory, FNP 

NPI: 1548421639

License: 14971

Gender: Male

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 800lbs

**Harmony Health Medical Clinic
and Family Resource Center**

PCP PHC#: 82743-0001

NPI: 1124130620

FQHC

Accepting Existing Patients

No Age Limitations

CHDP Provider

920 Chestnut St
Yuba City, CA 95991

EB,IB,E

Level of Access: Limited

Primary Phone: (530) 743-6888

Primary Fax: (530) 743-9823

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Craig, Brandon Terry, PA-C

NPI: 1306562111

License: 63867

Gender: Male

Race: Unknown

Ethnicity: Unknown

Marshall, Lara Ashley, CNM 

NPI: 1699043554

License: 236282

Gender: Female

Race: Unknown

Ethnicity: Unknown

Moffitt, Veronica, PA 

NPI: 1720616345

License: 59069

Gender: Female

Race: Unknown

Ethnicity: Unknown

Purewal, Ramanjot Kaur, PA-C 

NPI: 1053887265

License: 56154

Gender: Female

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

Rhoades, Craig Allen, PA-C 

NPI: 1164612990

License: 19345

Gender: Male

Race: Unknown

Ethnicity: Unknown

Shaw, Fonda Kay, FNP 

NPI: 1114038320

License: 12989

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 750lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Midha, Sanjiv, MD

PCP PHC#: 13405-0005

NPI: 1265476014

Pediatrics

Accepting New Patients

0-18 Years

1215 Plumas St Ste 1900

Yuba City, CA 95991

Primary Phone: (530) 674-2100

Primary Fax: (530) 269-8592

Mon - Fri 8:00 AM - 5:00 PM

Pediatrics

Gerbich, Stephen Joseph, MD 

NPI: 1538196746

License: G59912

Gender: Male

Spanish

Hospital Privileges: St Elizabeth

Community Hospital

CCS Provider

Race: Unknown

Ethnicity: Unknown

Midha, Sanjiv K, MD 

NPI: 1265476014

License: A70328

Gender: Male

Punjabi

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Maser, Christine Suzanne, FNP-C



NPI: 1871138289

License: 95011847

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Peach Tree Healthcare

PCP PHC#: 76915-0004

NPI: 1841723327

FQHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

1275 Tharp Rd

Yuba City, CA 95993

Primary Phone: (530) 749-3242

Primary Fax: (530) 749-3248

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Gill, Manpreet Kaur, MD

NPI: 1215382197

License: A160364

Gender: Female

Hindi, Punjabi, Urdu

Race: Unknown

Ethnicity: Unknown

McAfee Jr, R Keith, MD

NPI: 1689777880

License: G60646

Gender: Male

German

Race: Unknown

Ethnicity: Unknown

Munzer, Daryl David, MD

NPI: 1497847032

License: G55385

Gender: Male

Race: Unknown

Ethnicity: Unknown

Nguyen, Madeline, DO

NPI: 1316333453

License: 20A15108

Gender: Female

Vietnamese

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Singh, Rustambir, MD

NPI: 1891310546

License: A186760

Gender: Male

Race: Unknown

Ethnicity: Unknown

Smithbey, Shakeilla Lavern, MD

NPI: 1205118361

License: C174208

Gender: Female

French, Mandarin, Spanish

Race: Unknown

Ethnicity: Unknown

Thomas, Cheryl Ann, MD

NPI: 1992760573

License: G66547

Gender: Female

Race: Unknown

Ethnicity: Unknown

**Waris, Mohammed Umer Abdul,
MD**

NPI: 1386160653

License: A184414

Gender: Male

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Mohamed, Hanan Mustafa, MD

◆ Internal Medicine

NPI: 1386098754

License: A159236

Gender: Female

Race: Unknown

Ethnicity: Unknown

Rossetti, Gina C, MD

◆ Undersea & Hyperbaric Medicine
- Preventive Medicine

NPI: 1679856827

License: A118518

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Pediatrics

Alkayed, Khaldoun Jamal, MD

NPI: 1982876082

License: A134720

Gender: Male

Arabic

CCS Provider

Race: Unknown

Ethnicity: Unknown

**Ghuman Sr, Tejinder Pal Singh,
MD**

NPI: 1730110487

License: A39001

Gender: Male

Punjabi

CCS Provider

Race: Unknown

Ethnicity: Unknown

Sumit, Johl, MD

NPI: 1245314624

License: A45643

Gender: Female

Punjabi

Race: Unknown

Ethnicity: Unknown

Tagle, Amanda Galoso, MD

NPI: 1457367179

License: A60188

Gender: Female

CCS Provider

Race: Unknown

Ethnicity: Unknown

**Chappell, Tuc Quyen Thlang,
FNP** 

NPI: 1306320841

License: 95009018

Gender: Female

Cambodian, Spanish

Race: Unknown

Ethnicity: Unknown

**Da Silva, Elena Kamakanikaili,
PA** 

NPI: 1508273012

License: 51657

Gender: Female

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Ethnicity: Unknown

Gill, Nisha, PA-C

NPI: 1700452356

License: 59601

Gender: Female

Race: Unknown

Ethnicity: Unknown

Gutierrez, Araceli, FNP

NPI: 1881381465

License: 95024875

Gender: Female

Race: Unknown

Ethnicity: Unknown

Kaur, Jaskaran, FNP-C 

NPI: 1619545928

License: 95017509

Gender: Female

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

Louis, Juanita Tricia, PA-C

NPI: 1326342072

License: 61178

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Ochoa, Joseph Aaron, FNP

NPI: 1114404316

License: 95009087

Gender: Male

Race: Unknown

Ethnicity: Unknown

Shepherd-Singh, Raymond

Anthony, PA-C

NPI: 1053066613

License: 61030

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Tang, Karen, FNP

NPI: 1013493279
License: 95021030
Gender: Female
Cantonese
Race: Unknown
Ethnicity: Unknown

Xiong, Lee Pao, FNP

NPI: 1407589575
License: 95021470
Gender: Male
Race: Unknown
Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 660lbs

Sutter North Medical Group

PCP PHC#: 83979-0001

NPI: 1992939565

Family Medicine

Accepting Existing Patients

No Age Limitations

1590 Poole Blvd

Yuba City, CA 95993

Primary Phone: (530) 751-1800

Primary Fax: (530) 751-3901

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Bains, Harpreet Toor, MD

NPI: 1174743165

License: A105232

Gender: Female

Hindi, Kannada, Punjabi

Hospital Privileges: Sutter Surgical

Hospital North Valley

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Blair, Steven Dale, MD

NPI: 1043313257

License: A70395

Gender: Male

Hospital Privileges: Sutter Surgical

Hospital North Valley

Race: Unknown

Ethnicity: Unknown

Moffitt, Cleo Alexandra, NP

NPI: 1457610446

License: 585771

Gender: Female

Greek

Race: Unknown

Ethnicity: Unknown

Sidhu, Sundeep, NP

NPI: 1538503529

License: 798348

Gender: Female

Punjabi

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 880lbs

Sutter North Medical Group

PCP PHC#: 83975-0001

NPI: 1992939565

Family Medicine

Accepting Existing Patients

No Age Limitations

400 Plumas Blvd Ste 200

Yuba City, CA 95991

Primary Phone: (530) 749-5560

Primary Fax: (530) 749-5565

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Budati, Gokul, MD

NPI: 1003109448

License: A156322

Gender: Male

Hindi, Telugu

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Ethnicity: Unknown

Jindal, Prateek, DO

◆ Family Medicine

NPI: 1427038736

License: 20A8647

Gender: Male

Hindi, Spanish

Race: Unknown

Ethnicity: Unknown

Serrano, Winston Jao, MD

NPI: 1265440317

License: A78840

Gender: Male

Filipino, Spanish, Tagalog

Race: Unknown

Ethnicity: Unknown

Tapawan-Serrano, Mary Grace

Madlangbayan, MD

NPI: 1053466326

License: A82865

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables

Sutter North Medical Group

PCP PHC#: 83975-0001

NPI: 1992939565

Accepting Existing Patients

19 Years and Older

400 Plumas Blvd Ste 200

Yuba City, CA 95991

Primary Phone: (530) 749-5560

Primary Fax: (530) 749-5564

Mon - Fri 8:00 AM - 5:00 PM

Shawcroft, Craig James, NP

NPI: 1093251811

License: 95114458

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

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PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Special Accommodations: Adj.
Exam Tables

Sutter North Medical Group

PCP PHC#: 83976-0001

NPI: 1992939565

Family Medicine

Accepting Existing Patients

No Age Limitations

CHDP Provider

460 Plumas Blvd Ste 103

Yuba City, CA 95991

Primary Phone: (530) 749-3370

Primary Fax: (530) 749-3466

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Brar, Gurmail Singh, MD

NPI: 1891710919

License: A63688

Gender: Male

Hospital Privileges: Sutter Surgical

Hospital North Valley

Race: Unknown

Ethnicity: Unknown

Budati, Sreelakshmi, MD

NPI: 1659626711

License: A155813

Gender: Female

Race: Unknown

Ethnicity: Unknown

Hara, Trina, MD

NPI: 1710369186

License: A171253

Gender: Female

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

Kourdoni, Hamid Reza, MD

NPI: 1922290758

License: A97883

Gender: Male

Farsi

Hospital Privileges: Sutter Surgical

Hospital North Valley

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Ethnicity: Unknown

Montero, Raquel Monika, NP

NPI: 1508330630

License: 589577

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Singh, Gagandeep Kaur, FNP-C



NPI: 1730842980

License: 95018262

Gender: Female

Punjabi

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Hoyer Lift

Sutter North Medical Group

PCP PHC#: 83977-0001

NPI: 1992939565

Accepting Existing Patients

0-18 Years

480 Plumas Blvd Ste 101

Yuba City, CA 95991

Primary Phone: (530) 749-3326

Primary Fax: (530) 749-3197

Mon - Fri 8:00 AM - 5:00 PM

Thomasen, Diane Alberta, NP

NPI: 1114935269

License: 1308

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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See Page 43 for a description of codes: **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Sutter North Medical Group

PCP PHC#: 83977-0001

NPI: 1992939565

Family Medicine

Accepting Existing Patients

No Age Limitations

480 Plumas Blvd Ste 200 & 202

Yuba City, CA 95991

Primary Phone: (530) 749-3635

Primary Fax: (530) 749-3623

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Liwanag, Eugenia Simbol, MD

NPI: 1902813751

License: A71346

Gender: Female

Spanish, Tagalog

Hospital Privileges: Sutter Surgical

Hospital North Valley

Race: Unknown

Ethnicity: Unknown

Rose, John Barton, MD

NPI: 1104853217

License: C36052

Gender: Male

Race: Unknown

Ethnicity: Unknown

Saringan, Gemma, MD

NPI: 1750351615

License: C52703

Gender: Female

Filipino

Hospital Privileges: Sutter Surgical

Hospital North Valley

Race: Unknown

Ethnicity: Unknown

**Burrell, Heather Regina Renee,
FNP**

NPI: 1104341775

License: 587430

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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PARTNERSHIP PRIMARY CARE PROVIDERS
SUTTER COUNTY DIRECTORY

Carmack, Ashlyn Noelle Baroni,
PA-C

NPI: 1699133504

License: 53206

Gender: Female

Race: Unknown

Ethnicity: Unknown

Kaur, Jasmine, NP

NPI: 1174189708

License: 95011229

Gender: Female

Hindi, Punjabi

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Hoyer Lift, Scales
that weigh up to 800lbs

Yuba Sutter Oncology Center,
Inc

PCP PHC#: 36752-0010

NPI: 1629121785

Internal Medicine

Accepting New Patients

19 Years and Older

481 Plumas Blvd Ste 102

Yuba City, CA 95991

Primary Phone: (530) 671-5175

Primary Fax: (530) 671-6541

Mon - Thu 9:00 AM - 5:30 PM

Fri 9:00 AM - 1:00 PM

Internal Medicine

Jodhani, Madhu, MD 

NPI: 1568419588

License: A50459

Gender: Male

Gujarati, Hindi

Hospital Privileges: Adventist

Health and Rideout

CCS Provider

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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PARTNERSHIP PRIMARY CARE PROVIDERS

SUTTER COUNTY DIRECTORY

Race: Unknown
Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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