

**PARTNERSHIP HEALTHPLAN OF CALIFORNIA
MEDI-CAL PROVIDER MANUAL
CLAIMS DEPARTMENT**

II. Where to submit Medi-Cal claims:

1. Vision Services:

Vision Service Plan
3333 Quality Drive
Rancho Cordova, CA 95670

2. Kaiser – Claims Submissions:

Kaiser Permanente
P.O. Box 12923
Oakland, CA 94604-2923

Denied Claims Disputes

Kaiser Foundation Health Plan
California Claims Administration
P.O. Box 23100
Oakland, CA 94604

3. Woodland Professional Fees:

Claims Processing Unit
Catholic Healthcare West
3400 Data Drive, 1st Floor
Rancho Cordova, CA 95670

4. Woodland Facility Fees:

Claims Processing Unit
Catholic Healthcare West
3400 Data Drive, 3rd Floor
Rancho Cordova, CA 95670

5. Mental Health Services:

- a. Claims for mild and moderate behavioral health services should be directed to Beacon Health Strategies.

Provider must have a signed contract or Letter of Agreement (LOA) with Beacon to submit claims.

- EDI: Provider or their billing intermediaries should e-mail edi.operations@beaconhs.com for detailed information, to receive companion guides and begin testing 835/837 and 270/271 transactions.
- eServices: Contact Providerinquiry@beaconhs.com for easy and quick registration process.

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Beacon prefers to receive claims electronically. However, if you need to submit a paper claim, send to:

Beacon Health Strategies
Cypress Service Center / Partnership HealthPlan Claims
5665 Plaza Drive, Suite 400
Cypress, CA 90630-5023

- b. Claims for severe and persistent mental health services should continue to be directed to the County mental health department.

6. ALL OTHER PHC MEDI-CAL CLAIMS:

A. Electronic Claims: www.partnershiphp.org

See PHC Medi-Cal Provider Manual, Claims Section – IV. Electronic Medi-Cal Claims Submissions.

B. Paper Claims

Physical Delivery: Partnership HealthPlan of California
Attn: Medi-Cal Claims Dept.
4665 Business Center Drive
Fairfield, CA 94534

C. Paper Claims with attachments can be mailed to:

Partnership HealthPlan of California
Attn: Medi-Cal Claims Dept.
P.O. Box 1368
Suisun City, CA 94585-1368

Note: PHC DOES NOT ACCEPT FAXED CLAIMS