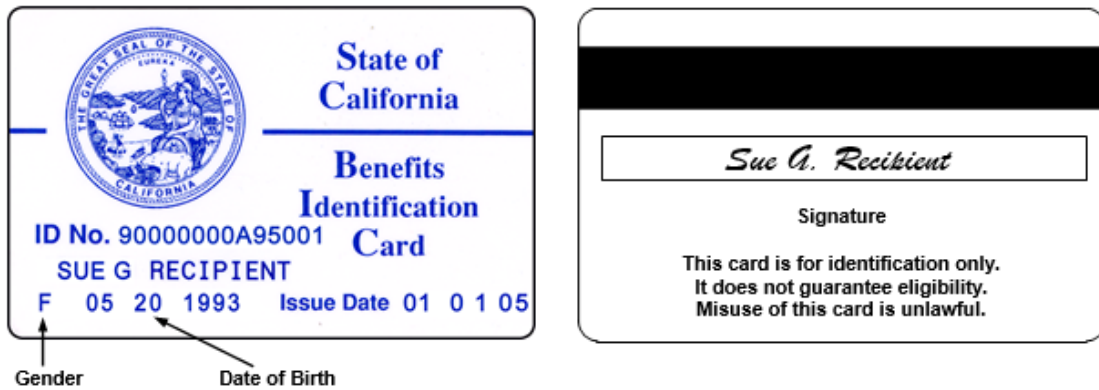


Medi-Cal Benefits Identification Card (BIC)

The Department of Health Care Services (DHCS) issues a plastic Benefits Identification Card (BIC) to each Medi-Cal recipient. It is the provider's responsibility to verify that the person is eligible for services and is the individual to whom the card was issued.

Issued prior to 09/12/2016



Sample BIC


(Actual card size = 3 1/4 x 2 1/8 inches; white card with blue letters on front, black letters on back.)

New Design Issued after 9/12/2016



Partnership Member ID Card

- Member number is the first 10 digits of a member's BIC card.
- PCP/MH effective Date
- Member's name and DOB
- PCP/MH name and phone number
- Other important numbers for the following services: Mental Health, Substance Use, Advice Nurse and Member Services.

	Partnership HealthPlan of California PartnershipHP.org	Front
	ID#:	PCP/MH Effective Date:
Member Name:		
Date of Birth:		
PCP/MH Name:		
PCP/MH Phone:		
Mental Health:		
Substance Use:		
24-Hour Advice Nurse:		
Member Services: (800) 863-4155, M-F 8 a.m. – 5 p.m.		

Back
TTY (800) 735-2929 or 711
Emergencies call 911 or go to the nearest hospital. Emergency services from out-of-network providers within the U.S. and its territories <u>are covered</u> at no cost. Prior authorization for emergency services is not required.
Reference: 42 USC 1395dd, 22 CCR section 53216 and H&S Code section 1300.67(g)
Pharmacy: (800) 977-2273
Information for Providers Only: Verify eligibility and PCP assignment: https://provider.partnershiphp.org/UI/Login.aspx
Submit Medical Claims to: Partnership HealthPlan of California P.O. Box 1368 Suisun City, CA 94585-1368