



PHC HEDIS Newsletter

Winter 2019



HEDIS 2019 Is Almost Here!

HEDIS 2019 kicks off in February. In preparation for the HEDIS 2019 Medical Record Retrieval season, see the following timeline including the upcoming activity with our retrieval vendors, KDJ and HDVI.

| Date: | Activity: |
|-----------------------|---|
| Jan. 22, 2019 | HEDIS 2019 On-Site Retrieval Webinar |
| Jan. 23, 2019 | HEDIS Refresher – Eye Exam Medical Record Documentation |
| Week of Feb. 11, 2019 | KDJ will send out provider packages, which include the member pull lists, to all EMR Remote Providers |
| | HDVI will outreach to begin scheduling all providers for on-site and fax/mail retrieval |
| Feb. 2019 – Mar. 2019 | Primary Medical Record Retrieval & Review |
| Apr. 2019 | Secondary Medical Record Retrieval |
| May 9, 2019 | All Medical Record Retrieval and review must stop per NCQA timeline |
| May 10-15, 2019 | Medical Record Review Validation Audit |
| Jun. 2019 | Final rates are locked and reported to DHCS |
| Jun. 15, 2019 | Providers can de-activate KDJs EMR Remote Access Credentials |
| Aug. 2019 | HEDIS 2019 Performance will be shared with provider network |

HEDIS 2019 Medical Record Retrieval Reminders

- For HEDIS 2019, all Medical Record requests sent to your office will contain Medicaid numbers to ensure accurate data is pulled.
- When sending Medical Records requests to PHC, or any of PHC's contracted vendors, please **Do Not** include any behavioral health records. Behavioral health records do not provide any compliant HEDIS data.

Upcoming Webinars

HEDIS 2019 On-Site Retrieval Webinar

This webinar will provide a comprehensive overview of the medical record retrieval process including a high-level timeline of HEDIS activity, highlight changes to the 2019 Measurement Set, and provider key resources. We encourage anyone in your quality staff and medical records staff to join us.

Date: Tuesday, January 22, 2019

Time: Noon – 1 p.m.

Registration: <https://attendee.gotowebinar.com/register/8233747093204109315>

HEDIS Refresher – Eye Exam Medical Record Documentation

PHC is excited to host a webinar focused on the Comprehensive Diabetes Care-Eye Exam measure. This webinar will provide an overview of the measure, importance of eye exams for members diagnosed with diabetes and medical record documentation needed to meet HEDIS measure requirements.

Date: Wednesday, January 23, 2019

Time: Noon - 12:45 p.m.

Registration: <https://attendee.gotowebinar.com/register/2244453268725951747>