



# PHC HEDIS Newsletter

## Winter 2019



### HEDIS 2020 Is Almost Here!

HEDIS 2020 kicks off in February. In preparation for the HEDIS 2020 Medical Record Retrieval season, see the following timeline including the upcoming activity with our retrieval vendor, KDJ.

Date:	Activity:
Due Dec 13 <sup>th</sup> 2019	Annual Provider Information Form
Jan. 23, 2020	HEDIS 2020 On-Site Retrieval Webinar
Week of Feb. 10, 2020	KDJ will send out provider packages, which include the member pull lists, to all EMR Remote Providers
	PHC will outreach to begin scheduling all providers for on-site and fax/mail retrieval
Feb. 2020 – Mar. 2020	Primary Medical Record Retrieval & Review
Apr. 2020	Secondary Medical Record Retrieval
May 8, 2020	All Medical Record Retrieval and review must stop per NCQA timeline
May 11-15, 2020	Medical Record Review Validation Audit
Jun. 2020	Final rates are locked and reported to DHCS
Jun. 15, 2020	Providers can de-activate KDJs EMR Remote Access Credentials
Aug. 2020	HEDIS 2019 Performance will be shared with provider network

### HEDIS 2020 Medical Record Retrieval Reminders

- For HEDIS 2020, PHC will be internally conducting retrieval for all on-site and fax/mail retrieval. You can learn more about this change during our "[HEDIS 2020 Retrieval Webinar](#)" (info in side bar)
- When sending Medical Records requests to PHC, or any of PHC's contracted vendors, please **Do Not** include any behavioral health records. Behavioral health records do not provide any compliant HEDIS data.

### HEDIS 2020 Retrieval Webinar

This webinar will provide a comprehensive overview of the medical record retrieval process including a high-level timeline of HEDIS activity, highlight changes to the 2020 Measurement Set, and provide key resources. We encourage anyone in your quality staff and medical records staff to join us.

**Date:** Thursday, January 23, 2020

**Time:** Noon – 1 p.m.

**Registration:**

<https://attendee.gotowebinar.com/register/1089183218247193090>

### Annual Provider Information Form

Partnership is asking for less than ten minutes of your time to complete the annual provider information form. This form will collect key information regarding your site to improve efficiency in retrieving appropriate medical record documentation. \*Please note if you have already filled out the EMR remote retrieval form, you do not need to fill out this form.

**Return by:** Thursday, December 13<sup>th</sup>, 2019

**Link to Form:**

[https://www.surveymonkey.com/r/PHC\\_PIF2020](https://www.surveymonkey.com/r/PHC_PIF2020)

### EMR Remote Retrieval HEDIS 2020

If your site is interested in remote retrieval for HEDIS 2020, please visit our webpage [here](#) to learn more about remote retrieval at Partnership. You may also email our [HEDISMRA@partnershiphp.org](mailto:HEDISMRA@partnershiphp.org) inbox and a HEDIS team member will respond to your inquiry.