

Hospital Quality Improvement Newsletter

November 2020

2020-2021 Hospital Quality Improvement Program (HQIP)

We wish to thank you for your continued engagement in the HQIP. You hold a crucial role in providing quality care to our members and we appreciate all you do. PHC continues to focus on the health and safety of our communities. Over 90 percent of the PHC workforce remains deployed to telework with a continued commitment to offering the same support and assistance you have received in the past. As always, please reach out to us with any thoughts or questions at HQIP@Partnershiphp.org.

In Partnership,

The HQIP Team

Lowering Overuse of Cesarean Sections

Partnership HealthPlan of California (PHC) is dedicated to quality healthcare for mothers and babies. Studies have found that Cesarean sections (C-sections) are associated with higher rates of maternal complications and longer recovery times, higher rates of NICU admissions, and increased barriers to the mother-infant breastfeeding relationship. One of the key contributors is elective induction of labor in low-risk, first-time mothers¹. Another is a hospital policy of not having labor and delivery set up to offer the option of a trial of labor after cesarean section (TOLAC). In Southern California, some obstetricians offer elective primary cesarean section, but this has not been found to be a contributor in the PHC region.

One way to help reduce C-sections is through educating mothers about the potential health outcomes associated with C-sections including its effects on future births. The CMQCC site includes links to “A Toolkit to Support Vaginal Births and Reduce Primary Cesareans”, “The Implementation Guide” and a “Slide Set for Professional Education”, as well as information about the My Birth Matters Campaign that the CMQCC partnered on with the California Health Care Foundation (CHCF) and Consumer Reports Sharing these educational opportunities with patients who are asking for elective cesarean section can support conversations with their prenatal provider, to make well-informed decisions for their health and the health of their babies.²

Through our Hospital QIP, PHC’s goal is to support our hospitals by reducing avoidable C-sections. Measure 5 of the Hospital QIP directly correlates to this by awarding hospitals 10 full points for achieving the target of < 21.7% Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean rate, or 5 partial points for achieving \geq 22.0% - 23.6% NTSV Cesarean rate. For more information on this measure and other HQIP measures, please refer to the specifications applicable to your hospital size on the [PHC website](#).

Resources:

- ^{1,2} California Maternal Quality Care Collaborative, Promoting vaginal health, 2019: <https://www.cmqcc.org/qi-initiatives/promoting-vaginal-birth>

2019-2020 Hospital QIP – Final Payments

Good news!! Final QIP incentive payments and statements were mailed out on October 29, 2020. You should receive your payment checks within 7-10 business days from the mail out date. Thank you for your engagement and participation in the 2019-2020 measurement year.

2020-2021 Hospital QIP Kick-Off Webinar

We hosted a Hospital kick-off webinar for the 2020-21 measurement year on July 28, 2020, where we discussed changes to the measurement set and explained our new measures for this year. If you were unable to attend this webinar you can access the presentation and recording on the PHC website here: [2020-21 Hospital QIP Kick-Off Webinar](#).

2021 Hospital Quality Symposium – New Dates Announced

CME/CE's available

We are excited to announce new dates for the 2021 PHC Hospital Quality Symposium. This event will be offered at two locations:

June 22, 2021: Redding, CA - Sheraton Redding Hotel at the Sundial Bridge

June 24, 2021: Rohnert Park, CA - Doubletree Hotel

We are preparing for another meaningful event with excellent speakers and learning opportunities for you all. Mark your calendars and keep an eye out for details in future newsletters.

CHPSO Safe Table Forums

CE's available

The Collaborative Health Patient Safety Organization (CHPSO) is inviting HQIP participants that are also CHPSO members to attend the Safe Table Forums listed below. These forums will be offered via teleconference. Click [here](#) to see if your hospital is a CHPSO member.

What Is a Safe Table Forum?

Safe Table Forums facilitate an open dialogue about patient safety and quality issues in a case study format. The forums are conducted by a federally-listed Patient Safety Organization with legal protection of content discussed protected under the Confidentiality and Privilege Protections of the Patient Safety Act. CHPSO members

voluntarily share actual patient safety case-scenarios with systematic concerns. Follow-up discussion offers group input on possible interventions, preventative measures or system changes.

At the conclusion of the Safe Table meeting, participants will be able to:

- Describe information about best practices relative to patient safety
- Discuss challenges in a frank, open discussion with other hospitals
- Describe lessons learned from other organizations as it could relate to the work in the participant's hospital

Who Should Attend This Safe Table Forum?

Patient safety, quality, risk management, operating rooms, procedural and post anesthesia care areas, all nursing units, same day surgery units/centers, and anyone from your organization who is interested in the topic.

Webinar: Patient Owned Devices in Acute Care Settings - CHPSO Safe Table Forum

Date: December 3, 2020 (Wednesday)

Time: 10 a.m. – 11 a.m. Pacific Time

Registration: [click here](#)