

PARTNERSHIP



HEALTHPLAN  
of CALIFORNIA

**2020 Long-Term Care Facility  
Quality Improvement Program  
(LTC QIP)  
Kick Off Webinar**

Date: February 20, 2020

# Webinar Instructions

To avoid echoes and feedback, we request that you use the telephone audio instead of your computer audio for listening and talking during the webinar.

Figure 1

Click  
*Audio Connection*

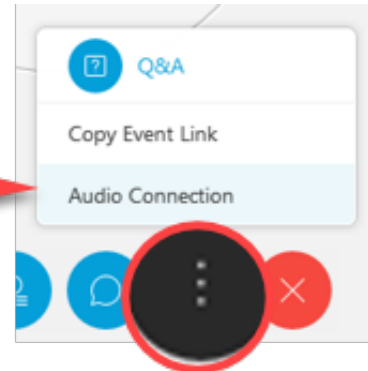
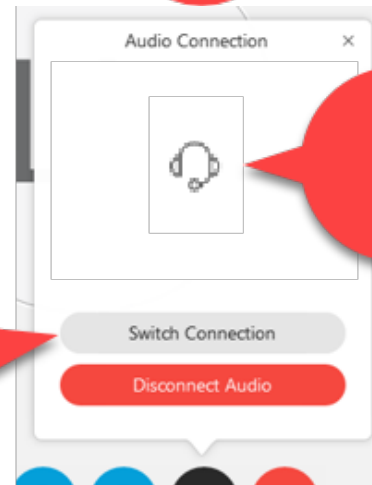


Figure 2

Click  
\*\*\**Switch Connection*  
to change from  
computer to phone.



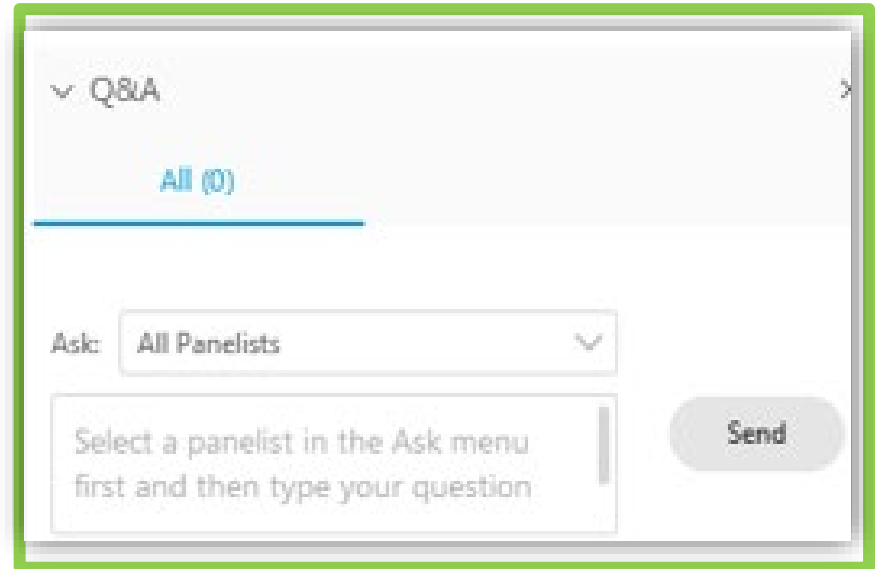
This icon indicates  
the computer audio is

\*\*\*There are two options to *Switch Connection* to telephone audio.

# Webinar Instructions

- All participants have been muted to eliminate any possible noise interference/distraction.
- We will answer questions following the presentation. If you have any questions, **please type your questions into the Q&A box located to the right of the screen.**

Figure 1

A screenshot of a webinar's Q&A interface. At the top, there is a dropdown menu labeled 'Q&A' with a downward arrow. Below it, the text 'All (0)' is displayed in blue. A horizontal blue line separates the header from the input area. The input area contains a label 'Ask:' followed by a dropdown menu currently set to 'All Panelists'. Below the dropdown is a text input field with the placeholder text 'Select a panelist in the Ask menu first and then type your question'. To the right of the input field is a grey 'Send' button. The entire interface is enclosed in a light green border.

# Quiz Question #1

**When did the LTC QIP begin?**

2015

2016

2017

2018

2019



# Quiz Question #1

**How many years have you been involved in the QIP?**

3 years

2 years

I'm brand new!

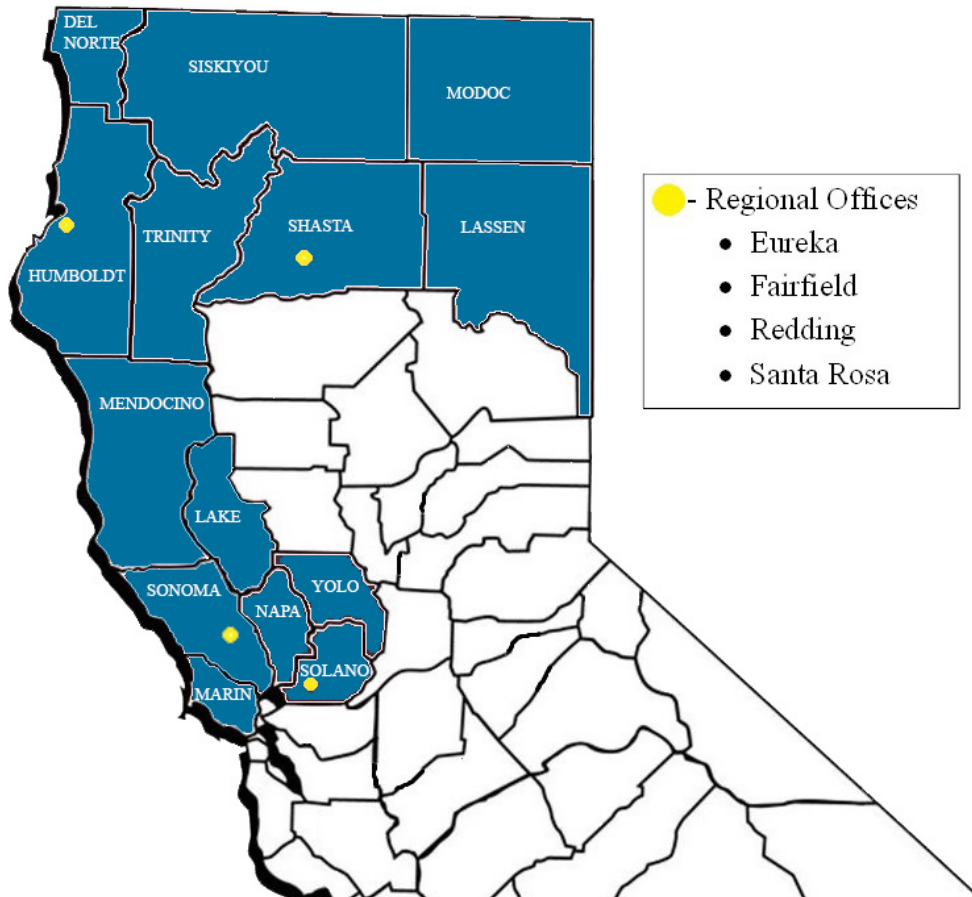
*Please type your response in the Q&A box*



# Overview

- I. Background
- II. Program Year 2019 Summary
- III. Program Structure
- IV. Measurement Year 2020
- V. Next Steps
- VI. Q&A

# I. About Us



## **Mission:**

*To help our members, and the communities we serve, be healthy.*

## **Vision:**

*To be the most highly regarded managed care plan in California.*

# I. About Us

- Serves over 530,000 Medi-Cal members in 14 counties through local care providers
- Strategic focus areas: High quality health care, operational excellence, and financial stewardship
- Quality Improvement Programs (QIPs) in primary care, hospital care, specialty care, and community pharmacy
- About 70 contracted long-term care facilities



# I. Background

## LTC QIP Guiding Principles

1. Where possible, pay for outcomes instead of processes
2. Actionable Measures
3. Feasible data collection
4. Collaboration with providers in measure development
5. Simplicity in the number of measures
6. Representation of different domains of care
7. Align measures that are meaningful
8. Stable measures

# III. Program Structure

## Eligibility Requirements

- Contracted with PHC through December 31, 2020
- Sign Letter of Agreement by February 15, 2020
  - No need to submit annually
- Good standing with state and federal regulators

## II. Program Year 2019 Summary

- Finishing up the program year!
- 2019 Part II data submissions **due February 28<sup>th</sup>**
  - Submission Template II
    - Follow Up to Template I: Implementation Plan
  - QI Training Measure
    - Training: Certificate of Attendance
    - QAPI Self-Assessment
- Payment to be sent in April 2020

# III. Program Structure

## Timeline: Measurement Year 2020

January 1 – December 31, 2020

**2020**

August 31

Submission Deadline

**2021**

February 28

Final Submission Deadline

April 30

Payment Distribution

# III. Program Structure

## Payment Methodology

- Separate and distinct from usual reimbursement
- 4% of overall claims reimbursements determine incentive pool
- Percentage of incentive pool achieved is determined by program performance

# III. Program Structure

## Payment Methodology: Example

	Claims Reimbursements based on Dates of Service between January 1 – December 31 of Measurement Year	Individual Incentive Pool : 4% of overall reimbursements during Measurement Year	Final QIP Score achieved (out of 100 points)	QIP Dollars Earned
Facility 1	\$1,635,200	\$65,408	100 points (or 100%)	\$65,408
Facility 2	\$817,600	\$32,704	90 points (or 90%)	\$29,434
Facility 3	\$4,088,000	\$163,520	80 points (or 80%)	\$130,816

# IV. Measurement Set 2020

## **Gateway Measure**

Facilities must have a minimum of a two star CMS rating in order to participate in this pay for performance program.



# IV. Measurement Set 2020

## **CLINICAL**

% of high-risk residents with pressure ulcers (10 pts)

% of residents who lose too much weight (10 pts)

% of residents who needed and got a flu shot (5 pts)

% of residents who got a vaccine to prevent pneumonia (5 pts)

## **FUNCTIONAL STATUS**

% of residents experiencing one or more falls with major injury (10 pts)

% of residents who have/had a catheter inserted and left in their bladder (10 pts)

## **RESOURCE USE**

Hospital Admissions/1000 (10 pts)

## **OPERATIONS/SATISFACTION**

Health Inspection Rating (10 pts)

Staffing Rating (10 pts)

Implementation plan for INTERACT 4 or QAPI program (10 pts)

QI Training & QAPI Self-Assessment (10 pts)



## LTC QUALITY IMPROVEMENT PROGRAM

Partnership HealthPlan of California (PHC) is pleased to continue the Long-Term Care Quality Improvement Program (LTC QIP) originally launched in 2016. The LTC QIP is designed to support and improve the access to and quality of long-term care provided by our contracted facilities. The pay-for-performance program offers financial incentives that are separate and distinct from the usual reimbursement for services.

In collaboration with LTC facility representatives, PHC has developed a simple, yet comprehensive measurement set to measure quality of care. Please see below for documents specific to the current measurement year.

### Eligibility

- Long-term care facility must be contracted with Partnership HealthPlan of California
- Participation requires signing the Letter of Agreement

### Contact Us

Email: [LTCQIP@partnershiphp.org](mailto:LTCQIP@partnershiphp.org) (please allow two business days for a response)

Fax: (707) 863-4316

### LTC QIP Overview



To help orient our providers to the LTC QIP year, we have provided a summary of measures and measure specifications.

[Learn More about LTC QIP 2019](#)

[Learn More about LTC QIP 2020](#)

### Webinars



[View the current year's LTC QIP webinars.](#)

[View LTC QIP Webinars](#)

# Clinical Domain

Measure	Submission Required	Submission Due Date	Threshold*
% of high-risk residents with pressure ulcers	N/A	Nursing Home Compare data extracted February 2021	$\leq 7.3\%$
% of residents who lose too much weight			$\leq 5.5\%$
% of residents who needed and got a flu shot			$\geq 95.1\%$
% of residents receiving pneumonia vaccine			$\geq 94.0\%$

\* All clinical and functional measure thresholds come from Nursing Home Compare, which compares all Medicare- and Medicaid certified nursing homes in the country.

# Functional Status

Measure	Submission Required	Submission Due Date	Threshold*
% of residents experiencing one or more falls with major injury	N/A	Nursing Home Compare data extracted February 2021	≤3.4%
% of residents who have/had a catheter inserted and left in their bladder			≤2.1%

\* All clinical and functional measure thresholds come from Nursing Home Compare, which compares all Medicare- and Medicaid certified nursing homes in the country.

# Resource Use

Measure	Submission Required	Submission Due Date	Threshold*
Hospital Admissions	N/A	calculated using PHC data	TBD

# Threshold to be developed by Partnership HealthPlan and shared with participating sites

# Operations/Satisfaction

Measure	Submission Required	Submission Due Date	Threshold
Health Inspection Rating	N/A	Based on Nursing Home Compare data extracted February 2019	CMS Stars rating with 4 and above for full credit, 3 for half credit
Star Rating			
Implementation Plan	Yes; reporting semi-annually	8/31/20: Submission Template I 2/28/21: Submission Template II	None, pay for reporting
QI Training & QAPI Self-Assessment	Yes, reported annually	2/28/21: Certificate of Attendance, QAPI Self-Assessment	None, pay for reporting

# V. Next Steps

- ✓ Bookmark PHC's [LTC QIP webpage](#)
- ✓ Check back for QI training dates
- ✓ Mark your calendar for submission deadlines
- ✓ 2019 Sites: Data due 2/28/20!

# Introductions & Contact Information

QIP Team Email: [LTCQIP@partnershiphp.org](mailto:LTCQIP@partnershiphp.org)

Fairfield Office

**Melissa Stewart**

Southern Region LTC QIP Project Manager

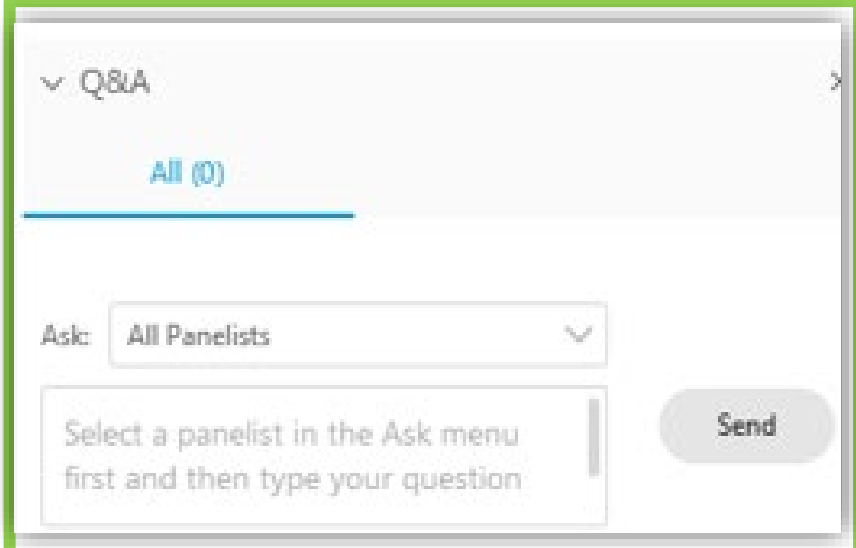
Redding Office

**Jessica Delaney**

Northern Region LTC QIP Project Manager

# Questions?

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Q&A

All (0)

Ask: All Panelists

Select a panelist in the Ask menu first and then type your question

Send

