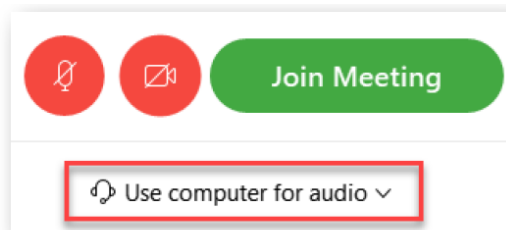
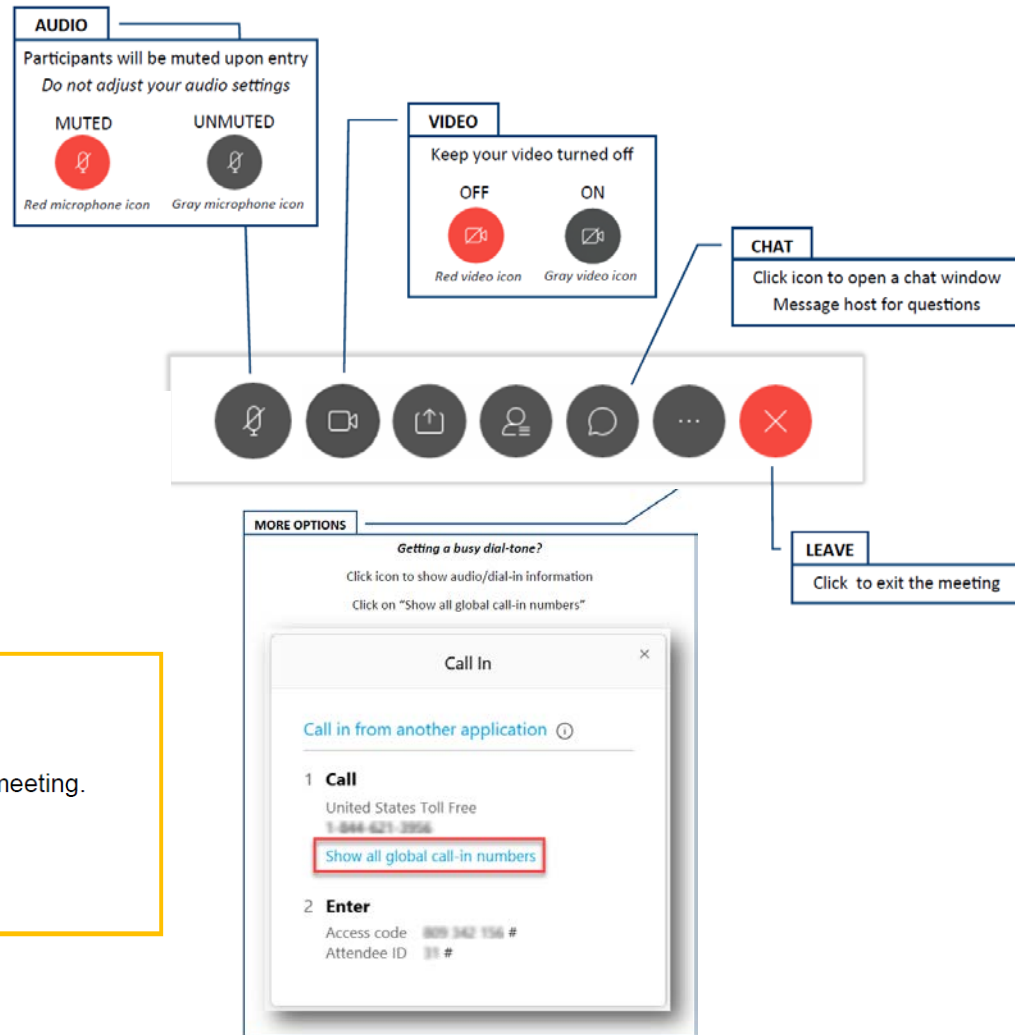


# Navigate the Webex Menu



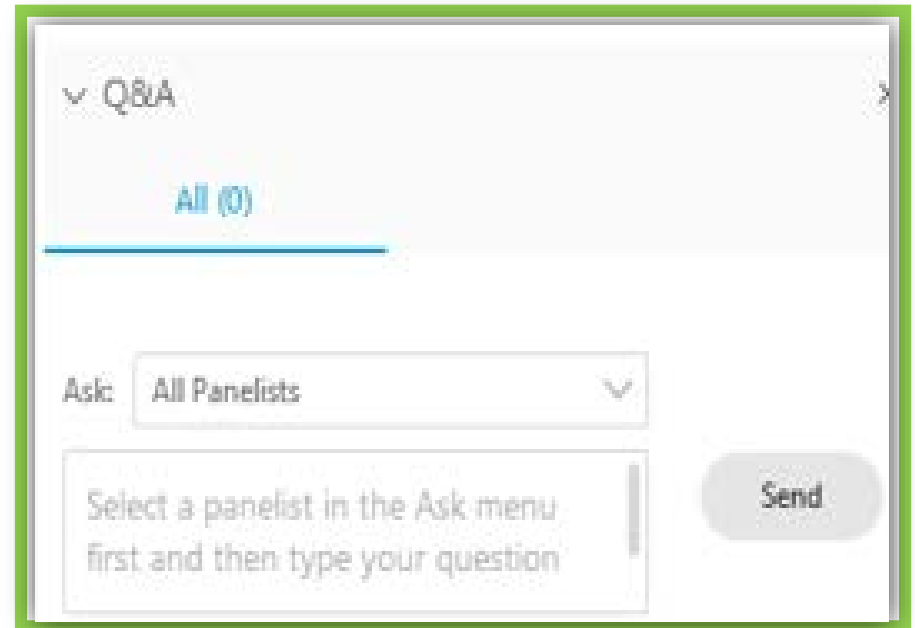
## IMPORTANT

If you are joining in for Audio only, you may **not** need to dial into the meeting.  
If available, use your computer for audio by selecting  
“Use computer for audio” when joining the meeting.



# TECHNICAL INSTRUCTIONS

- This webinar will be recorded.
- All participants have been muted
- During the Q&A session, if you have a question, **please type your question in the “Q&A” box**





# PARTNERSHIP QUALITY DASHBOARD (PQD)

## PQD 2020 RELAUNCH

JUNE 25, 2020

# AGENDA

- PQD Background
- 2020 PQD Enhancements
- Logging into PQD and Navigation
- eReports vs. PQD
- Additional Resources
- Q&A





# PQD BACKGROUND

Partnership Quality Dashboard (PQD) is an online platform that integrates many sources of data and is designed to help prioritize, inform and evaluate quality improvement efforts.

# PQD LOGIN

- Home
- My QIP Scores
- QIP Measure Report
- QIP Member Report
- Member Search
- Upload QIP Data
- Weekly Count Report
- My eAdmins
- Diagnosis Crosswalk
- Specs & Templates
- Partnership Quality Dashboard
- Immunization Data Report
- FAQ
- Help

## QIP - eReports

Threshold R

GROUP NAME
  
Remove Impersonation

Select a PCP

### Core Clinical Measures

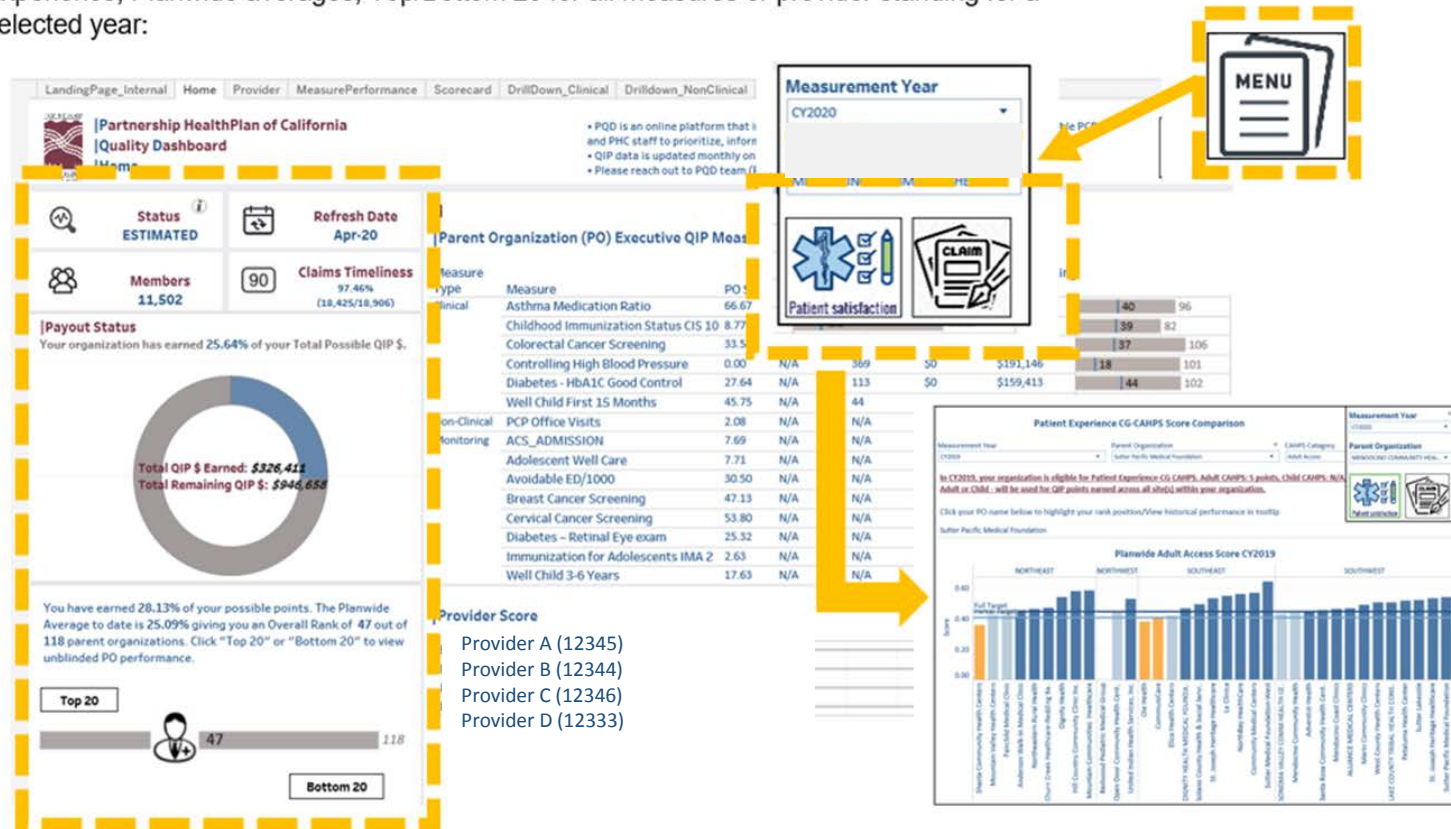
| Measure                                    | QIP Score | Numerator | Denominator | 25th Threshold % | 25th(Target) |
|--|-----------|-----------|-------------|------------------|--------------|
| Asthma Medication Ratio 2020               | 66.54 %   | 185       | 151         | NA               | NA           |
| Childhood Immunization Status (CS-10) 2020 | 25.21 %   | 188       | 468         | NA               | NA           |
| Colorectal Cancer Screening 2020           | 23.92 %   | 466       | 2784        | 32.24%           | 898/604      |
| Controlling High Blood Pressure 2020       | 1.01 %    | 12        | 1192        | NA               | NA           |
| Diabetes - HbA1C Good Control 2020         | 31.10 %   | 265       | 852         | NA               | NA           |
| Well Child First 15 Months 2020            | 47.00 %   | 180       | 383         | NA               | NA           |

### Monitoring Measures (Not in the Core)

| Measure                          | QIP Score | Numerator | Denominator | 25th Threshold % | 25th(Target) |
|----------------------------------|-----------|-----------|-------------|------------------|--------------|
| Adolescent Well Care 2020        | 6.55 %    | 253       | 3857        | NA               | NA           |
| Breast Cancer Screening 2020     | 52.59 %   | 548       | 1042        | NA               | NA           |
| Cervical Cancer Screening 2020   | 52.55 %   | 2173      | 4135        | NA               | NA           |
| Diabetes - Retinal Eye exam 2020 | 42.90 %   | 357       | 832         | NA               | NA           |

## New Features Home Dashboard

The Home Dashboard has a new look: View and filters include; Claims Timeliness, Untimely Claims Drill-Down, Patient Experience, Planwide averages, Top/Bottom 20 for all measures or provider standing for a selected year:



The dashboard includes the following sections and features:

- Navigation:** LandingPage\_Internal, Home, Provider, MeasurePerformance, Scorecard, DrillDown\_Clinical, Drilldown\_NonClinical.
- Summary Metrics:**
  - Status: ESTIMATED
  - Refresh Date: Apr-20
  - Members: 11,502
  - Claims Timeliness: 97.46% (18,425/18,906)
- Payout Status:** Your organization has earned 25.64% of your Total Possible QIP \$.
  - Total QIP \$ Earned: \$326,411
  - Total Remaining QIP \$: \$946,650
- Provider Standing:** You have earned 28.13% of your possible points. The Planwide Average to date is 25.09% giving you an Overall Rank of 47 out of 118 parent organizations.
  - Top 20: Rank 47
  - Bottom 20: Rank 118
- Parent Organization (PO) Executive QIP Measures:**

| Measure Type | Measure                              | PO Score | Planwide Avg | Target | Score | Points    | Weight |
|--------------|--------------------------------------|----------|--------------|--------|-------|-----------|--------|
| Clinical     | Asthma Medication Ratio              | 66.67    |              |        |       |           |        |
| Clinical     | Childhood Immunization Status CIS 10 | 8.77     |              |        |       |           |        |
| Clinical     | Colorectal Cancer Screening          | 33.5     |              |        |       |           |        |
| Clinical     | Controlling High Blood Pressure      | 0.00     | N/A          | 509    | 50    | \$191,146 | 18     |
| Clinical     | Diabetes - HbA1C Good Control        | 27.64    | N/A          | 113    | 50    | \$159,413 | 44     |
| Clinical     | Well Child First 15 Months           | 45.75    | N/A          | 44     |       |           |        |
| Non-Clinical | PCP Office Visits                    | 2.08     | N/A          | N/A    |       |           |        |
| Non-Clinical | ACS_ADMISSION                        | 7.69     | N/A          | N/A    |       |           |        |
| Non-Clinical | Adolescent Well Care                 | 7.71     | N/A          | N/A    |       |           |        |
| Non-Clinical | Avoidable ED/1000                    | 30.50    | N/A          | N/A    |       |           |        |
| Non-Clinical | Breast Cancer Screening              | 47.13    | N/A          | N/A    |       |           |        |
| Non-Clinical | Cervical Cancer Screening            | 53.80    | N/A          | N/A    |       |           |        |
| Non-Clinical | Diabetes - Retinal Eye exam          | 25.32    | N/A          | N/A    |       |           |        |
| Non-Clinical | Immunization for Adolescents IMA 2   | 2.63     | N/A          | N/A    |       |           |        |
| Non-Clinical | Well Child 3-6 Years                 | 17.63    | N/A          | N/A    |       |           |        |
- Provider Score:**
  - Provider A (12345)
  - Provider B (12344)
  - Provider C (12346)
  - Provider D (12333)
- Measurement Year:** CY2020
- Menu:** Access to various dashboard sections.
- Planwide Adult Access Score CY2019:** Bar chart showing scores across different regions (Northeast, Northwest, Southeast, Southwest).
- Patient Experience CG-CAHPS Score Comparison:** Comparison of scores across various parent organizations.

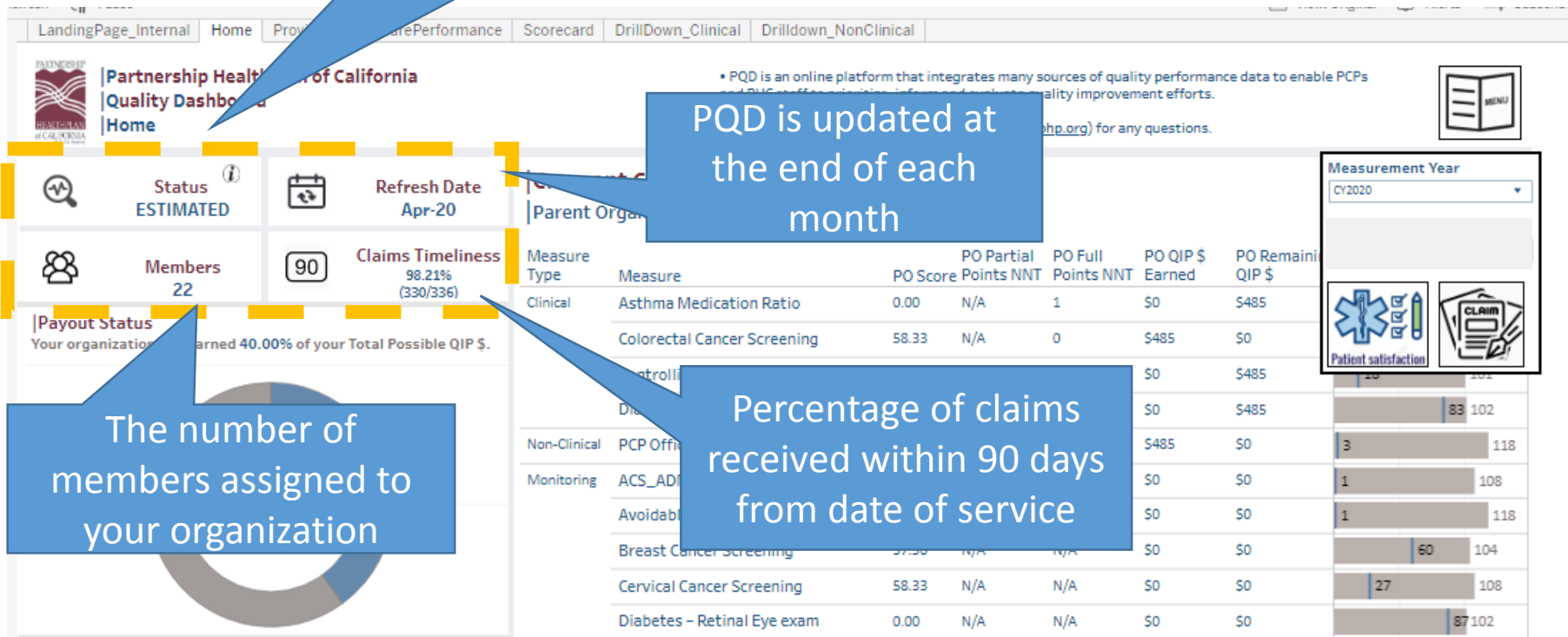
# HOME

Status: Estimated vs. Final

PQD is updated at the end of each month

The number of members assigned to your organization

Percentage of claims received within 90 days from date of service



Partnership HealthPlan of California  
Quality Dashboard  
Home

• PQD is an online platform that integrates many sources of quality performance data to enable PCPs to monitor and improve their quality improvement efforts. (http://pqd.healthplanofcalifornia.com) for any questions.

Status: ESTIMATED

Refresh Date: Apr-20

Members: 22

Claims Timeliness: 98.21% (330/336)

Payout Status: Your organization has earned 40.00% of your Total Possible QIP \$.

| Measure Type | Measure                     | PO Score | PO Partial Points NNT | PO Full Points NNT | PO QIP \$ Earned | PO Remaining QIP \$ |
|--------------|-----------------------------|----------|-----------------------|--------------------|------------------|---------------------|
| Clinical     | Asthma Medication Ratio     | 0.00     | N/A                   | 1                  | \$0              | \$485               |
| Clinical     | Colorectal Cancer Screening | 58.33    | N/A                   | 0                  | \$485            | \$0                 |
| Clinical     | Diabetes - Retinal Eye exam | 0.00     | N/A                   | N/A                | \$0              | \$0                 |
| Non-Clinical | PCP Office Hours            | 58.33    | N/A                   | N/A                | \$485            | \$0                 |
| Monitoring   | ACS_ADI                     | 58.33    | N/A                   | N/A                | \$0              | \$0                 |
| Monitoring   | Avoidable Hospitalizations  | 58.33    | N/A                   | N/A                | \$0              | \$0                 |
| Clinical     | Breast Cancer Screening     | 58.33    | N/A                   | N/A                | \$0              | \$0                 |
| Clinical     | Cervical Cancer Screening   | 58.33    | N/A                   | N/A                | \$0              | \$0                 |
| Clinical     | Diabetes - Retinal Eye exam | 0.00     | N/A                   | N/A                | \$0              | \$0                 |

Measurement Year: CV2020

CLAIM



# HOME



**Partnership HealthPlan of California**  
**Quality Dashboard**  
Home

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- QIP data is updated monthly on the 10th in PQD.
- Please reach out to PQD team (EQD@partnership.org) for any questions.



Status  
**ESTIMATED**



Refresh Date  
**Apr-20**



Members  
**22**



Claims Timeliness  
**90**  
90.21%  
(330/336)

**Payout Status**

Your organization has earned 40.00% of your Total Possible QIP \$.



You have earned 40.00% of your possible points. The Planwide Average to date is 25.09% giving you an Overall Rank of 26 out of 118 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PD performance.



**Parent Organization (PO) Executive QIP Measure Summary**

| Measure Type | Measure                         | PO Score | PO Partial Points NNT | PO Full Points NNT | PO QIP \$ Earned | PO Remaining QIP \$ |
|--------------|---------------------------------|----------|-----------------------|--------------------|------------------|---------------------|
| Clinical     | Asthma Medication Ratio         | 0.00     | N/A                   | 1                  | \$0              | \$485               |
|              | Colorectal Cancer Screening     | 58.33    | N/A                   | 0                  | \$485            | \$0                 |
|              | Controlling High Blood Pressure | 0.00     | N/A                   | 4                  | \$0              | \$485               |
|              | Diabetes - HbA1C Good Control   | 0.00     | N/A                   | 3                  | \$0              | \$485               |
| Non-Clinical | PCP Office Visits               | 4.33     | N/A                   | N/A                | \$485            | \$0                 |
| Monitoring   | ACS_ADMISSION                   | 0.00     | N/A                   | N/A                | \$0              | \$0                 |
|              | Avoidable ED/1000               | 0.00     | N/A                   | N/A                | \$0              | \$0                 |
|              | Breast Cancer Screening         | 37.50    | N/A                   | N/A                | \$0              | \$0                 |
|              | Cervical Cancer Screening       | 58.33    | N/A                   | N/A                | \$0              | \$0                 |
|              | Diabetes - Retinal Eye exam     | 0.00     | N/A                   | N/A                | \$0              | \$0                 |

Measurement Year  
2020

Parent Organization



**Provider Score**

Cre: line (24279) 40.00

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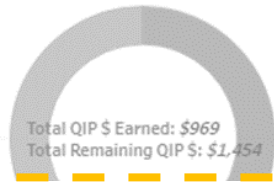
**Status**  
ESTIMATED

**Refresh Date**  
Apr-20

**Members**  
22

**Claims Timeliness**  
98.21%  
(330/336)

**Payout Status**  
Your organization has earned 40.00% of your Total Possible QIP \$.



**Crescent City Internal Medicine**  
Parent Organization (PO) Executive QIP Measure Summary

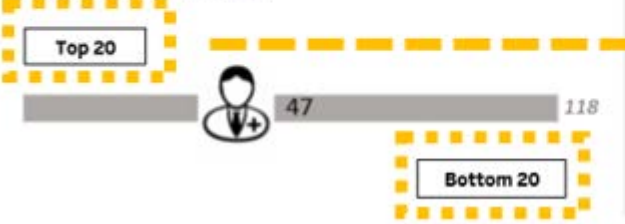
| Meas Type | Clinical | Non-Clinical | Monitoring | ACS_A | Score | Target | PO Score | PO Rank | Remain |
|-----------|----------|--------------|------------|-------|-------|--------|----------|---------|--------|
|           |          |              |            |       | 0.00  | N/A    | N/A      | 50      | 50     |
|           |          |              |            |       | 0.00  | N/A    | N/A      | 50      | 50     |
|           |          |              |            |       |       |        |          |         | 83 102 |
|           |          |              |            |       |       |        |          |         | 3 118  |
|           |          |              |            |       |       |        |          |         | 1 108  |
|           |          |              |            |       |       |        |          |         | 1 118  |
|           |          |              |            |       |       |        |          |         | 60 104 |
|           |          |              |            |       |       |        |          |         | 27 108 |
|           |          |              |            |       |       |        |          |         | 87 102 |

**Measurement Year**  
CY2020

Click on Top 20 or Bottom 20 to view performance comparison, based on overall QIP score to-date.

**Top / Bottom 20**

You have earned 28.13% of your possible points. The Planwide Average to date is 25.09% giving you an Overall Rank of 47 out of 118 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.



| Parent Organization                    | PO_Score | PO_Rank |
|--|----------|---------|
| Intercommunity Medical Group           | 80       | 1       |
| Cuello Sales, Marthe                   | 75       | 2       |
| Gillense, Craig L.                     | 66.67    | 3       |
| Tamalpais Pediatrics                   | 62.5     | 4       |
| Harold S. Budhram, MD, Inc.            | 60       | 5       |
| Healdsburg Primary Care                | 57.14    | 6       |
| Campos And Tran Medical Assoc., Inc    | 50       | 7       |
| Marianela, Larry                       | 50       | 7       |
| Marin Pediatric Associates             | 50       | 7       |
| Medical Offices Of Robert Rushon, Inc. | 50       | 7       |
| Napa Valley Pediatrics                 | 50       | 7       |
| Northbay Pediatrics                    | 50       | 7       |
| Redwood Pediatric Medical Group        | 50       | 7       |
| Sonoma Valley Health Care District     | 50       | 7       |
| Wilson, Ruth D.                        | 50       | 7       |
| Marin Community Clinics                | 47.5     | 18      |
| Lake County Tribal Health Consortium   | 46.25    | 17      |
| Sutter Medical Foundation-West         | 46.01    | 18      |
| St. Joseph Heritage Healthcare         | 45.94    | 19      |
| Consolidated Tribal Health Project     | 45       | 20      |
| Sonoma Valley Caram Health Center      | 45       | 20      |





Partnership HealthPlan of California  
Quality Dashboard  
Home

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**Status**  
ESTIMATED

**Refresh Date**  
Apr-20

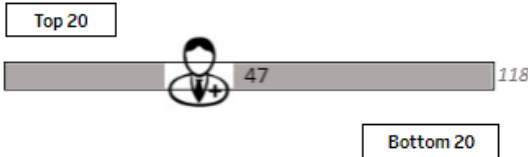
**Members**  
11,502

**Claims Timeliness**  
97.46%  
(18,425/18,906)

**Payout Status**  
Your organization has earned 25.64% of your Total Possible QIP \$.



You have earned 28.13% of your possible points. The Planwide Average to date is 25.09% giving you an Overall Rank of 47 out of 118 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.



### Patient Experience CG-CAHPS Score Comparison

Measurement Year: CY2019  
Parent Organization: [Dropdown]  
CAHPS Category: Adult Access

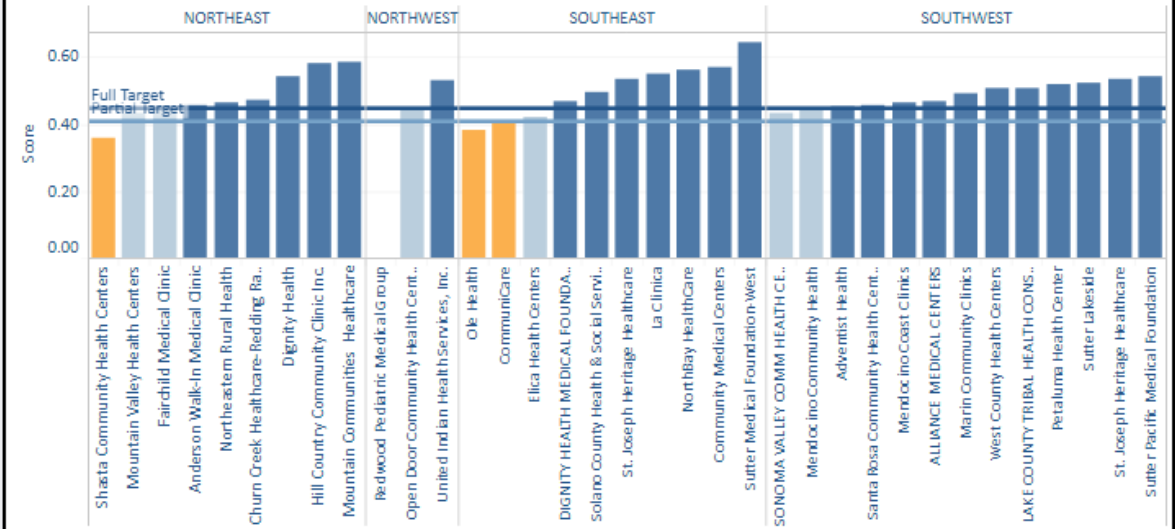
Measurement Year: CY2020

In CY2019, your organization is eligible for Patient Experience-CG CAHPS. Adult CAHPS: 5 points, Child CAHPS: N/A. Adult or Child - will be used for QIP points earned across all site(s) within your organization.




Click your PO name below to highlight your rank position/View historical performance in tooltip

### Planwide Adult Access Score CY2019




# PROVIDER

Home | Provider | MeasurePerformance | Scorecard | DrillDown\_Clinical | Drilldown\_NonClinical



**Partnership HealthPlan of California**  
**Quality Dashboard**

**[Provider Summary]**



**Status**  
ESTIMATED

**Members**  
5,846

**Refresh Date**  
Apr-20

**Timeliness**  
97.67%  
(35,902/36,758)

**Organization:**

**Provider:**

**Practice Type:**  
FAMILY

**2020-2021 Measure**

*Click the icon to see a suggested Medical Officer for addressing performance*

**[Performance Summary]**

This table provides a timely summary of a individual provider's performance, showing score, Full Points/Partial Points/No Points, payout and ranking for

Measurement Year: CY2020

Provider Name: [Redacted]

Information icon (i) | Document icon

| Measure Type       | Measure Category       | Measure                         | Score | Partial Points Target | Partial Points NNT | Full Points Target | Full Points NNT | Points Earned | Potential Points | QIP \$ Earned | Total Possible QIP \$ | Remaining QIP \$ | Select Ranking |
|--------------------|------------------------|---------------------------------|-------|-----------------------|--------------------|--------------------|-----------------|---------------|------------------|---------------|-----------------------|------------------|----------------|
| Clinical           | Chronic Disease Mgmt   | Asthma Medication Ratio         | 48.33 | N/A                   | N/A                | 63.58              | 10              | 0             | 15               | \$0           | \$96,964              | \$96,964         | 172   214      |
|                    |                        | Controlling High Blood Pressure | 0.00  | N/A                   | N/A                | 61.04              | 226             | 0             | 15               | \$0           | \$96,964              | \$96,964         |                |
|                    |                        | Diabetes - HbA1C Good Control   | 1.26  | N/A                   | N/A                | 50.97              | 119             | 0             | 12.5             | \$0           | \$80,803              | \$80,803         | 173   227      |
|                    | Preventative Screening | Childhood Immunization Statu..  | 8.70  | N/A                   | N/A                | 34.79              | 13              | 0             | 15               | \$0           | \$96,964              | \$96,964         | 97   179       |
|                    |                        | Colorectal Cancer Screening     | 25.99 | N/A                   | N/A                | 32.24              | 69              | 0             | 12.5             | \$0           | \$80,803              | \$80,803         | 155   237      |
|                    | Utilization            | Well Child First 15 Months      | 12.00 | N/A                   | N/A                | 65.83              | 14              | 0             | 15               | \$0           | \$96,964              | \$96,964         | 109   172      |
| Non-Clinical       | Primary Care ..        | PCP Office Visits               | 1.37  | N/A                   | N/A                | 2.10               | N/A             | 0             | 15               | \$0           | \$96,964              | \$96,964         | 210   268      |
| Monitoring         |                        | ACS_ADMISSION                   | 11.31 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 176   241      |
|                    | Chronic Dise..         | Diabetes - Retinal Eye exam     | 12.13 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 140   227      |
|                    | Preventative Screening | Breast Cancer Screening         | 35.68 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 155   230      |
|                    |                        | Cervical Cancer Screening       | 33.78 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 198   241      |
|                    |                        | Immunization for Adolescents .. | 13.18 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 93   186       |
|                    | Primary Care ..        | Avoidable ED/1000               | 25.59 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 225   268      |
|                    | Utilization            | Adolescent Well Care            | 7.84  | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 78   199       |
|                    |                        | Well Child 3-6 Years            | 14.89 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 90   192       |
| <b>Grand Total</b> |                        |                                 |       |                       |                    |                    |                 | <b>0</b>      | <b>100</b>       | <b>\$0</b>    | <b>\$646,427</b>      | <b>\$646,427</b> |                |

# PROVIDER

Home | Provider | MeasurePerformance | Scorecard | DrillDown\_Clinical | Drilldown\_NonClinical

**Partnership HealthPlan of California**  
**Quality Dashboard**

**[Provider Summary]**

Organization: \_\_\_\_\_  
Provider: \_\_\_\_\_  
Practice Type: FAMILY

Status: ESTIMATED | Refresh Date: Apr-20  
Members: 5,846 | Timeliness: 97.67% (35,902/36,758)

2020-2021 Measure Strategy Timeline  
Click the icon to see a suggested timeline developed by PHC's Chief Medical Officer for addressing measures and maximizing QIP performance.

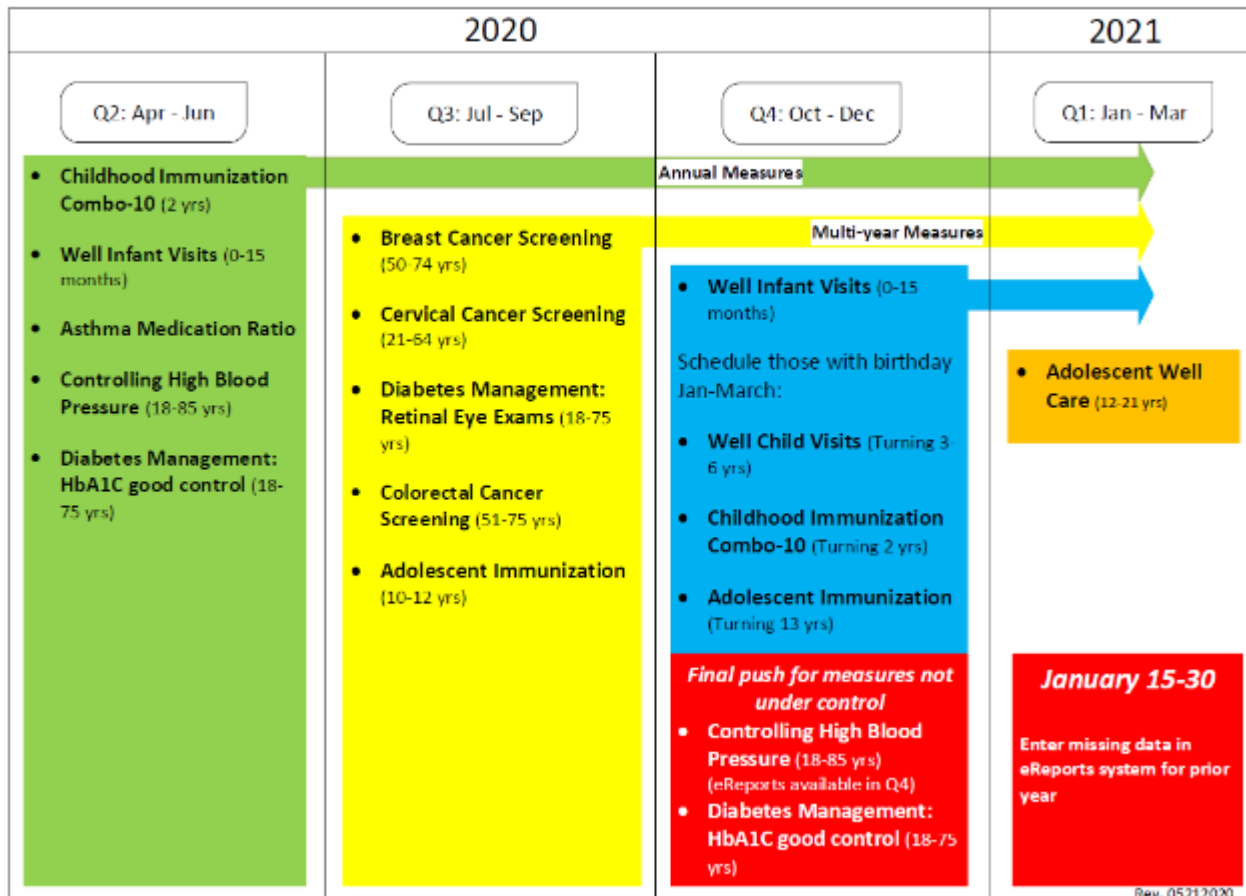
## [Performance Summary]

This table provides a timely summary of a individual provider's performance, showing score, Full Points/Partial Points/No Points, payout and ranking for a given measure.

| Measure Type           | Measure Category               | Measure                         | Score | Partial Points Target | Partial Points NNT | Full Points Target | Full Points NNT | Points Earned | Potential Points | QIP \$ Earned | Total Possible QIP \$ | Remaining QIP \$ | Ranking   |
|------------------------|--------------------------------|---------------------------------|-------|-----------------------|--------------------|--------------------|-----------------|---------------|------------------|---------------|-----------------------|------------------|-----------|
| Clinical               | Chronic Disease Mgmt           | Asthma Medication Ratio         | 48.33 | N/A                   | N/A                | 63.58              | 10              | 0             | 15               | \$0           | \$96,964              | \$96,964         | 172 / 214 |
|                        |                                | Controlling High Blood Pressure | 0.00  | N/A                   | N/A                | 61.04              | 226             | 0             | 15               | \$0           | \$96,964              | \$96,964         |           |
|                        |                                | Diabetes - HbA1C Good Control   | 1.26  | N/A                   | N/A                | 50.97              | 119             | 0             | 12.5             | \$0           | \$80,803              | \$80,803         | 173 / 227 |
| Preventative Screening | Childhood Immunization Statu.. | Childhood Immunization Statu..  | 8.70  | N/A                   | N/A                | 34.79              | 13              | 0             | 15               | \$0           | \$96,964              | \$96,964         | 97 / 179  |
|                        |                                | Colorectal Cancer Screening     | 25.99 | N/A                   | N/A                | 32.24              | 69              | 0             | 12.5             | \$0           | \$80,803              | \$80,803         | 155 / 237 |
| Utilization            | Well Child First 15 Months     | 12.00                           | N/A   | N/A                   | 65.83              | 14                 | 0               | 15            | \$0              | \$96,964      | \$96,964              | 109 / 172        |           |
| Non-Clinical           | Primary Care ..                | PCP Office Visits               | 1.37  | N/A                   | N/A                | 2.10               | N/A             | 0             | 15               | \$0           | \$96,964              | \$96,964         | 210 / 268 |
| Monitoring             | Chronic Dise..                 | ACS_ADMISSION                   | 11.31 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 176 / 241 |
|                        |                                | Diabetes - Retinal Eye exam     | 12.13 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 140 / 227 |
|                        | Preventative Screening         | Breast Cancer Screening         | 35.68 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 155 / 230 |
|                        |                                | Cervical Cancer Screening       | 33.78 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 198 / 241 |
|                        |                                | Immunization for Adolescents .. | 13.18 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 93 / 186  |
|                        | Primary Care ..                | Avoidable ED/1000               | 25.59 | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 225 / 268 |
|                        | Utilization                    | Adolescent Well Care            | 7.84  | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0              | 78 / 199  |
| Well Child 3-6 Years   |                                | 14.89                           | N/A   | N/A                   | N/A                | N/A                | 0               | 0             | \$0              | \$0           | \$0                   | 90 / 192         |           |
| <b>Grand Total</b>     |                                |                                 |       |                       |                    |                    |                 | 0             | 100              | \$0           | \$646,427             | \$646,427        |           |



## Timeline for addressing 2020 and 2021 PCP QIP Measures



**2020-2021 Measure Strategy Timeline**  
 Click the icon to see a suggested timeline developed by PHC's Chief Medical Officer for addressing measures and maximizing QIP performance.



...payout and ranking for a given measure.

Select Ranking:

| Ranking | Score | Target |
|---------|-------|--------|
| 964     | 172   | 214    |
| 964     | 173   | 227    |
| 803     | 97    | 179    |
| 803     | 155   | 237    |
| 964     | 109   | 172    |
| 964     | 210   | 268    |
| 0       | 176   | 241    |
| 0       | 140   | 227    |
| 0       | 155   | 230    |
| 0       | 198   | 241    |
| 0       | 93    | 186    |
| 0       | 225   | 268    |
| 0       | 78    | 199    |
| 0       | 90    | 192    |

# MEASURE STRATEGY TIMELINE

## Timeline for addressing 2020 and 2021 PCP QIP Measures

| 2020  |   |  | 2021  |
|---|---|--|---|
| Q2: Apr - Jun   | Q3: Jul - Sep   | Q4: Oct - Dec  | Q1: Jan - Mar   |
| <ul style="list-style-type: none"> <li>• <b>Childhood Immunization Combo-10</b> (2 yrs)</li> <li>• <b>Well Infant Visits</b> (0-15 months)</li> <li>• <b>Asthma Medication Ratio</b></li> <li>• <b>Controlling High Blood Pressure</b> (18-85 yrs)</li> <li>• <b>Diabetes Management: HbA1C good control</b> (18-75 yrs)</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Breast Cancer Screening</b> (50-74 yrs)</li> <li>• <b>Cervical Cancer Screening</b> (21-64 yrs)</li> <li>• <b>Diabetes Management: Retinal Eye Exams</b> (18-75 yrs)</li> <li>• <b>Colorectal Cancer Screening</b> (51-75 yrs)</li> <li>• <b>Adolescent Immunization</b> (10-12 yrs)</li> </ul> | <p><b>Annual Measures</b></p> <p><b>Multi-year Measures</b></p> <ul style="list-style-type: none"> <li>• <b>Well Infant Visits</b> (0-15 months)</li> </ul> <p>Schedule those with birthday Jan-March:</p> <ul style="list-style-type: none"> <li>• <b>Well Child Visits</b> (Turning 3-6 yrs)</li> <li>• <b>Childhood Immunization Combo-10</b> (Turning 2 yrs)</li> <li>• <b>Adolescent Immunization</b> (Turning 13 yrs)</li> </ul> <p><i>Final push for measures not under control</i></p> <ul style="list-style-type: none"> <li>• <b>Controlling High Blood Pressure</b> (18-85 yrs) (eReports available in Q4)</li> <li>• <b>Diabetes Management: HbA1C good control</b> (18-75 yrs)</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Adolescent Well Care</b> (12-21 yrs)</li> </ul> <p><b>January 15-30</b></p> <p>Enter missing data in eReports system for prior year</p> |



# PROVIDER

Home Provider MeasurePerformance Scorecard DrillDown\_Clinical Drilldown\_NonClinical

Partnership HealthPlan of California  
Quality Dashboard

**| Provider Summary |**

Status **ESTIMATED** Refresh Date **Apr-20**

Members **5,846** Timeliness **97.67%**  
(35,902/36,758)

Organization  
Provider  
Practice Type  
FAMILY

Measurement Year: CY2020  
Provider Name

**| Performance Summary |**

This table provides a timely summary of a individual provider's performance, showing score, Full Points/Partial Points/No Points, payout and ranking for

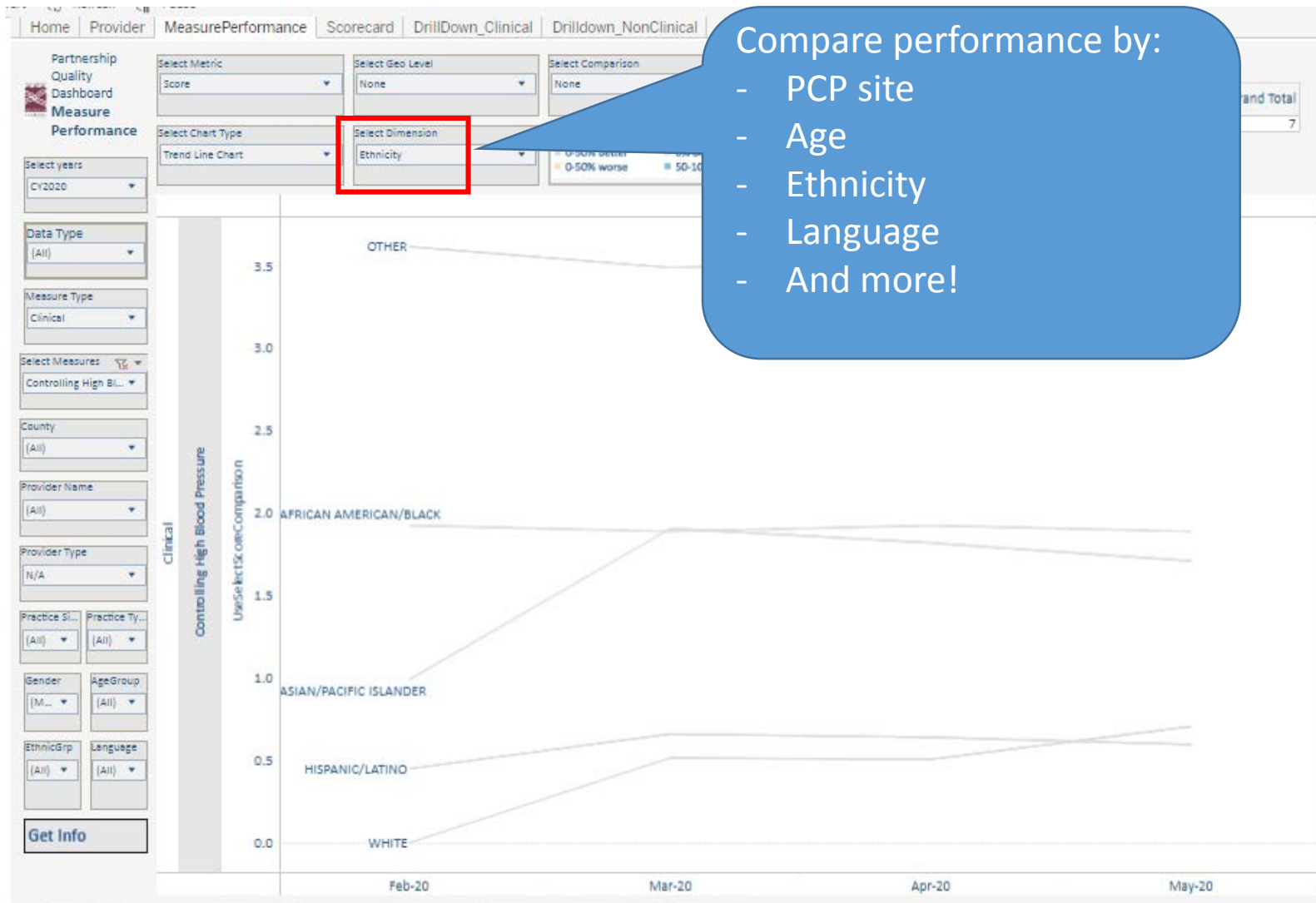
| Measure Type         | Measure Category                | Measure                         | Score                       | Partial Points Target | Partial Points NNT | Full Points Target | Full Points NNT | Points Earned | Potential Points | QIP \$ Earned | Total Possible QIP \$ | Select Ranking | Planwide |     |     |     |
|----------------------|---------------------------------|---------------------------------|-----------------------------|-----------------------|--------------------|--------------------|-----------------|---------------|------------------|---------------|-----------------------|----------------|----------|-----|-----|-----|
| Clinical             | Chronic Disease Mgmt            | Asthma Medication Ratio         | 48.33                       | N/A                   | N/A                | 63.58              | 10              | 0             | 15               | \$0           | \$96,964              |                |          |     |     |     |
|                      |                                 | Controlling High Blood Pressure | 0.00                        | N/A                   | N/A                | 61.04              | 226             | 0             | 15               | \$0           | \$96,964              |                |          |     |     |     |
|                      |                                 | Diabetes - HbA1C Good Control   | 1.26                        | N/A                   | N/A                | 50.97              | 119             | 0             | 12.5             | \$0           | \$80,800              |                |          |     |     |     |
|                      | Preventative Screening          | Childhood Immunization Statu..  | 8.70                        | N/A                   | N/A                | 34.79              | 13              | 0             | 15               | \$0           | \$96,964              |                |          |     |     |     |
|                      |                                 | Colorectal Cancer Screening     | 25.99                       | N/A                   | N/A                | 32.24              | 69              | 0             | 12.5             | \$0           | \$80,800              |                |          |     |     |     |
| Utilization          | Well Child First 15 Months      | 12.00                           | N/A                         | N/A                   | 65.83              | 14                 | 0               | 15            | \$0              | \$96,964      | \$96,964              | 109            | 172      |     |     |     |
| Non-Clinical         | Primary Care ..                 | PCP Office Visits               | 1.37                        | N/A                   | N/A                | 2.10               | N/A             | 0             | 15               | \$0           | \$96,964              | \$96,964       |          | 210 | 268 |     |
| Monitoring           | ACS_ADMISSION                   | ACS_ADMISSION                   | 11.31                       | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0            |          | 176 | 241 |     |
|                      |                                 | Chronic Dise..                  | Diabetes - Retinal Eye exam | 12.13                 | N/A                | N/A                | N/A             | N/A           | 0                | 0             | \$0                   | \$0            | \$0      |     | 140 | 227 |
|                      | Preventative Screening          | Breast Cancer Screening         | 35.68                       | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0            |          | 155 | 230 |     |
|                      |                                 | Cervical Cancer Screening       | 33.78                       | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0            |          |     | 198 | 241 |
|                      | Immunization for Adolescents .. | 13.18                           | N/A                         | N/A                   | N/A                | N/A                | 0               | 0             | \$0              | \$0           | \$0                   |                | 93       | 186 |     |     |
|                      | Primary Care ..                 | Avoidable ED/1000               | 25.59                       | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0            |          |     | 225 | 268 |
|                      | Utilization                     | Adolescent Well Care            | 7.84                        | N/A                   | N/A                | N/A                | N/A             | 0             | 0                | \$0           | \$0                   | \$0            |          | 78  | 199 |     |
| Well Child 3-6 Years |                                 | 14.89                           | N/A                         | N/A                   | N/A                | N/A                | 0               | 0             | \$0              | \$0           | \$0                   |                | 90       | 192 |     |     |
| Grand Total          |                                 |                                 |                             |                       |                    |                    |                 | 0             | 100              | \$0           | \$646,427             | \$646,427      |          |     |     |     |

Hover over the *i* for more detailed info on PQD data



Click here for a link to the QIP Measure Specifications

# MEASURE PERFORMANCE



Compare performance by:

- PCP site
- Age
- Ethnicity
- Language
- And more!

# SCORECARD

Home | Provider | Scorecard | MeasurePerformance | DrillDown\_Clinical | Drilldown\_NonClinical

Partnership Quality Dashboard  
Points Tracking

Select Dimension (Columns)  
Parent Organization

Count of Providers in Selected View  
Measurement Year: CY2018 | FAMILY: 3 | Total: 3

Legend: FULL POINTS (Dark Blue), PARTIAL POINTS (Light Blue), NO POINTS (Orange)

Pie slices represent a count of the number of providers in each point level for each measure. Select Dimension option will create a Column for each categorical value in the dimension. Metric Selection option is disabled in this view. Click on a Data point to see Provider List. Currently viewing Number

Bottom - - - - - Top

[Get Info](#)

|              |                          |   | CY2018                   |
|--------------|--------------------------|---|--------------------------|
|              |                          |   | DEMO Parent Organization |
| Clinical     | Chronic Disease Mgmt     | Controlling High Blood Pressure                   |                          |
|              |                          | Diabetes - HbA1C Good Control                     |                          |
|              |                          | Diabetes - Nephropathy                            |                          |
|              |                          | Diabetes - Retinal Eye exam                       |                          |
|              |                          | Monitoring for Patients on Persistent Medications |                          |
|              | Preventative Screening   | Breast Cancer Screening                           |                          |
|              |                          | Cervical Cancer Screening                         |                          |
|              |                          | Childhood Immunization Status CIS 3               |                          |
|              |                          | Colorectal Cancer Screening                       |                          |
|              |                          | Immunization for Adolescents IMA 2                |                          |
| Utilization  | Well Child               |   |                          |
| Non-Clinical |                          | Admissions/1000                                   |                          |
|              |                          | Readmission Rate                                  |                          |
|              | Primary Care Utilization | Avoidable ED/1000                                 |                          |
|              |                          | PCP Office Visits                                 |                          |

# DRILL DOWN CLINICAL

DEMO Provider 1 (AAA1) - Jul-18 - CY2018

Compliant  
Non-Compliant

| Numerator | Denominator | Score |
|-----------|-------------|-------|
| 141       | 379         | 37.2  |

Measurement Year  
CY2018

Provider Name  
DEMO Provider 1 (AAA1)

Measure Name  
Colorectal Cancer Screening

Search for Member Name

| Provider Name          | Member Name     | CIN     | Elig Date |        |        |        |        |        |
|------------------------|-----------------|---------|-----------|--------|--------|--------|--------|--------|
|                        |                 |         | Feb-18    | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 |
| DEMO Provider 1 (AAA1) | Name_0000103770 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0000231200 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0000706180 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0000827390 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0000999340 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001585950 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001586780 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001631290 | 99XXXXX |           |        |        | ●      | ●      | ●      |
|                        | Name_0001631620 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001635340 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001655010 | 99XXXXX | ●         | ●      | ●      | ●      | ●      |        |
|                        | Name_0001657170 | 99XXXXX |           |        |        | ●      | ●      | ●      |
|                        | Name_0001668840 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001684400 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001686480 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001686510 | 99XXXXX | ●         | ●      | ●      | ●      |        |        |
|                        | Name_0001688260 | 99XXXXX | ●         | ●      | ●      |        |        | ●      |
|                        | Name_0001693420 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001695760 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001697300 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001702360 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001709780 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001714870 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001721190 | 99XXXXX | ●         | ●      | ●      |        |        | ●      |
|                        | Name_0001725490 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001732350 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001733510 | 99XXXXX | ●         | ●      | ●      |        | ●      | ●      |
|                        | Name_0001740950 | 99XXXXX | ●         |        |        |        |        |        |
|                        | Name_0001753040 | 99XXXXX |           |        |        | ●      | ●      | ●      |
|                        | Name_0001760540 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |
|                        | Name_0001763850 | 99XXXXX | ●         | ●      | ●      | ●      | ●      | ●      |

# DRILL DOWN NON-CLINICAL



Partnership Quality Dashboard  
Non-Clinical Measures Member Drilldown

Measurement Year  
CY2018

Measure Drilldown  
Admissions & Re-Admissions

Elig Date  
All

Provider Name  
DEMO Provider 1 (AAA1)

Search for Member Name  
All

Had Readmission?  
(For Admission / Readmission Only)  
All

Select Sort Column  
Provider Name

DEMO Provider 1 (AAA1) 58 Admissions & Re-Admissions

| Sort By                      | Provider Name                | Admission ID       | Admission Date | CIN     | Member Name | Age At Admission | Gender | Hospital Name                | ReadmissionID | Discharge Dt | Length Of Stay (Days) |
|------------------------------|------------------------------|--------------------|----------------|---------|-------------|------------------|--------|------------------------------|---------------|--------------|-----------------------|
| DEMO Provider 1 (AAA1)(AAA1) | DEMO Provider 1 (AAA1)(AAA1) | 99XXXXX_2018-01-01 | 1/1/18         | 99XXXXX | John Smith  | 2                | M      | UC DAVIS MEDICAL CENTER      |               | 2018-01-02   | 1                     |
|                              |                              | 99XXXXX_2018-01-04 | 1/4/18         | 99XXXXX | John Smith  | 37               | M      | HOSPITAL SUTTER DAVIS        | 90620180114   | 2018-01-06   | 2                     |
|                              |                              | 99XXXXX_2018-01-06 | 1/6/18         | 99XXXXX | John Smith  | 60               | F      | HOSPITAL SUTTER DAVIS        |               | 2018-01-10   | 4                     |
|                              |                              | 99XXXXX_2018-01-09 | 1/9/18         | 99XXXXX | John Smith  | 37               | M      | HOSPITAL SUTTER DAVIS        | 99320180202   | 2018-01-13   | 4                     |
|                              |                              | 99XXXXX_2018-01-12 | 1/12/18        | 99XXXXX | John Smith  | 52               | F      | EDEN MEDICAL CENTER          |               | 2018-01-19   | 7                     |
|                              |                              | 99XXXXX_2018-01-13 | 1/13/18        | 99XXXXX | John Smith  | 55               | M      | HOSPITAL SUTTER DAVIS        |               | 2018-01-21   | 8                     |
|                              |                              | 99XXXXX_2018-01-14 | 1/14/18        | 99XXXXX | John Smith  | 37               | M      | HOSPITAL SUTTER DAVIS        | 90620180129   | 2018-01-17   | 3                     |
|                              |                              | 99XXXXX_2018-01-21 | 1/21/18        | 99XXXXX | John Smith  | 58               | M      | HOSPITAL SUTTER DAVIS        |               | 2018-01-25   | 4                     |
|                              |                              | 99XXXXX_2018-01-23 | 1/23/18        | 99XXXXX | John Smith  | 45               | M      | HOSPITAL SUTTER DAVIS        |               | 2018-01-28   | 5                     |
|                              |                              |                    |                |         |             | 61               | F      | HOSPITAL SUTTER DAVIS        |               | 2018-01-25   | 2                     |
|                              |                              | 99XXXXX_2018-01-24 | 1/24/18        | 99XXXXX | John Smith  | 58               | F      | MEDICAL CENTER UCSF          |               | 2018-01-26   | 2                     |
|                              |                              | 99XXXXX_2018-01-25 | 1/25/18        | 99XXXXX | John Smith  | 32               | F      | HOSPITAL SUTTER DAVIS        |               | 2018-01-27   | 2                     |
|                              |                              | 99XXXXX_2018-01-26 | 1/26/18        | 99XXXXX | John Smith  | 35               | F      | HOSPITAL SUTTER DAVIS        |               | 2018-01-28   | 2                     |
|                              |                              | 99XXXXX_2018-01-29 | 1/29/18        | 99XXXXX | John Smith  | 37               | M      | SUTTER MEDICAL CENTER SAC    |               | 2018-02-02   | 4                     |
|                              |                              |                    |                |         |             | 52               | M      | MEDICAL CENTER SUTTER SOLANO |               | 2018-02-01   | 3                     |
|                              |                              | 99XXXXX_2018-02-02 | 2/2/18         | 99XXXXX | John Smith  | 2                | M      | SUTTER MEDICAL CENTER SAC    |               | 2018-02-04   | 2                     |
|                              |                              |                    |                |         |             | 37               | M      | CALIFORNIA PACIFIC MED       |               | 2018-02-07   | 5                     |
|                              |                              | 99XXXXX_2018-02-03 | 2/3/18         | 99XXXXX | John Smith  | 25               | M      | UC DAVIS MEDICAL CENTER      |               | 2018-02-04   | 1                     |
|                              |                              | 99XXXXX_2018-02-14 | 2/14/18        | 99XXXXX | John Smith  | 57               | F      | HOSPITAL SUTTER DAVIS        |               | 2018-02-16   | 2                     |
|                              |                              | 99XXXXX_2018-02-22 | 2/22/18        | 99XXXXX | John Smith  | 65               | F      | WOODLAND MEMORIAL HOSP       |               | 2018-02-23   | 1                     |
|                              |                              | 99XXXXX_2018-03-05 | 3/5/18         | 99XXXXX | John Smith  | 60               | F      | WOODLAND MEMORIAL HOSP       |               | 2018-03-08   | 3                     |
|                              |                              | 99XXXXX_2018-03-08 | 3/8/18         | 99XXXXX | John Smith  | 1                | M      | UC DAVIS MEDICAL CENTER      |               | 2018-03-12   | 4                     |
|                              |                              | 99XXXXX_2018-03-21 | 3/21/18        | 99XXXXX | John Smith  | 37               | M      | UC DAVIS MEDICAL CENTER      |               | 2018-03-29   | 8                     |
|                              |                              | 99XXXXX_2018-03-27 | 3/27/18        | 99XXXXX | John Smith  | 71               | M      | HOSPITAL VACAVALLEY          |               | 2018-03-30   | 3                     |
|                              |                              | 99XXXXX_2018-03-28 | 3/28/18        | 99XXXXX | John Smith  | 56               | F      | HOSPITAL SUTTER DAVIS        |               | 2018-03-29   | 1                     |

## Which portal do I use and when?

### eReports answers:

- How am I doing, right now?

### PQD answers:

- How was I doing last month or in previous measurement years?



# eREPORTS VERSUS PQD

## Key Differences

|                            | eReports  | PQD                           |
|----------------------------|-----------|-------------------------------|
| Real-Time Data Monitoring  | Yes*      | Yes*                          |
| Historical Data Monitoring | No        | Yes                           |
| Accepts Uploaded Data      | Yes       | No                            |
| Data Refresh Schedule      | Bi-weekly | Monthly                       |
| Target User(s)             | QI Teams  | Executive/QI Leadership Teams |

# Resources

## Help


### HELP:

Please click [here](#) for the eReports User Manual


Please click [here](#) for the PQD User Manual


Visit the [PCP Quality Improvement Program \(QIP\) Web Page](#)


For all questions related to the QIP, please email [QIP@partnershiphp.org](mailto:QIP@partnershiphp.org)


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DashBoard

 Immunization Dose  
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# Questions

**Please feel free  
to contact PHC's  
QIP Team at:**

**[QIP@PartnershipHP.org](mailto:QIP@PartnershipHP.org)**

