PERINATAL QUALITY IMPROVEMENT PROGRAM 2021-2022 Measurement Year





Presented by

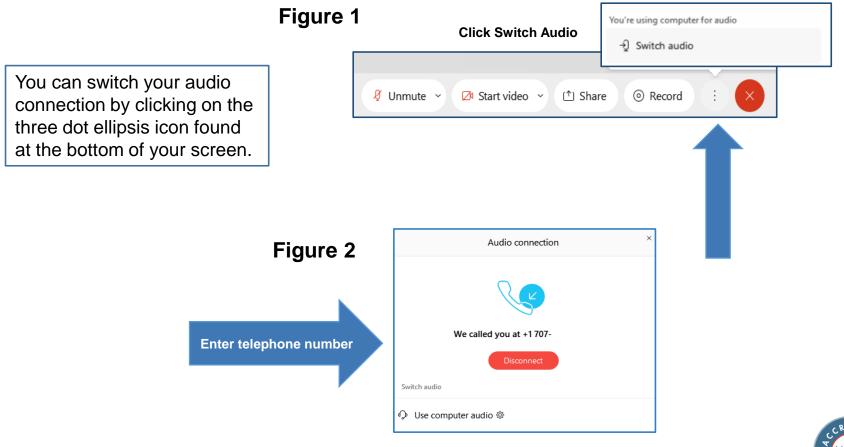
Jessica Delaney, Project Manager
Deanna Watson, Project Coordinator
Dr. Colleen Townsend, Medical Director
Nicole Curreri, Community Outreach Representative





Webinar Instructions

To avoid echoes and feedback, we request that you use the telephone audio instead of your computer audio for listening and speaking during the webinar.







Webinar Instructions

∨ Chat

Figure 1

- This webinar will be recorded.
- All attendees have been muted to eliminate any possible noise/ interference/distraction.
- Please take a moment and open your chat box by clicking the chat icon found at the bottom right-hand corner of your screen and as shown in Figure 1.
- If you have any questions, please type your questions into the chat box, and they will be answered at the end of the presentation.
- Be sure to select "Everyone" when sending a message.





Participants Chat



About Us



Mission:

To help our members, and the communities we serve, be healthy.

Vision:

To be the most highly regarded managed care plan in California.





Agenda

- □ QIP Background
- ☐ Program
 - Timelines
 - Overview
 - Growing Together Program
- ☐ Best Practices with☐ Dr. Colleen Townsend
- □ Audit Preparation
- □ Q & A







Perinatal QIP Background

 The Perinatal Quality Improvement Program (PQIP) is an invitational value-based program. Starting with humble beginnings the PQIP ran an extensive pilot period from July 1, 2017 through June 30, 2020.
 The program was officially adopted to the pay-for-performance QIP offerings in July 2020.

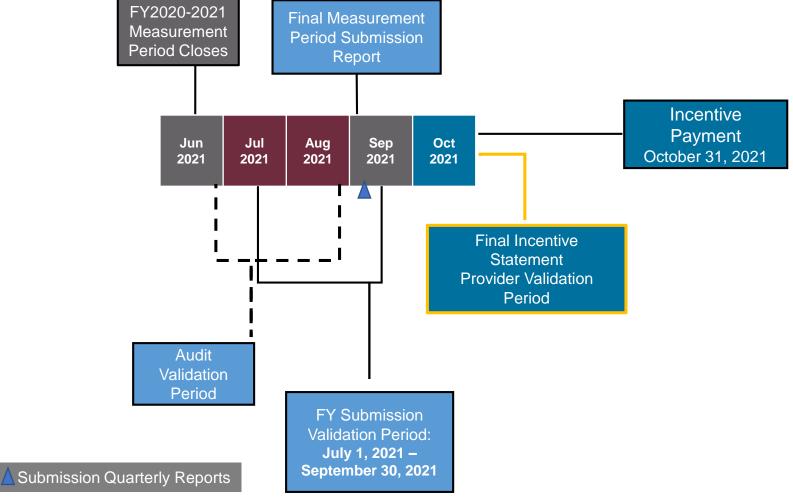
What is it?

 PQIP offers financial incentives to participating Comprehensive Perinatal Services Program (CPSP) and select non-CPSP providers providing quality care in the spectrum of perinatal services to include timely prenatal, immunization and postpartum care to PHC members.





FY2020-2021 Measurement Period Close-out Timeline







Measurement Set







Summary of Programmatic Changes

KEY:

Change to Measure Design

| 2020-21 Measurement Set | 2021-22 Measurement Set |
|---|---|
| Prenatal Immunization StatusTimely Prenatal Care | Prenatal Immunization StatusTimely Prenatal Care |
| | Timely Postpartum CareECDS Implementation |





Provider Eligibility

- Provider participation is by invitation. Participating CPSP and select non-CPSP perinatal providers with more than 50 deliveries per year may be invited to participate in the PQIP.
- Providers are only eligible for one prenatal care visit and up to two postpartum care visits per patient per pregnancy
 - In order to qualify for payment for the prenatal and postpartum measures, a site must submit at least 10 attestations or claims for each of those measures
- Participating providers in the PQIP, who are eligible for the Department of Health Care Service's (DHCS) Value-Based Payment (VBP) Program through California Proposition 56, may participate in both programs.

NOTE: Providers receiving Proposition 56 incentives may only earn incentives for specific measures in the PQIP.





Provider Eligibility – Prop. 56

 Providers eligible for the DHCS VBP (Prop. 56) are only permitted to participate in the PQIP through submissions for the Timely Prenatal Care measure, the influenza portion of the Prenatal Immunization Status measure, and the ECDS measure. We encourage all sites that are eligible for participation in the DHCS VBP to review the measures and corresponding billing codes on the DHCS website.

| Are You Eligible for Prop 56? | | | | | |
|--|--|--|--|--|--|
| If Yes, | If No, | | | | |
| You Are Eligible for the Following | You Are Eligible for the Following | | | | |
| Incentives: | Incentives: | | | | |
| Prenatal Immunization Status | Prenatal Immunization Status | | | | |
| ONLY Influenza vaccine | TDaP AND Influenza vaccine | | | | |
| Timely Prenatal Care | Timely Prenatal Care | | | | |
| | Timely Postpartum Care | | | | |





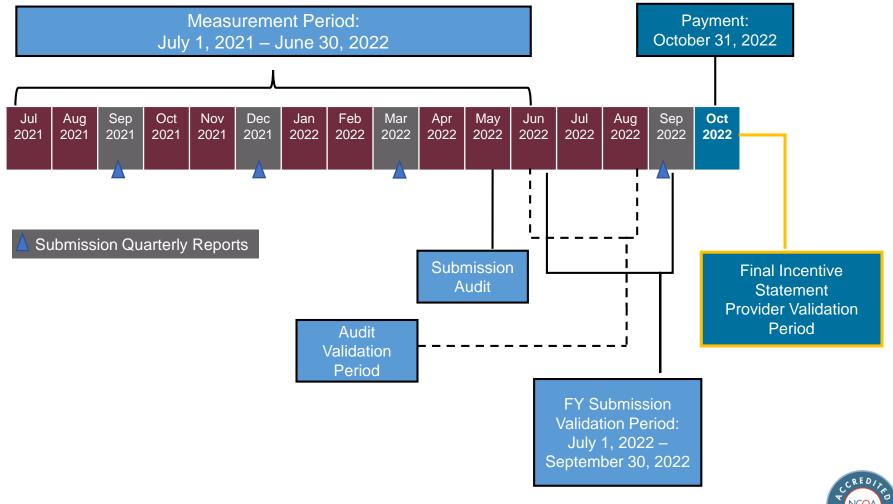
FY21-22 Measurement Period Timeline

| TASK | DUE DATE |
|---|--------------------|
| Start of new measurement period | July 1, 2021 |
| *PQIP Provider Participants: Last day to meet eligibility requirements: • Submit signed Letter of Agreement (LOA) or Amended LOA *Only applies to providers who are new or rejoining (break in participation) | August 15, 2021 |
| Annual Audit | May 10, 2022 |
| Last day of measurement period | June 30, 2022 |
| Last day to submit Prenatal Submissions | July 15, 2022 |
| Final quarterly report | September 30, 2022 |
| Payment distributed for measurement period | October 31, 2022 |





FY21-22 Measurement Period Timeline





Clinical Core Measurement Set

- Prenatal Immunization Status
- Timely Prenatal Care
- Timely Postpartum Care







Prenatal Immunization Status

Measure Description

The number of women who had one dose of the tetanus, diphtheria, acellular pertussis vaccine (TDaP) within 30 weeks before delivery date and an influenza vaccine during their pregnancy

Incentive Amount Per Submission

TDaP Vaccine: \$37.50

• Influenza Vaccine: \$12.50

Documentation Source

PHC claims system (must be provided and billed)





Timely Prenatal Care

Measure Description

Timely prenatal care services rendered to pregnant PHC members in the first trimester, as defined as less than 14 weeks of gestation, or within 42 days of enrollment in the organization.

Incentive Amount Per Submission \$75

Documentation Source

Providers are to submit submission template to PHC. All submitted attestation forms are subject to audit by PHC.





Prenatal Monthly Submission Template

Monthly Submissions are due on the last day of each month



- Providers are required to email prenatal submission template in a "SECURE" encrypted format to PerinatalQIP@partnershiphp.org
- In order to receive the incentive associated with the prenatal submission, for each member all entry fields on the submission template must be complete.

Note: Member submissions containing empty fields will not earn incentive credit.





Prenatal Timely Visit Submission Template

- Monthly Submissions are due on the last day of each month
- Updates should be submitted using the monthly Prenatal Timely Visit Submission Template

| | | Perinatal C | QIP: Prena | atal Time | ly Visit S | ubmissio | n Template | | | |
|------------------------------------|------------------------|--|-------------------|--------------|--------------------|------------------|--|---------|--------------------|-------------------|
| _ | or visits completed d | using: July 1, 2021 and June 30, 2022, All | Linformation | rovided bere | is subject to | on audit by Pa | artnership HealthPlan of California. See specifications for details. | | | |
| | or visits completed of | | enatal Visit: < 1 | | | | | | | |
| | | • | | | | • | | | | |
| | In accordance | with HIPPA Privacy and Par | tnership I | lealthPla | n of Calife | ornia (PH | C) policy, failure to secure member personal heal | th in | formation | (PHI) is subject |
| REQUEST PHC SECURE EMAIL | to PHC Regu | latory Affairs and Compliance | e & DHCS i | ncident r | eporting | and Peri | natal program suspension. It is MANDATORY tha | t this | submissi | on template be |
| | sent i | n a secure email/encrypted f | ormat. If | your orga | nization | does not | provide this option, please request a SECURE em | nail fr | om the Q | P team. |
| | | | | | | Estimated | | | | |
| Provider Site Name (Physical Site) | Provider Number | Patient Name | CIN | DOB | Date of Service | Delivery Date | Depression Screening Tool Used | Score | Gestational Age | Follow Up Needed: |
| Castle Clinic | 1234 | Minnie Mouse | 12345678A1 | 12/1/1928 | 10/8/2020 | 5/3/2021 | Patient Health Questionnaire (PHQ-9)® | 4.00 | 10 3/7 | |
| Castle Clinic | 1234 | Daisy Duck | 1234567882 | 12/16/1940 | 10/19/2020 | 1/29/2021 | Patient Health Questionnaire Modified for Teens (PHQ-9M)* | 1.00 | 25 3/7 | |
| Castle Clinic | 1234 | Ursula | 12345678C3 | 6/1/1989 | 10/19/2020 | 4/24/2021 | PRIME MD-PHQ2° | 5.00 | 13 2/7 | FOLLOW UP NEEDED |
| Castle Clinic | 1234 | Wendy Darling | 12345678D4 | 2/5/1953 | 10/20/2020 | 5/7/2021 | Beck Depression Inventory-Fast Screen (BDI-FS)®◆ | 6.00 | 11 4/7 | |
| Castle Clinic | 1234 | Belle | 12345678E5 | 9/29/1991 | 10/21/2020 | 4/20/2021 | Center for Epidemiologic Studies Depression Scale-Revised (CESD-R) | 1.00 | 14 1/7 | |
| Castle Clinic | 1234 | Princess Jasmine | 12345678F6 | 11/25/1992 | 10/25/2020 | 5/10/2021 | PROMIS Depression | 1.00 | 11 6/7 | |
| Castle Clinic | 1234 | Tiana | 12345678G7 | 11/25/2009 | 10/26/2020 | 6/25/2021 | My Mood Monitor (M-3)° | 4.00 | 5 3/7 | |
| Castle Clinic | 1234 | Maleficent | 12345678H8 | 5/28/2014 | 10/28/2020 | 5/22/2021 | Beck Depression Inventory (BDI-II) | 15.00 | 10 4/7 | |
| Castle Clinic | 1234 | Esmerelda | 1234567819 | 6/21/1996 | | 5/3/2021 | Patient Health Questionnaire (PHQ-9)® | 4.00 | | |
| Castle Clinic | 1234 | Princess Aurora | 12345678J1 | 1/29/1959 | 10/8/2020 | | Patient Health Questionnaire (PHQ-9)® | 4.00 | 6341 5/7 | |
| | | | | | | | | | | |
| | | | | | | | | | | |





Timely Postpartum Care

Measure Description

Two Timely postpartum care services rendered to PHC members with one occurring within 21 days after delivery and the other occurring between 22 and 84 days after delivery

Incentive Amount Per member

- First postpartum visit: \$25
- Second postpartum visit: \$50

Documentation Source

PHC claims system (must be provided and billed)





Unit of Service Measure

Electronic Clinical Data System (ECDS)







Electronic Clinical Data System (ECDS)

Measure Description

Electronic Clinical Data Systems (ECDS) allows for data exchange from Provider Electronic Health Records to PHC in order to capture depression screening and follow-up care. ECDS implementation is a vital component of furthering PQIP technical advancement toward 100% administrative through the capture of claims and ECDS data directly exported from participating providers Electronic Health Records (EHR) systems.

Incentive Amount Per Submission \$5,000

- Participating providers in the (ECDS) measure may earn \$5,000 if sites successfully submit data requirements directly to PHC, consisting of at least three sequential months of data defined: June, July and August 2022, and monthly thereafter.
- The incentive is available per Parent Organization.

Documentation

Providers should send a single file to PHC only including PHC members.





Population Health







Growing Together Perinatal Program Version 1.0

- Prenatal / Postpartum Outreach
- Phone call check ins x 3
- \$25 incentives x 2
 - o Prenatal care before 14th week
 - Postpartum exam before 84 days
- Case Management follow-up for at-risk moms





Growing Together 2.0

- Moms Growing Together
 - Prenatal
 - Postpartum

Healthy Babies Growing Together





GTP 2.0 Program Features

- Phone call check ins
 - o Prenatal x 2
 - Postpartum x 2
 - Healthy Babies up to x7
- \$25 incentives x 4
 - Prenatal care before 14th week
 - Postpartum exam before 84 days
 - Well Child visits with shots before 3 months
 - Well Child visits with shots between 4-7 months
- Case Management follow-up
 - At-Risk Moms
 - At-Risk Babies





GTP 2.0 Program Features (continued)

- Educational Packet with information on:
 - Prenatal Immunizations
 - Post-Partum Care
 - Perinatal Mood Disorder (PMD)
 - Well-Baby Visits
 - Well-Baby Immunizations
 - Diseases Prevented
 - Family Planning
 - Medi-Cal Enrollment for Baby





GTP 2.0 Program Features (continued)

- Educational Packet with information on:
 - Prenatal Immunizations
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 - Well-Baby Visits
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 - Medi-Cal Enrollment for Baby





Educational Packet



Guide for Taking Care of You and Your Baby



CHECKLIST FOR YOU



PERINATAL MOOD DISORDER (PMD)

Schedule a postpartum c More information al Schedule Your Post,

Learn about mood chang You can find inform

Find a parenting support Visit www.partnershi Select your county, i



Encourage your partner

- ☐ I have not looked forward to things l
- ☐ I have been anxious or worried for n
- ☐ Things have been getting the best of
- ☐ I have felt sad or miserable
- ☐ I have been so unhappy that I cry off



Do not wait to ask You can also call I (800) 809-1350 or

"Baby Blues" or "Postpartum Depression severe. PMD can last only a few weeks

after you had your baby. You should I

12 weeks after you have had a baby.

What is a postpartum che

A postpartum check-up is a visit yo

having a baby to make sure you are re

birth. Hormone changes, lack of sleer stress, and more are just some of the

after having a baby. Even if you think

an important time for you and your de feelings about all the changes you have

Preparing for your visit:

Make a list of questions and concerns down as they come up so you do not:

about how long the bleeding will last your pelvic area to go away. If you ar

early makes a difference. What causes Perinatal Mood

There are many reasons a woman may l body goes through lots of changes. Horm can change your mood. You may worry al that come with being a new mom can mal anxious, angry, or upset.

How do you know if you hav

If you have felt any of these in the past tw

- ☐ I have been unable to laugh and see
- ☐ I have blamed myself when things w
- ☐ I have felt scared or panicky for no §
- ☐ I have been so unhappy that I have a
- ☐ I have thought of harming myself, m

like how you can tell if the baby is ge What happens at the post · Physical examination. Your doc

- are healing properly.

 Feeding your baby. Your doctor
- getting enough food. · Family spacing and birth contr
- children and what kind of birth c · Your mood and feelings, Many feelings can be overwhelming. Y



FAMILY PLANNING

You should have your first postpartum check-up within the first 3 week

SCHEDULE YOUR

POSTPARTUM CHECK-UPS!

What is family planning?

Family planning is deciding how many children you and your partner would like to have and how many years you would like between each birth.

When is a good time to think about family planning?

Now is the perfect time to think about family planning. As you get near the end of your pregnancy, let your doctor know you would like to talk about birth control options. Talk to your doctor again about family planning in your postpartum check-ups. There are many different kinds of birth control. There are also options for women who are breastfeeding



What kind of birth control would be best for me? Some birth control methods are the pill, the patch, the ring, and

an injection. For these methods to work the best they can, they need to be taken by the directions. For instance, the pill needs to be taken every day while the injection is every 3 months. Long-acting reversible contraceptives, also called LARCs, are another option. LARCs include IUDs (intrauterine device) and hormonal contraceptive implants. Condoms can help but do not work as well as other kinds of birth control. Condoms do protect you from sexually transmitted diseases (STDs). You have lots of options for how you plan for your next baby. Talk with your doctor to choose what will work best for you.

How do I talk to my doctor about family planning?

Call your doctor's office to schedule an appoinment to talk about which family planning options are best for you. If you need help scheduling an appointment, call PHC's Care Coordination team at (800) 809-1350, Monday - Friday 8 a.m. to 5 p.m. TTY (800) 735-2929 or 711







Educational Packet



MAKE SURE YOUR BABY IS ELIGIBLE FOR MEDI-CAL

After your baby is born, it is very important that you fill out the Newborn Referral Form (MC 330 located in this packet). This form confirms your baby's eligibility for Medi-Cal. Mail or fax the form to the office that processes Medi-Cal applications for the county you live in. You can also call your eligibility worker to tell them your baby was born.

If you have questions, call PHC's Member Services Department at (800) 863-4155, TTY users call the California Relay Service at (800) 735-2929 or 711. You can also call your county office. County phone numbers are listed below.

Del Norte

Health and Human Services (707) 464-3191

Humbold

Health and Human Services (877) 410-8809

Lake

Social Services (800) 628-5288

Lasse

WORKS and Community Social Services (530) 251-8152

Mari

Health and Human Services (877) 410-8817

Mendocino

Health and Human Services (707) 463-7700

Modoc

Social Services (530) 233-6501



Protect Your Baby

Schedule a Well-Child Visit!

At well-child visits, your child's doctor will:

· Measure their height, weight, and head

- Talk about developmental milestones
- Give all recommended immunizations (shots)
- Screen for blood lead at 12 and 24 months
- Ask about your child's eating habits and how your family is doing

☐ 3 - 5 days HepB

Heal

(800)

Hum

(877

Heal

(800)

Heal

□ 2 Months

DTaP, HepB,

Hib, PCV, IPV,

Rotavirus

DTaP, Hib, PCV, IPV, Rotavirus

IPV - Polio

☐ 6 Months

DTaP, HepB, Hib,
PCV, IPV, Rotavirus
Dental Flouride
Varnish. Flu shot

□ 12 Months □ 15 MMR, HepA, DT Varicella PC

DTaP, Hib,

Hep - Hepatitis

☐ 18 Months
HepA
Autism Screening

24 Months
Anemia Test
Autism Screening

Vaccination Key

DTaP - diphtheria, tetanus, pertussis MMR - measles, mumps, rubella Varicella - Chicken Pox Hib - Haemophilus b PCV - pneumococcal disease

Parents' Guide to Taking Care of Baby







GTP 2.0 Benefits

- HEDIS / QIP Alignment
 - Prenatal / Post-Partum Visits
 - Early Well-Child Visits
 - Immunization Rates (both mom and baby)
- Reinforce Member / Provider Relationship

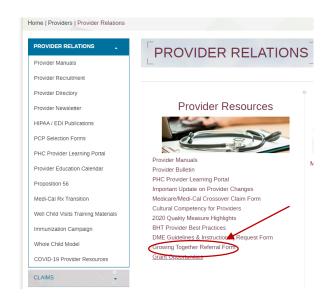
Pharmacist support for immunization education





How to Refer

- As of July 1, 2021, PQIP patients will be automatically enrolled into the Growing Together Program
- Best practice mention the program and notify patients that someone will be contacting them
- If patient doesn't want to be enrolled, send an email to Population Health letting us know the member is opting out



| Referral Date Click here to enter a da Growing Together Referral Form CALIFORNIA Please send completed form via fax to 707-720-2714. Or secure email PopHealthOutreach@partnership | | | | |
|--|-------|------------------------------------|--|--|
| REFERRING PRACTITIONER OR FACILITY Office Name: | · — | Specialty: | | |
| Phone: | | Fax: | | |
| Member's Name: DOB: Gender: Male Female | Other | Member CIN# Preferred Language: | | |
| Street Address: City, State, Zip: | | County: | | |
| Phone: Additional Comments: | | | | |
| | | | | |
| Mom's Growing Together (Prena Mom's Growing Together (Postp. | , | EDD: Date of Delivery: | | |

In all programs, we observe patient confidentiality at all times Population Health Management | (855) 798-8764

PopHealthOutreach@partnershiphp.org





Clinical Pro-Tips







Best Practices Prenatal Immunizations

- Discuss vaccination throughout pregnancy and identify reasons for hesitance
- Educate pregnant women that vaccinations protect mom AND baby
- Infants cannot be fully vaccinated until after 6 months of age
- Young infants carry the HIGHEST risk of complications
- All pregnancies are affected by at least ONE flu season
- Vaccinate with TDaP in second trimester if you are concerned about timely and regular visits from the mom





Best Practices Timely Prenatal Care

- Use pregnancy calculators by office staff when scheduling first trimester
- Offering PHC sponsored patient incentives to engage patient in timely 1st prenatal
- Discuss benefits of PHC Growing Together with patient
 - Mention incentives to encourage care
- Complete monthly submission of prenatal attestation sheets
- Effective documentation for PQIP reimbursement
 - EDD and date of visit
 - Physical Exam
 - FHT Auscultation, US, Fundal height OR pelvic exam
 - Depression screening tool and score
 - Correct use of pregnancy surveillance codes





Timely Prenatal Care Compliant Documentation

Documentation in the medical record must include:

- A note indicating the date when the prenatal visit occurred
- Documentation of estimate delivery date (EDD) and gestational age in weeks
- A comprehensive physical and obstetrical examination that includes weight (lbs), blood pressure, and one of the following:
 - Auscultation for fetal heart tone
 - Pelvic exam with obstetric observations
 - Fundus height measurement (a standardized prenatal flow sheet may be used)
 - Ultrasound
- Assessment of a complete medical and social history including but not limited to:
 - History of gestational diabetes
 - Use of drugs, alcohol, or tobacco during pregnancy
 - C-section prior to the pregnancy
 - Issues with previous pregnancy
- Depression screening





Best Practices Timely Postpartum Care

- Schedule visit prior to discharge from hospital
- Use telehealth for ONE of these visits
- Refer all prenatal patients to Growing Together Program and as needed to PHC Care Coordination
 - These programs will support scheduling and keeping appointments
 - Incentives for follow-up appointments
- Effective Documentation
 - Delivery date and confirmation of birth outcome
 - Depression screen (valid tool)
 - Assessment and physical exam as indicated
 - Use of correct codes





Timely Postpartum Care Compliant Documentation

Documentation in the medical record must include a note indicating the date when a postpartum visit occurred and the following:

- Date of delivery and live birth confirmation
- A complete postpartum visit that includes all of the following:
 - Weight, blood pressure, and evaluation of the abdomen and breasts.
 - Notation of "normal" / "abnormal" components of a medically necessary physical exam
 - Notation of abdominal exam as: "normal" / "abnormal" or "not clinically indicated"
 - Notation of "breastfeeding" is acceptable for the "evaluation of breasts" component
- Depression screening using one of the approved tools at each visit
- The provider also attests that the following evaluation occurred:
 - Evaluation of lactation (if breastfeeding)
 - Discussion of family planning





Audit Preparation

- All submissions are subject to an audit to verify the timely and comprehensive services of members included in Excel submissions and postpartum visits captured administratively.
- Within the measurement period, PHC may request documentation to verify services rendered; however, anticipate receiving a records request beginning in May.
- Documentation must indicate that all required components outlined in the measure specification were addressed during the service, including a depression screening tool and score.
- Sites unable to demonstrate program compliance are subject to incentive reductions or suspension of program participation.





Program Resources

2021-22 Perinatal QIP Specifications:

http://www.partnershiphp.org/Providers/Quality/Pages/Perinatal-QIP.aspx

- Contact us for the FY21-22 Code Set
- ECDS On demand recorded webinar:

http://www.partnershiphp.org/Providers/Quality/Pages/Perinatal-QIP.aspx





Contact Us

Visit our website:

Email us:

www.partnershiphp.org

PerinatalQIP@partnershiphp.org

Perinatal QIP Team:

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Anthony Sackett, Project Manager

Jessica Delaney, Project Manager

Deanna Watson, Project Coordinator

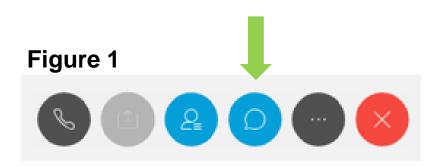




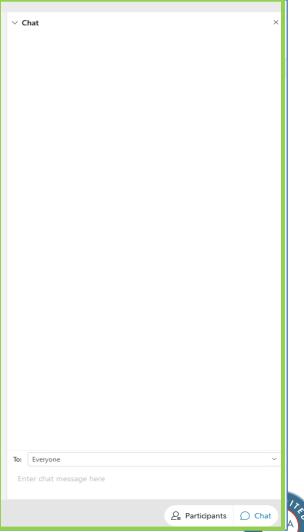
Questions

If you have a question:

- Access Chat Box (see Figure 1)
- Type your question in Chat Box (see Figure 2)











Questions

Please contact the PQIP Team at:

PerinatalQIP@partnershiphp.org

Thank you!

