

Palliative Care Quality Improvement Program (QIP)

Kick Off Webinar 2019 MY

Date: January 16, 2019

Audio Instructions

You are currently muted!

To avoid echoes and feedback, we request that you use the telephone instead of your computer microphone for listening/talking during the webinar.





Agenda

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12:05 – 12:10 QIP Background and Principles
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12:10 – 12:20 Eligibility, Timeline and Measures

12:20 – 12:40 Palliative Care Quality Network

(PCQN) Demo

12:40 - 1:00 Q&A



PHC QIP Background

Quality Improvement Programs

- Primary Care Provider (2010)
- Hospital (2012)
- Long Term Care (2016)
- Perinatal (2017)
- Palliative Care (2017)
- Pharmacy (2013)
- Specialty Access (2013)
- Mental Health (2015)

Benefits

- Financial incentives beyond fee-for-service
- Technical support



Guiding Principles

- Pay for outcomes, exceptional performance and improvement
- 2. Sizeable incentives
- 3. Actionable Measures
- 4. Feasible data collection
- 5. Collaboration with providers
- 6. Simplicity in the number of measures
- 7. Comprehensive measurement set
- 8. Align measures that are meaningful
- 9. Stable measures

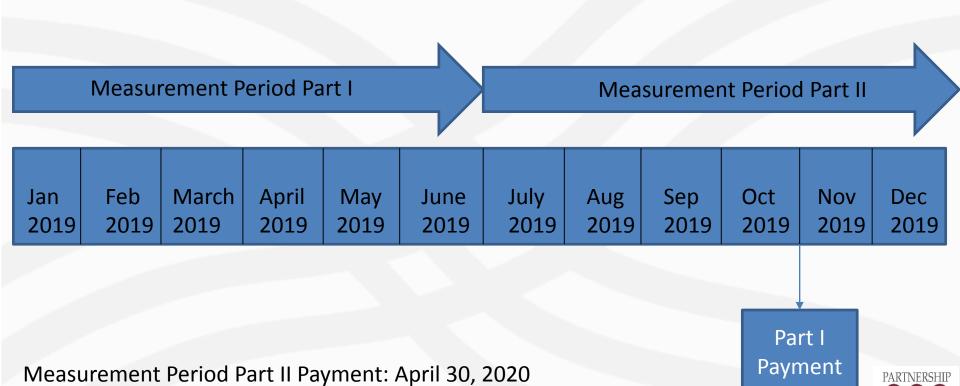


Eligibility

All <u>contracted</u> Intensive Outpatient Palliative Care providers are automatically enrolled in the Palliative Care Quality Improvement Program (QIP) and eligible for payment.



Payment Timeline



Measure I

Avoiding Hospital & Emergency Room Visits

\$200 per patient per month, only if there are no hospital admissions or ED visits that month.





Measure II

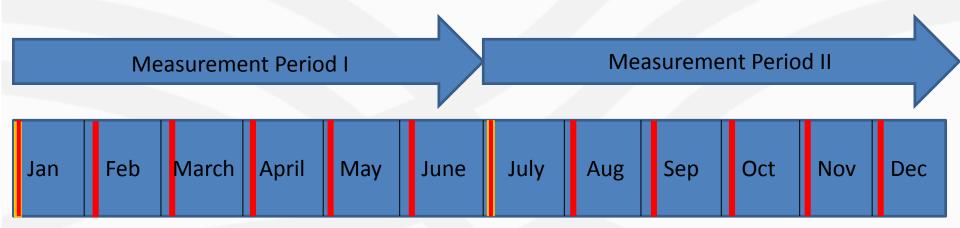
Completion of POLST and use of Palliative Care Quality Network (PCQN)

\$200 per patient per month

Requirements:

- 1. POLST completion and documentation using the PCQN tool.
- 2. Completion of at least two patient encounters per month, documented using PCQN tool.
- 3. Download and submission of all-member reports to palliativeQIP@partnershiphp.org on a monthly and semiannual basis on the 7th after the end of each month.

Reporting Timeline



= monthly report only (7th of each month)

= monthly AND semiannual report (Jan 7th and July 7th)



Measure II

Use of Palliative Care Quality Network (PCQN)



Monthly and Semiannual Report Download Demo



ADMIN



REPORTS

LOG OFF

Contact Support



PCQN Data and Reporting Platform

Warm greetings! You have successfully logged on.

Please choose one of the menu options above.

REPORTS

AC Index | Activity Reports | Upload EDS | Download Data | Member: PCQN Demo Member SX 5 | Custom Items Config | DB Report | DB Query | Add Patient | Patient List

Quick Instructions

Index

Re-display this screen that provides a quick summary of actions available in this data collection module.

Activity Reports

This option is only applicable to admin users. Activity reports on data activity, report activity, survey activity and EDS activity are available.

Upload EDS

For members who have passed the PCQN EDS accreditation process, it is possible to upload electronic data submissions with PC encounter data. The data are checked for compliance with PCQN EDS requirements, and if found compliant are added to the PCQN data bases. The EDS upload routine will detect the member the EDS upload is for.

Download Data

Generate a data file with data for all members or a subset and have it e-mailed to your e-mail address, or download it through the download link provided. All data is zipped and password protected with your PDARP password.

Member

Use the navigation bar to update the member for which you wish to review or enter data. Note that this option is not applicable to users with access to a single member.

Custom Items Config

Configure custom items for this member.

DB Report

Summarizes the number of PC encounters in the PCQN databases by PC encounter year. A chart shows the submission pattern for the currently selected member. This option also checks submitted data for inconsistencies, and - if any inconsistencies are found - provides a PDF document summarizing these inconcistencies.

DB Query

Run simple data base queries.

Add New Patient

Add a new patient record to the PCQN database for the selected member. The next currently available sequential ID for the selected member is assigned to the patient's first entered encounter. This PCQN ID is locked during data entry for one hour or until the data entry form is saved. Note that the PCQN ID is NOT committed to the PCQN database until the data entry form is saved. If the user navigates elsewhere without saving the data entry form, the PCQN ID is not saved and re-released for use.

Patient List

Retrieve a list of patients by year of first visit, or the most recently entered 100 patients, or currently active patients. The list provides a link that allows you to add patient encounters, and/or view and/or edit and/or print a summary of previously entered patients.

HOME

ADMIN

DATA

REPORTS

LOG OFF

AC Index | Activity Reports | Upload EDS | Download Data | Member: PCQN Demo Member SX 5 | Custom Items Config | DB Report | DB Query | Add Patient | Patient List Data Download Menu for amarks 1.) Select the database(s) you would like to download. Core Data Flements Optional Data Flements Quick Download Patient Summaries Quick Download Patient Summaries + POLST Submitted Submitted semimonthly annually 2.) Select the member(s) you would like to include... All members in your account Select individual members 1 Selected Resolution Care - PHC 3.) Select the file type... ▼ Comma Separated ASCII (.csv) SAS (.sas7bdat) 4) Select the delivery method... Save to your local device Send via secure e-mail Place file(s) in ZIP archive protected with my user password Select the timeframe... Entire year(s) based on date of first visit 2015 2016 2017 2018 Date range based on first visit date Start Date: End Date: Date range based on last visit date End Date: Start Date:

Custom Report for PHC

1) Patient Summaries:

- Site & patient identifiers
- Initial visit date
- Age
- Gender
- Diagnosis
- Final dispo date
- Final dispo reason

2) Patient Summaries + POLST

- All visit dates
- POLST completed (ever on chart or as outcome) w/ date

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AC Index | Activity Reports | Upload EDS | Download Data | Member: PCQN Demo Member SX 5 | Custom Items Config | DB Report | DB Query | Add Patient | Patient List Data Download Menu for amarks 1.) Select the database(s) you would like to download... Core Data Flements Optional Data Flements Quick Download Patient Summaries Quick Download Patient Summaries + POLST Submitted Submitted semimonthly annually Select the member(s) you would like to include All members in your account Select individual members 1 Selected If you have multiple sites, make sure Resolution Care - PHC to only select the site for Partnership members 3.) Select the file type... ▼ Comma Separated ASCII (.csv) SAS (.sas7bdat) 4) Select the delivery method... Place file(s) in ZIP archive protected with my user password Save to your local device Send via secure e-mail Select the timeframe... ¥ Entire year(s) based on date of first visit Can select either "save to your local 2015 2016 2017 2018 device" or "send via secure e-mail".) Date range based on first visit date Make sure to uncheck password Start Date: End Date: protection option Date range based on last visit date Start Date: End Date: Start Download

Next Steps and Resources

Palliative Care QIP Website:

http://www.partnershiphp.org/Providers/Quality/Pages/Palliative-Care-QIP.aspx

PalliativeQIP@Partnershiphp.org

• For PCQN questions: support@pcqn.org, 415-502-3671





Questions?