



Primary Care Provider Quality Improvement Program (PCP QIP)

eReports Training Webinar

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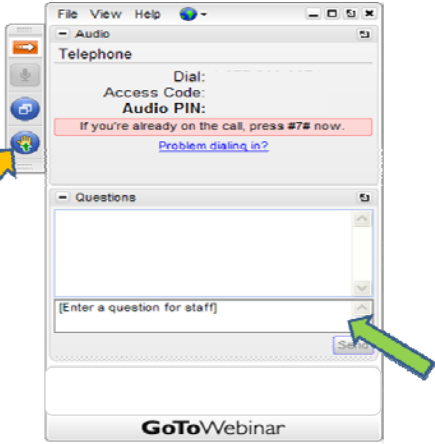
Cody West
Quality Improvement Analyst Supervisor

Technical Instructions

To avoid echoes and feedback, we request that you **use the telephone** instead of your computer microphone for listening/talking during the webinar.

If you are having technical difficulties, **please let us know by using the "question" box.**

This webinar is being recorded and will be emailed following the presentation.



Agenda

- Important Announcements
- Current Measurement Year Timeline
- Background
- eReports
 - Review of Enhancements
 - Demonstration
 - Audit
- Resources
- Upcoming Events
- 2018 QIP Provider Engagement Survey
- Questions



Important Announcements

- Upload Templates
 - **Target Release Date: March 31, 2019**
- Two Measures are still in development:
 - Asthma Medication Ratio
 - Controlling High Blood Pressure
 - **Target Release Date: April 30, 2019**

Thank you for your patience!!



Timeline/ Important Dates

Measurement Year 2019

January 1 – December 31, 2019

2019

March 4 eReports Launch
July 31 Patient Experience Part 1 Due

2020

January 31 Final Submission Deadline
April 30 Payment Distribution



What is eReports?

Gives you:


- Access to a web based portal 24 hours/7 days a week
- Track your clinical performance in real time
- Download patient reports for each of the clinical measures
- Upload supplemental data for your patients



New Enhancement

Each organization will designate one or more **eAdmin.**

- The eAdmin will attest to being responsible to:
 - Create accounts for the organization
 - Grant and disable employee access; manage user permissions
 - Periodically audit user accounts
 - Be a primary point of contact for PHC eReports Team
 - Coordinate all organizational needs related to PHC eReports
 - Ensure that individuals of the organization only have permissions that are in accordance with HIPAA requirements



New Enhancement

eAdmin Account Registration Page

QIP – eReports

Sign Up:

First Name:

Last Name:

User Email:

Preferred Username:

Password:

Confirm Password:

Secret Key:

I am responsible for creating accounts for this organization.

I am responsible for managing permissions of users for eReports, including granting and revoking access.)

I am responsible for auditing user accounts periodically

I am a primary point of contact for eReports


I am the primary point of contact(s) for PHC's eReports Team.

I am responsible for ensuring that individuals of this organization only have permissions that are in accordance with HIPAA minimum use stands set forth in 45 CFR 164.502(b) and 164.514(d).

Password Requirements:

Please use the following rules to create your password:

- Length should be atleast 8 characters long
- At least 1 Upper case letter
- At least 1 numeric character
- At least 1 special character like !,@,#,\$% ^, &, *(),
- Sample password: e.g Partner2012*



User Management

QIP - eReports

Name: QIP Team Email: qip@partnershiphp.org
 Username: DemoUser Group Name:

Providers:

Practice Type	Provider
INTERNAL MEDICINE	Drew, Danny (UWV MD - 2688)

Add New User

ADD / EDIT USER DETAILS:

User Name:
 First Name:
 Last Name:
 Email:
 Account Active:
 Lock Account:

Features:

PHC QR	QIP	Team	User Email	Is Active	Is Locked	Disable	ReSend Email Verification	Edit
			qip@partnershiphp.org	True	False	Disable	ReSend Email Verification	Edit
			qip@partnershiphp.org	True	False	Disable	ReSend Email Verification	Edit

Add New User

HEALTHPLAN of CALIFORNIA

Creating a new eAdmin Account

- Send an email to the QIP Team at qip@partnershiphp.org with the following:
 - PHC Provider Number
 - Tax Identification Number

QIP e-Reports

Sign in with your organizational account

Username:
 Password:

Sign Up

New user email QIP Team at qip@partnershiphp.org for your PHC registration key. Click here to register with a registration key.

[Can't access your account?](#)

PARTNERSHIP HEALTHPLAN of CALIFORNIA

New Enhancement


Advance Care Planning Tracking

QIP - eReports
GROUP NAME:

SEARCH BY PCP: Clear

Measure	QIP Score	Numerator	Denominator	QIP Threshold %	QIP(C)/Target(N)/Score	75% Threshold %	75%(C)/Target(N)/Score	Web Threshold %	Web(C)/Target(N)/Score
Cervical Cancer Screening 2018	45.0 %	1856	2395	60.2%	2275/3856	65.2%	2499/3856	75.0%	2676/3856
Well Child 2018	7.8 %	180	2299	73.8%	1899/180	79.0%	1824/180	83.7%	1925/180
Vaccination for Adolescents 2018	18.0 %	73	405	21.8%	340/73	27.2%	340/73	NA	NA
Diabetes Counseling 2018	14.2 %	784	5456	NA	NA	NA	NA	NA	NA
Physical Activity Counseling 2018	0.3 %	4	1456	NA	NA	NA	NA	NA	NA
Diabetes - Retinal Eye exam 2018	39.7 %	256	645	57.8%	374/256	84.2%	433/256	88.0%	443/256
Diabetes - Hemoglobin A1c 2018	52.7 %	340	645	60.3%	584/340	82.0%	594/340	83.4%	605/340
Controlling High Blood Pressure 2018	28.3 %	9	492	58.4%	481/9	60.7%	474/9	75.0%	474/9
Monitoring for Patients on Persistent Medications 2018	88.8 %	738	828	NA	NA	NA	NA	NA	NA
Diabetes - HbA1c Good Control 2018	6.5 %	42	645	61.8%	390/42	86.8%	432/42	75.0%	404/42
Cervical Cancer Screening 2019	29.8 %	654	2192	27.3%	820/654	48.7%	1070/654	58.0%	1382/654
Vaccine Medication Ratio 2018	10.0 %	9	9	100.0%	1/9	NA	NA	NA	NA
Childhood Immunization Status CDS 2018	38.8 %	226	582	70.8%	433/226	74.7%	433/226	NA	NA
Breast Cancer Screening 2018	48.1 %	444	923	58.6%	130/444	84.2%	182/444	88.9%	633/444

Advanced Care Planning	Count
Attentions	35
Advance Directives/POD	1




New Enhancement

Advance Care Planning Tracking


QIP - eReports
Alertation Submission

CIN	First Name	Last Name	Phone	Gender	DOB	Age	Provider	Code



Clinical Measures

Measures	Family	Internal	Pediatric
Cervical Cancer Screening	5	10	--
Colorectal Cancer Screening (51-75 years)	5	10	--
Controlling High Blood Pressure (18-85 years)	5	10	--
Retinal Eye Exam (18-75 years)	5	10	--
HbA1C Control (18-75 years)	5	10	--
Nephropathy (18-75 years)	10	10	--
Breast Cancer Screening	7.5	10	--
Childhood Immunization Combo 3	10	--	15
Well Child Visits (3-6 years)	7.5	--	15
Immunization for Adolescents	10	--	15
Asthma Medication Ratio	10	10	15
Nutrition Counseling (3-17 years)	--	--	15
Physical Activity Counseling (3-17 years)	--	--	15
Total Points:	80	80	90



eReports Demonstration

eReports Link: <https://qip.partnershiphp.org/>




QIP e-Reports

Sign in with your organizational account

Sign Up:
 New users email QIP Team at qip@partnershiphp.org for your site's registration key. Click here to register with a registration key.
[Can't access your account?](#)

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eReports Audit



Randomly Occurring Throughout the Year!



Upcoming Event

Partnership Quality Dashboard (PQD) Webinar

Please join us for a demonstration of the Partnership Quality Dashboard (PQD). At this webinar, we will also share key functions of the tool. This is an opportunity for everyone in the Primary Care Provider Quality Improvement Program network to get familiarized with this amazing tool.

Date: March 20, 2019 (Wednesday)

Time: Noon to 1 p.m.

Registration: <https://register.gotowebinar.com/register/225836786609283329>



Upcoming Measure Specific Events

Childhood Immunization Webinar: A Closer Look

This provider-focused webinar will cover the following topics:

- Specifications of CIS-3 and CIS-10 immunization measures
- How to earn points within the PCP QIP on CIS-3
- Best practices and how to avoid pitfalls
- How to use the PHC Population Health Report to identify which children need immunizations the soonest to stay on track of the measure requirements

Date: March 28, 2019 (Thursday)

Time: Noon - 1 p.m.

Registration: <https://register.gotowebinar.com/register/5455656147571138307>

Tips and Tricks to Improve Your Site's Asthma Medication Ratio Webinar

This webinar will review the AMR measure, share best practices for data collection, and explore clinical recommendations to improve performance on this measure.

Date: May 1, 2019 (Wednesday)

Time: Noon - 1 p.m.

Registration: <https://register.gotowebinar.com/register/5730539552333972493>



Resources

- **2019 Program Page:**
<http://www.partnershiphp.org/Providers/Quality/Pages/Introduction-to-PCP-QIP-Current-Year.aspx>
- **Measure Specifications** (one for each practice type)
- **Code List**
- **eReports**
- **Webinars**
- **QI Newsletter**
- **QIP@PartnershipHP.org**



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2018 QIP Provider Engagement Survey

We need you to....

Please **complete the survey immediately following this webinar** with regard to your participation in the PCP QIP during the 2018 Measurement Period.

The Primary Care Provider Quality Improvement Program (PCP QIP) Team strives to collaborate with providers to continuously improve our program.

Thank you for your participation!!





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Questions?
gip@partnershiphp.org