

# Frequently Asked Questions

## 2020 PCP QIP Gateway Measure

### Q: What is a Gateway Measure?

A gateway measure is defined as a measure that either limits provider participation in a Quality Incentive Program (like PHC's Hospital and Long Term Care QIP gateway measures), or reduces payments providers receive based on performance relative to benchmarks on quality metrics. Beginning Measurement Year 2020, PHC is adding a gateway measure for all practice types to the PCP QIP. This measure will be used to adjust incentive payments based on each parent organization's percentage of timely claim / encounter data submissions and each site's average PCP office visits.

### Q: Why is PHC adding a Gateway Measure to the PCP QIP?

DHCS started imposing sanctions on PHC in 2019 based on untimely claim submissions. If PHC does not meet performance due to provider untimely claim submissions, the per-member, per-month (PMPM) rate PHC receives from the State of California will be decreased, which will lower QIP program dollars available to providers.

It is also critical for the care of our members that their PCPs offer sufficient access and are actively managing their care. How well this is being accomplished may be reflected in the average number of visits our members have with PCPs. More average visits likely means better access for our members and more primary care provided.

This measure supports PHC's need to increase timely administrative data capture, access to primary care, and management of the care of our members, our provider's patients. For these reasons, PHC is taking this strategic and proactive step.

### Q: When is it happening?

The Gateway Measure will go into effect for the 2020 PCP QIP Measurement Year (1/1/20 – 12/31/20). Any adjustments to final PCP QIP payment based on Gateway Measure Performance will be reflected in payments distributed April 30, 2021. Providers will be able to affect their performance on this measure during 2020.

### Q: Who is affected?

Contracted PHC PCPs - who are all automatically enrolled in the PCP QIP. Twelve (12) / 118 (10.2%) of parent organizations stand to lose all QIP money for MY2020 based on current performance (as of 11/18/19). Fifty (50) Parent Organizations would lose some money through the Gateway Measure – an average of 9.1% of incentive dollars. Fifty-six (56) Parent Organizations would not have incentive amounts reduced as a result of the Gateway Measure.

### Q: How is the new Gateway Measure structured?

There are two components to the Gateway Measure: **1) Timely Claims Submissions; and 2) PCP Office Visits**. Like all other QIP measures, performance on each of these two components will be assessed relative to established thresholds; final incentive payments will be adjusted based on performance. Performance on timely claim submissions will be assessed at the *Parent Organization* level, and performance on PCP office visits will be assessed at the *Provider Site* level. For more information, please refer to the [2020 PCP QIP Measurement Specifications](#).

Should you have any additional questions that are not captured in this FAQ, please do not hesitate to contact The QIP Team [QIP@partnershiphp.org](mailto:QIP@partnershiphp.org)