



PARTNERSHIP



HEALTHPLAN  
of CALIFORNIA  
*A Public Agency*

PCP QIP

Partnership Quality  
Dashboard

2021 Kickoff Webinar

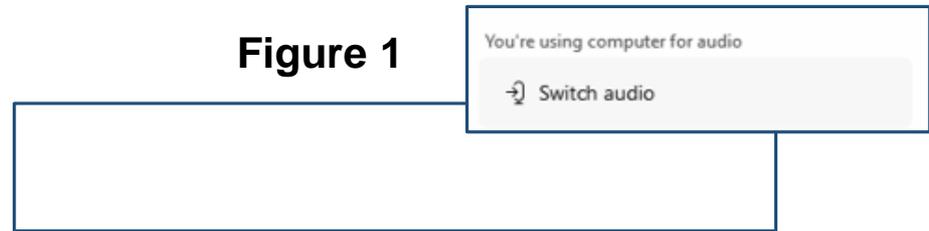
MAY 13, 2021

# Webinar Instructions

To avoid echoes and feedback, we request that you use the telephone audio instead of your computer audio for listening and speaking during the webinar.

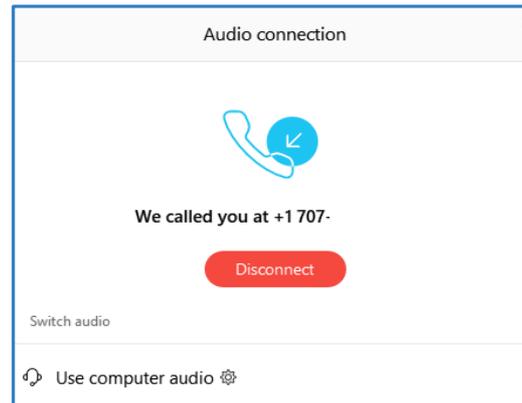
You can switch your audio connection by clicking on the three dot ellipsis icon found at the bottom of your screen.

**Figure 1**



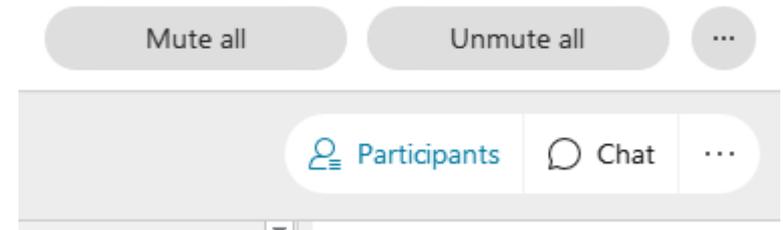
**Figure 2**

Select "Call Me"



# Webinar Instructions

- Please open your chat box by clicking the chat icon on the bottom right of your screen.
- Type questions into the chat box.
- Be sure to select “**Everyone**” when sending a message.





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May 13, 2021

# AGENDA

- Logging into PQD and navigation
- New features this year
- User guides and resources
- Discussion and Q&A



# PQD Login

- Login to PQD through eReports
- For eReports login information, contact the eAdministrator for your site

- Home
- My QIP Scores
- QIP Measure Report
- QIP Member Report
- Member Search
- Upload QIP Data
- Weekly Count Report
- My eAdmins
- Diagnosis Crosswalk
- Specs & Templates
- Partnership Quality Dashboard**
- Immunization Dose Report
- FAQ
- Help

Select a PCP

Measure	QIP Score	Numerator	Denominator	25th Threshold %
Asthma Medication Ratio 2020	71.08 %	118	166	NA
Childhood Immunization Status CIS 10 2020	27.85 %	132	474	NA
Colorectal Cancer Screening 2020	24.85 %	705	2837	32.24%
Controlling High Blood Pressure 2020	0.97 %	12	1231	NA
Diabetes - HbA1C Good Control 2020	33.80 %	291	861	NA
Well Child First 15 Months 2020	50.14 %	182	363	NA

Monitoring

Measure	QIP Score	Numerator	Denominator	25th Threshold %
Adolescent Well Care 2020	7.98 %	316	3962	NA
Breast Cancer Screening 2020	54.71 %	563	1029	NA
Cervical Cancer Screening 2020	52.68 %	2438	4628	NA
Diabetes - Retinal Eye exam 2020	43.09 %	371	861	NA
Immunization for Adolescents 2020	26.58 %	122	459	NA
Well Child 3-6 Years 2020	18.97 %	372	1961	NA



# PQD Background

Partnership Quality Dashboard (PQD) is an online platform that integrates many sources of data and is designed to help prioritize, inform and evaluate quality improvement efforts.

Home
Provider
MeasurePerformance
Scorecard
DrillDown\_Clinical
Drilldown\_NonClinical



**Partnership HealthPlan of California**  
**Quality Dashboard**  
Home

- PQD is an online platform that integrates many sources of quality performance data to enable PCPs and PHC staff to prioritize, inform and evaluate quality improvement efforts.
- QIP data is updated monthly on the 10th in PQD.
- Please reach out to PQD team ([PQD@partnershipho.org](mailto:PQD@partnershipho.org)) for any questions.





**Status**  
ESTIMATED



**Refresh Date**  
Feb-21

Your Organization Name

Parent Organization (PO) Executive QIP Measure Summary

Measure Type	Measure	PO Score	PO Partial Points NNT	PO Full Points NNT	PO QIP \$ Earned	PO Remaining QIP \$		
Clinical	Asthma Medication Ratio	87.64	0	0	\$300,214	\$0	26	83
	Breast Cancer Screening	36.69	384	449	\$0	\$229,288	43	100
			961	1339	\$0	\$229,288	32	102
			60	138	\$0	\$292,776	31	75
			1008	1206	\$0	\$197,595	201	
			964	1057	\$0	\$229,288	29	98
			460	522	\$0	\$229,288	28	101
			29	82	\$53,195	\$239,581	23	79
			348	372	\$0	\$390,809	32	73
			N/A	N/A	\$91,781	\$69,658	71	104
			N/A	N/A	\$190,992	\$2,035	100	
			N/A	N/A	\$69,335	\$92,104	98	
			N/A	N/A	\$0	\$0	63	101
			N/A	N/A	\$0	\$0	40	113

**Payout Status**  
Your organization has earned 25.64% of your Total Possible QIP \$.



**Total QIP \$ Earned: \$326,411**  
**Total Remaining QIP \$: \$946,658**

**Provider QIP \$ Earned vs. Remaining QIP \$**

Site Name (Site Number)	Earned	Remaining
Site Name (Site Number)	103,299	\$535,970
Site Name (Site Number)	\$37,400	\$211,934
Site Name (Site Number)	\$84,224	\$196,523
Site Name (Site Number)	\$1,488	\$2,231

You have earned 20.04% of your possible points. The Planwide Average to date is 24.65% giving you an Overall Rank of 71 out of 113 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

Top 20



Bottom 20





- PQD is an online platform that integrates many sources of quality performance data to enable PCPs and PHC staff to prioritize, inform and evaluate quality improvement efforts.
- QIP data is updated monthly on the 10th in PQD.
- Please reach out to PQD team ([PQD@partnershiphp.org](mailto:PQD@partnershiphp.org)) for any questions.



	Status <b>ESTIMATED</b>		Refresh Date Feb-21
	Members 21,522		Claims Timeliness 90.90% (Good) (17,674/19,444)

### MARIN Community Clinics

#### Parent Organization (PO) Executive QIP Measure Summary

Measure Type	Measure	PO Score	PO Partial Points NNT	PO Full Points NNT	PO QIP \$ Earned	PO Remaining QIP \$	Target	Actual
Clinical	Asthma Medication Ratio	80.85	0	0	\$197,490	\$0	37	83
			201	310	\$0	\$197,490	39	100
			315	585	\$15,626	\$181,956	16	102
			20	60	\$0	\$175,787	15	75
			546	763	\$0	\$172,377	68	101
			556	607	\$0	\$197,490	28	98
			252	290	\$0	\$197,490	23	101
			39	80	\$0	\$146,686	24	79
			286	307	\$41,573	\$209,552	39	73
			N/A	N/A	\$113,017	\$21,263	62	104
			N/A	N/A	\$125,599	\$8,681	93	113
			N/A	N/A	\$0	\$0	29	101
			N/A	N/A	\$0	\$0	11	113

#### Payout Status

Your organization has earned 23.17% of your possible QIP \$.



**Claims Timeliness**  
90.90% (Good)  
(17,674/19,444)

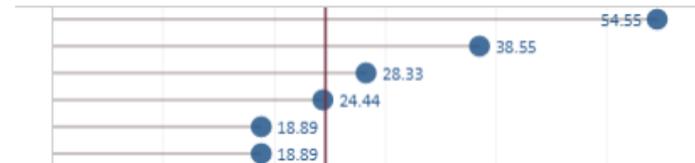
**Timeliness Status**  
Good  
Threshold  
≥95% Excellent  
85-95% Good  
75-85% Fair  
<75% Poor

You have earned 27.31% of your possible QIP \$.  
Average to date is 24.65% giving you an overall score of 40 out of 113 parent organizations. Click "Top 20" to view unblinded PO performance.

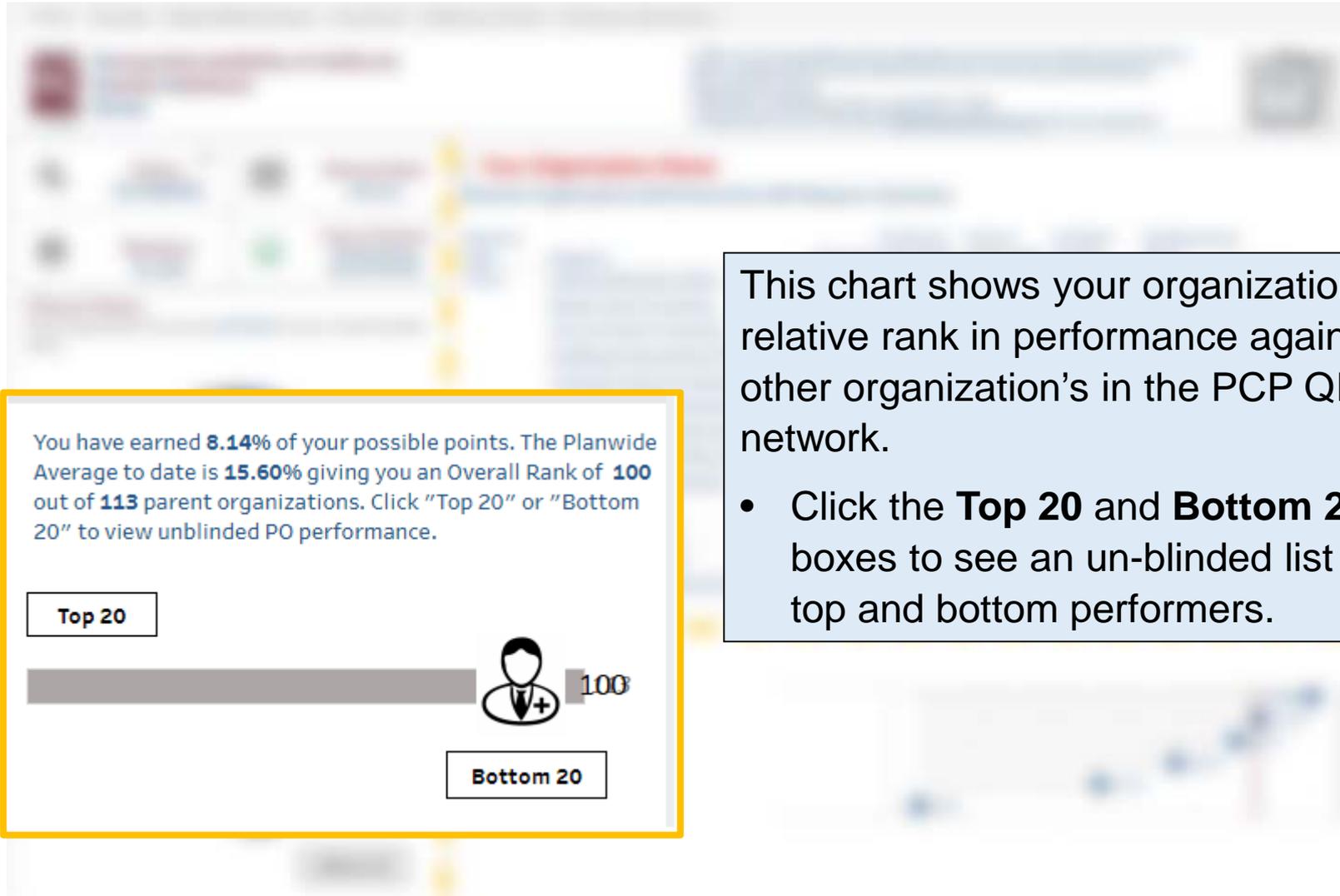
Top 20



40



# Home



You have earned **8.14%** of your possible points. The Planwide Average to date is **15.60%** giving you an Overall Rank of **100** out of **113** parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

Top 20



Bottom 20

This chart shows your organization's relative rank in performance against other organization's in the PCP QIP network.

- Click the **Top 20** and **Bottom 20** boxes to see an un-blinded list of the top and bottom performers.

- PQD is an online platform that integrates many sources of quality performance data to enable PCPs and PHC staff to prioritize, inform and evaluate quality improvement efforts.
- QIP data is updated monthly on the 10th in PQD.
- Please reach out to PQD team ([PQD@partnershipho.org](mailto:PQD@partnershipho.org)) for any questions.

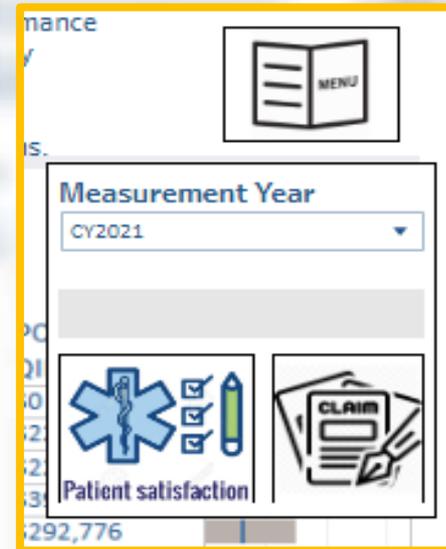


## Your Organization Name

### Parent Organization (PO) Executive QIP Measure Summary

Measure Type	Measure	PO Score	PO Partial Points NNT	PO Full Points NNT	PO QIP \$ Earned	PO Remaining QIP \$	Progress	Target
Clinical	Asthma Medication Ratio	87.64	0	0	\$300,214	\$0	26	83
	Breast Cancer Screening	36.69	384	449	\$0	\$229,288	43	100
	Cervical Cancer Screening	46.96	961	1339	\$0	\$229,288	32	102
	Childhood Immunization Status CIS 10	20.63	60	138	\$0	\$202,776	31	75
	Colorectal Cancer Screening	18.87	1008	1208	\$0	\$197,595	101	101
	Controlling High Blood Pressure	0.00	964	1057	\$0	\$229,288	29	98
	Diabetes - HbA1C Good Control	14.32	460	522	\$0	\$229,288	28	101
	Immunization for Adolescents IMA 2	38.65	29	82	\$53,195	\$239,581	23	79
	Well Child First 15 Months	10.56	348	372	\$0	\$390,809	32	73
Non-Clinical	ACS_ADMISSION	7.60	N/A	N/A	\$91,781	\$69,658	73	104
	Avoidable ED/1000	5.91	N/A	N/A	\$190,992	\$2,035	102	102
	RAR_READMISSION	1.81	N/A	N/A	\$69,335	\$92,104	98	104
Monitoring	Diabetes - Retinal Eye exam	5.44	N/A	N/A	\$0	\$0	63	101
	PCP Office Visits	1.81	N/A	N/A	\$0	\$0	40	113

- Patient experience shows an un-blinded performance comparison chart for sites participating in CG-CAHPS or Survey Option in prior QIP years.
- Untimely Claims shows a member-detail report of any claims received over 90 days from the service date.



# Provider

Home | Provider | MeasurePerformance | Scorecard | DrillDown\_Clinical | Drilldown\_NonClinical

PARTNERSHIP HEALTHPLAN of CALIFORNIA | Partnership HealthPlan of California | Quality Dashboard | [Provider Summary](#) | MENU

	<b>Status</b> None 		<b>Refresh Date</b> None	<b>Organization:</b> None	<i>Click the icon to view Medical</i>
	<b>Members</b> None		<b>Timeliness</b> None (None/None)	<b>Provider:</b> None	
				<b>Practice Type:</b> None	

[Performance Summary](#)

This table provides a timely summary of a individual provider's performance, showing score, Full Points/Partial Points/No Points, payo

Measurement Year  
CY2021

Provider Name  
(None)

# Provider

- Measures are divided by **Clinical, Non-Clinical, and Monitoring** measures.
- NNT** is number of patients needed to treat to hit the identified target
- QIP \$ Earned** and **Total Possible QIP \$** show current earnings vs. earnings if full points targets are met.

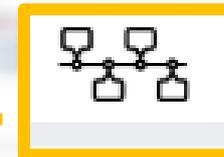
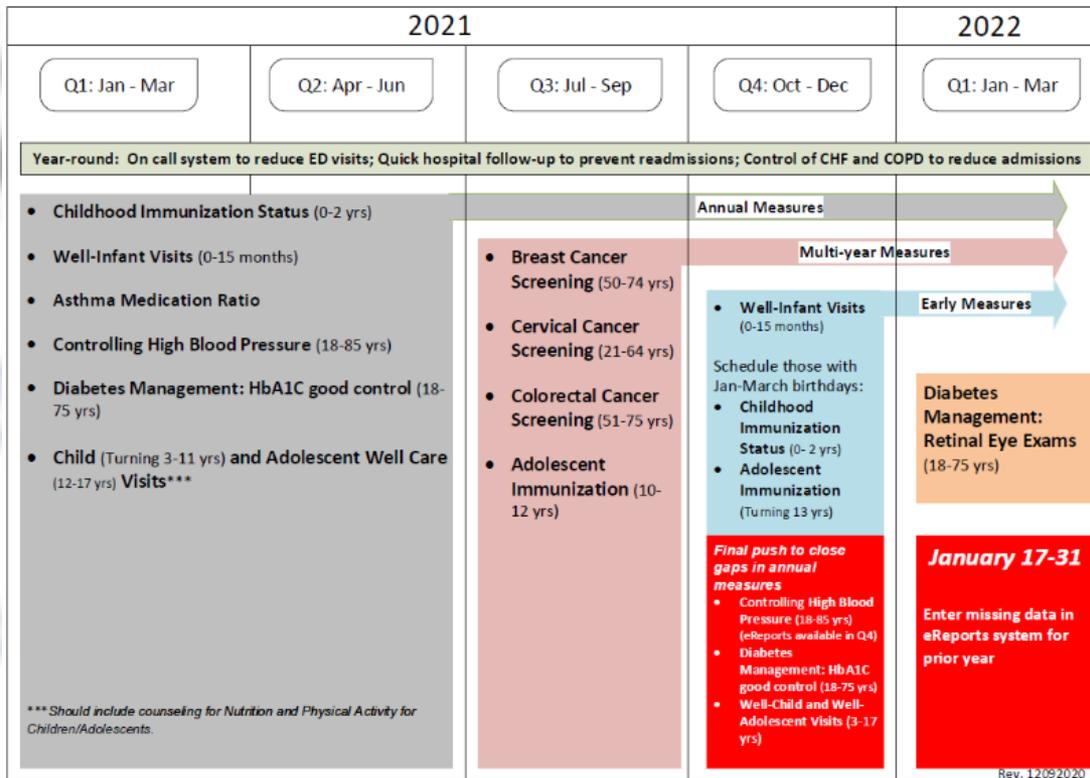
This table provides a timely summary of an individual provider's performance, showing score, Full Points/Partial Points/No Points, payout and ranking for a given measure.

Measure Type	Measure Category	Measure	Score	Partial Points Target	Partial Points NNT	Full Points Target	Full Points NNT	Points Earned	Potential Points	QIP \$ Earned	Total Possible QIP \$	Remaining QIP \$	Select Ranking
Clinical	Chronic Disease Mgmt	Asthma Medication Ratio	100.00	N/A	N/A	63.58	0	0	12.5	\$0	\$7,466	\$7,466	1 196
		Controlling High Blood Pressure	0.00	61.04	77	66.91	85	0	12.5	\$0	\$7,466	\$7,466	
		Diabetes - HbA1C Good Control	19.57	50.97	29	55.88	34	0	12.5	\$0	\$7,466	\$7,466	78 232
	Preventative Screening	Breast Cancer Screening	22.06	N/A	N/A	58.67	50	0	12.5	\$0	\$7,466	\$7,466	197 232
		Cervical Cancer Screening	44.79	N/A	N/A	60.65	61	0	12.5	\$0	\$7,466	\$7,466	112 238
		Colorectal Cancer Screening	19.82	N/A	N/A	41.84	100	0	12.5	\$0	\$7,466	\$7,466	196 234
Non-Clinical		ACS_ADMISSION	0.00	8.56	N/A	6.88	N/A	5	5	\$2,986	\$2,986	\$0	1 242
	Primary Care ..	Avoidable ED/1000	0.00	11.44	N/A	9.18	N/A	5	5	\$2,986	\$2,986	\$0	1 269
	RAR_READMI..	RAR_READMISSION	3.85	1.20	N/A	0.99	N/A	0	5	\$0	\$2,986	\$2,986	218 242
Monitoring	Diabetes - Re..	Diabetes - Retinal Eye exam	4.35	N/A	N/A	N/A	N/A	0	0	\$0	\$0	\$0	154 232
	Primary Care ..	PCP Office Visits	2.70	N/A	N/A	N/A	N/A	0	0	\$0	\$0	\$0	22 269
Grand Total								10	90	\$5,972	\$53,752	\$47,779	269 178

# Provider

Download Comments Full Screen

## Timeline for addressing 2021 and 2022 PCP QIP Measures



# Provider

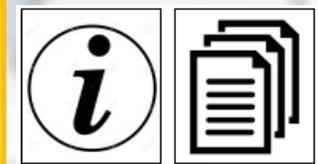
Hover over the Member Trend icon to see a trend chart of your member months.



Members  
485



Hover over the *i* for more detailed info on PQD data.



Click here for a link to the QIP 2021 Measure Specifications.

# Measure Performance

Home | Provider | MeasurePerformance | Scorecard | DrillDown\_Clinical | Drilldown\_NonClinical

Partnership Quality Dashboard Measure Performance

Select Metric: Score | Select Geo Level: None | Select Comparison: None

Select Chart Type: Trend Table | Select Dimension: None

Count of Providers in View

	FAMILY	INTERNAL M..	PEDIATRICS	Grand Total
CY2020	3	1	2	6
CY2021	3	1	2	6

Select years: (Multiple values)

Data Type: ESTIMATED

Measure Type: (All)

Select Measures: (All)

County: SONOMA

Provider Name: (All)

Provider Type: N/A

Practice Size: (All) | Practice Ty...: (All)

Gender: (M...) | AgeGroup: (All)

EthnicGrp: (All) | Language: (All)

Get Info

MeasureName	Geo Levels	Dimensions	CY2020				CY2021	
			Jan-20	Feb-20	Mar-20	Apr-20	Jan-21	Feb-21
Adolescent Well Care				2.34	5.02	7.64		
Asthma Medication Ratio				77.78	74.38	67.86		87.64
Breast Cancer Screening				48.00	48.73	48.41		36.69
Cervical Cancer Screening				58.23	59.04	58.57		46.96
Child and Adolescent Well Care Visits								5.76
Childhood Immunization Status CIS 10				17.13	19.09	20.67		20.63
Colorectal Cancer Screening				19.39	20.82	21.15		18.86
Controlling High Blood Pressure				0.00	0.00	0.00		0.00
Diabetes - HbA1C Good Control				50.92	13.84	17.87		14.32
Diabetes - Retinal Eye exam				26.43	27.31	26.94		5.44
Immunization for Adolescents IMA 2				24.73	26.15	29.09		28.65
Nutrition Counseling								0.86
Physical Activity Counseling								0.97
Well Child 3-6 Years								
Well Child First 15 Month								
ACS_ADMISSION								
Avoidable ED/1000								
PCP Office Visits								
RAR_READMISSION								

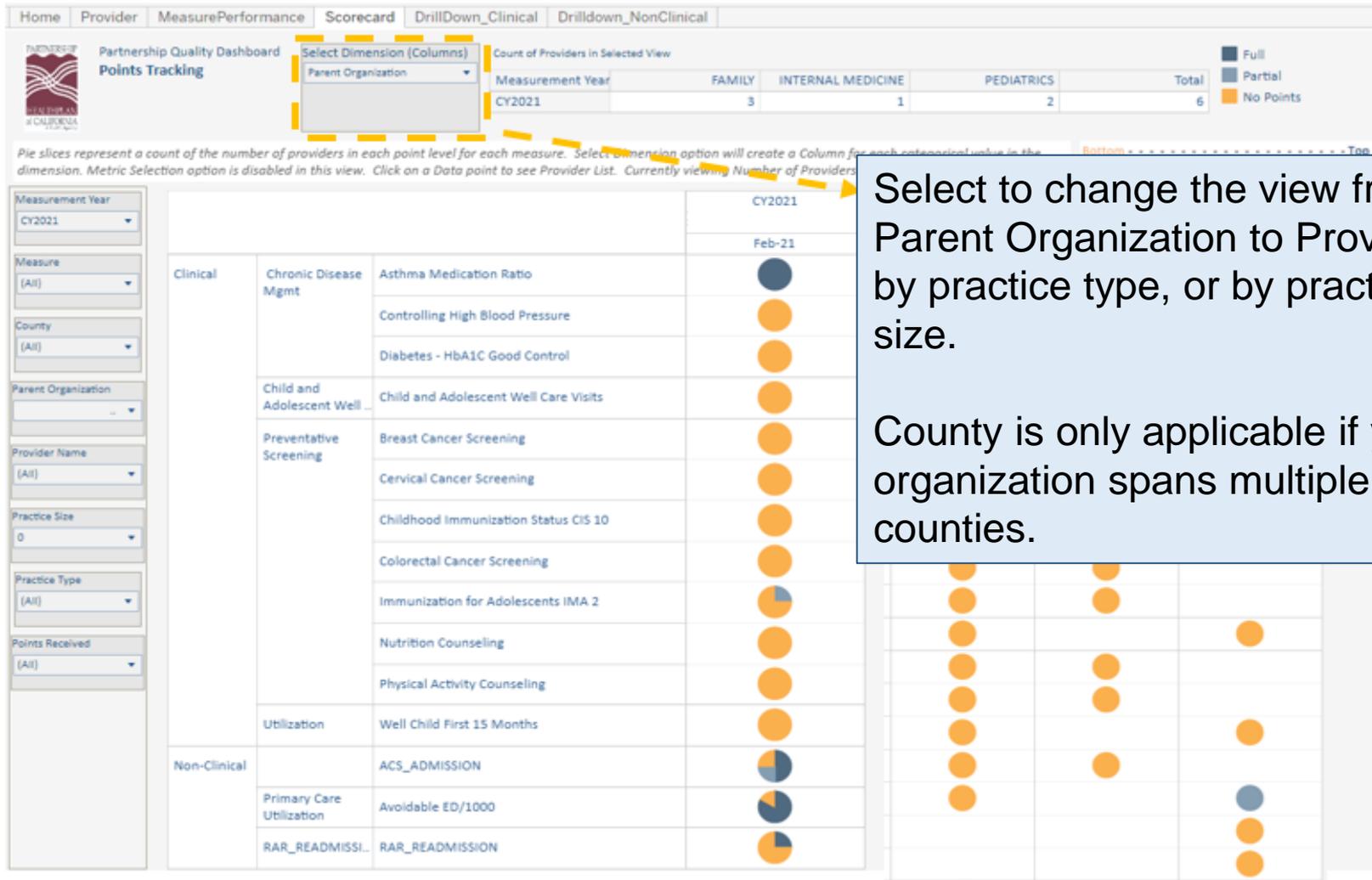
**Clinical**

**Non-Clinical**

- Use filters on the left side of the dashboard to filter the data in your view.
- Use filters on the top of the dashboard to change the parameters of the view and stratify rates.



# Scorecard



Select to change the view from Parent Organization to Provider, by practice type, or by practice size.

County is only applicable if your organization spans multiple counties.



# Clinical Measure Drilldown



Partnership HealthPlan of California  
Quality Dashboard

Member Drilldown Clinical

Measurement Year  
CY2020

Refresh Date: Apr-20  
Provider Name:  
Measure Name: Asthma Medication Ratio  
Numerator: 1,152  
Denominator: 1,632  
Score: 70.6

*New for 2021:* Select the measure **Advanced Care Planning or POLST** to view a member list of your uploads in eReports.

Provider Name

Measure Name  
Asthma Me...

Member Name  
carmen

Provider Name	Member Name	CIN	Elig Date	
			Mar-20	Apr-20
			●	●

Search any alphabetic string to pull up member status by name.

Compliant  
Non-Compliant

# Non-Clinical Measure Drilldown



## Drilldown Instructions:

- Single click any of the measure names below to open/close the drilldown pop-up. Before moving to a new measure, please click the current measure drilldown tab to close it.
- Risk Adjusted Readmissions has two views: 1) Start with Provider Summary 2) Select provider name(s) to view observed and expected ratio 3) Switch to Member Drilldown to view readmission details

Avoidable ED Visits

Ambulatory Care Sensitive Admissions

Risk Adjusted Readmissions

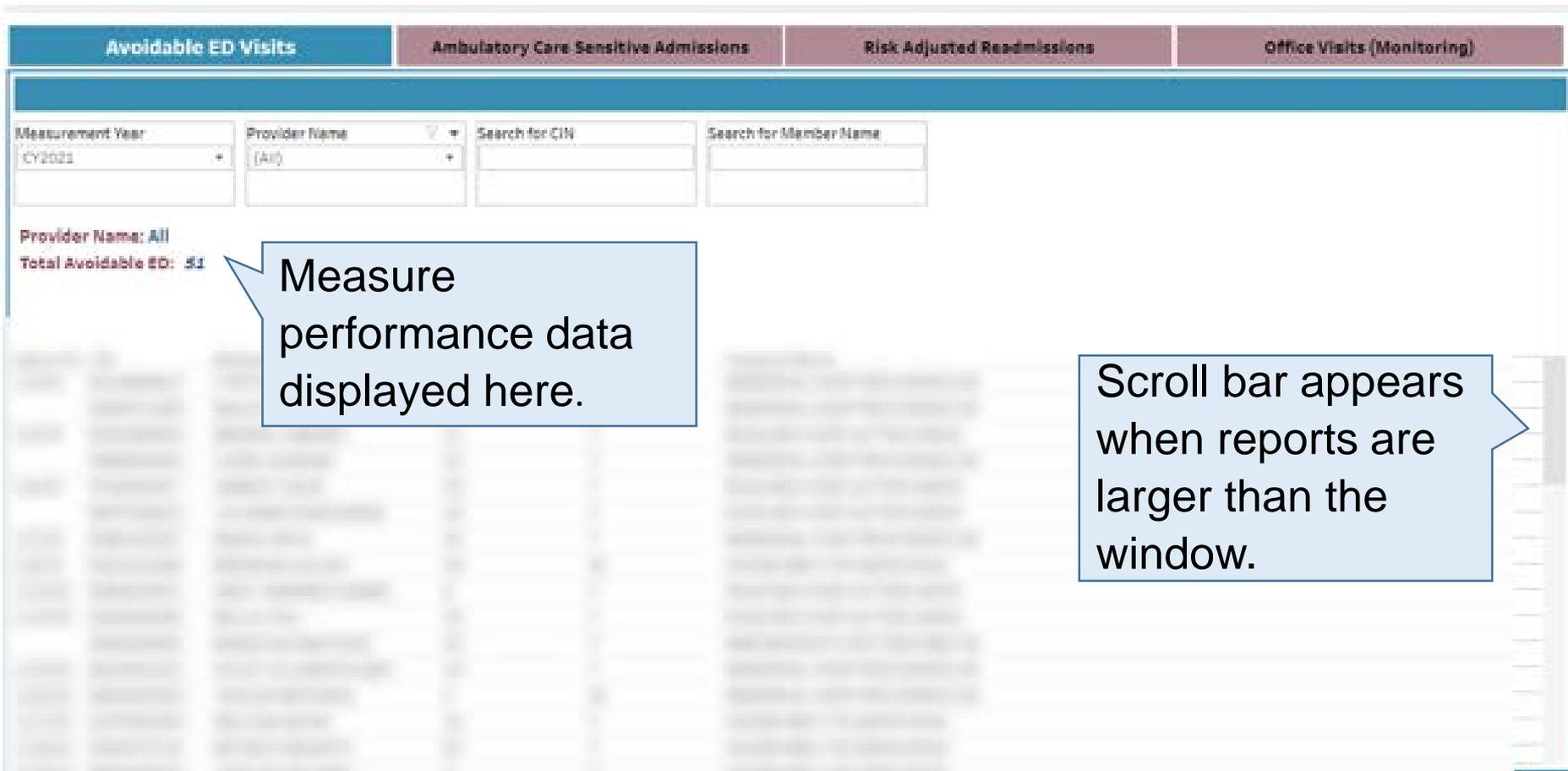
Office Visits (Monitoring)

Arrows indicate a report header is blue when open and red when closed.



- Single click measure name to open and close dashboards.
- Close reports before viewing another measure.
- Provider name must first be selected to populate reports.

# NON-CLINICAL MEASURE DRILLDOWN



The screenshot shows a dashboard with four tabs: **Avoidable ED Visits** (selected), **Ambulatory Care Sensitive Admissions**, **Risk Adjusted Readmissions**, and **Office Visits (Monitoring)**. Below the tabs are search filters: **Measurement Year** (CY2021), **Provider Name** (All), **Search for CIN**, and **Search for Member Name**. The main content area shows a summary: **Provider Name: All** and **Total Avoidable ED: 51**. A data table is visible but blurred. A vertical scroll bar is on the right side of the table area.

**Measure performance data displayed here.**

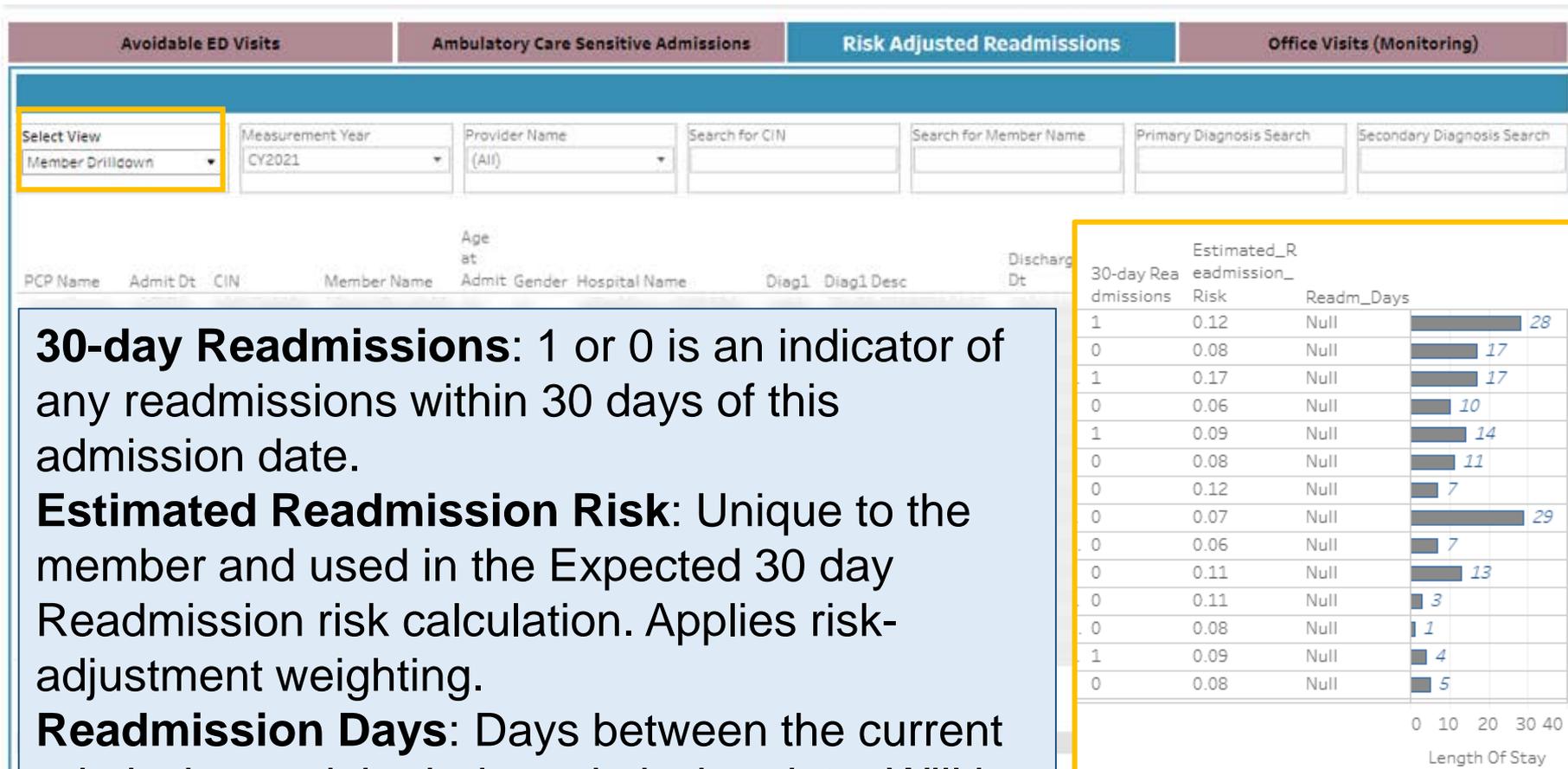
**Scroll bar appears when reports are larger than the window.**

# RISK ADJUSTED READMISSIONS

Available ED Visits	Ambulatory Care Sensitive Admissions	Risk Adjusted Readmissions	Office Visits (Monitoring)														
<div style="display: flex; justify-content: space-between;"> <div style="border: 1px solid orange; padding: 2px;"> <b>Select View</b>            Provider Summary         </div> <div>           Measurement Year            CY2021         </div> <div>           Provider Name  <input type="text"/> </div> <div>           Search for CIN  <input type="text"/> </div> <div>           Search for Member Name  <input type="text"/> </div> </div>																	
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">PCP Name</th> <th style="text-align: center;">Index Hospital Stays</th> <th style="text-align: center;">30-day Readmissions</th> <th style="text-align: center;">Estimated_ Readmission_Risk</th> <th style="text-align: center;">Observed_Readm_Rate</th> <th style="text-align: center;">Expected_Readm_Rate</th> <th style="text-align: center;">Observed/Expected Ratio</th> </tr> </thead> <tbody> <tr> <td>...</td> <td style="text-align: center;">6</td> <td style="text-align: center;">2</td> <td style="text-align: center;">0.52</td> <td style="text-align: center;">0.333</td> <td style="text-align: center;">0.087</td> <td style="text-align: center;">3.846</td> </tr> </tbody> </table>				PCP Name	Index Hospital Stays	30-day Readmissions	Estimated_ Readmission_Risk	Observed_Readm_Rate	Expected_Readm_Rate	Observed/Expected Ratio	...	6	2	0.52	0.333	0.087	3.846
PCP Name	Index Hospital Stays	30-day Readmissions	Estimated_ Readmission_Risk	Observed_Readm_Rate	Expected_Readm_Rate	Observed/Expected Ratio											
...	6	2	0.52	0.333	0.087	3.846											

- The provider summary view is selected here. This report shows important data points used for the measure calculation.
- Use select view to switch to the Member Drilldown report.
- Provider name must first be selected before switching to member drilldown.

# RISK ADJUSTED READMISSIONS



**30-day Readmissions:** 1 or 0 is an indicator of any readmissions within 30 days of this admission date.

**Estimated Readmission Risk:** Unique to the member and used in the Expected 30 day Readmission risk calculation. Applies risk-adjustment weighting.

**Readmission Days:** Days between the current admission and the index admission date. Will be Null if the stay is an index admission.

# eReports versus PQD

## Key Differences

	eReports	PQD
Real-Time Data Monitoring	Yes*	Yes*
Historical Data Monitoring	No	Yes
Accepts Uploaded Data	Yes	No
Refresh Schedule	Bi-weekly (Tues/Thurs)	Monthly (10 <sup>th</sup> of each month)

# Resources

## Help

### HELP:

Please click [here](#) for the eReports User Manual

Please click [here](#) for the PQD User Manual

Visit the [PCP Quality Improvement Program \(QIP\) Web Page](#)

For all questions related to the QIP, please email [QIP@partnershiphp.org](mailto:QIP@partnershiphp.org)

 Home

 My QIP Scores

 QIP Measure Report

 QIP Member Report

 Member Search

 Upload QIP Data

 Weekly Count Report

 My eAdmins

 Diagnosis Crosswalk

 Specs & Templates

 Partnership Quality DashBoard

 Immunization Dose Report

 FAQ

 Help



# Questions

**Please feel free to contact PHC's QIP Team at:**  
**[QIP@PartnershipHP.org](mailto:QIP@PartnershipHP.org)**

