

**PARTNERSHIP HEALTHPLAN OF CALIFORNIA
QUALITY/UTILIZATION ADVISORY COMMITTEE (Q/UAC)
MEETING AGENDA**

Date: Jan. 17, 2024

Time: 7:30 – 8:55 a.m.

Locations: Partnership HealthPlan of California

4665 Business Center Drive, Fairfield, CA 94534 | Napa/Solano Room
2525 Airpark Drive, Redding, CA 96002 | Trinity Alps Conference Room
495 Tesconi Circle, Santa Rosa, CA 95401 | Santa Rosa Huddle Room

Other Locations:

Open Door Community Health Center: 3770 Janes Road, Arcata, CA 95519
Kaiser NCAL, 1950 Franklin St., Oakland, CA 94612

PHC Staff only may join by Web-ex:

<https://partnershiphp.webex.com/meet/quac> Meeting # 809 114 256

PHC Staff only may join by Telephone:

1-844-621-3956 Access Code: 809 114 256

This Brown Act meeting may be recorded. Any audio or video tape record of this meeting, made by or at the direction of PHC, is subject to inspection under the Public Records Act and will be provided without charge, if requested.

Welcome / Introductions / Public welcome at cited locations

	Item	Lead	Time	Page #
I.	Call to Order – Approval/Acceptance of Minutes			
1	Approval of Quality/Utilization Advisory Committee (Q/UAC) Minutes of Nov. 15, 2023			5 – 17
2	Acknowledgment and acceptance of <ul style="list-style-type: none"> • Internal Quality Improvement (IQI) Committee Meeting Minutes of Nov. 7, 2023 • Nov. 29, 2023 Member Grievance Review Committee (MGRC) • Nov. 14, 2023 Population Health Management & Health Equity (PHM&HE) Committee • Nov. 2, 2023 Substance Use Internal Quality Improvement (SUIQI) Committee • Oct. 31, 2023 Over/Under Utilization Workgroup 	Robert Moore, MD	7:30	18 – 48
II.	Standing Updates			
1	Quality and Performance Improvement Program Update	Nancy Steffen	7:35	49 – 58
2	HealthPlan Update	Robert Moore, MD	7:43	--
III.	Old Business – None			
IV.	New Business – Consent Calendar			
	Consent Calendar			59
	Quality Improvement Policies			
	MPQP1018 – Preventive Health Guidelines			61 – 62
	MPQP1038 – Physician Orders for Life-Sustaining Treatment (POLST)			63 – 67
	Care Coordination Policies – deleting references to Kaiser			
	MCCP2007 – Complex Case Management			69 – 76
	MCCP2018 – Advice Nurse Program			77 – 79

	Item	Lead	Time	Page #
	MCCP2022 – Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Services			80 – 86
	MPCP2017 – Scope of Primary Care – Behavioral Health and Indications for Referral Guidelines			87 – 98
	Transportation Policy			
	MCCP2016 – Transportation Policy for Non-Emergency Medical (NEMT) and Non-Medical Transportation (NMT)			99 – 110
	Utilization Management Policies			
	MCUP3104 – Transplant Authorization Process			111 – 115
	MPUP3129 – Podiatry Services			116 – 118
	Grievance & Appeals			
	CGA024 – Medi-Cal Member Grievance System			119 – 140
V.	New Business – Discussion Policies			
	Synopsis of Changes			141 – 143
	Quality Improvement			
	MPQP1053 – Peer Review Committee	Mark Netherda, MD	7:55	145 – 148
	Care Coordination			
	MCCP2024 – Whole Child Model for California Children’s Services		8:05	149 – 158
	MCCP2031 – Private Duty Nursing Under EPSDT	Shannon Boyle, RN	8:10	159 – 164
	MCCP2033 – Community Health Worker (CHW) Services Benefit		8:15	165 – 174
	Transportation			
	MCCP2030 – Transportation-Related Travel Expenses: Lodging, Meals, Attendants, Parking and Tolls – NEW TITLE	Melissa McCartney	8:20	175 – 182
VI.	Presentations			
1	2023 CG-CAHPS Analysis	Amy McCune	8:25	183 – 194
2	2023 Referral Follow-up	Robert Moore, MD	8:35	195 – 205
	2022-2023 Hospital & Perinatal QIP Evaluations – <i>direct questions to Troy Foster or Deanna Watson, respectively</i>			207 – 238
	2024 Calendar of Presentations & 2024 IQI Subcommittee Meeting Schedules – <i>direct questions to Leslie Erickson</i>			239 – 241
	Adjournment scheduled for 8:55 a.m. – Q/UAC next meets 7:30 a.m. Wednesday, Feb. 21, 2024			