

**PARTNERSHIP HEALTHPLAN OF CALIFORNIA
QUALITY/UTILIZATION ADVISORY COMMITTEE (Q/UAC)
AMENDED MEETING AGENDA**

Date: Aug. 21, 2024

Time: 7:30 – 8:55 a.m.

Locations: Partnership HealthPlan of California

4665 Business Center Drive, Fairfield, CA 94534 | Napa/Solano Room
2525 Airpark Drive, Redding, CA 96002 | Trinity Alps Conference Room
495 Tesconi Circle, Santa Rosa, CA 95401 | Santa Rosa Huddle Room

Other Locations:

Open Door Community Health Center, 3770 Janes Road, Arcata, 95519
La Clinica de la Raza, 1450 Fruitvale Ave., Oakland, CA 94601
Chapa-de Indian Health: 11670 Atwood Road, Auburn, 95603

Partnership Staff only may join by Web-ex:

<https://partnershiphp.webex.com/meet/quac> Meeting # 809 114 256

Partnership Staff only may join by Telephone:

1-844-621-3956 Access Code: 809 114 256

This Brown Act meeting may be recorded. Any audio or video tape recording of this meeting, made by or at the direction of Partnership, is subject to inspection under the Public Records Act and will be provided without charge, if requested.

Welcome / Introductions / Public welcome at cited locations

	Item	Lead	Time	Page #
I.	Call to Order – Approval/Acceptance of Minutes			
1	Approval of Quality/Utilization Advisory Committee (Q/UAC) Minutes of June 19, 2024			5 - 18
2	Acknowledgment and acceptance of draft <ul style="list-style-type: none"> June 11 Internal Quality Improvement (IQI) Committee Meeting Minutes May 9 Substance Use Internal Quality Improvement (SUIQI) Meeting Minutes May 23 Member Grievance Review Committee (MGRC) Meeting Minutes 	Robert Moore, MD	7:30	19 - 40
II.	Standing Updates			
1	Quality and Performance Improvement Program Update	Isaac Brown	7:35	41 - 54
2	HealthPlan Update	Robert Moore, MD	7:40	44
III.	Old Business –			
1	MPXG5003 – Major Depression in Adults Clinical Practice Guidelines – <i>revised Attachment A Synopsis of Changes begins on p.</i>	Jeffrey Devido, MD	7:45	57 - 59
IV.	New Business – Consent Calendar			
	Consent Calendar			61
	PQI / PPC 1 st and 2 nd Qtrs 2024 – <i>direct questions to Robert Bides, RN – the Data Analysis begins on p. 69</i>			63 - 71
	Quality Improvement Policies			
	MPQP1002 – Quality/Utilization Advisory Committee			73 - 76
	MPQP1004 – Internal Quality Improvement Committee			77 - 80
	MPQP1048 – Reporting Communicable Diseases			81 - 82
	Utilization Management Policies			
	MCUG3007 – Authorization of Ambulatory Procedures and Services			83 - 97
	MCUG3024 – Inpatient Utilization Management			98 - 106
	MCUP3012 – Discharge Planning (Non-capitated Members)			107 - 109

	Item	Lead	Time	Page #
	MCUP3052 – Medical Nutrition Services – <i>passed in June, this is coming back for one addition</i>			110 - 112
	MCUP3111 – Pulmonary Rehabilitation			113 - 117
	MCUP3119 – Sterilization Consent Protocol			118 - 123
	MCUP3130 – Osteopathic Manipulation Treatment			124 - 126
	MCUP3140 – Palliative Care: Pediatric Program for Members Under the Age of 21			127 - 139
	MPUP3078 – Second Medical Opinions			140 - 142
	Care Coordination Policy			
	MCCP2007 – Complex Case Management			143 - 150
	Population Health Policy			
	MCNP9004 – Regulatory Required Notices and Taglines			151 - 164
	Member Services Policies			
	MP301 – Assisting Providers with Missed Appointments			165 - 169
	MP316 – Provider Request to Discharge Member & Assistance with Inappropriate Member Behavior			170 - 181
V.	New Business – Discussion Policies			
	Synopsis of Changes			183 - 186
	Care Coordination			
	MCCP2022 – Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Services	Shannon Boyle, RN	7:55	187 - 193
	Utilization Management			
	MCUG3010 – Chiropractic Services Guidelines	Anna Campbell	7:59	195 - 197
	MCUG3118 – Prenatal and Perinatal Care – <i>CLEAN copy begins on p. 217</i>	Colleen Townsend, MD	8:03	199 - 226
	MCUP3145 – Eating Disorder Management Policy	Eric Rushing	8:10	227 - 234
VI.	Presentations			
1	HEDIS® MY 2023 / RY 2024 Summary of Performance <i>Managed Care Accountability Set (MCAS) Summary of Performance begins on p. 263</i> <i>NCQA HealthPlan Accreditation (HPA) Summary of Performance begins on p. 299</i>	Sue Quichocho	8:15	235 - 334
2	Closeout Summary of FY 2023-2024 QI Work Plan – <i>approval required</i> <i>Excel spreadsheet included under FYI begins on p. 1,075</i>			335 - 339
3	Summary of QI Trilogy Documents			341 - 343
QI Trilogy	2023-2024 QI Evaluation – <i>approval required</i>	Isaac Brown	8:35	345 - 835
	2024-2025 QI Program Description (MPQD1001) – <i>approval required</i> – <i>Synopsis of Changes begins on p. 949; CLEAN version of policy begins on p. 951</i>			837 - 1048
	2024-2025 QI Work Plan – <i>approval required</i>			1049 - 1074
VI.	2023-2024 QI Program Work Plan Final – Excel spreadsheet – <i>direct any questions to Nancy Steffen</i>			1075 - 1100
	Adjournment scheduled for 8:55 a.m. Q/UAC next meets 7:30 a.m. Wednesday, Sept. 18, 2024			