

# Enhanced Care Management (ECM) Billing Codes and Rates

\*PEPM = Per enrollee / per month

HCPCS	HCPCS Description	Modifiers	Modifier Description	Rate	Frequency	Conditions
G9008	In-person ECM: provided by <b>clinical staff</b> , coordinated care fee, physician coordinated care oversight services.	U1	Used with G9008 to indicate ECM services.	\$400	PEPM*	<b>TAR required.</b>
G9008	Phone and telehealth ECM: provided by <b>clinical staff</b> , coordinated care fee, physician coordinated care oversight services.	U1, GQ	Used with G9008 to indicate ECM services	\$400	PEPM*	<b>TAR required.</b>
G9008	In-person ECM outreach: provided by <b>clinical staff</b> , other specified case management service not elsewhere classified.	U8	Used with G9008 to indicate a single in-person ECM outreach attempt for an individual member. For the purpose of initiation into ECM.	\$5	Up to 5 unsuccessful outreach attempts will be reimbursed within a rolling 30-day period per eligible member	No TAR required. Must occur prior to the date of ECM enrollment. maximum outreach attempts before successful engagement is five (5).
G9008	Telephonic and electronic ECM outreach: provided by <b>clinical staff</b> , other specified case management service not elsewhere classified.	U8, GQ	Used with G9008 to indicate a single telephonic or electronic ECM outreach attempt for an individual member, for the purpose of initiation into ECM. Telephonic and electronic methods can include text	\$5	Up to 5 unsuccessful outreach attempts will be reimbursed within a rolling 30-day period per eligible member	No TAR required. Must occur prior to the date of ECM enrollment. maximum outreach attempts before

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			messaging or secure email individualized to the member. Mass communication (e.g. mass mailings/emails/text messages) do not count as outreach and should not be included.			successful engagement is five (5).
G9012	Successful engagement		Successful engagement of individual member leading to enrollment in ECM.	\$150	One-time	<b>TAR required.</b>
G9012	In-person ECM: provided by <b>non-clinical staff</b> . Other unspecified case management service.	U2	Used with G9012 to indicate ECM services	\$400	PEPM*	<b>TAR required.</b>
G9012	Phone and Telehealth ECM: provided by <b>non-clinical staff</b> , other specified as management service not elsewhere classified.	U2, GQ	Used with G9012 to indicate ECM services.	\$400	PEPM*	<b>TAR required.</b>
G9012	In-person ECM outreach: provided by <b>non-clinical staff</b> , other specified case management services not elsewhere classified.	U8	Used with G9012 to indicate a single in-person ECM outreach attempt for an individual member, for the purpose of initiation into ECM.	\$5	Up to 5 unsuccessful outreach attempts will be reimbursed within a rolling 30-day period per eligible member	No TAR required. Must occur prior to the date of ECM enrollment. maximum outreach attempts before successful engagement is five (5).

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HCPCS	HCPCS Description	Modifiers	Modifier Description	Rate	Frequency	Conditions
G9012	Telephonic or electronic ECM outreach: provided by <b>non-clinical staff</b> , other specified case management service not elsewhere classified.	U8, GQ	Used with G9012 to indicate a single telephonic or electronic ECM outreach attempt for an individual member. Mass communications (e.g. mass mailings/emails/text messages) do not count as outreach attempts and should not be counted.	\$5	Up to 5 unsuccessful outreach attempts will be reimbursed within a rolling 30-day period per eligible member	No TAR required. Must occur prior to the date of ECM enrollment. maximum outreach attempts before successful engagement is five (5).
G9007	Multidisciplinary Team Conference: Provided/Initiated by ECM Provider's Clinical Staff		Used by Managed Care with HCPCS code G9007 to indicate when a multidisciplinary team conference occurs between the Member's ECM lead care manager and one or more other Providers involved with managing a Member's care.	\$0	Optional	No TAR required. Information only; must be billed with a charged amount.