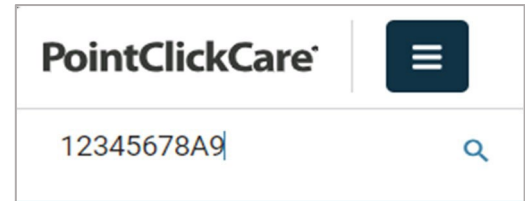


# Enhanced Care Management: PointClickCare Provider Assignment

Partnership HealthPlan of California's Enhanced Care Management (ECM) providers can identify a member's assigned ECM provider by using PointClickCare. Please follow the steps below:

**Step 1:** Enter the Partnership member's CIN number in the search bar located at the top left corner of the screen.



PointClickCare

12345678A9

**Step 2:** Select the member's name to access their PointClickCare profile.

Search Results			
1 Result Found			
Name	Patient ID	Age	DoB
JANE DOE	12345678A9	66	1958-02-18

**Step 3:** Find the member's assigned provider in the Tags section, located below the member's contact information.



Tags +

- ECM Assigned to Dignity Health Connected Living
- Currently In Outreach
- Dignity Health Connected Living ECM PHC
- Medicare Part B
- SHASTA COUNTY
- Wellness Recovery Benefits

**Questions?** Please reach out to the ECM team directly at [ECM@partnershiphp.org](mailto:ECM@partnershiphp.org).