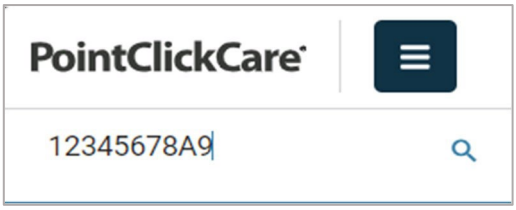
Enhanced Care Management: PointClickCare Provider Assignment

Partnership HealthPlan of California's Enhanced Care Management (ECM) providers can identify a member's assigned ECM provider by using PointClickCare. Please follow the steps below:

Step 1: Enter the Partnership member's CIN number in the search bar located at the top left corner of the screen.



Step 2: Select the member's name to access their PointClickCare profile.

Step 3: Find the member's assigned provider in the Tags section, located below the member's contact information.

Questions? Please reach out to the ECM team directly at ECM@partnershiphp.org.