



DEL NORTE COUNTY EMERGENCY RESOURCES

SRF Smith River Complex Fires (Started 8/15/2023)

The "SRF Smith River Complex" consists of the Holiday, Kelly, Diamond, Corral, Coon, Prescott and Marlow Fires

FIRE RESOURCES

Fire Info Hotline

Phone – South: (707) 383-9727

Backup South Phone: (707) 954-3704

Phone – North: (514) 801-3495

Email: 2023.SmithRiverComplex@firenet.gov

Last Verified On: 09/11/2023

InciWeb

Website: <https://inciweb.nwccg.gov/incident-information/casrf-smith-river-complex>

Last Verified On: 08/21/2023

Watch Duty

Website:

<https://app.watchduty.org/i/10468#allow-back>

Last Verified On: 08/21/2023

Smith River Complex North 2023 Facebook Page

Website:

<https://www.facebook.com/smithrivercomplexnorth?mibextid=ZbWKwL>

Last Verified On: 09/11/2023

EVACUATION CENTERS

Del Norte County Fairgrounds

Location: 421 US-101 N, Crescent City, CA

Red Cross Sheltering Information:

<https://www.facebook.com/ARCGoldCountry>

Last Verified On: 08/21/2023

Rogue Community College – Redwood Campus

Location: 3345 Redwood Hwy,
Grants Pass, OR

Last Verified On: 09/11/2023

COUNTY EMERGENCY SERVICES

Del Norte County Office of Emergency Services

Website: [https://www.co.del-](https://www.co.del-norte.ca.us/departments/EmergencyServices)

[norte.ca.us/departments/EmergencyServices](https://www.co.del-norte.ca.us/departments/EmergencyServices)

Facebook:

[https://www.facebook.com/DelNorteOfficeOfE-](https://www.facebook.com/DelNorteOfficeOfEmergencyServices?mibextid=ZbWKwL)

[mergencyServices?mibextid=ZbWKwL](https://www.facebook.com/DelNorteOfficeOfEmergencyServices?mibextid=ZbWKwL)

Last Verified On: 08/21/2023

NIXLE

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

Text: Your zip code to 888-777

Website: <https://local.nixle.com/register/>

Last Verified On: 08/31/2020



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EVACUATION RESOURCES

Red Cross

“Red Cross volunteers and staff work to deliver vital services – from providing relief and support to those in crisis, to helping you be prepared to respond in emergencies.”

Contact: (707) 832-5480

Website: <https://www.redcross.org/about-us/our-work/disaster-relief/wildfire-relief/2020-wildfires.html>

Last Verified On: 09/29/2020

ROAD CLOSURES

CalTrans Road Conditions and Closures

“Check current highway conditions”

Contact: (800) 427-7623

Website: <https://roads.dot.ca.gov/>

District 1 Facebook:

<https://www.facebook.com/CaltransD1/>

Last Verified On: 08/17/2023

USDA Alerts & Notices

“Safety First. Be aware of these alerts and notices because many unexpected situations can present difficult challenges for forest visitors.”

Website:

<https://www.fs.usda.gov/alerts/klamath/alerts-notices/>

Last Verified On: 08/17/2023

AIR QUALITY

Fire and Smoke Map (Air Quality)

“Map showing Air quality conditions from Fine Particulate Matter generated by various sources including wildfire smoke.”

Website: <https://fire.airnow.gov/>

Last Verified On: 08/17/2023

CALIFORNIA HOME INSURANCE PLAN

California Fair Property Insurance Plan

Location: 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

Contact: (800) 252-0089

Email: <https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 09/29/2020



DEL NORTE COUNTY EMERGENCY RESOURCES

DISABILITY & ADVOCACY SUPPORT SERVICES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline program. Additional eligibility requirements include a reliance on medical equipment that operates on electricity to sustain life. Working in coordination with Community Based Organizations.”

Contact: (800) 989-9744

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 10/12/2020

PG&E Medical Baseline Program

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

Contact: (800) 743-5000

Website:

<https://www.pge.com/medicalbaseline>

Last Verified On: 10/30/2020

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/member/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 03/03/2022

Partnership HealthPlan of California – Pharmacy Directory

“PHC contracts with MedImpact to provide pharmacy services. PHC members must use a pharmacy that works with MedImpact.”

Contact: (800) 863-4155

Website:

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 03/14/2022

FOOD RESOURCES

CalFresh

Benefits include: helping people buy healthy food, help families to afford healthy foods, and most stores accept Electronic Benefit Transfer (EBT) cards, issued by CalFresh.

Location: 880 Northcrest Drive, Crescent City, ca 95531

Contact: (707) 464 -3191

Website: <http://www.co.del-norte.ca.us/departments/health-human-services/public-assistance-employment-training-branch/calfresh>

Last Verified On: 09/29/2020



DEL NORTE COUNTY EMERGENCY RESOURCES

MENTAL HEALTH RESOURCES

Carelon Behavioral Health (formerly Beacon)

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 02/27/2023

REPLACING LOST DOCUMENTS

California Driver’s License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 08/27/2020

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 08/27/2020

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 08/27/2020

Veterans’ Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 08/27/2020

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 08/27/2020

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 08/27/2020

U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Last Verified On: 08/27/2020

U.S. Tax Returns

Contact: (800) 829-1040

Website: <https://www.irs.gov/forms-instructions>

Last Verified On: 08/27/2020