

# HUMBOLDT COUNTY UTILITIES RESOURCES

## UTILITY PAYMENT ASSISTANCE RESOURCES

### Blue Lake Community Resource Center

“The community resource center offers referral information...for all community members.”

**Location:** 111 Greenwood

Blue Lake, CA 95525

**Contact:** (707) 668-4281

**Website:** <https://bluelake.ca.gov/city-services/community-resources/>

Last Verified On: 08/10/2023

### Eureka Community Resource Center

**Location:** 35 West Third Street

Eureka, CA 95501

**Contact:** (707) 442-5239

**Website:** <https://www.stjoehumboldt.org/for-community/community-resource-centers/>

Last Verified On: 08/10/2023

### Loleta Community Resource Center

**Location:** Loleta Elementary School

700 Loleta Drive

Loleta, CA 95551

**Contact:** (707) 733-5239

**Website:** <https://www.stjoehumboldt.org/for-community/community-resource-centers/>

Last Verified On: 08/10/2023

### PG&E Medical Baseline Program

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

**Contact:** (800) 743-5000

**Website:**

<https://www.pge.com/medicalbaseline>

Last Verified On: 08/10/2023



### Redwood Community Action Agency Energy Services

“The Energy and Environmental Services Division is committed to assisting low to moderate income households reduce their energy burden, improve the health and safety conditions of occupied housing and to foster client self-sufficiency. We serve Humboldt and Modoc counties.”

**Location:** 112 E 2<sup>nd</sup> Street

Alturas, CA 96101

**Contact:** (530) 233-3111

**24 Hour Crisis Line:** (855) 855-6745

**Website:** <https://rcaa.org/energy-services>

Last Verified On: 08/10/2023

### Rio Dell Community Resource Center

**Location:** 99 Wildwood Avenue

Rio Dell, CA 95562

**Contact:** (707) 764-5239

**Website:** <https://www.stjoehumboldt.org/for-community/community-resource-centers/>

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### EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

**Website:** <https://www.everyoneon.org/>

Last Verified On: 08/10/2023

### PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

**Contact:** (866) 743-2273

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page)

Last Verified On: 08/10/2023

### PG&E LIHEAP Program

“Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

**Contact:** (866) 675-6623

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home\\_PaymentAssistance](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home_PaymentAssistance)

Last Verified On: 08/10/2023

### Assurance Wireless

“Assurance Wireless is a federal Lifeline Assistance program. Lifeline is a government assistance program. The Assurance Wireless offer provides eligible low-income customers free monthly data, unlimited texting, and free monthly minutes. Plus a free phone.”

**Contact:** (888) 321-5880

**Website:** <https://www.assurancewireless.com/>

Last Verified On: 08/10/2023

### PG&E REACH Program

“Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

**Contact:** (800) 933-9677.”

**Agency Finder:**

<https://www.hardshiptools.org/AgencyFinder.aspx>

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page)

Last Verified On: 08/10/2023

### PG&E FERA Program

“A monthly discount of 18% on electricity only. Must be a household with three or more people. Participants qualify through income guidelines.”

**Contact:** (866) 743-2273

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page)

Last Verified On: 08/10/2023

### Affordable Connectivity Program

“The Affordable Connectivity Program (ACP) Program provides a discount of up to \$30 per month for broadband services for eligible consumers.”

**Website:**

<https://www.usac.org/about/affordable-connectivity-program/>

Last Verified On: 08/10/2023