



LAKE COUNTY EMERGENCY RESOURCES

NO EMERGENCY IDENTIFIED AT THIS TIME

COUNTY EMERGENCY SERVICES

NIXLE

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

Text: Your zip code to 888-777

Website: <https://local.nixle.com/register/>

Last Verified On: 02/07/2023

LakeCo Alerts

“By registering now you can be assured to receive critical information via phone, text, or email.”

Website:

<https://www.lakesheriff.com/1394/About-OES>

Last Verified On: 02/07/2023

AIR QUALITY RESOURCES

Air Now

“Get air quality data where you live”

Website: <https://www.airnow.gov/>

Last Verified On: 06/17/2024

DISABILITY & ADVOCACY SUPPORT SERVICES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/07/2023

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/07/2023

ROAD CLOSURES

Caltrans

“Check Current Highway conditions”

Website: <https://roads.dot.ca.gov/>

Last Verified On: 09/09/2024

FIND A PHARMACY

Pharmacy Directory – Partnership HealthPlan of California

“PHC contracts with MedImpact to provide pharmacy services. PHC members must use a pharmacy that works with MedImpact.”

Contact: (800) 863-4155

Website:

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 01/06/2023

MENTAL HEALTH

Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 05/31/2024

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster.

Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

Call or Text: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 09/09/2024

PUBLIC SAFETY POWER SHUTOFFS RESOURCES

PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

Website:

<https://pgealerts.alerts.pge.com/updates/pmps-events/>

Last Verified On: 01/06/2023

PG&E Safety Net Program

“If you are a residential customer who has gone without power for 48 consecutive hours or greater because of severe storm conditions, you may qualify for an automatic payment under our Safety Net program. This program provides a payment of \$25-100, which is paid automatically about 60 days following the storm outage.”

Website: <https://www.pge.com/en/outages-and-safety/outage-preparedness-and-support/general-outage-resources/outage-compensation-programs.html>

Last Verified On: 06/20/2024

LAKE COUNTY EMERGENCY RESOURCES

PUBLIC SAFETY POWER SHUTOFFS RESOURCES, Continued

PG&E Claims

“Types of claims may include: Property Damage, Personal Injury, Lost Wages, Business Losses, Miscellaneous Losses (Care rental, Hotel costs, Restaurant costs), Food Spoilage”

Online Claim Form: <https://claims.ss.pge.com/>

Email: ClaimDocs@pge.com

Contact: (415) 973-4548

Website:

<https://www.pge.com/en/account/customer-service/claims.html#accordion-643644f929-item-4e095209b3>

Last Verified On: 06/20/2024

REPLACING LOST DOCUMENTS

California Driver’s License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/07/2023

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 02/07/2023

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/07/2023

Veterans’ Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/07/2023

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/07/2023

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/07/2023

U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Last Verified On: 02/07/2023

U.S. Tax Returns

Contact: (800) 829-1040

Website: <https://www.irs.gov/forms-instructions>

Last Verified On: 02/07/2023